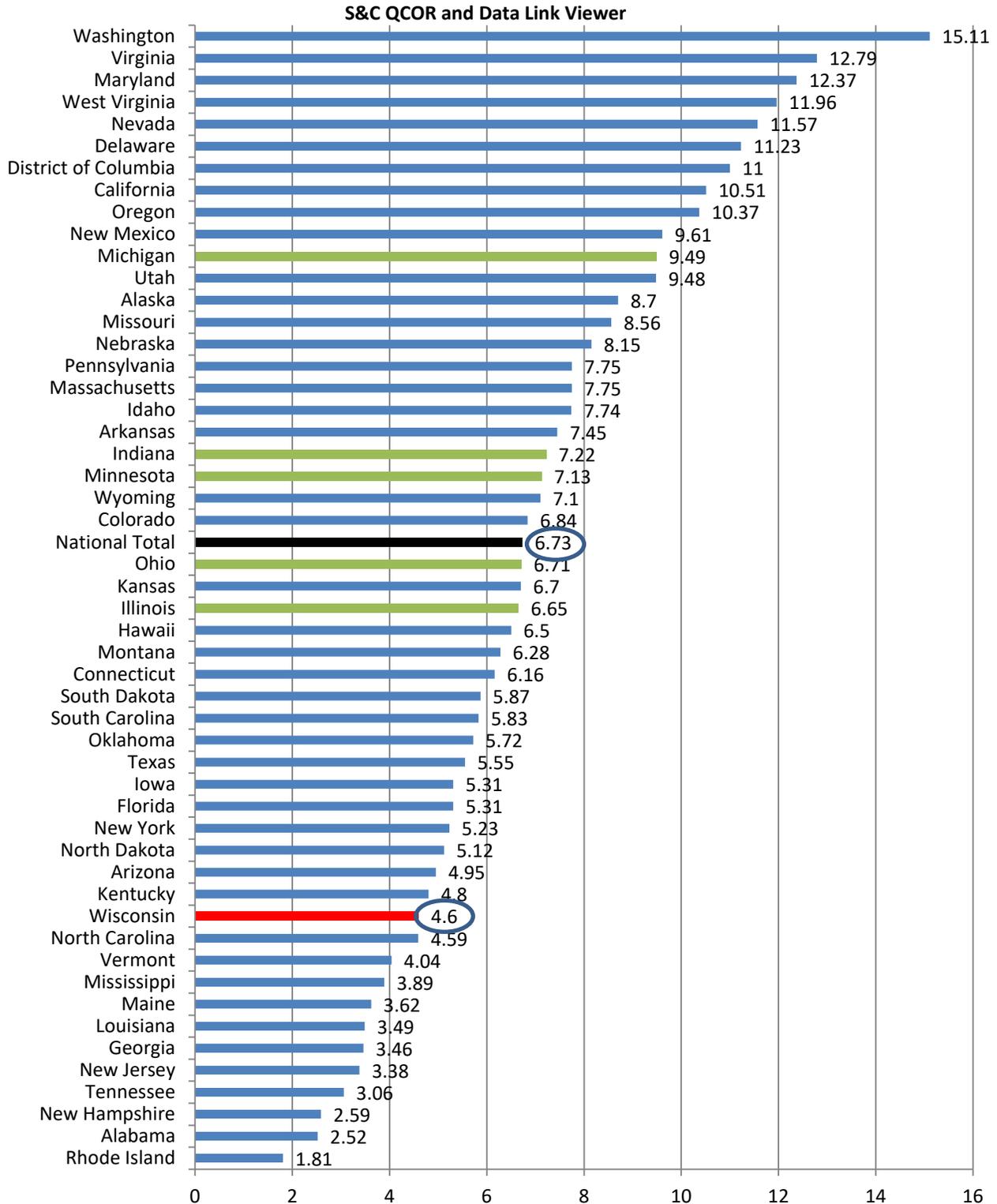


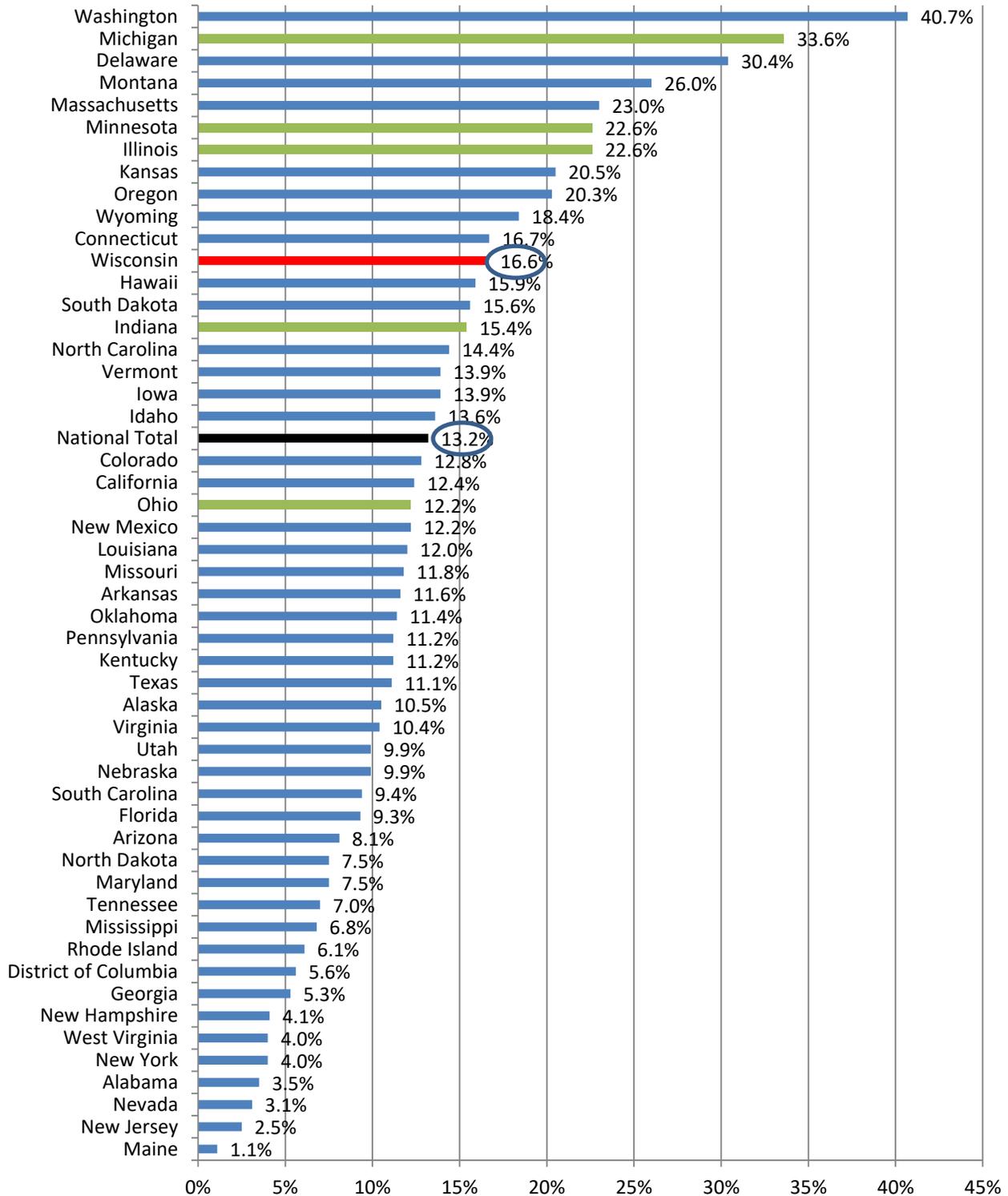


Average Number Federal Health Citations per Recertification Survey 1/1/19 - 9/30/19





