

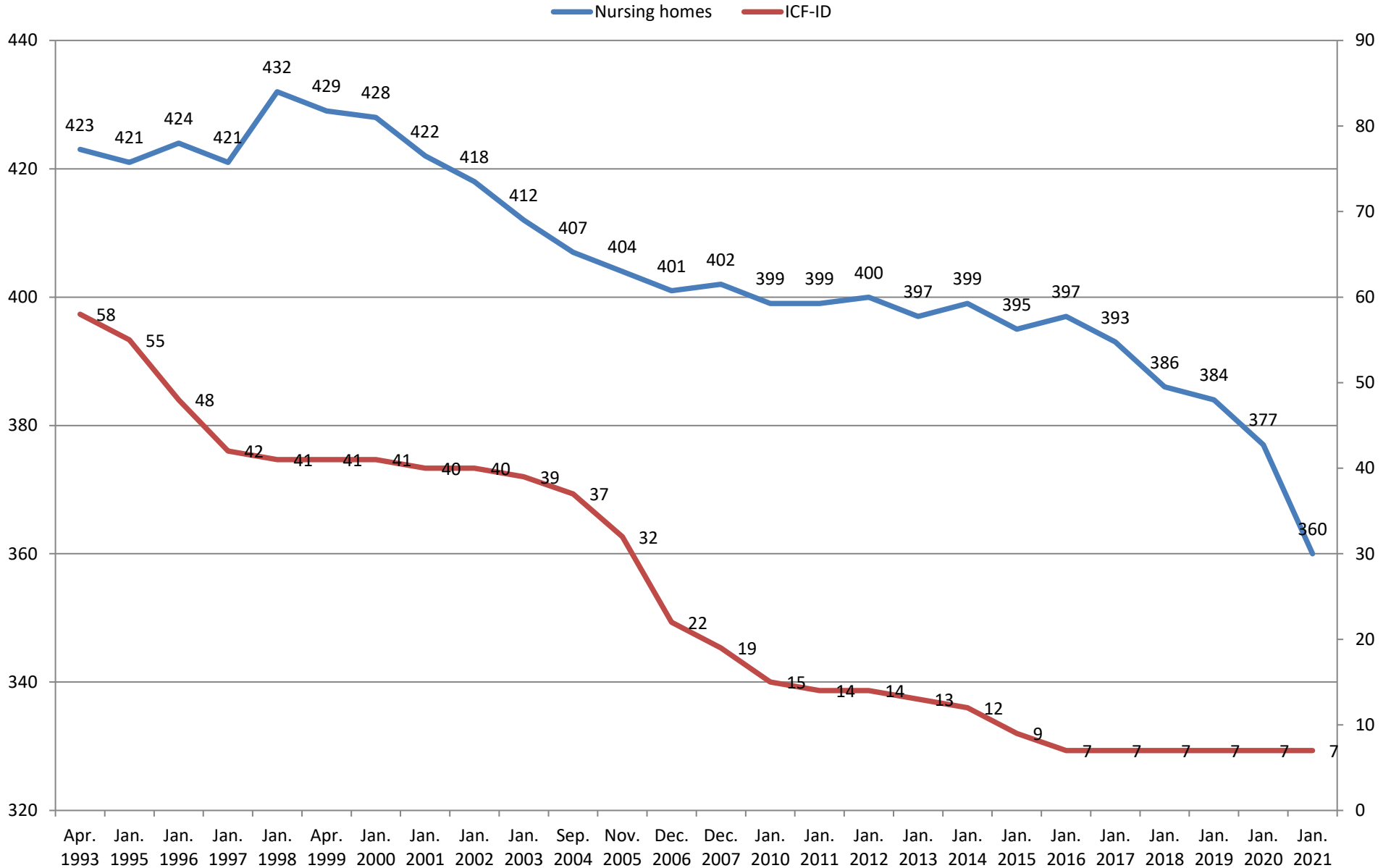
An outline map of the state of Wisconsin, showing its irregular borders and the Door Peninsula on the eastern side. The map is drawn with a thick black line.

**Division of Quality Assurance
Bureau of Nursing Home Resident Care**

**2020 Nursing Home
Survey Statistics**

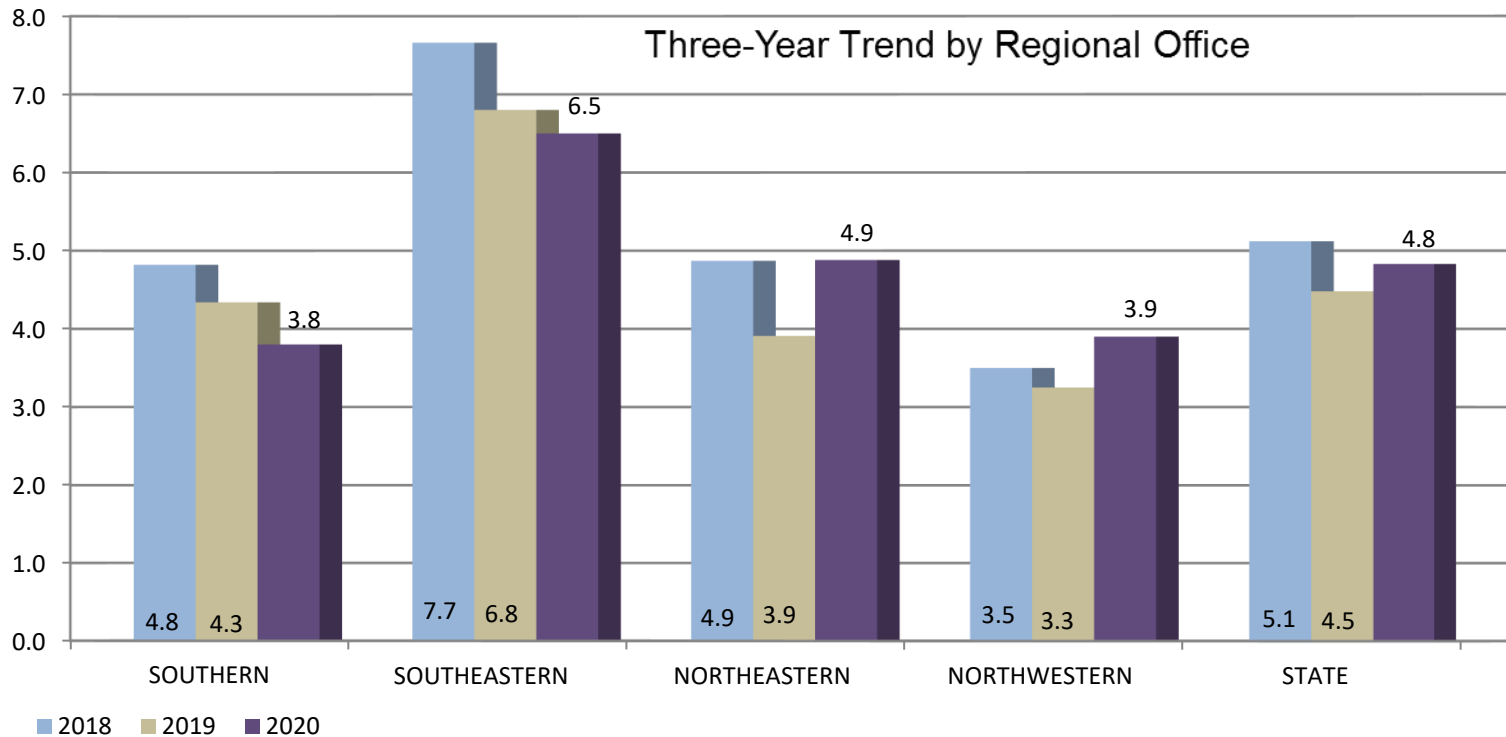
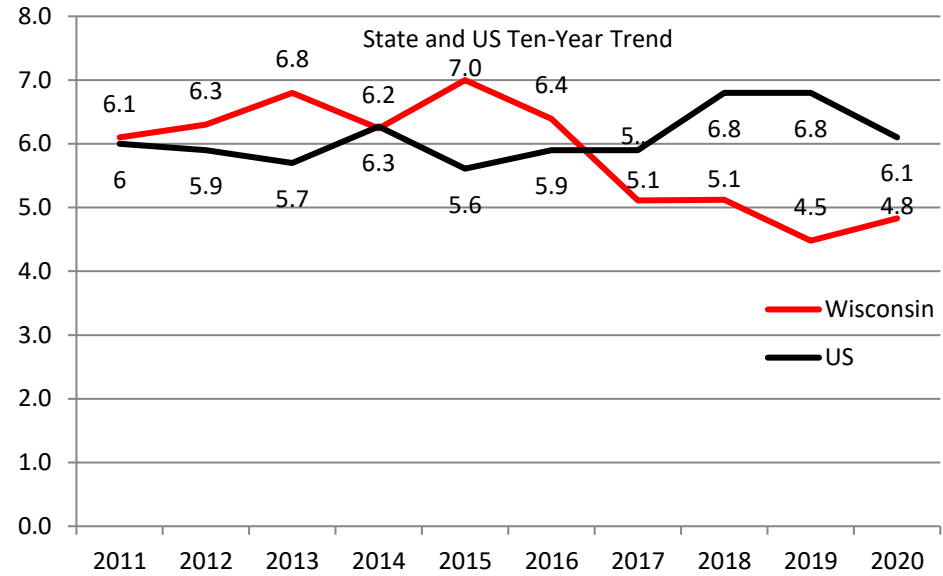


