



**Wisconsin  
Top Ten Federal Health Citations  
11/28/17 – 3/13/18**

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	48	7
2	F686	Services and treatment to prevent and/or to heal pressure ulcers	47	13
3	F880	Infection control program designed to prevent the development and control the spread of infection	45	0
4	F656	Develop and implement a comprehensive care plan	33	0
5	F657	Care plan timing and revision	27	0
6 (tied)	F610	Investigate/prevent/correct allegations of abuse, mistreatment, neglect and misappropriation	26	0
6 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	26	0
8	F609	Reporting of allegations of abuse, mistreatment, neglect and misappropriation	24	1
9 (tied)	F580	Consult promptly with physician following significant condition change	23	5
9 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	23	5
9 (tied)	F758	Each resident's drug regimen is free of unnecessary drugs	23	1



## Wisconsin Top Ten Federal Health Citations First Quarter 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	46	0
2 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	42	11
2 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	42	8
4	F656	Develop/implement comprehensive care plan	32	0
5 (tied)	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	25	0
5 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	25	5
7	F690	Care and services to restore as much normal bladder function as possible	24	1
8 (tied)	F580	Consult promptly with physician following significant condition change	23	5
8 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	23	1
10	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	22	0



**STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES**  
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

**TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE First Quarter 2018**

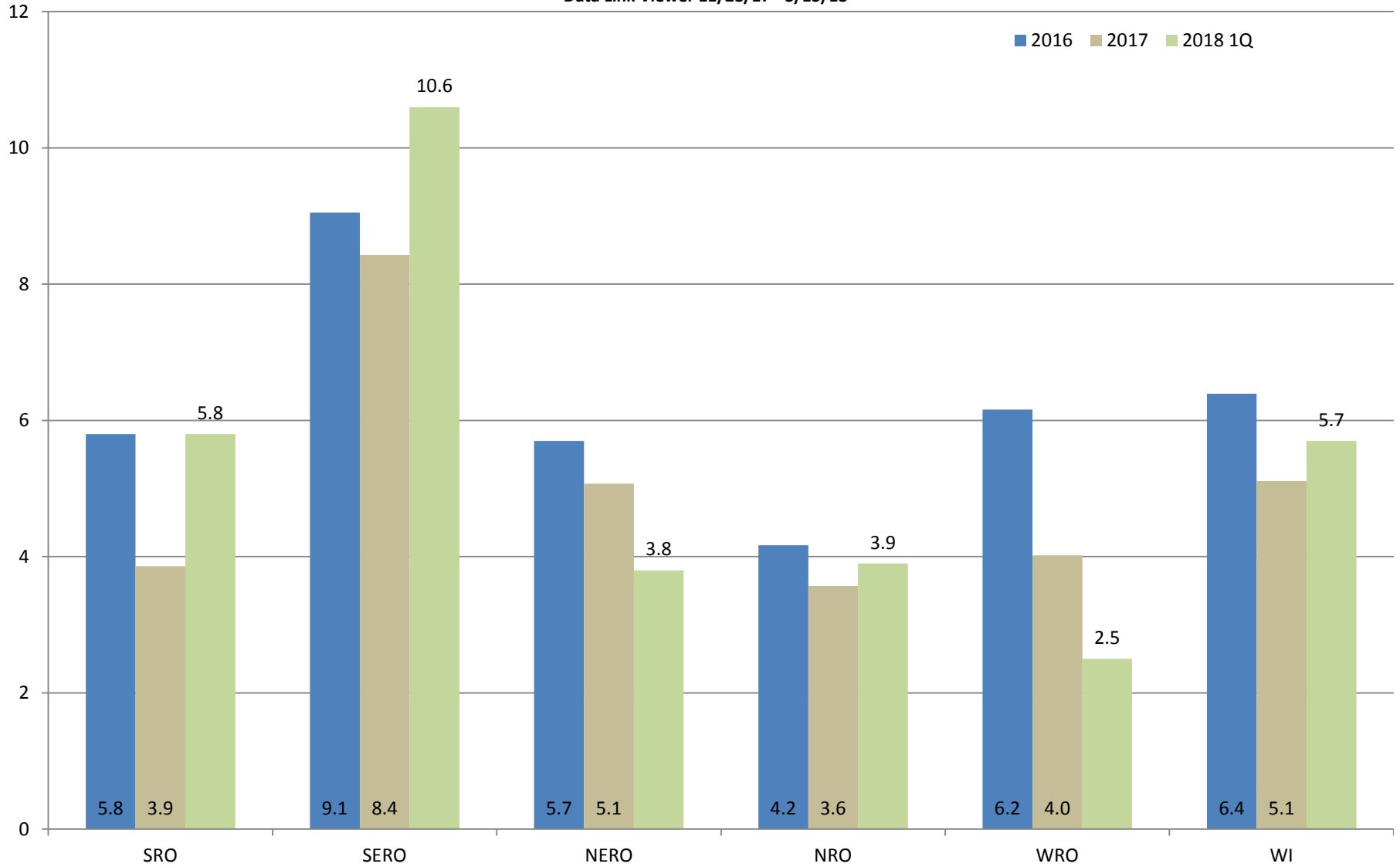
<b>Nation</b>	<b>State</b>	<b>Southern (Madison)</b>	<b>Southeastern (Milwaukee)</b>	<b>Northeastern (Green Bay)</b>	<b>Northern (Rhineland)</b>	<b>Western (Eau Claire)</b>
F880 - infection control (616)	F880 - infection control (46)	F880 - infection control (12)	F689 - supervision to prevent accidents (22)	F880 - infection control (13)	F684 - care promotes highest level of well-being (5)	F656- develop and implement comprehensive care plan (4)
F689 - supervision to prevent accidents (521)	F686 - prevention of pressure injuries (42)	F686 - prevention of pressure injuries (10)	F686 - prevention of pressure injuries (18)	F686 - prevention of pressure injuries (11)	F689 - supervision to prevent accidents (5)	F677 – ADL care provided for dependent residents (4)
F656- develop and implement comprehensive care plan (450)	F689 - supervision to prevent accidents (42)	F580 – Prompt MD consultation (9)	F690 - services to restore normal bladder function and prevent infection (15)	F656- develop and implement comprehensive care plan (8)	F554 – self-administration of medications (3)	F880 - infection control (4)