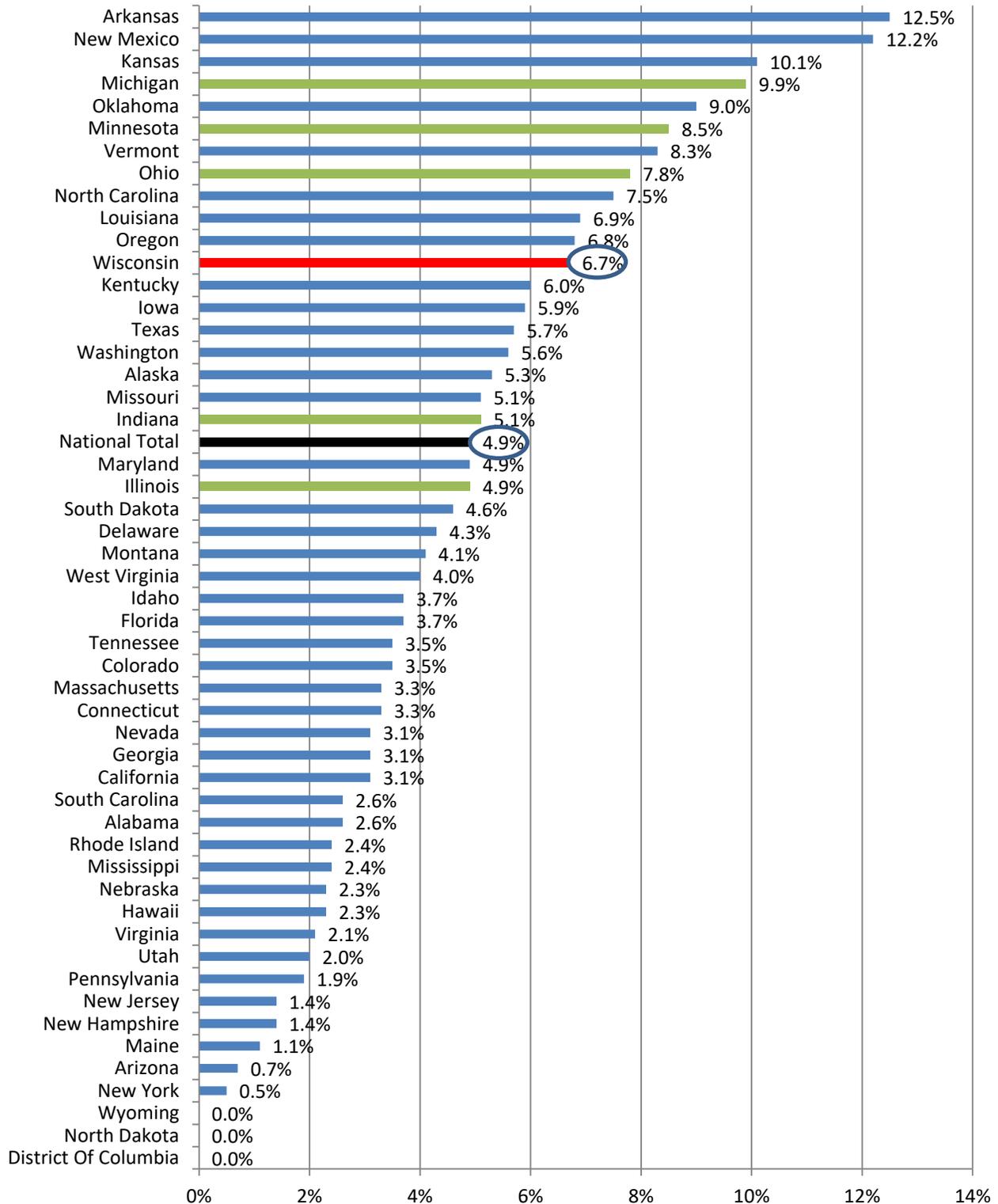
Percentage of Facilities with Citations at Harm and/or Immediate Jeopardy 1/1/19 - 9/30/19 S&C QCOR