Number of Nursing Homes and Intermediate Care Facilities for the Intellectually Disabled



Average Number of Federal Health Citations per Recertification Survey

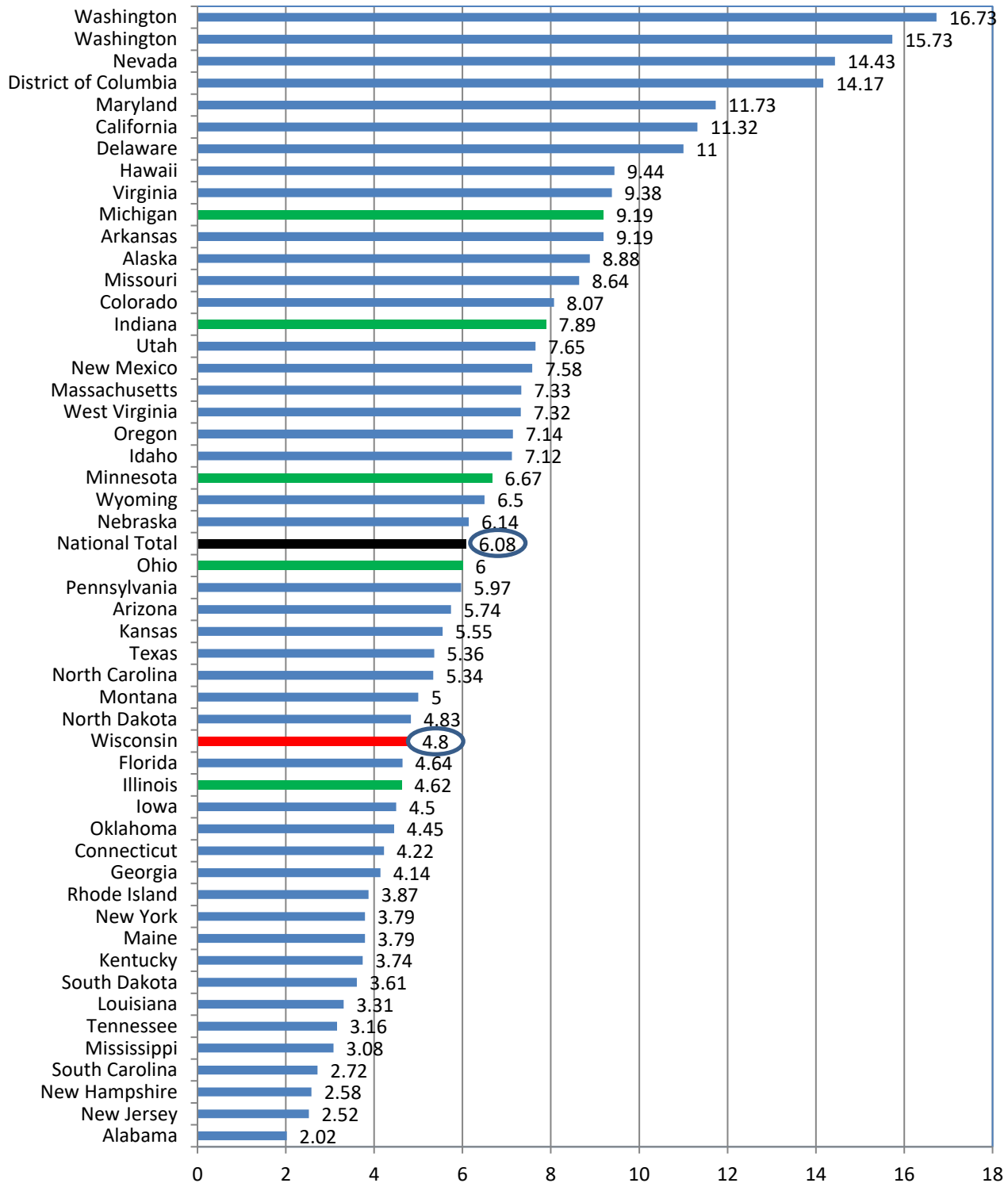
Data Link Viewer