F812 - store, prepare, and serve food under sanitary conditions (447)	F656- develop and implement comprehensive care plan (32)	F689 - supervision to prevent accidents (9)	F656- develop and implement comprehensive care plan (14)	F690 - services to restore normal bladder function and prevent infection (8)	F578 – right to refuse treatment; right to formulate advance directive (3)	F657 – care plan developed within 7 days of assessment; revised as needed (3)
F684 - care promotes highest level of well-being (334)	F657 – care plan developed within 7 days of assessment; revised as needed (25)	F759 – medication error rate is not 5% or greater (8)	F880 - infection control (14)	F842 – documentation (7)	F625 – notice of bed hold policy before or upon transfer (3)	F757 - drug regimen is free of unnecessary drugs (3)
F761 - labeling of drugs and biological (284)	F684 - care promotes highest level of well-being (25)	F812 - store, prepare, and serve food under sanitary conditions (8)	F684 - care promotes highest level of well-being (11)	F609 – reporting alleged violations (6)	F692 – maintain acceptable parameters of nutrition and maintain proper hydration (3)	F812 - store, prepare, and serve food under sanitary conditions (2)
F657 – care plan developed within 7 days of assessment; revised as needed (279)	F690 - services to restore normal bladder function and prevent infection (24)	F657 – care plan developed within 7 days of assessment; revised as needed (7)	F580 – Prompt MD consultation (10)	F657 – care plan developed within 7 days of assessment; revised as needed (6)	F759 – medication error rate is not 5% or greater (3)	21 tags with 1 citation each
F550 – resident rights/exercise of rights (256)	F580 – Prompt MD consultation (23)	F758 - drug regimen is free of unnecessary psychotropic drugs (7)	F609 – reporting alleged violations( 9) F610 - investigate, prevent, correct alleged violations (9)	F689 - supervision to prevent accidents (5)	F880 - infection control (3)	
F686 - prevention of pressure injuries (251)	F758 - drug regimen is free of unnecessary psychotropic drugs (23)	F692 – maintain acceptable parameters of nutrition and maintain proper hydration (6)	F657 – care plan developed within 7 days of assessment; revised as needed (9)	F732 – posted nurse staffing information (5)	6 tags with 2 citations each	
F677 – ADL care provided for dependent residents (238)	F812 - store, prepare, and serve food under sanitary conditions (22)	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (6)	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (9) F758 - drug regimen is free of unnecessary psychotropic drugs (9)	F580 – Prompt MD consultation (4) F610 - investigate, prevent, correct alleged violations (4) F677 – ADL care provided for dependent residents (4)		