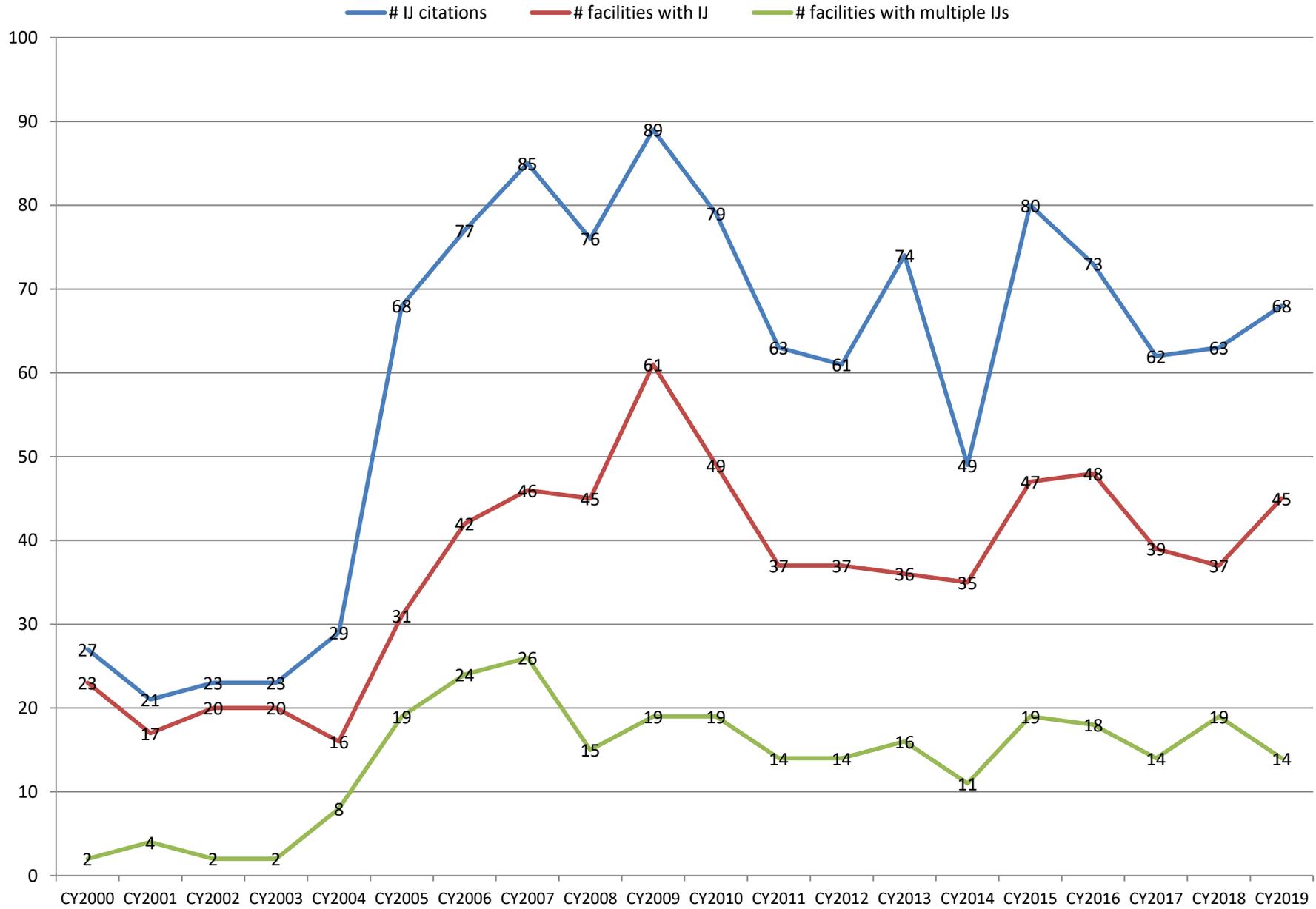
Percentage of Facilities with Substandard Quality of Care 1/1/19 - 9/30/19