Average Number of Federal Health Citations per Recertification Survey 2020

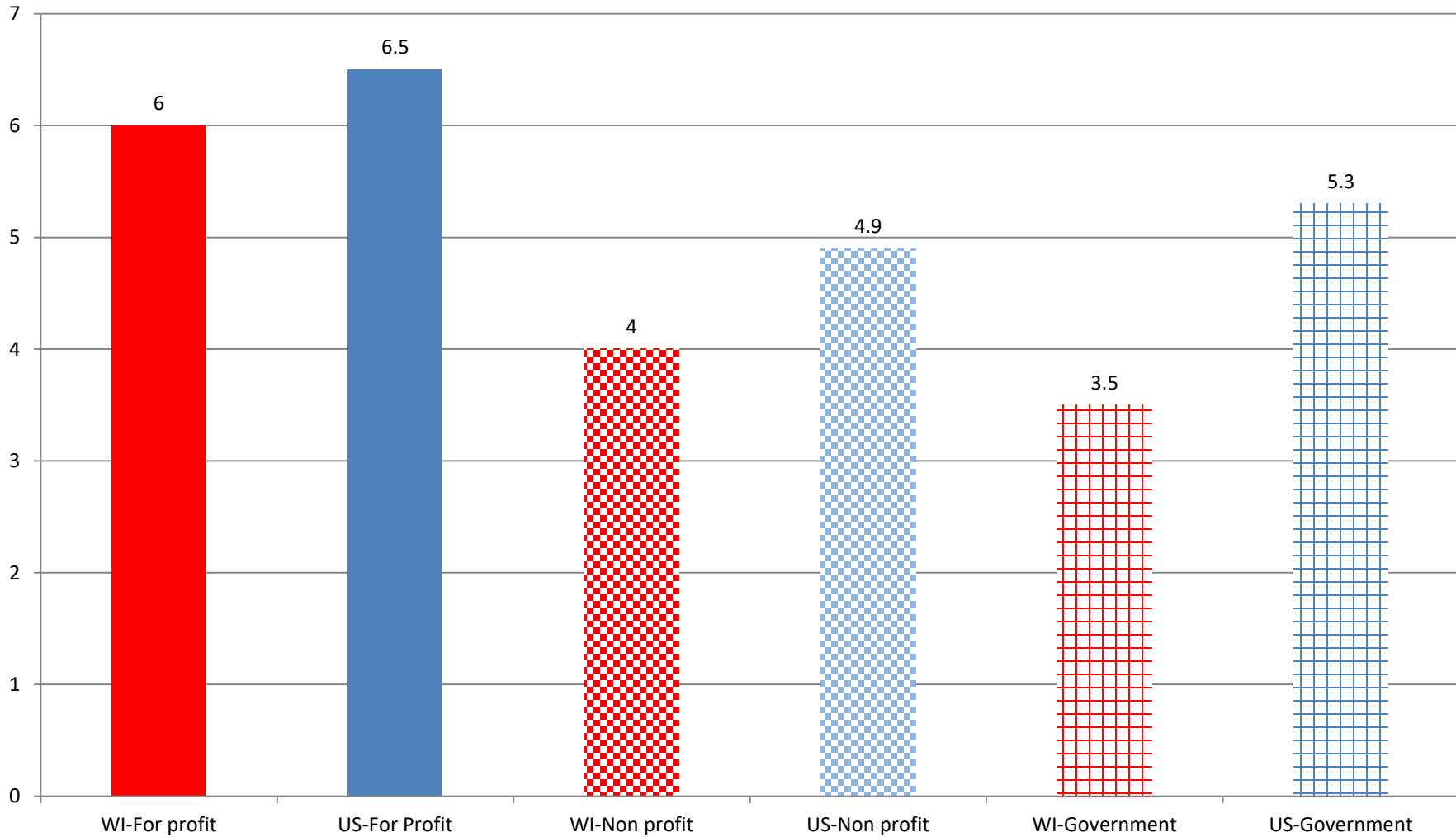
Data Link Viewer and S&C QCOR





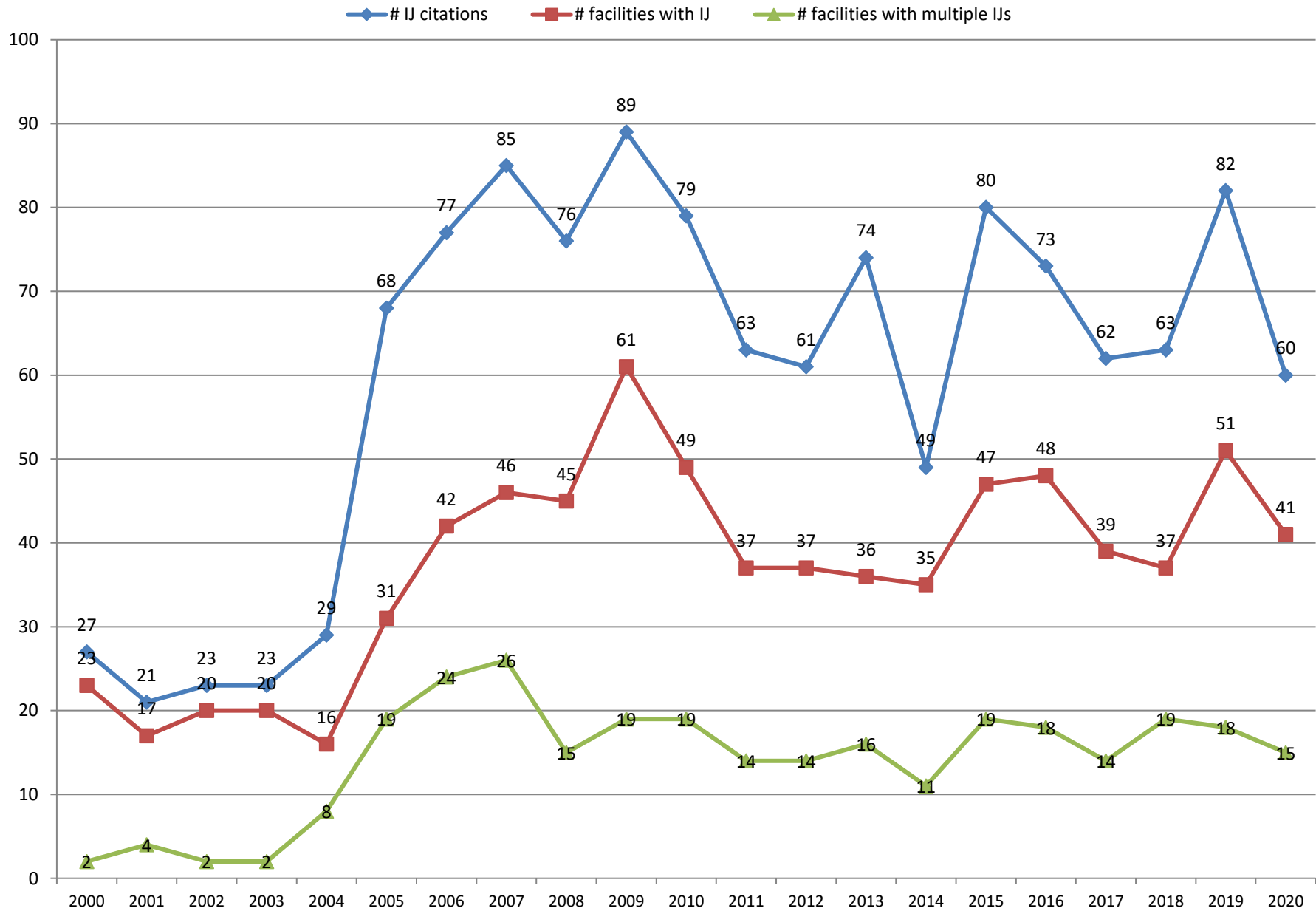
Average Number Federal Health Citations per Recertification Survey by Ownership Type 2020

