





Wisconsin Top Ten Federal Health Citations 1/1 – 11/27/2017

Rank	State Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	166	37
2	2	F441	Infection control program designed to prevent the development and control the spread of infection	158	5
3	3	F314	Services and treatment to prevent and/or to heal pressure ulcers	148	50
4	5	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	112	3
5	6	F309	Care and services to attain/maintain highest practicable level of well-being	110	27
6	4	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	104	2
7	9	F329	Each resident's drug regimen is free of unnecessary drugs	96	1
8	7	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	91	1
9	8	F315	Care and services to restore as much normal bladder function as possible	85	3
10		F157	Consult promptly with physician following significant condition change	71	13





Southern Regional Office (SRO) Top Ten Federal Health Citations 1/1 – 11/27/2017

Rank	SRO Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	49	10
2	3	F314	Services and treatment to prevent and/or to heal pressure ulcers	38	20
3	2	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	36	0
4	4	F441	Infection control program designed to prevent the development and control the spread of infection	34	2
5 (tied)	9	F157	Consult promptly with physician following significant condition change	28	7
5 (tied)	8	F329	Each resident's drug regimen is free of unnecessary drugs	28	0
7	6	F309	Care and services to attain/maintain highest practicable level of well-being	24	6
8	5	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	23	0
9	7	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	19	0
10 (tied)		F315	Care and services to restore as much normal bladder function as possible	10	2
10 (tied)		F334	Offer influenza and pneumococcal immunizations	10	0



Southeastern Regional Office (SERO) Top Ten Federal Health Citations 1/1 – 11/27/2017

Rank	SERO Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision & assistive devices to prevent accidents	58	17
2	2	F314	Services and treatment to prevent and/or to heal pressure ulcers	47	16
3	3	F309	Care and services to attain/maintain highest practicable level of well-being	45	10
4	9 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	40	0
5	4	F225	Reporting and investigating allegations of abuse, mistreatment, neglect and misappropriation	35	2
6 (tied)	7	F371	Store, prepare, and serve food under sanitary conditions	31	1
6 (tied)	5 (tied)	F441	Infection control program designed to prevent the development and spread of infection	31	2
8	8	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	30	0
9		F157	Consult promptly with physician following significant condition change	29	5
10		F279	Develop comprehensive plan of care	26	0



**Northeastern Regional Office (NERO)
Top Ten Federal Health Citations
1/1 – 11/27/2017**

Rank	NERO Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F441	Infection control program designed to prevent the development and control the spread of infection	50	1
2	6	F314	Services and treatment to prevent and/or to heal pressure ulcers	36	6
3	2	F315	Care and services to restore as much normal bladder function as possible	35	0
4	3	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	31	2
5 (tied)	4 (tied)	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	28	0
5 (tied)	4 (tied)	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	28	0
7	7	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	25	1
8	8	F226	Policies to prohibit abuse	21	1
9		F309	Care and services to attain/maintain highest practicable level of well-being	17	4
10	9 (tied)	F332	Free of medication error rates of 5% or higher	15	0






Northern Regional Office (NRO) Top Ten Federal Health Citations 1/1 – 11/27/2017

Rank	NRO Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	2	F441	Infection control program designed to prevent the development and control the spread of infection	17	0
2 (tied)	5 (tied)	F314	Services and treatment to prevent and/or to heal pressure ulcers	15	6
2 (tied)	7	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	15	4
4	1	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	14	1
5	5 (tied)	F332	Medication error rate is not greater than 5%	12	0
6 (tied)	8	F309	Care and services to attain/maintain highest practicable level of well-being	10	5
6 (tied)	3	F315	Care and services to restore as much normal bladder function as possible	10	0
8	10	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	9	0
9		F278	Assessment must accurately reflect resident status	8	0
10	9	F329	Each resident's drug regimen is free of unnecessary drugs	7	0



Western Regional Office (WRO) Top Ten Federal Health Citations 1/1 – 11/27/2017

Rank	WRO Rank 2016	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1 (tied)	F441	Infection control program designed to prevent the development and control the spread of infection	26	0
2	4	F309	Care and services to attain/maintain highest practicable level of well-being	14	2
3	1 (tied)	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	13	4
4	6	F314	Services and treatment to prevent and/or to heal pressure ulcers	12	2
5 (tied)		F282	Services meet professional standards and are provided in accordance with care plan	9	0
5 (tied)	8 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	9	0
7 (tied)	5	F280	Periodically review and revise the plan of care	8	0
7 (tied)	3	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
7 (tied)		F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	8	1
10 (tied)	7	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	7	0
10 (tied)		F318	Services to increase range of motion or prevent avoidable decline in range of motion	7	0