S&C QCOR

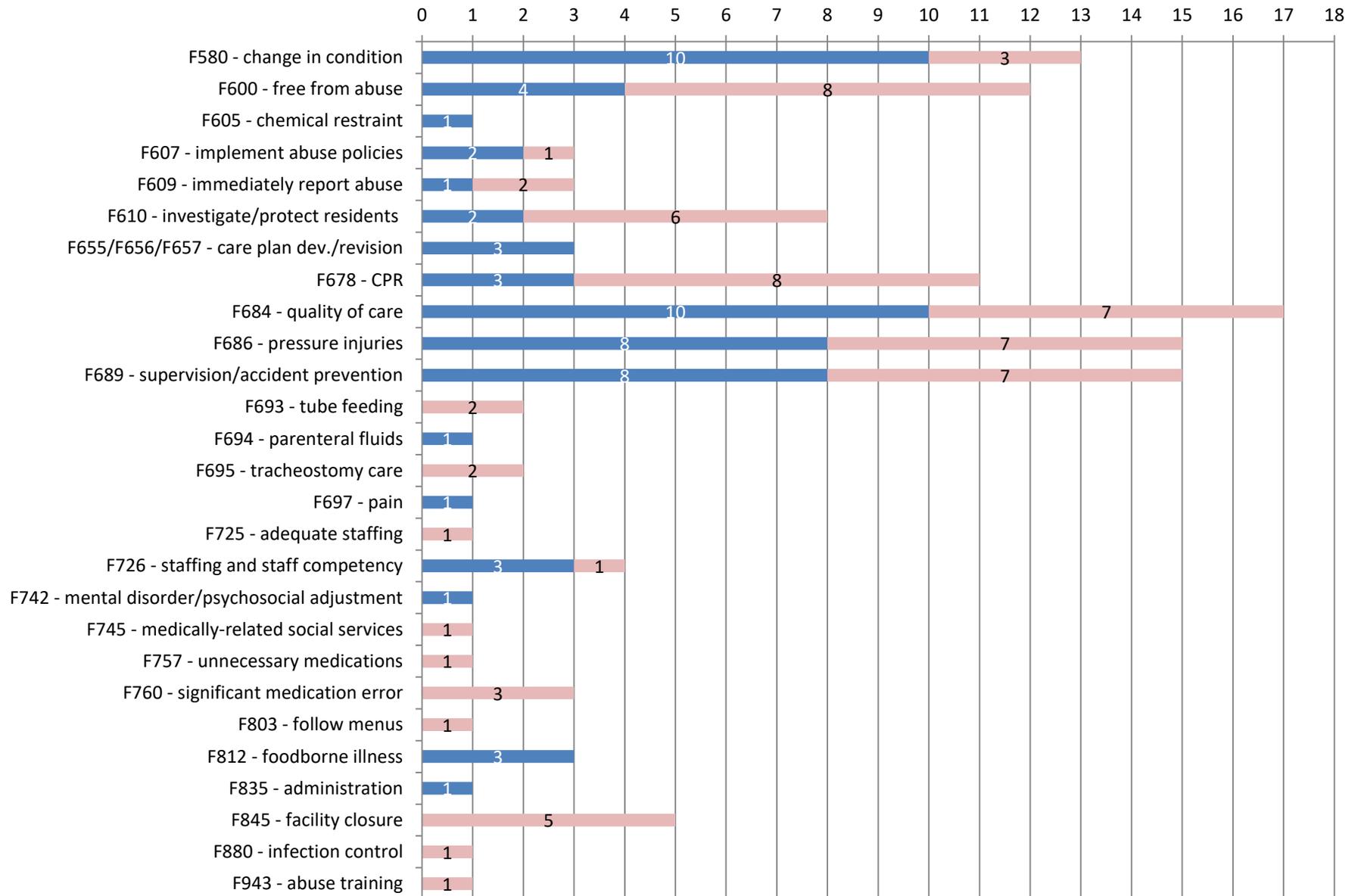




Immediate Jeopardy Citations 2005 - 10/9/2019



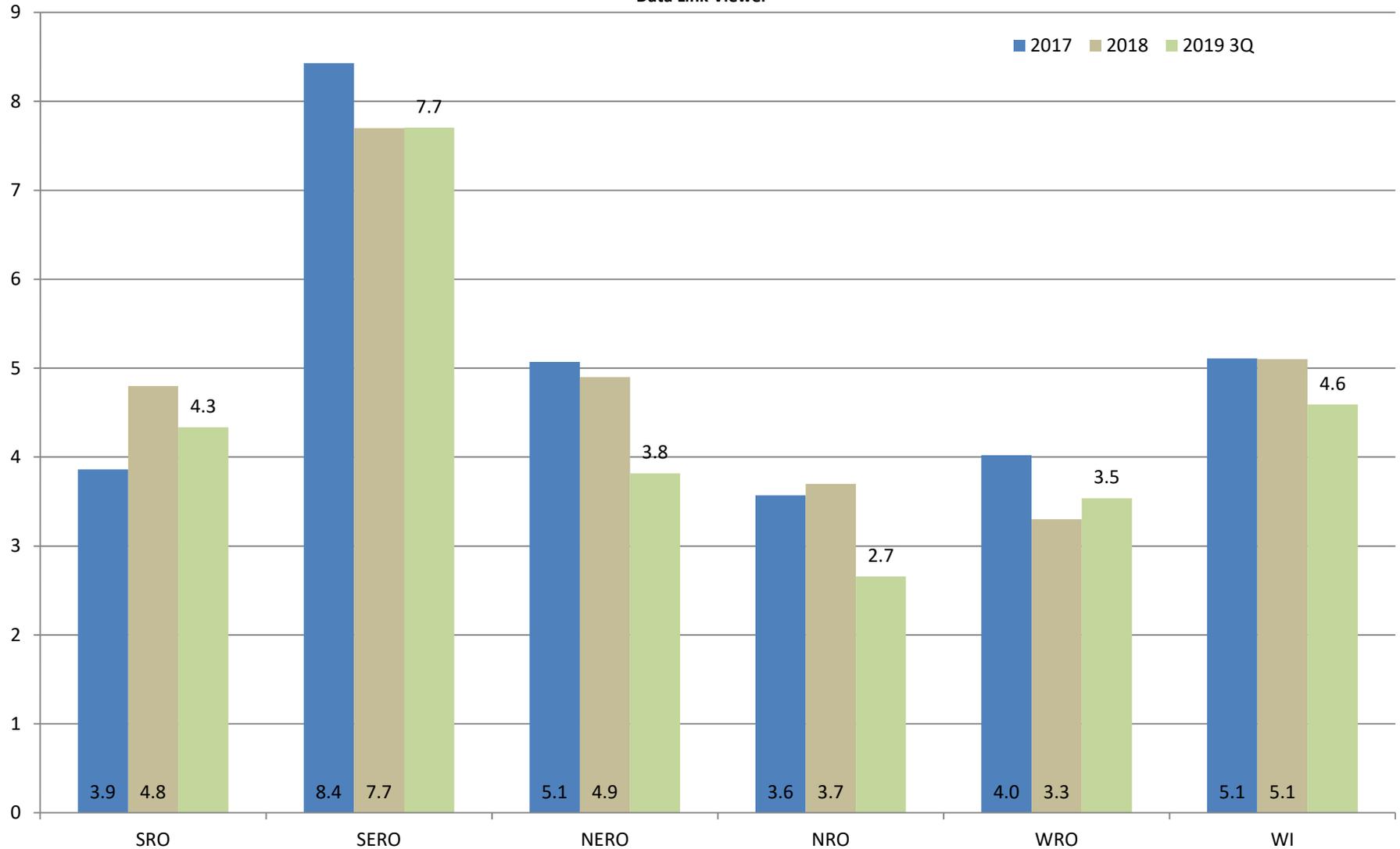
Federal Tags Cited at the IJ Level 2018 - 10/9/2019





Average Number Federal Health Citations per Recertification Survey First Three Quarters 2019

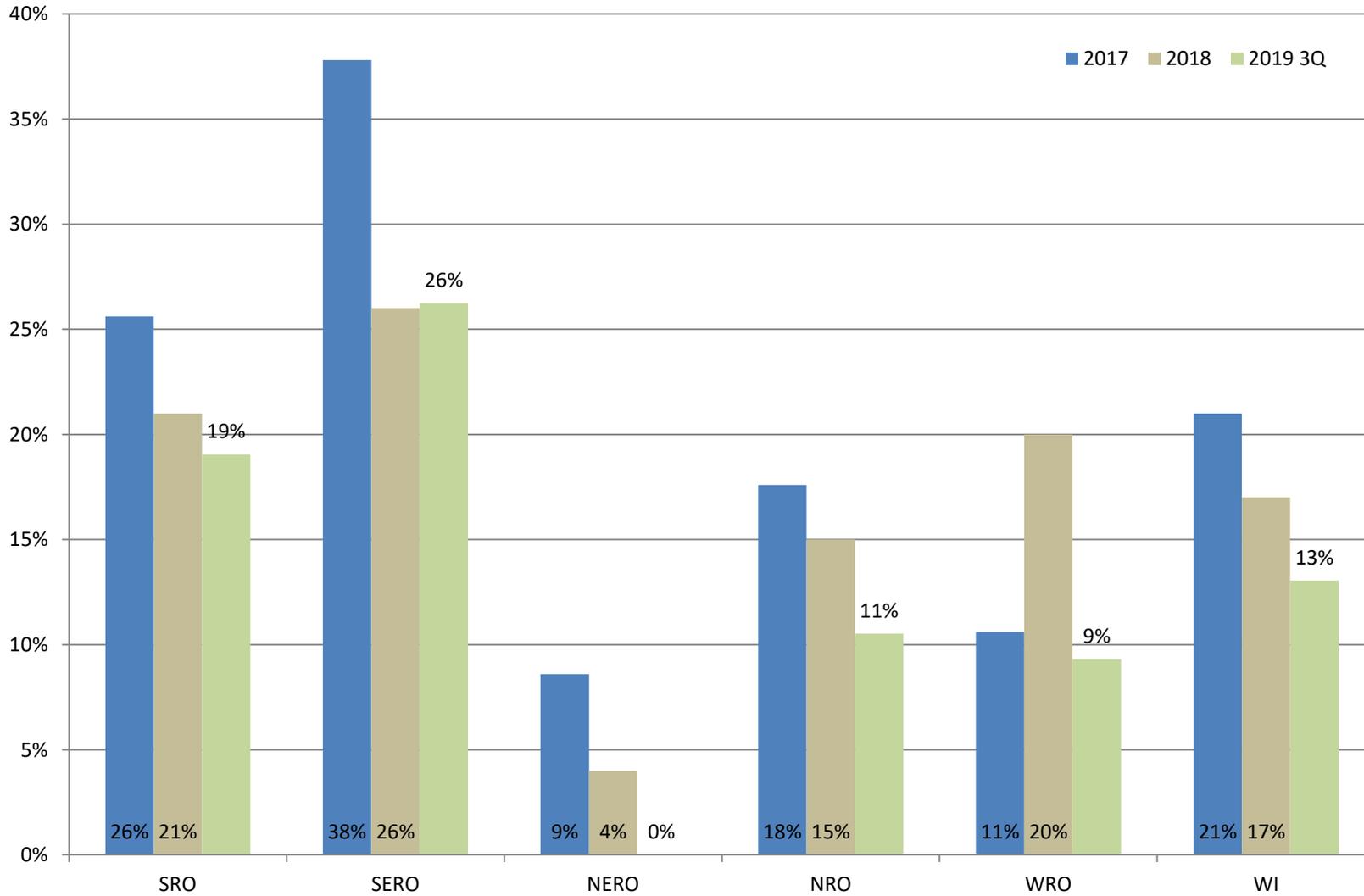
Data Link Viewer





Percentage of Recertification Surveys with Harm or Jeopardy Citations First Three Quarters 2019