S&C QCOR

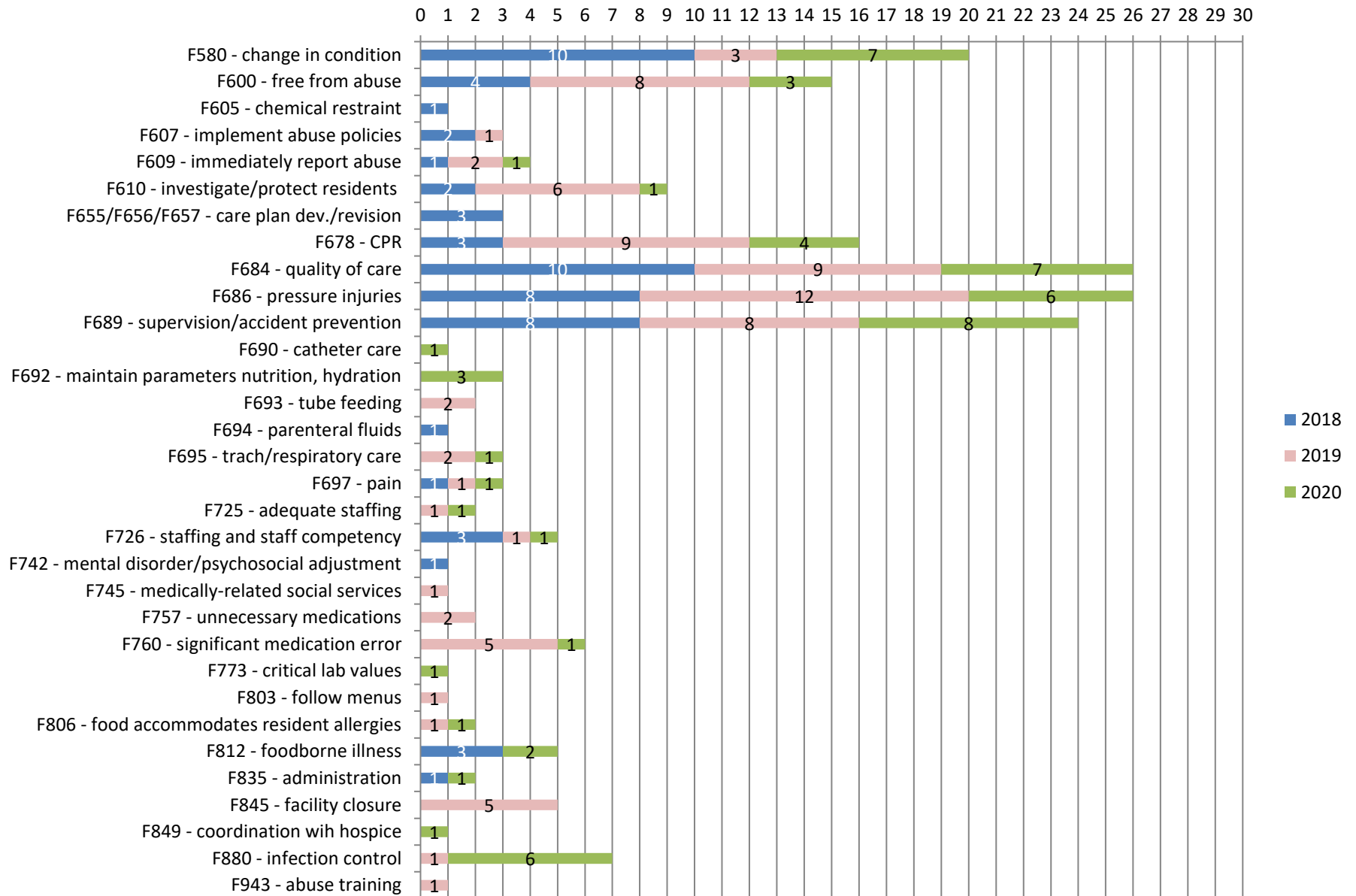




Immediate Jeopardy Citations 2005 - 2020



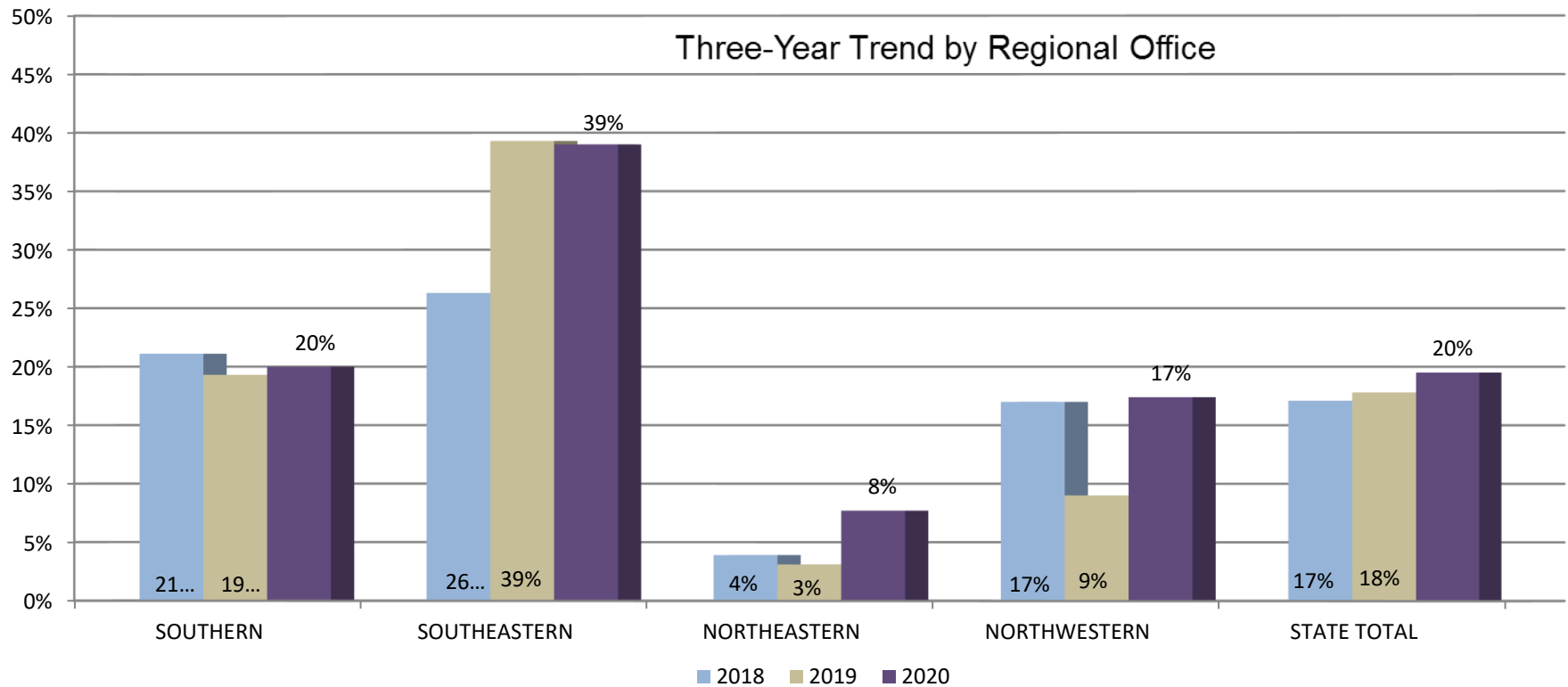
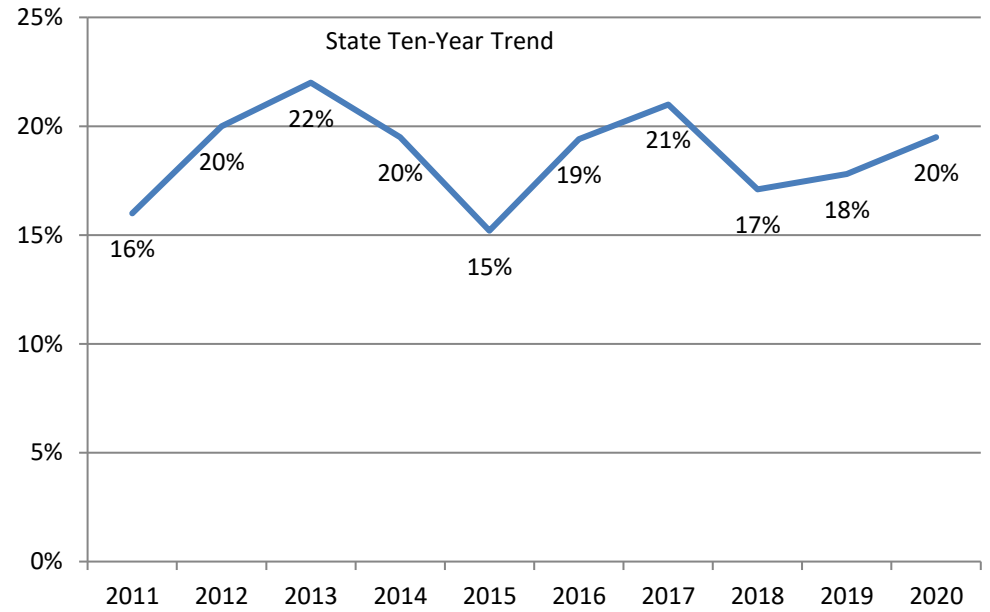
Federal Tags Cited at the IJ Level 2018 - 2020