ITALICS – not in State's Top Ten



## Average Number Federal Health Citations per Recertification Survey

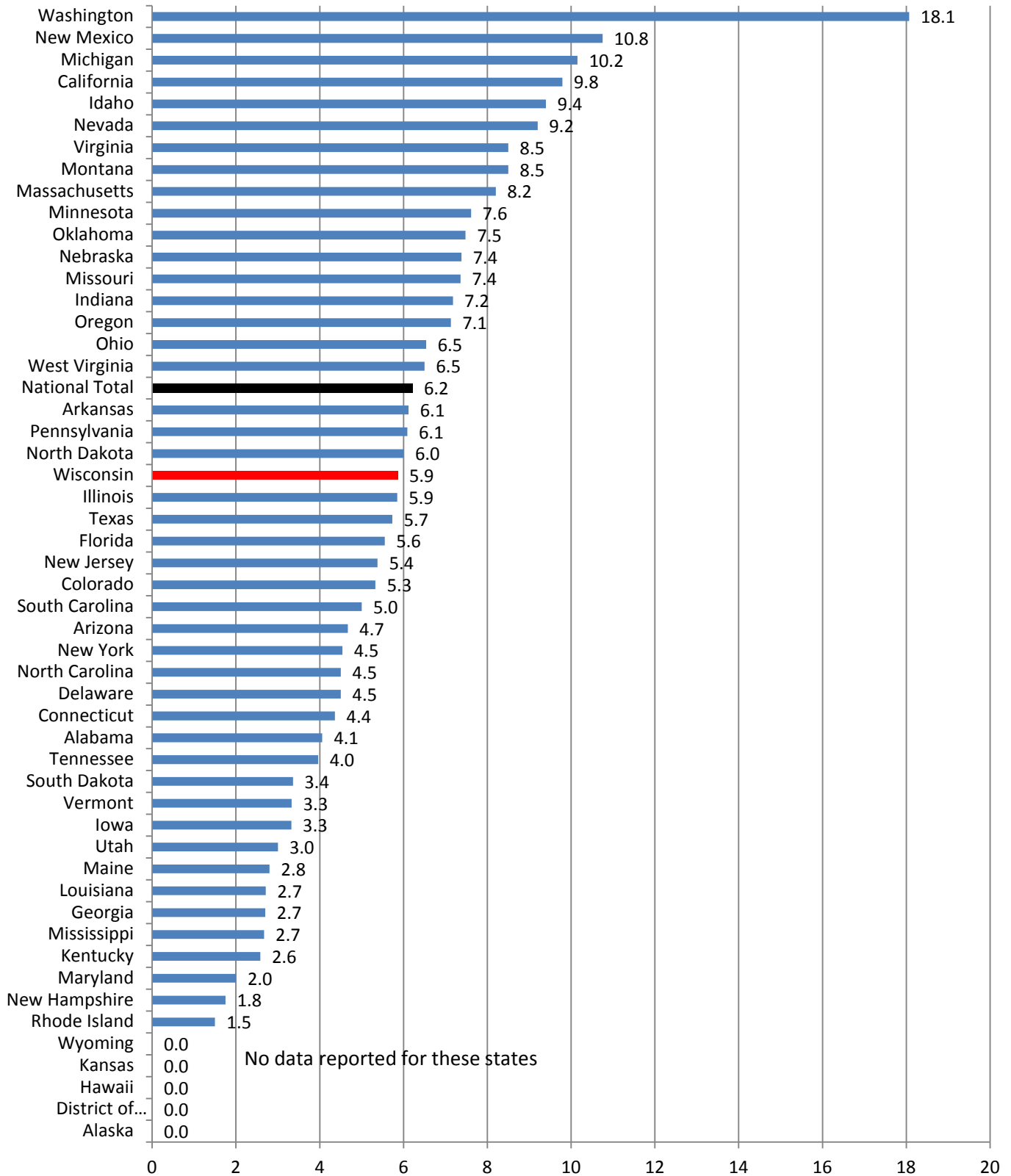
Data Link Viewer 11/28/17 - 3/13/18





## Average Number Federal Health Citations per