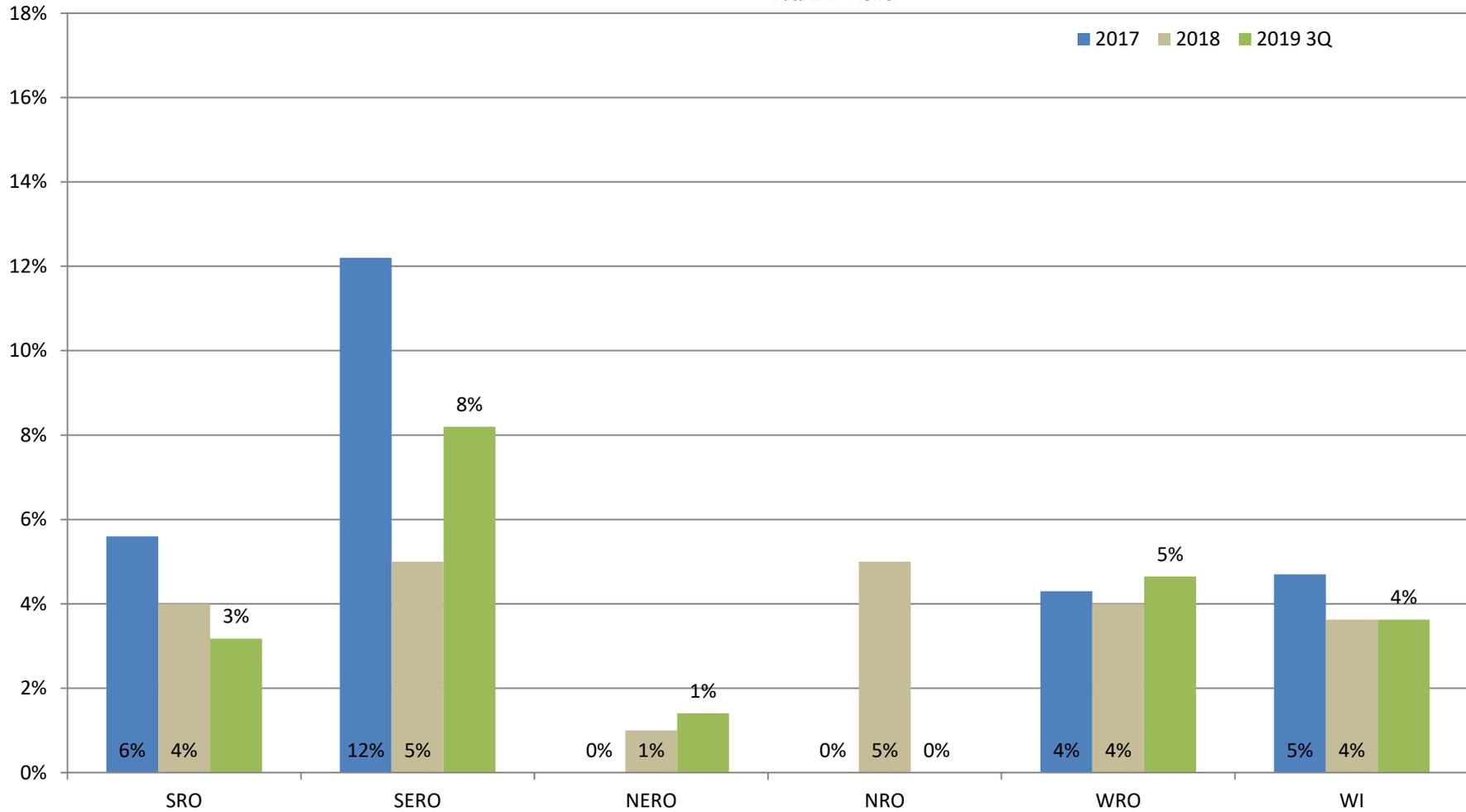
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Percentage of Recertification Surveys with Substandard Quality of Care First Three Quarters 2019

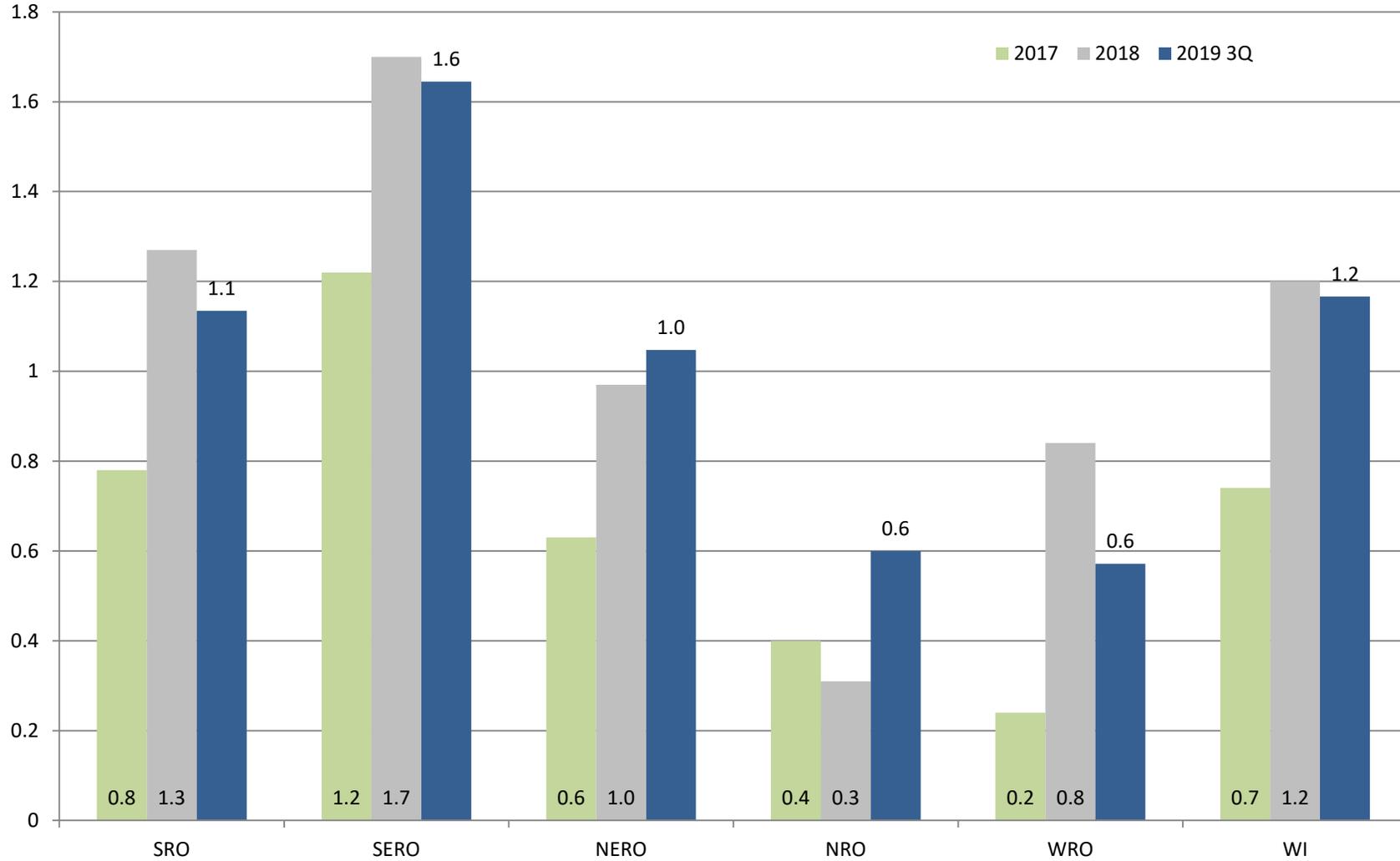
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Average Number Federal Health Citations per Complaint Survey First Three Quarters 2019