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE
1/1 – 11/27/2017

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
F323 - supervision to prevent accidents (6146)	F323 - supervision to prevent accidents (166)	F323 - supervision to prevent accidents (49)	F323 - supervision to prevent accidents (58)	F441 - infection control (50)	F441 - infection control (17)	F441 - infection control (26)
F441 - infection control (6096)	F441 - infection control (158)	F314 - prevention of pressure ulcers (38)	F314 - prevention of pressure ulcers (47)	F314 - prevention of pressure ulcers (36)	F314 - prevention of pressure ulcers (15)	F309 - care promotes highest level of well-being (14)
F371 - store, prepare, and serve food under sanitary conditions (5366)	F314 - prevention of pressure ulcers (148)	F225 - investigate allegations of abuse (36)	F309 - care promotes highest level of well-being (45)	F315 - services to restore normal bladder function and prevent infection (35)	F323 - supervision to prevent accidents (15)	F323 - supervision to prevent accidents (13)
F309 - care promotes highest level of well-being (5132)	F225 - investigate allegations of abuse (112)	F441 - infection control (34)	F329 - drug regimen is free of unnecessary drugs (40)	F323 - supervision to prevent accidents (31)	F371 - store, prepare, and serve food under sanitary conditions (14)	F314 - prevention of pressure ulcers (12)
<i>F431 - labeling of drugs and biological (3525)</i>	F309 - care promotes highest level of well-being (110)	F157 – Prompt MD consultation (28)	F225 - investigate allegations of abuse (35)	F371 - store, prepare, and serve food under sanitary conditions (28)	<i>F332 – medication error rate is not 5% or greater (12)</i>	<i>F282- Services meet professional standards/provided in accordance with care plan (9)</i>
<i>F279 - develop comprehensive care plan (3486)</i>	F371 - store, prepare, and serve food under sanitary conditions (104)	F329 - drug regimen is free of unnecessary drugs (28)	F371 - store, prepare, and serve food under sanitary conditions (31)	F425 - medication system assures accurate receipt and administration (28)	F309 - care promotes highest level of well-being (10)	F329 - drug regimen is free of unnecessary drugs (9)
F329 - drug regimen is free of unnecessary drugs (3071)	F329 - drug regimen is free of unnecessary drugs (96)	F309 - care promotes highest level of well-being (24)	F441 - infection control (31)	F225 - investigate allegations of abuse (25)	F315 - services to restore normal bladder function and prevent infection (10)	<i>F280 - periodically review and revise the plan of care (8)</i>
<i>F514 - documentation (3047)</i>	F425 - medication system assures accurate receipt and administration (91)	F371 - store, prepare, and serve food under sanitary conditions (23)	F425 - medication system assures accurate receipt and administration (30)	<i>F226 – develop and implement policies and procedures prohibiting abuse (21)</i>	F225 - investigate allegations of abuse (9)	F371 - store, prepare, and serve food under sanitary conditions (8)
F225 - investigate allegations of abuse (2692)	F315 - services to restore normal bladder function and prevent infection (85)	F425 - medication system assures accurate receipt and administration (19)	F157 – PROMPT MD CONSULTATION (29)	F309 - CARE PROMOTES HIGHEST LEVEL OF WELL-BEING (17)	F278 – ASSESSMENT MUST ACCURATELY REFLECT RESIDENT STATUS (8)	F425 - MEDICATION SYSTEM ASSURES ACCURATE RECEIPT/ ADMINISTRATION (8)
<i>F226 – DEVELOP AND IMPLEMENT POLICIES AND PROCEDURES PROHIBITING ABUSE (2618)</i>	F157 – PROMPT MD CONSULTATION (71)	F315 - SERVICES TO RESTORE NORMAL BLADDER FUNCTION AND PREVENT INFECTION (10) <i>F334 – OFFER INFLUENZA AND PNEUMOCOCCAL VACCINE (10)</i>	<i>F279 – DEVELOP COMPREHENSIVE PLAN OF CARE (26)</i>	<i>F332 – medication error rate not greater than 5% (15)</i>	F329 - drug regimen is free of unnecessary drugs (7)	F225 - investigate allegations of abuse (7) <i>F318 – SERVICES TO INCREASE RANGE OF MOTION OR PREVENT DECLINE IN ROM (7)</i>

ITALICS – not in State’s Top Ten
 BLUE/SMALL CAPS -new to Top Ten compared to entity’s 2016 data