Recertification Survey First Quarter 2018

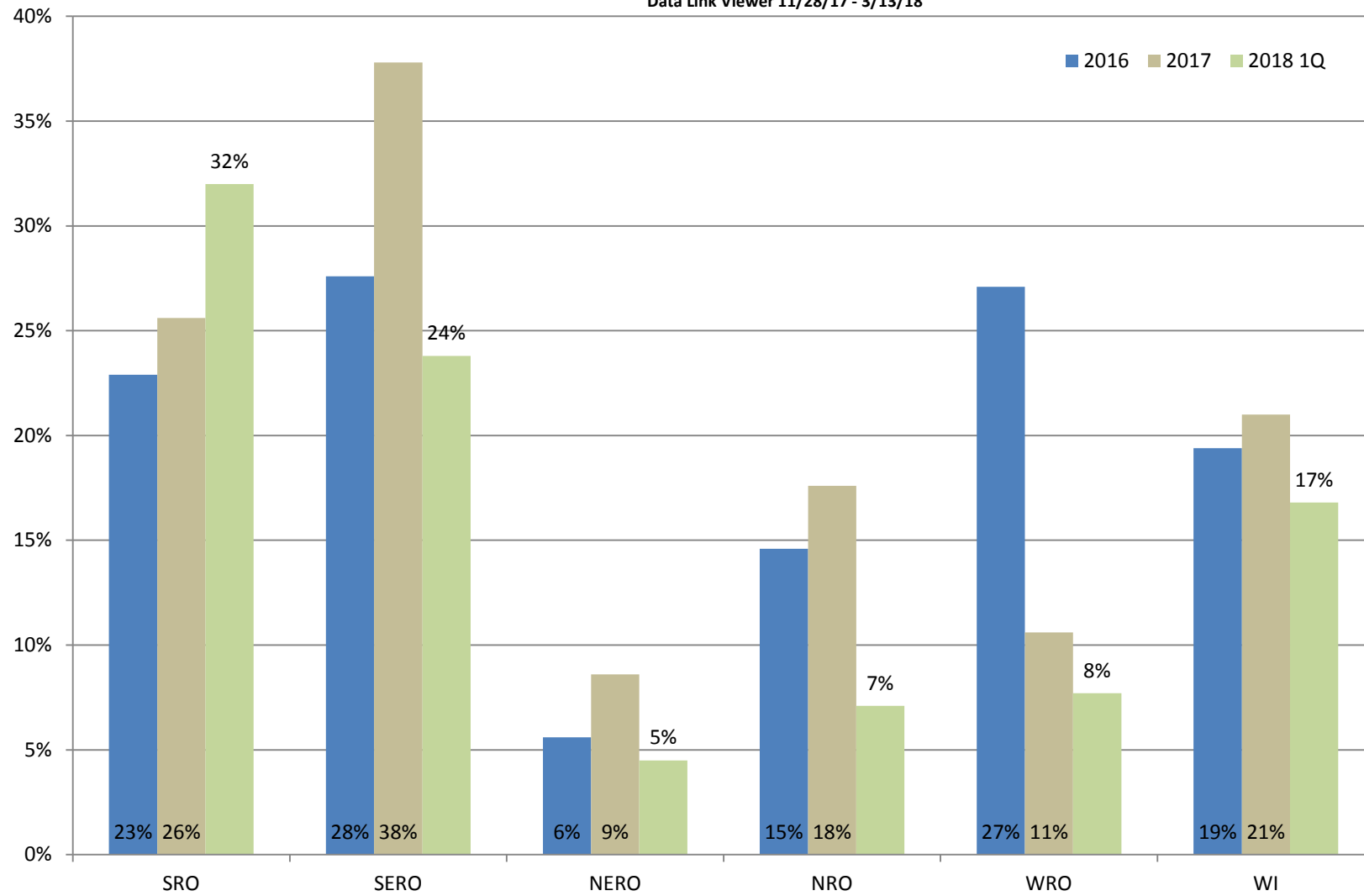
S&C QCOR





## Percentage of Recertification Surveys with Harm or Jeopardy Citations

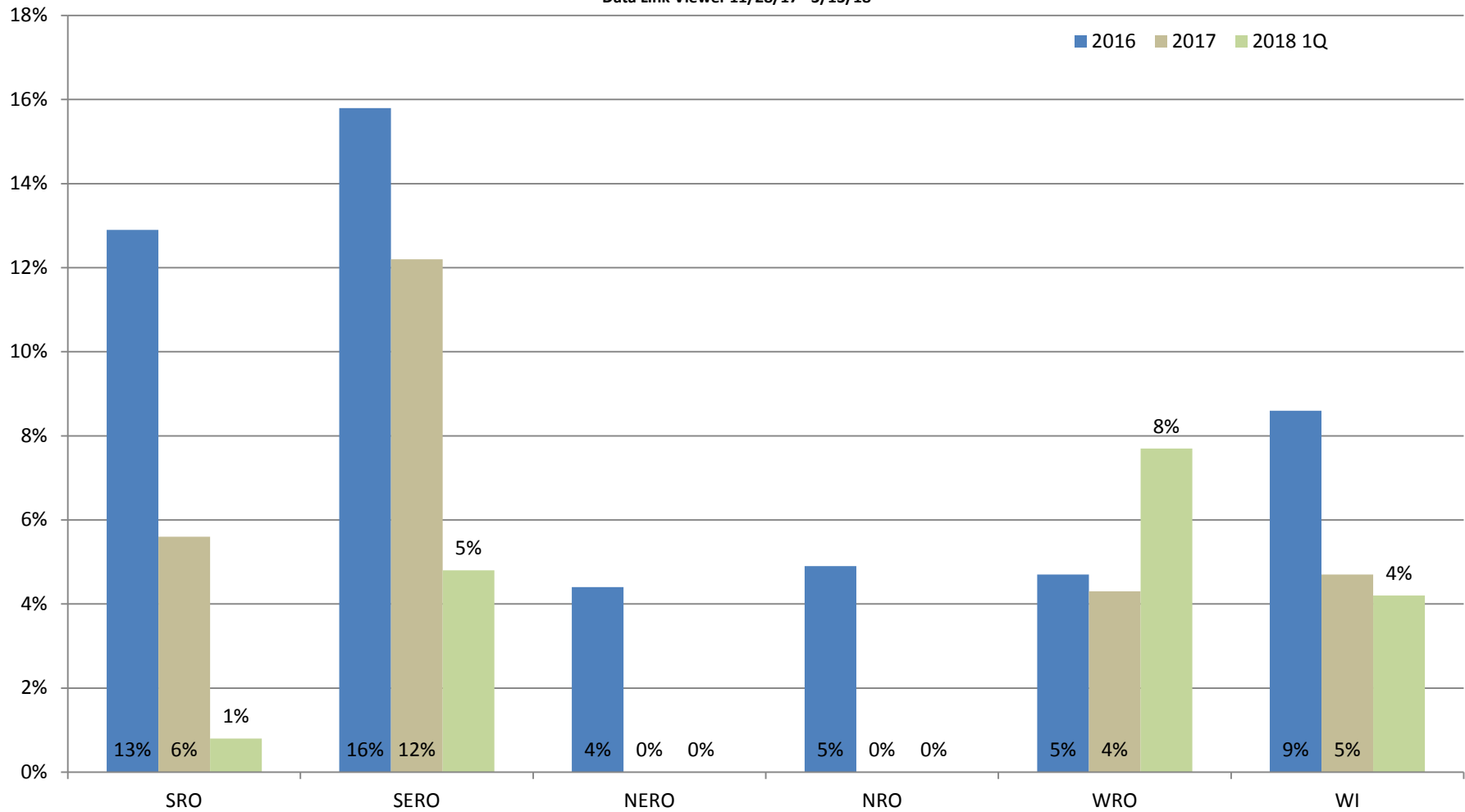
Data Link Viewer 11/28/17 - 3/13/18