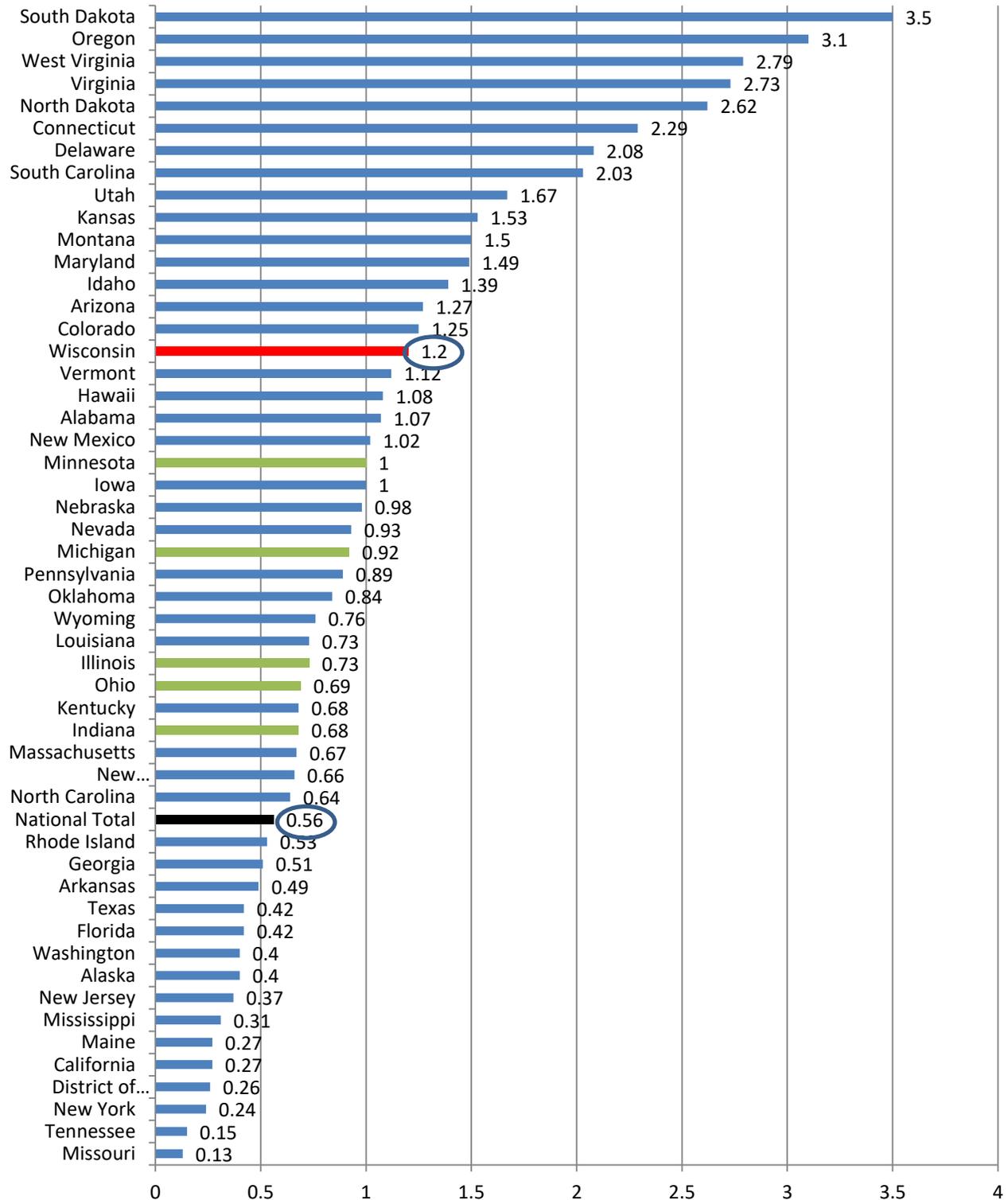
Data Link Viewer





Average Number Federal Health Citations per Complaint Survey 1/1/19 - 9/30/19

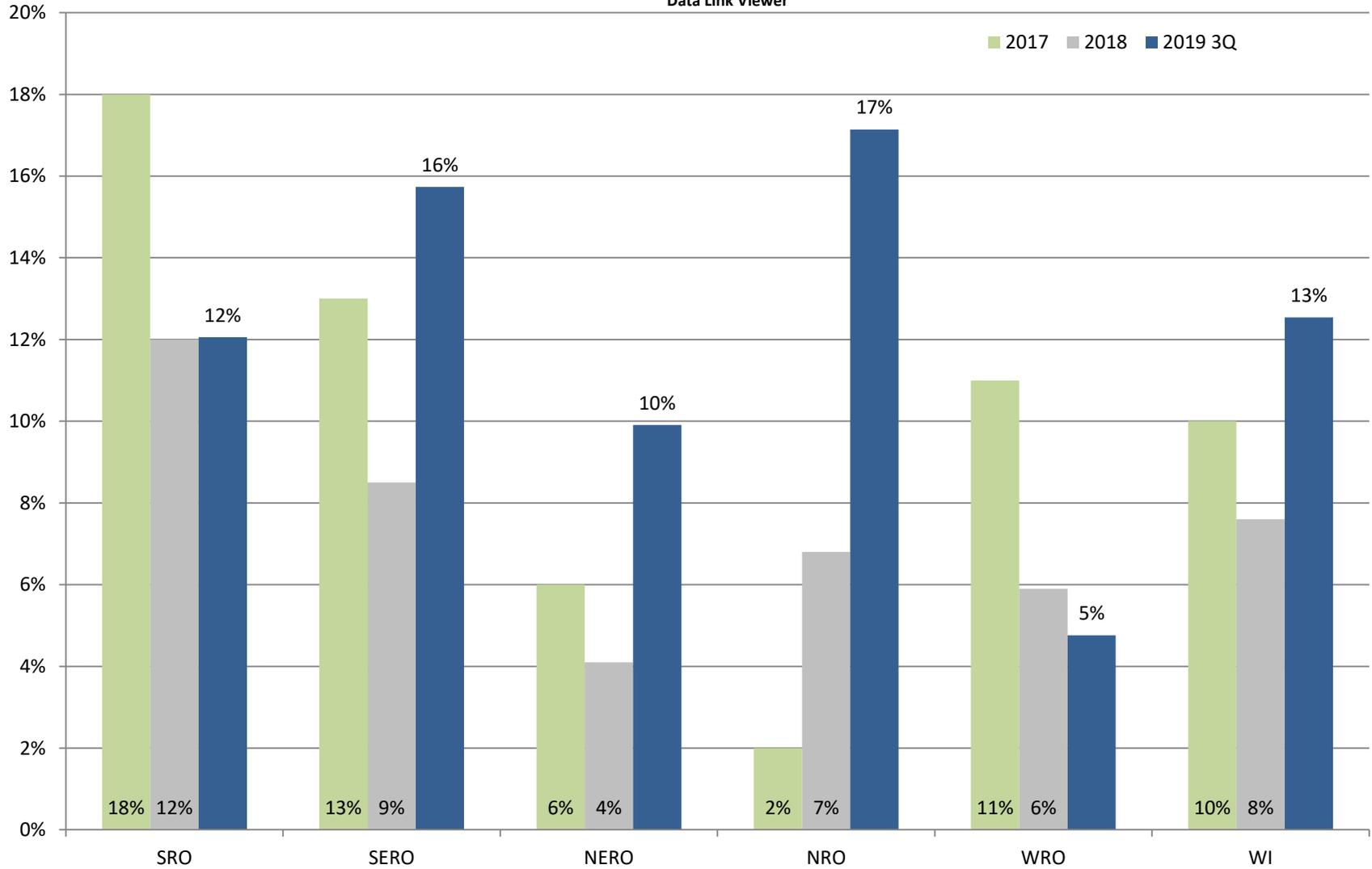
S&C QCOR and Data Link Viewer





