

The NEW Survey Process Preparing Your Team for Success!



For Skilled Nursing Facilities

The dates and locations for this seminar offering are as follows:

Tuesday, November 7, 2017
Sleep Inn Conference Center
5872 33rd Avenue
Eau Claire, WI 54703
715-874-2900

Wednesday, November 8, 2017
Liberty Hall Banquet & Conference Center
800 Eisenhower Drive
Kimberly, WI 54136
920-731-0164

Friday, November 10, 2017
Country Springs Hotel
2810 Golf Road
Pewaukee, WI 53072
262-547-0201



Prepare yourself for the new survey process which will go into effect on November 28, 2017, with the new Requirements of Participation for Phase 2.

presented by
The Wisconsin Division of Quality Assurance & Pathway Health

The NEW Survey Process: Preparing Your Team for Success!



The goal of the new survey process is to improve the effectiveness of annual nursing home surveys by combining the traditional and QIS survey protocols. The hope is that improvements will reduce adverse events and preventable healthcare acquired conditions and improve care for the residents.

This seminar will offer participants the knowledge needed to prepare and succeed under the new survey process, which will go into effect on November 28, 2017 with the new Requirements of Participation for Phase 2.

You will learn about this new process directly from the state Division of Quality Assurance (DQA) survey leadership right after they complete their training with the Centers for Medicare and Medicaid Services (CMS), and then Pathway Health will help you prepare for and succeed under the new process.

Agenda for the Day

8:00 a.m. Check-In and Continental Breakfast

- 8:30 a.m. The New Survey Process:
Division of Quality Assurance (DQA)
Plans for Implementation**
- Thoughts and reflections after surveyor training from the Centers for Medicare and Medicaid Services
 - Wisconsin's plans and strategies
 - Thoughts from the surveyors
 - Strategies and suggestions

10:00 a.m. Break

- 10:15 a.m. The New Survey Process:
Putting it into Perspective**
- History and background
 - Phase 2 requirements overview
 - Summary of training requirements
 - Definitions
 - Revision and renumbering of Ftags
 - FWRA/QAPI
 - Survey trends

11:45 a.m. Lunch

- 12:30 p.m. The New Survey Process:
The Details**
- Introduction to the new survey process
 - Entrance conference checklist
 - Sample selection
 - Mandatory tasks

2:00 p.m. Break

- 2:15 p.m. The New Survey Process:
Preparing Yourself for Success**
- Critical element pathways
 - New 902 Roster & Matrix
 - Tips for survey preparedness

3:45 p.m. Questions & Answers

4:00 p.m. Adjournment

The NEW Survey Process: Preparing Your Team for Success!

Seminar Objectives

1. Outline Wisconsin's plan for implementing the new survey process.
2. Identify what Wisconsin surveyors will be looking for as the new survey process is implemented.
3. Analyze the new interpretive guidance for standard surveys and investigations that will take effect November 28, 2017.
4. Identify the process by which the survey teams will conduct the new standard survey process in skilled nursing facilities.
5. Discuss how to provide direction to the facility interdisciplinary team on survey readiness under the new protocols.
6. Outline leadership strategies to implement improvements at the organization level for positive survey outcomes.

Suggested Participants

This information-packed seminar is designed specifically for individuals interested in acquiring an in-depth understanding of the new survey process that will impact skilled nursing facilities. The information will be presented from an operator's perspective and will be of utmost value to skilled nursing professionals. This includes, but is not limited to: CEOs/Presidents, Executive Directors, Administrators, Assistant Administrators, Directors of Nursing, Assistant Directors of Nursing, Nurse Managers, Inservice Coordinators, Staff Development, MDS/PPS Coordinators, Quality Assurance/Compliance Directors, Directors of Rehabilitation Services, Social Service Directors, Clinical Department Heads (e.g., Activities, Dining Services), Clinical Consultants (e.g., Dietitians, Pharmacists), Business Office Managers, Regional and Corporate Staff.

Registration

The Registration Fee to attend this seminar is \$125 per person (\$175 per person for non-members). This registration fee covers seminar instruction, handout materials, continental breakfast, break refreshments, and lunch.

Please send registration information with appropriate remittance by Tuesday, October 24, 2017, to: LeadingAge Wisconsin, 204 South Hamilton Street, Madison WI 53703. Please make checks payable to LeadingAge Wisconsin.

You may pay by credit card by calling the LeadingAge Wisconsin office at 608-255-7060.

Presenters

Patricia (Pat) Virnig, RN
*Director, DHS Bureau of Nursing Home Resident Care
Bureau of Quality Assurance*

Pat Virnig is the Director of the DHS Bureau of Nursing Home Resident Care within the Division of Quality Assurance. Pat has more than 40 years in health care (the last 28 in the Division of Quality Assurance) protecting the health, safety, and welfare of Wisconsin citizens through the survey, certification, and licensure of health care organizations.

Leah Killian-Smith, BA, NHA, RHIA
*Director of Quality & Government Services
Pathway Health*

Leah Killian-Smith is Pathway Health's Director of Quality & Government Services. She has over 25 years of experience in post-acute care, including various leadership positions in long-term care organizations, and she provides education nationwide for providers to assist them with understanding and following regulations.

Her primary responsibilities include providing excellent customer service and support for Pathway's ongoing account relationships.

Other areas of responsibility include acquisition management projects, health department engagements, state and national association speaking, and health information management support of current and future changes with QAPI, compliance, HIPAA, and coding.

Continuing Education Units (CEUs)

LeadingAge Wisconsin has requested this educational program be approved for six and one-quarter (6.25) hours of continuing education for nursing home administrators. That request has been submitted (but not yet approved) to the NAB/NCERS. Call LeadingAge Wisconsin at 608-255-7060 for further information.

For Additional Information

Please contact: LeadingAge Wisconsin, 204 South Hamilton Street, Madison WI 53703; 608-255-7060; info@LeadingAgeWI.org; or www.LeadAgeWI.org

In Partnership with DQA & Pathway Health

Registration

The NEW Survey Process

Preparing Your Team for Success!

Facility/Organization _____

Address _____

City, State, Zip Code _____

Area Code and Telephone # _____

_____ If anybody attending from your organization requires special accommodation as specified under the ADA, please check here and attach a separate sheet explaining these needs in detail.

_____ If anybody attending from your organization requires special menus for food functions, please check here and attach a separate sheet explaining these needs in detail.

Name and Title of Seminar Participants <i>Please type or print clearly</i>	Please check which session each participant will attend.		
	Nov. 7 <i>Eau Claire</i>	Nov. 8 <i>Kimberly</i>	Nov. 10 <i>Pewaukee</i>
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			

Fee Calculation:

Member/Subscriber: Number of Persons Attending _____ @ \$125 per person \$ _____

Nonmembers: Number of Persons Attending _____ @ \$175 per person \$ _____

Total Amount Enclosed (Please make checks payable to LeadingAge Wisconsin.) \$ _____

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LeadingAge Wisconsin

204 South Hamilton Street, Madison, WI 53703

Telephone: (608) 255-7060 • Fax (608) 255-7064 • info@LeadingAgeWI.org