## Percentage of Recertification Surveys with Substandard Quality of Care

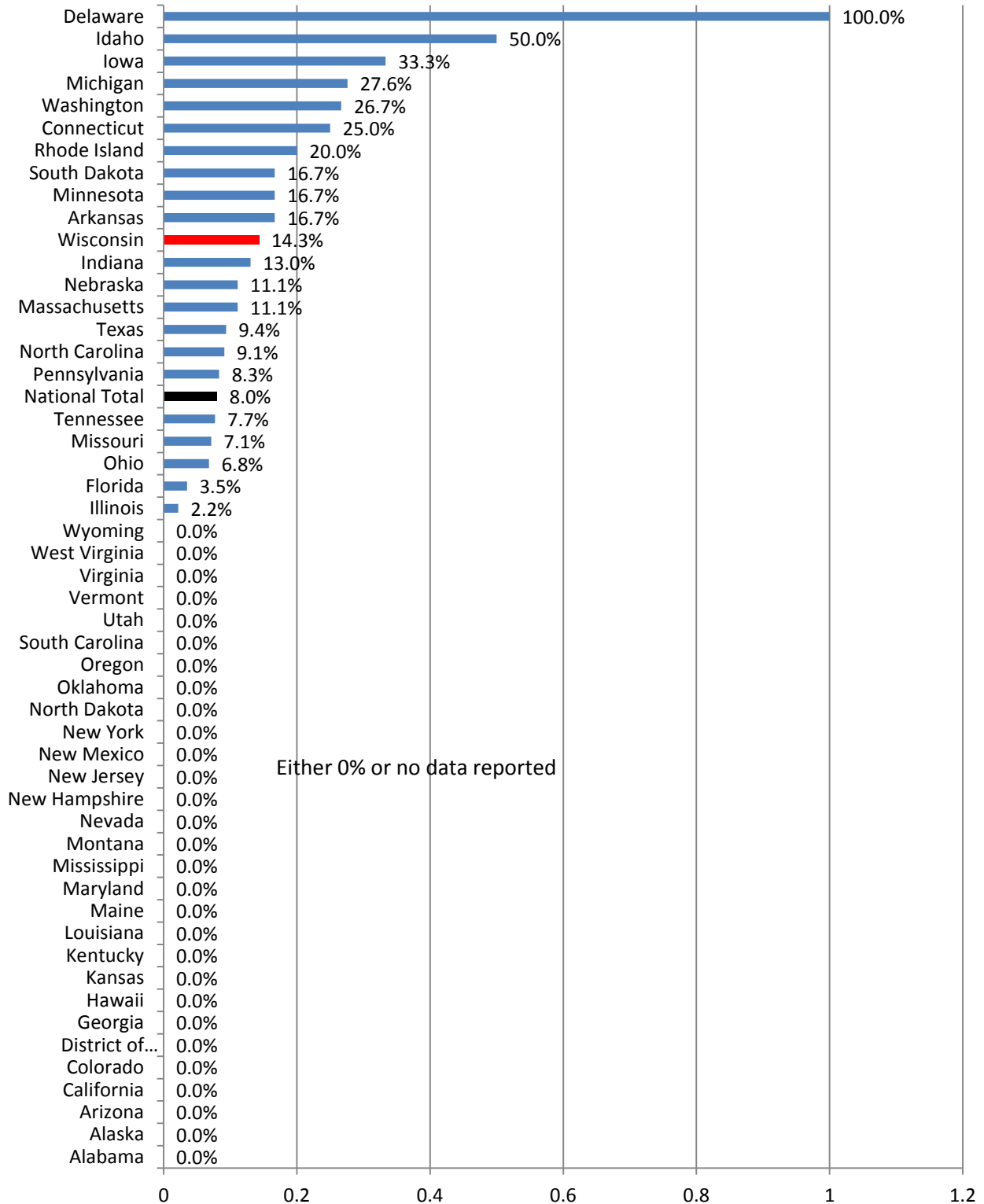
Data Link Viewer 11/28/17 - 3/13/18





## Percentage of Recertification Surveys with Harm or Immediate