Percentage of Complaint Surveys with Harm or Jeopardy Citations First Three Quarters 2019

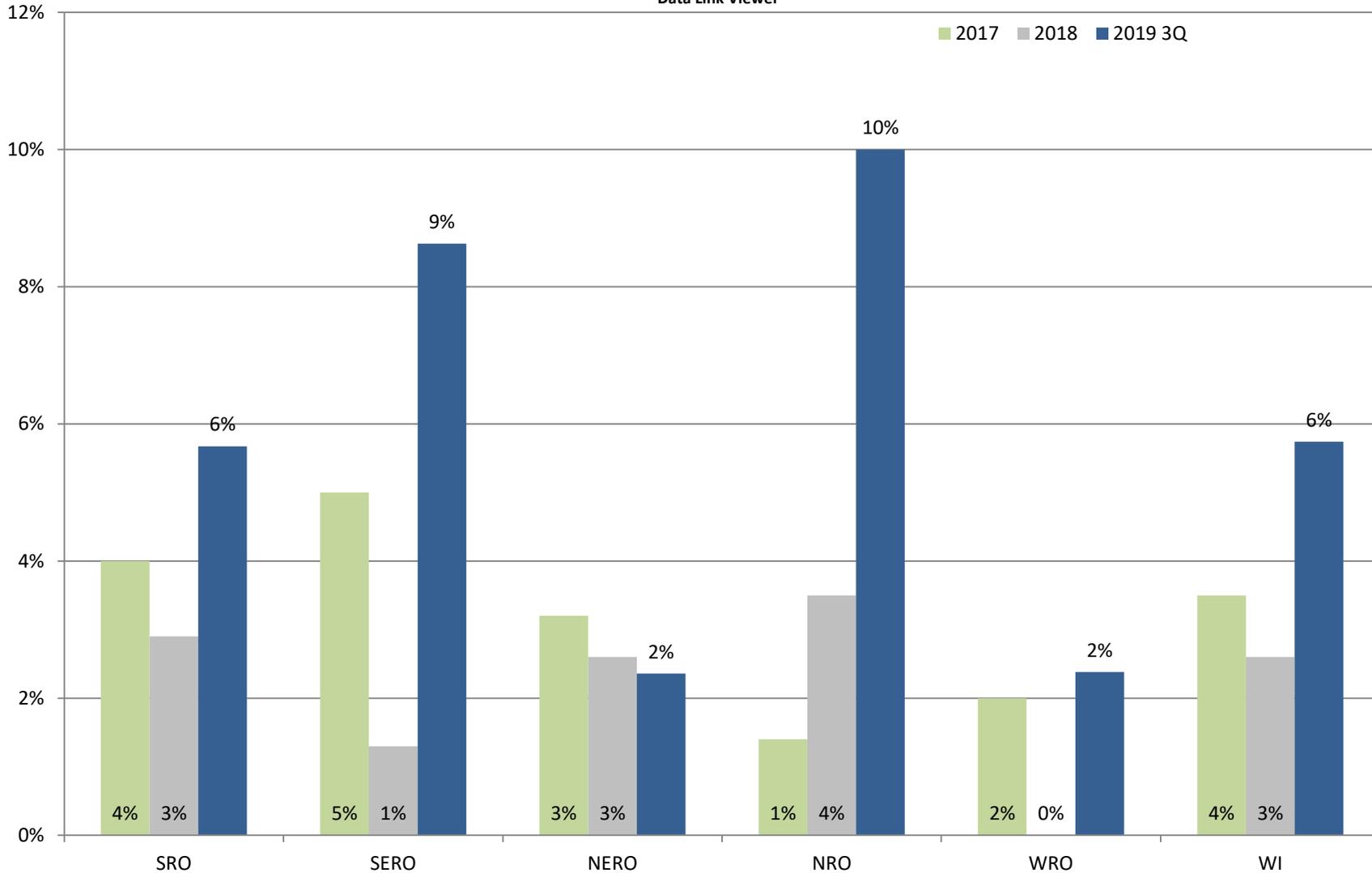
Data Link Viewer





Percentage of Complaint Surveys with Substandard Quality of Care First Three Quarters 2019

