2022-2023 Leading Age Wisconsin Accomplishments

Leveraging Core Services to Transform Care and Services

- » Influenced the Department of Health Services (DHS) to include the recommendations of the Governor's Task Force on Caregiving to provide a fee schedule/establish rate bands within the Family Care program to protect long-term care providers from funding variations imposed by managed care organizations (MCOs).
- » Proactively advanced the 2023-25 Family Care and Medicaid budget positions with the Governor and urged the Governor to support systemic nursing home payment reform, Family Care rate bands/fee schedule, and the Complex Patient Pilot Program.
- » Completed the analytical work and narrative leading to the release of <u>The Long-Term Care Workforce Crisis: A 2022 Report.</u>
- » Secured a significant increase to non-emergency Medicaid transportation rates for nursing facility residents.
- » Secured an inflationary increase to the payment rate for specialized psychiatric rehabilitative services (SPRS) for services provided to nursing home residents with a mental illness.
- » Successfully organized two member-wide, conference-held political action committee (PAC) fundraisers, exceeding event fundraising goals and substantially adding to the PAC account.
- » Provided support to members to navigate the political and legislative process on potential harmful legislation related to the nursing home bed moratorium and the transfer of beds.
- » Led regular financial network meetings with guest speakers on frequently sought after topics.
- » Provided continuous support and updates to members going through the home and community-based services (HCBS) Heightened Scrutiny process.
- » Gathered 1000 providers and business partners for quality learning opportunities at our annual spring and fall conferences.
- » Featured a technology forum providing the opportunity for members to explore the realities, possibilities, practicalities, and efficiencies of technology that is now or soon will be available to employ in senior living and support organizations.
- » Created the Infection Preventionist Networking Group and kicked off our six-part webinar series on infection control.
- » Offered a four-part educational series on assisted living leadership training.
- » Through the Synergy network, worked in conjunction with DQA/ BNHRC leadership with the mutual goal of improving survey outcomes and the survey process.
- » Offered Independent Living (Senior Housing) Network meetings focusing on developing/revising new tenant satisfaction surveys to reflect our current tenant population and their changing needs.
- » Members accessed \$20,531,000 worth of goods and services through our Value First GPO producing direct savings for our members.
- » Secured discounted pricing on lift equipment through Value First and dispersed \$14,000 of lift equipment through the Safe Resident Assistant Program.
- » Renegotiated our pharmacy contract with HealthDirect Pharmacy Services extending the contract to April 2026.

- » Partnered with Superior Health Quality Alliance to offer members free Pressure Injury & Diabetic Foot Ulcer Training.
- Secured 19 Diamond Sponsors who collectively gave more than \$135,000 this year to help the association grow and offer quality education and services for our members.

Inspiring, Advocating, Navigating, and Facilitating a Vibrant Workforce

- » Partnered with Cinematic Health Education and developed nearly 100 tools/documents to help members interested in submitting an application to provide an inhouse CNA training program.
- » Active partner on a \$6 million grant to launch the new and improved WisCaregiver Careers program. Three LeadingAge Wisconsin members were featured in a webinar for their success with the program.
- » Provided members tools, documents, and training to help them launch an evidence-based mentor program.
- » Initiated state-wide long-term care refugee workforce collaboratives between Wisconsin's refugee resettlement agencies and LeadingAge Wisconsin providers.
- » Partnered with WISCAP and its ten member agencies in a \$4.8 million WEDC Workforce Innovation Grant to place individuals interested in pursuing a clinical career in long-term care.
- » Graduated 14 fellows from the I-LEAD leadership development academy.
- » Brought members together monthly through the Workforce Network to share ideas and practices relating to workforce topics.
- » Participated in ongoing discussions with DHS regarding the need for increased flexibilities to the state's nurse aide training program requirements, including allowing certain individuals to challenge the nurse aide exam.

Assisting Members to Transform Programs and Services for Member Sustainability

- » Responded to the DHS HCBS statewide transitions plan urging DHS to streamline the review process and take steps so that providers seeking to convert all or a portion of a nursing home to assisted living are immediately granted a compliance finding so no residents are unnecessarily required to be relocated.
- » Drafted action plans for Echelon members to assist their efforts in the areas of recruiting/onboarding new employees, enhancing team collaboration, ramping up for increasing acuity in assisted living, and achieving work/life integration.
- » Submitted an application for the "American Rescue Plan Act: Medicaid HCBS Grants Supporting Quality and Innovation" with the goal of developing and offering high quality, low cost training for new CBRF and RCAC administrators.
- » Introduced our Innovation Café providing the opportunity for members to learn from other members who have successfully launched innovative programs.