Jeopardy

S&C QCOR 1/1/18 - 3/13/18

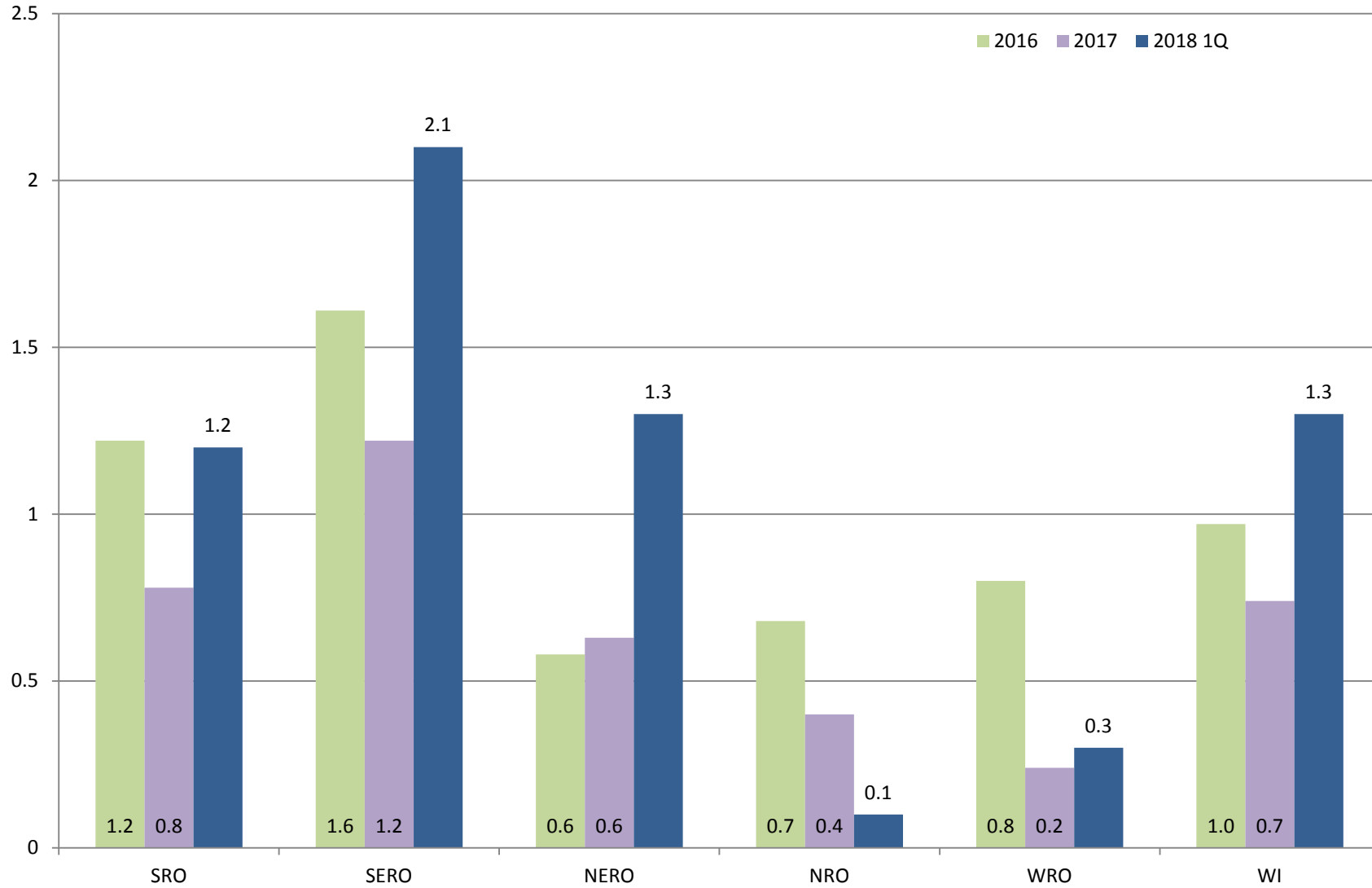






## Average Number Federal Health Citations per Complaint Survey

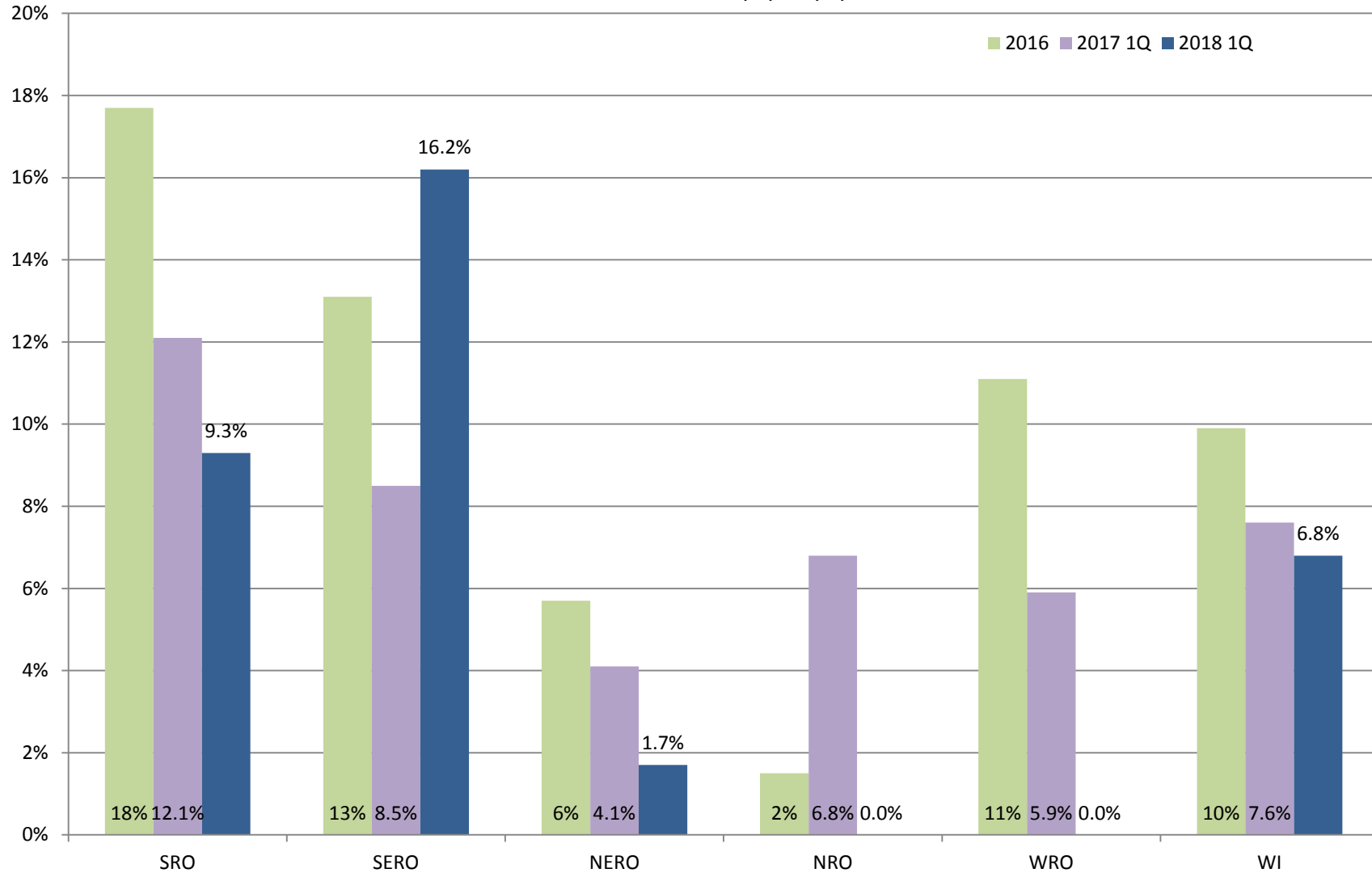
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## Percentage