Percentage of Recertification Surveys with Harm or Immediate Jeopardy

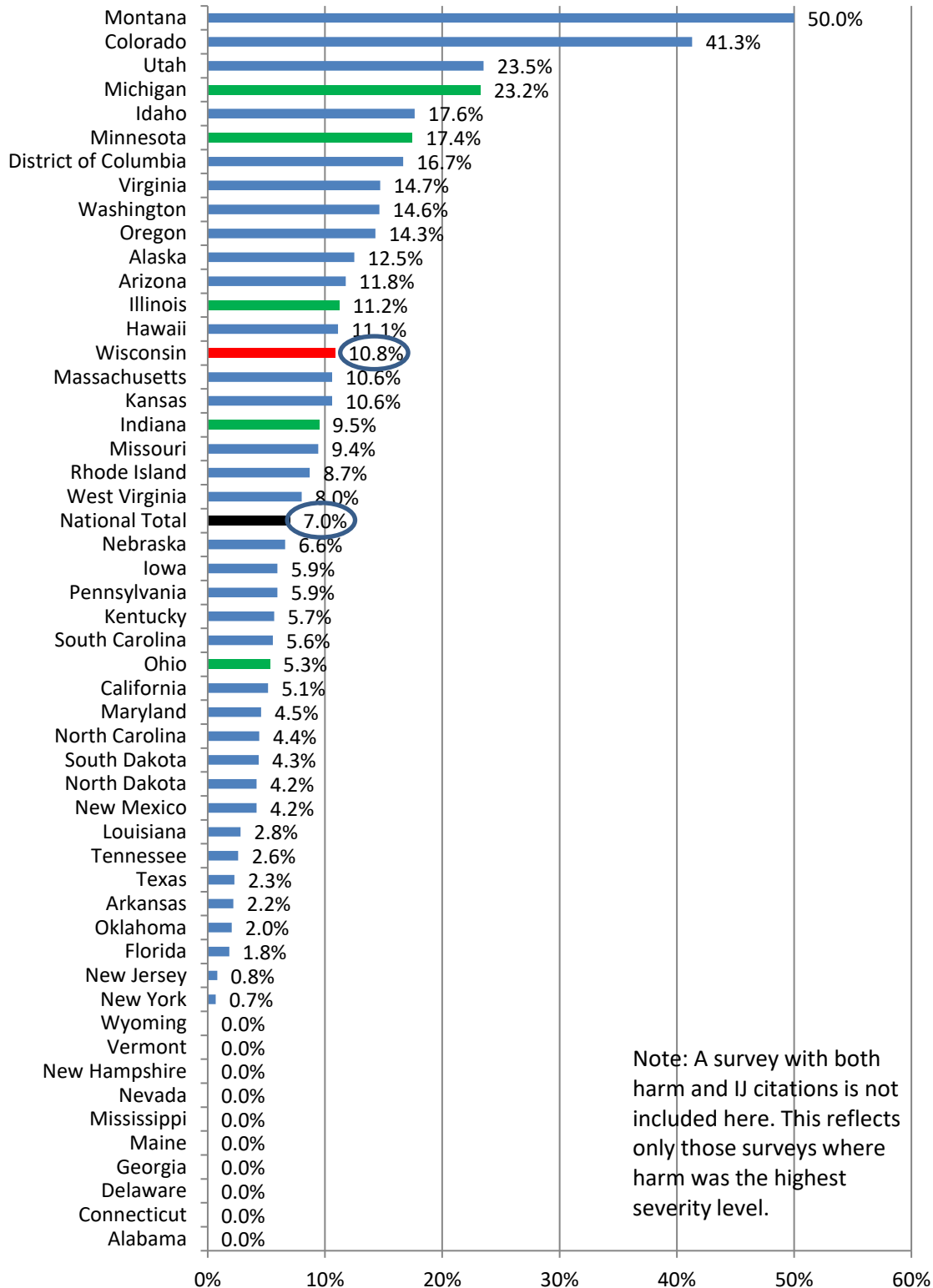
Data Link Viewer





Percentage of 2020 Recertification Surveys with Harm as Highest Scope/Severity

S&C QCOR

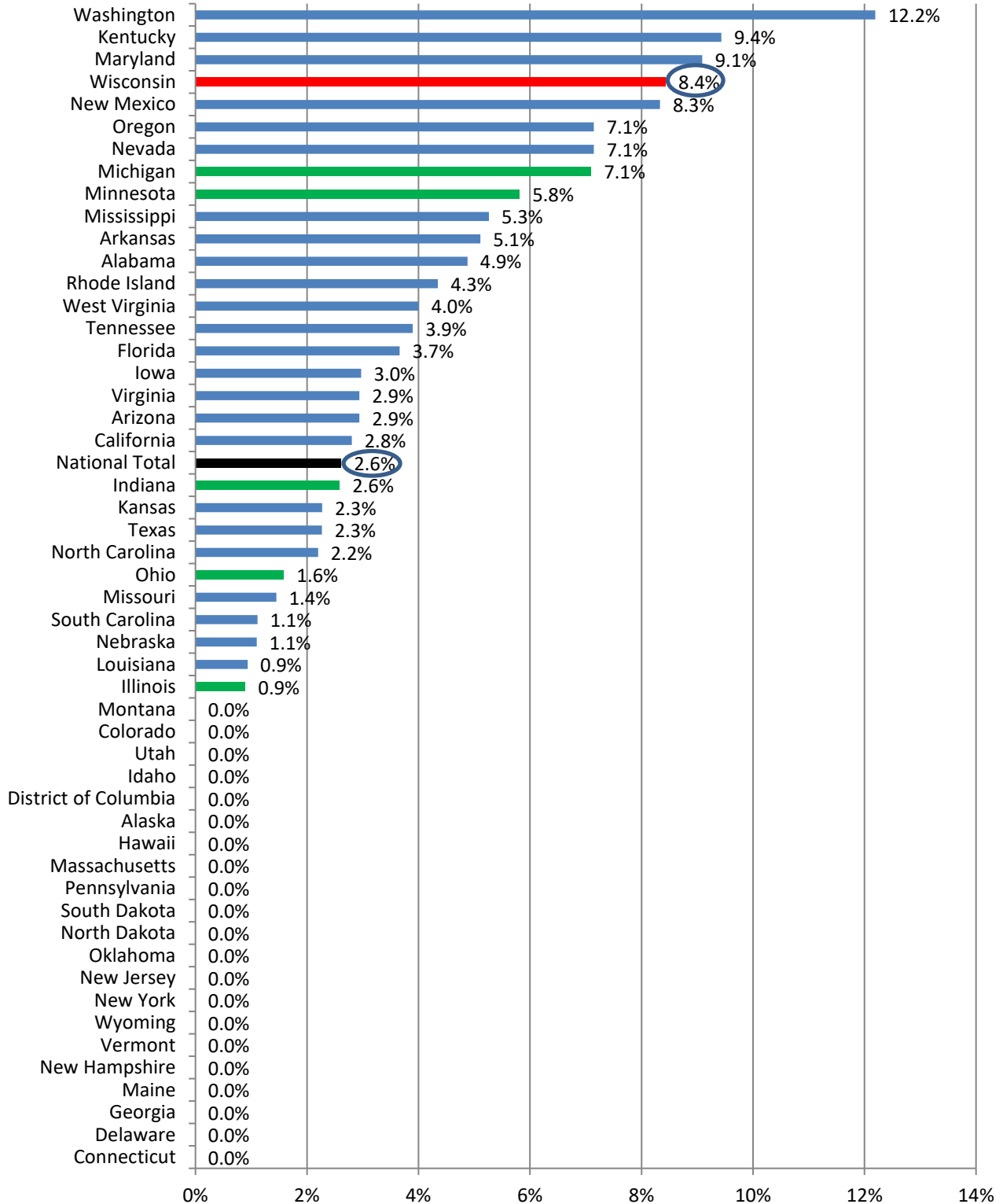


Note: A survey with both harm and IJ citations is not included here. This reflects only those surveys where harm was the highest severity level.