Data Link Viewer





STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE First Three Quarters 2019						
Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
F880 - infection control (4212)	F689 - supervision to prevent accidents (113)	F689 - supervision to prevent accidents (26)	F689 - supervision to prevent accidents (54)	F656- develop and implement comprehensive care plan (35)	F686 - prevention of pressure injuries (8)	F656- develop and implement comprehensive care plan (13)
F689 - supervision to prevent accidents (3953)	F880 - infection control (104)	F758 - drug regimen is free of unnecessary psychotropic drugs (26)	F686 - prevention of pressure injuries (52)	F610 - investigate, prevent, correct alleged violations (28)	F758 - drug regimen is free of unnecessary psychotropic drugs (8)	F758 - drug regimen is free of unnecessary psychotropic drugs (12)
F812 - store, prepare, and serve food under sanitary conditions (3480)	F656- develop and implement comprehensive care plan (100)	F812 - store, prepare, and serve food under sanitary conditions (26)	F880 - infection control (42)	<i>F623 – notice requirements before transfer/discharge (27)</i>	<i>F759 – medication error rate is not 5% or greater (8)</i>	<i>F657 – care plan developed within 7 days of assessment; revised as needed (11)</i>
F656- develop and implement comprehensive care plan (3174)	F686 - prevention of pressure injuries (97)	F880 - infection control (24)	F610 - investigate, prevent, correct alleged violations (36)	F609 – reporting alleged violations (24)	F812 - store, prepare, and serve food under sanitary conditions (8)	F880 - infection control (11)
F684 - care promotes highest level of well-being (2875)	F610 - investigate, prevent, correct alleged violations (90)	F610 - investigate, prevent, correct alleged violations (20)	F609 – reporting alleged violations (35)	F689 - supervision to prevent accidents (20)	F880 - infection control (8)	F812 - store, prepare, and serve food under sanitary conditions (8)
<i>F761 - labeling of drugs and biological (2450)</i>	F812 - store, prepare, and serve food under sanitary conditions (87)	<i>F761 - labeling of drugs and biological (20)</i>	F656- develop and implement comprehensive care plan (34)	F812 - store, prepare, and serve food under sanitary conditions (19)	<i>F641 – accuracy of assessment (7)</i>	<i>F688 – increase or prevent decrease in range of motion and mobility (7)</i>
<i>F657 – care plan developed within 7 days of assessment; revised as needed (1995)</i>	F609 – reporting alleged violations (80)	<i>F580 – prompt MD consultation (17)</i>	F684 - care promotes highest level of well-being (30)	F880 - infection control (19)	F656- develop and implement comprehensive care plan (6)	F689 - supervision to prevent accidents (7)
F758 - drug regimen is free of unnecessary psychotropic drugs (1823)	F758 - drug regimen is free of unnecessary psychotropic drugs (79)	F609 – reporting alleged violations (17)	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (27)	<i>F585 – grievances promptly resolved (17)</i>	F689 - supervision to prevent accidents (6)	<i>F700 – assessment for bedrails; proper installation (7)</i>
<i>F677 – ADL care provided for dependent residents (1805)</i>	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (60)	F686 - prevention of pressure injuries (17)	F812 - store, prepare, and serve food under sanitary conditions (26)	F686 - prevention of pressure injuries (16)	<i>F761 - labeling of drugs and biological (6)</i>	<i>F677 – ADL care provided for dependent residents (5)</i> F684 - care promotes highest level of well-being (5)
F686 - prevention of pressure injuries (1711)	F684 - care promotes highest level of well-being (59)	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (15)	F758 - drug regimen is free of unnecessary psychotropic drugs (24)	<i>F580 – prompt MD consultation (14)</i>	<i>F580 – prompt MD consultation (5)</i>	F692 - maintain parameters of nutrition and hydration (5) <i>F761 - labeling of drugs and biologicals (5)</i>

ITALICS – not in State's Top Ten



Wisconsin Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	113	30
2	F880	Infection control program designed to prevent the development and control the spread of infection	104	1
3	F656	Develop/implement comprehensive care plan	100	0
4	F686	Services and treatment to prevent and/or to heal pressure injuries	97	34
5	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	90	7
6	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	87	0
7	F609	Reporting of alleged violations	80	2
8	F758	Free from unnecessary psychotropic medications	79	0
9	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	60	0
10	F684	Care and services to attain/maintain highest practicable level of well-being	59	12



Northern Regional Office Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	8	5
1 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	8	0
1 (tied)	F759	Free of medication error rates of 5% or greater	8	0
1 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
1 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	8	0
6	F641	Accuracy of assessments	7	0
7 (tied)	F656	Develop/implement comprehensive care plan	6	0
7 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	6	2
7 (tied)	F761	Labeling of drugs and biologicals	6	0
10	F580	Prompt consultation with physician following significant change in condition	5	2
11 (tied)	F636	Must conduct initially and periodically a comprehensive assessment	4	0
11 (tied)	F637	Comprehensive assessment after significant condition change	4	0



Northeastern Regional Office Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F656	Develop/implement comprehensive care plan	35	0
2	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	28	2
3	F623	Notice requirements before transfer/discharge	27	0
4	F609	Reporting of alleged violations	24	1
5	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	20	4
6 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	19	0
6 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	19	0
8	F585	Promptly resolve grievances	17	0
9	F686	Services and treatment to prevent and/or to heal pressure injuries	16	1
10	F580	Prompt consultation with physician following significant change in condition	14	4



Southeastern Regional Office Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	54	17
2	F686	Services and treatment to prevent and/or to heal pressure injuries	52	19
3	F880	Infection control program designed to prevent the development and control the spread of infection	42	1
4	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	36	2
5	F609	Reporting allegations of abuse, neglect, misappropriation, and exploitation	35	0
6	F656	Develop/implement comprehensive care plan	34	0
7	F684	Care and services to attain/maintain highest practicable level of well-being	30	6
8	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	27	0
9	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	26	0
10	F758	Free from unnecessary psychotropic medications	24	0



Southern Regional Office Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	26	6
1 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	26	0
1 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	26	0
4	F880	Infection control program designed to prevent the development and control the spread of infection	24	0
5 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	20	3
5 (tied)	F761	Labeling of drugs and biologicals	20	0
7 (tied)	F580	Consult promptly with physician following significant condition change	17	3
7 (tied)	F609	Reporting of alleged violations	17	1
7 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	17	9
10	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	15	0



Western Regional Office Top Ten Federal Health Citations First Three Quarters 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F656	Develop/implement comprehensive care plan	13	0
2	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	12	0
3 (tied)	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	11	0
3 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	11	0
5	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
6 (tied)	F688	Services to increase or maintain range of motion	7	0
6 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	7	1
6 (tied)	F700	Assessment for and proper installation and maintenance of bedrails	7	1
9 (tied)	F677	ADL care provided for dependent residents	5	0
9 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	5	0
9 (tied)	F692	Maintain parameters of nutrition and hydration	5	0
9 (tied)	F761	Labeling of drugs and biologicals	5	0