of Complaint Surveys with Harm or Jeopardy Citations

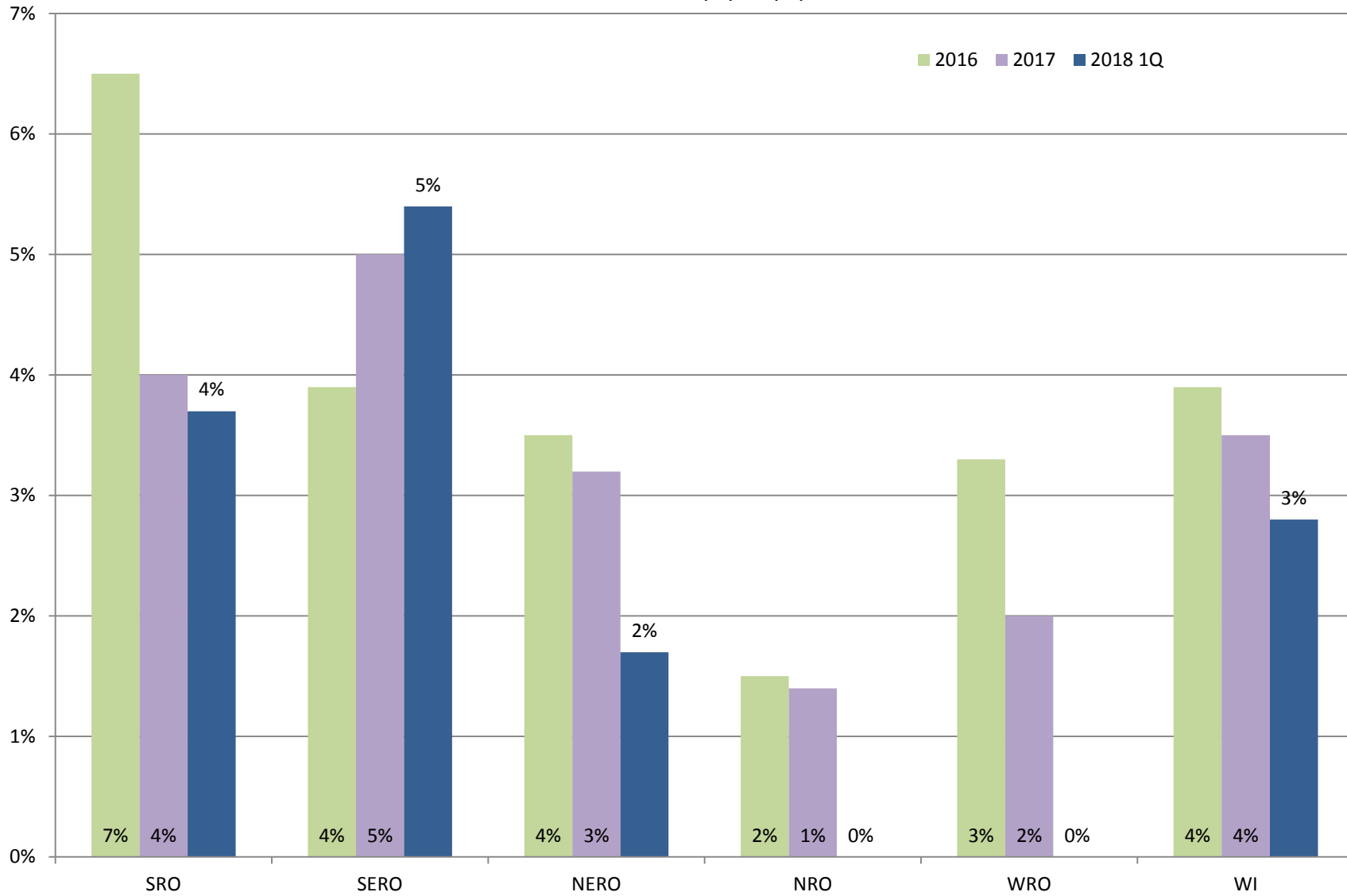
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## Percentage of Complaint Surveys with Substandard Quality of Care