Percentage of 2020 Recertification Surveys with Immediate Jeopardy

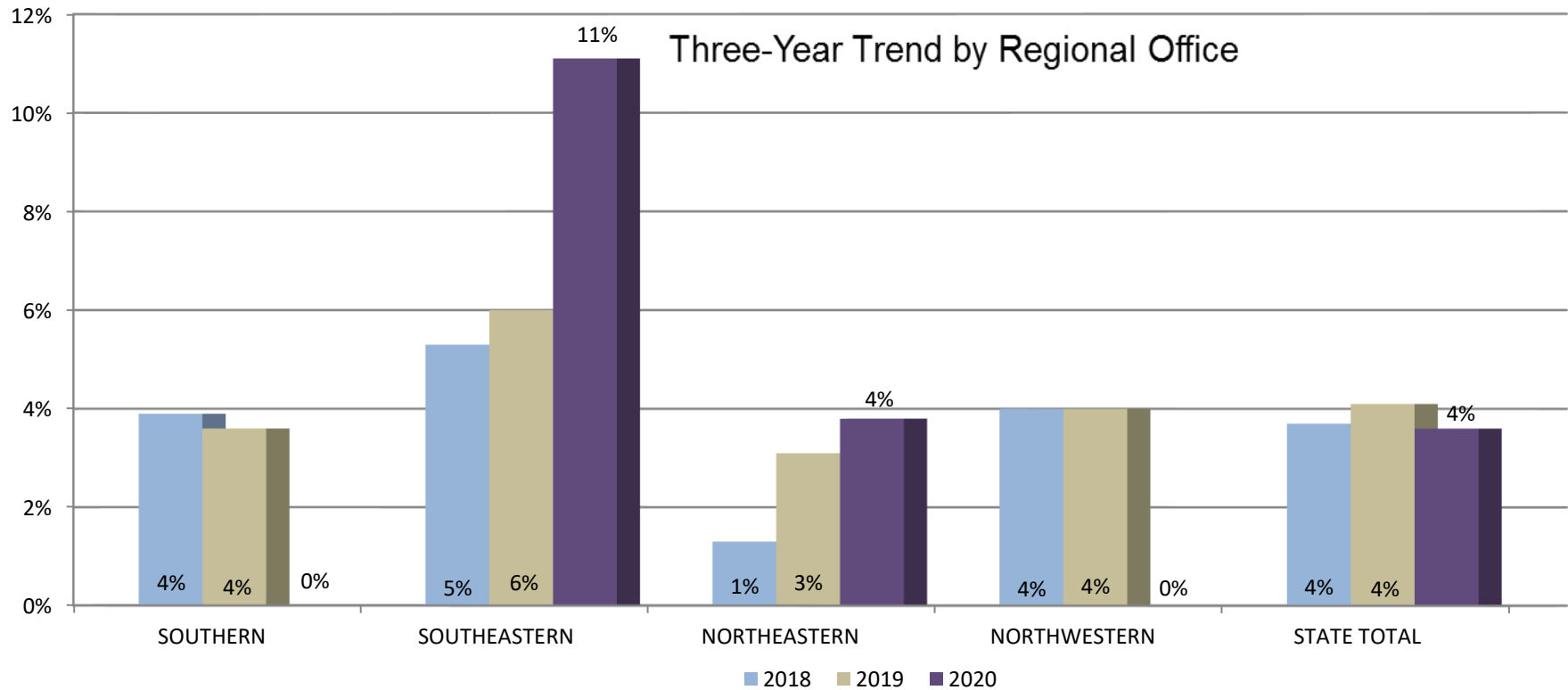
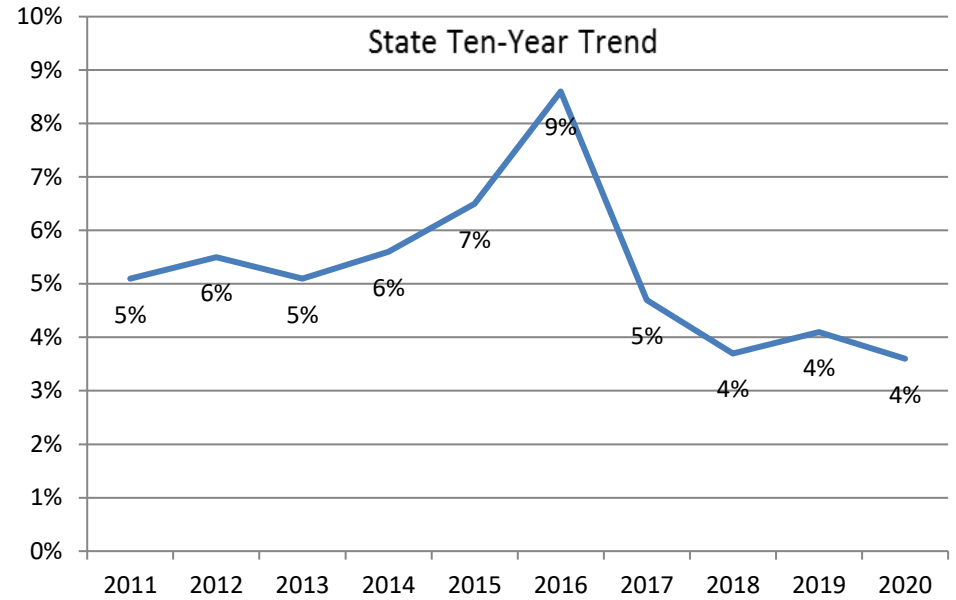
S&C QCOR





Percentage of Recertification Surveys with Substandard Quality of Care

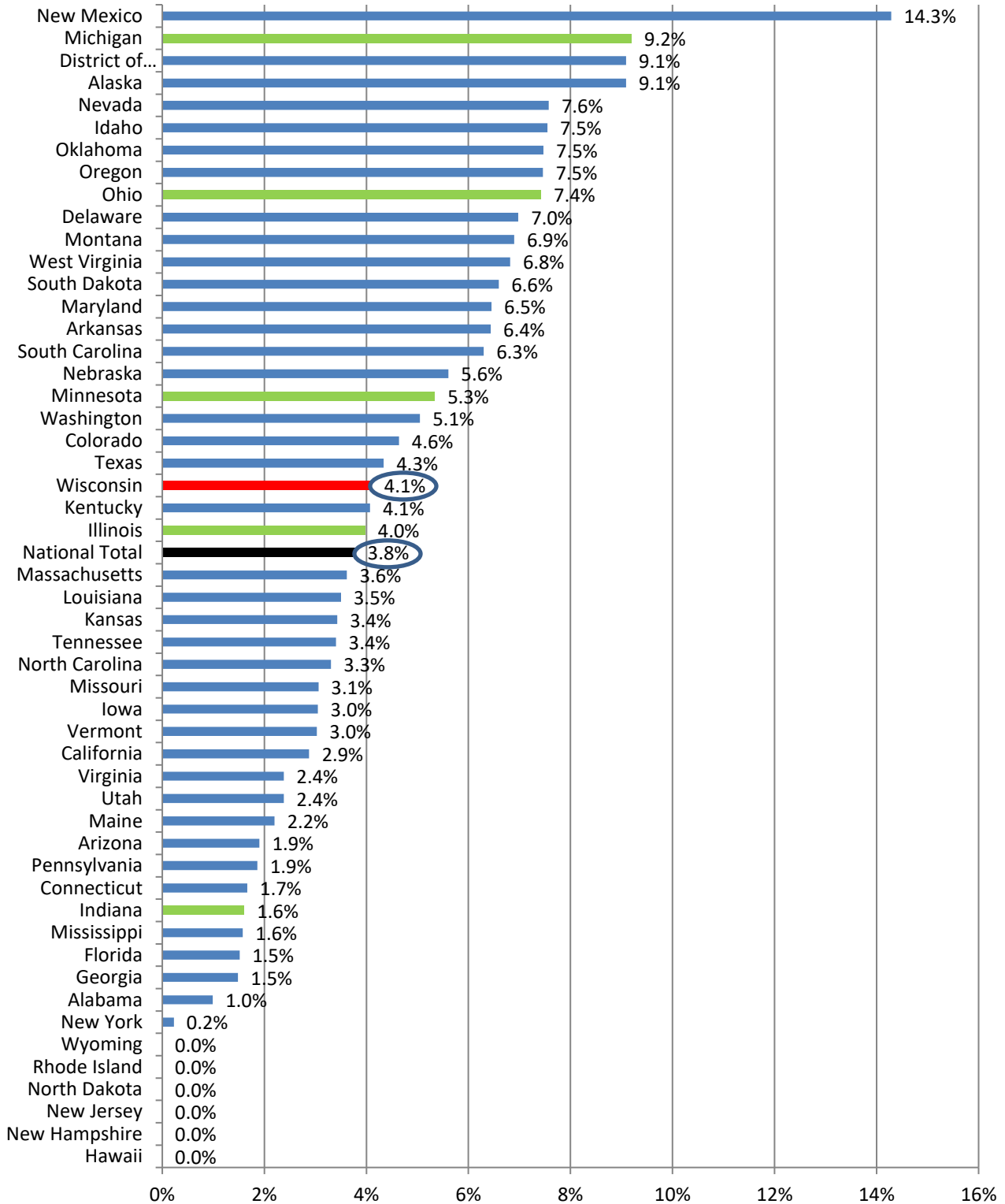
Data Link Viewer





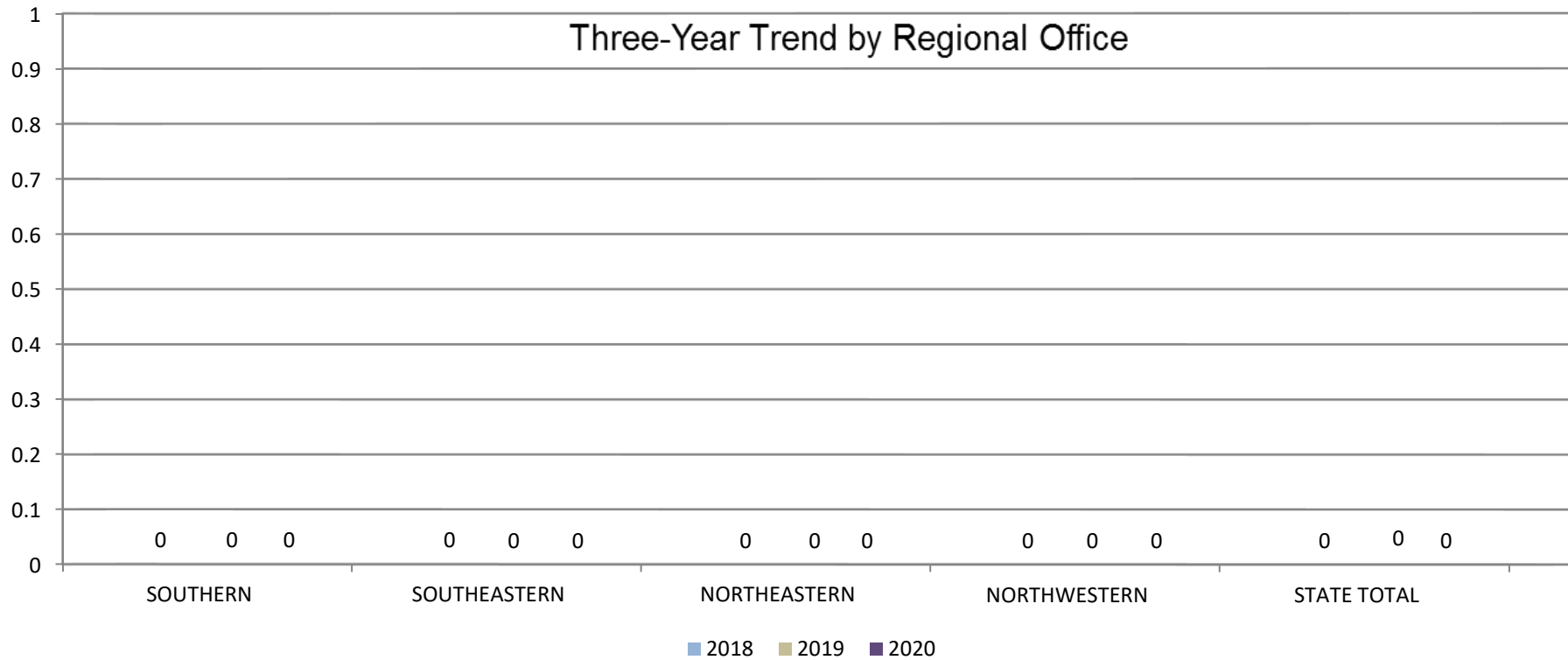
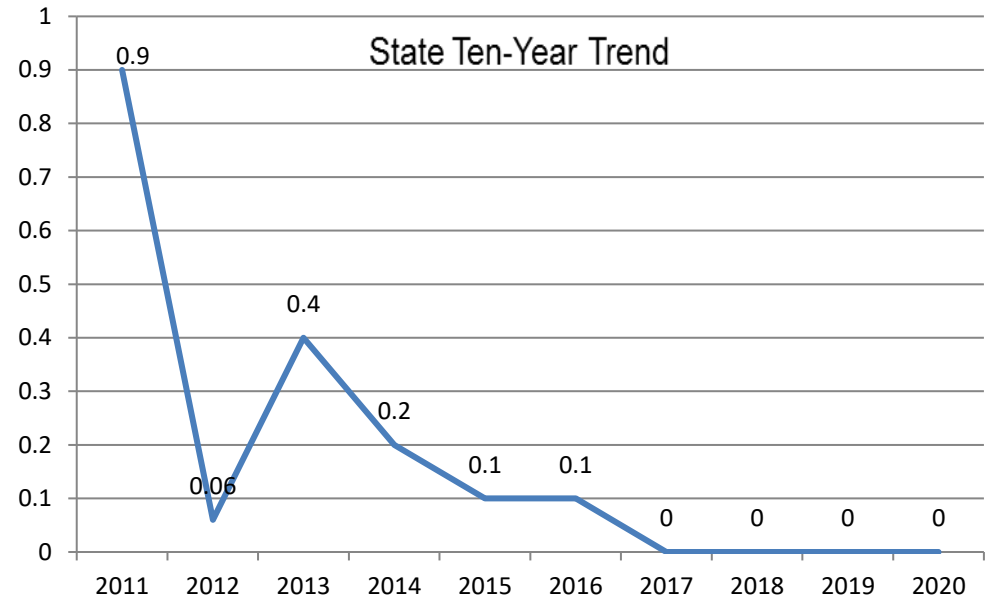
Percentage of 2020 Recertification Surveys with Substandard Quality of Care