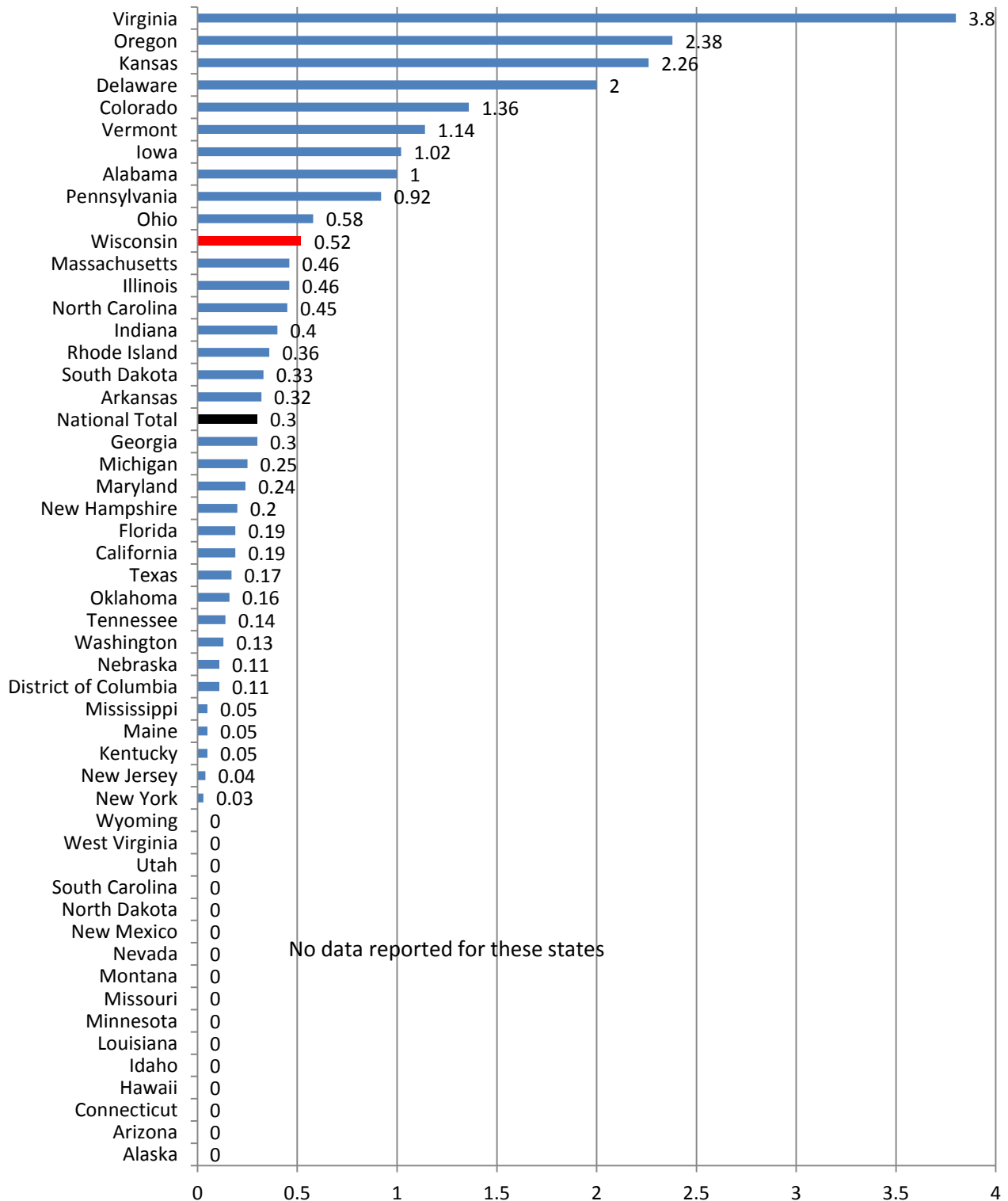
Data Link Viewer 11/28/17 - 3/13/18





## Average Number Federal Health Citations per Complaint Survey

S&C QCOR 1/1/18 - 3/13/18





# Immediate Jeopardy Citations 2000 - YTD 2018