S&C QCOR and Data Link Viewer



Average Number of State Citations per Recertification Survey

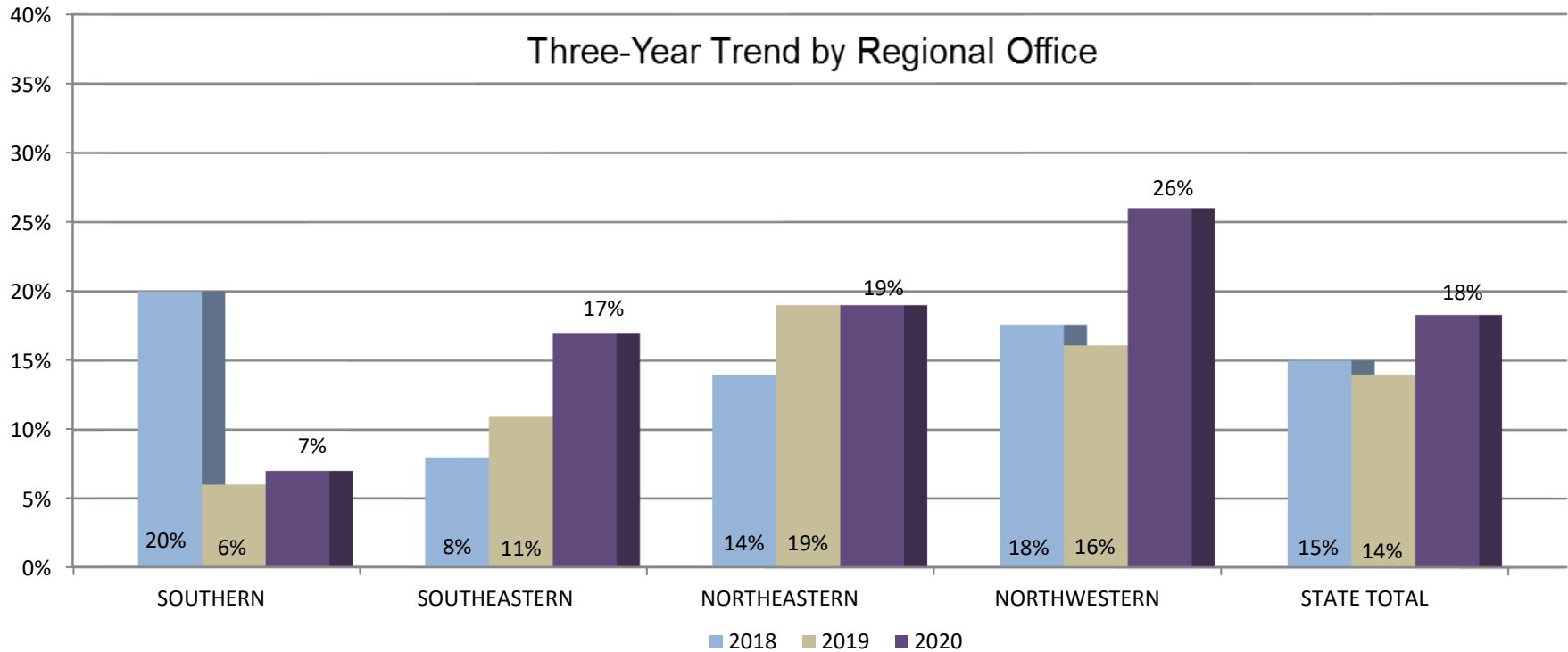
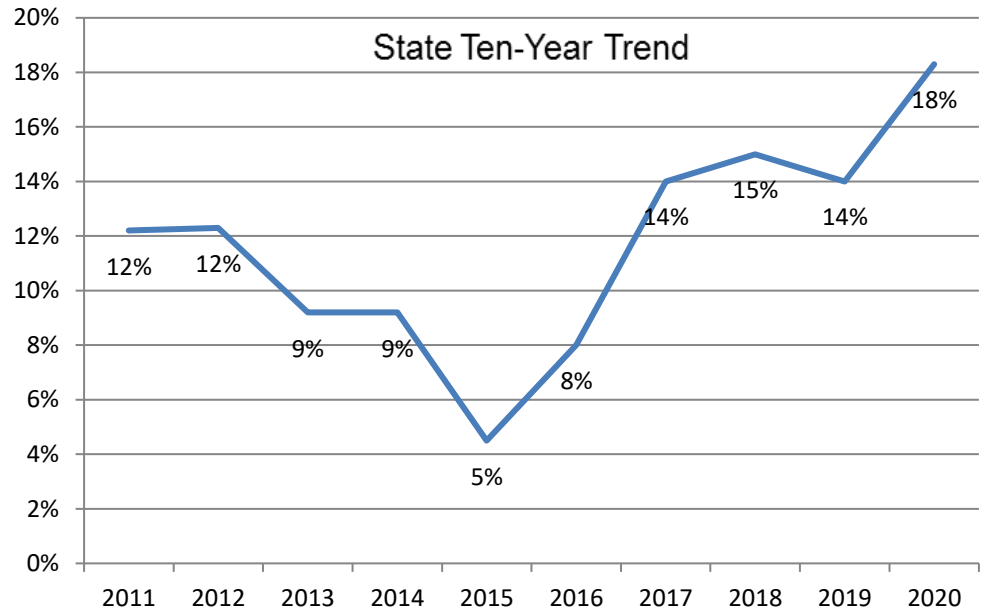
Data Link Viewer





Percentage of Deficiency-Free Recertification Surveys (Health)

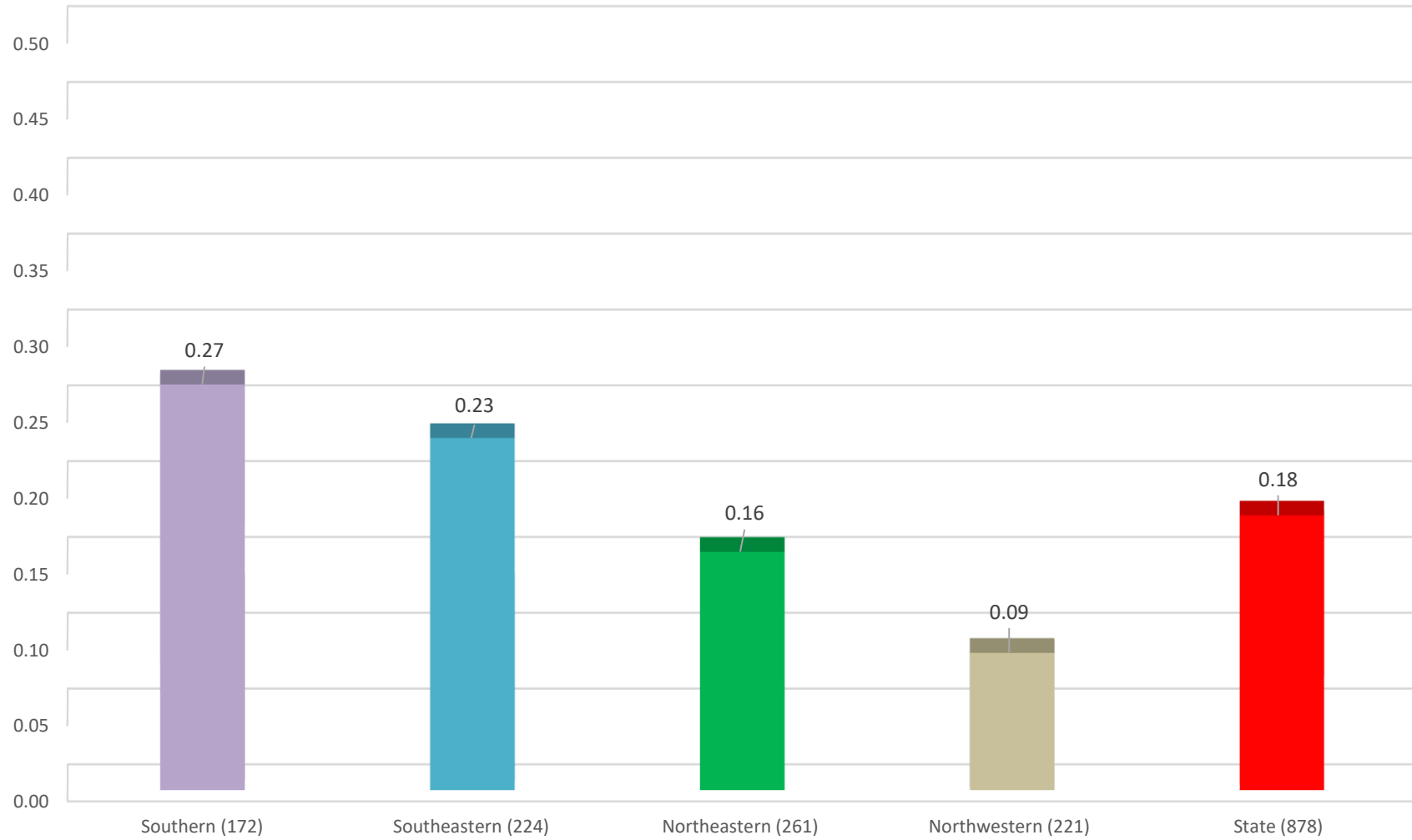
Data Link Viewer





Average Number of Federal Health Citation per Focused Infection Control Survey 2020

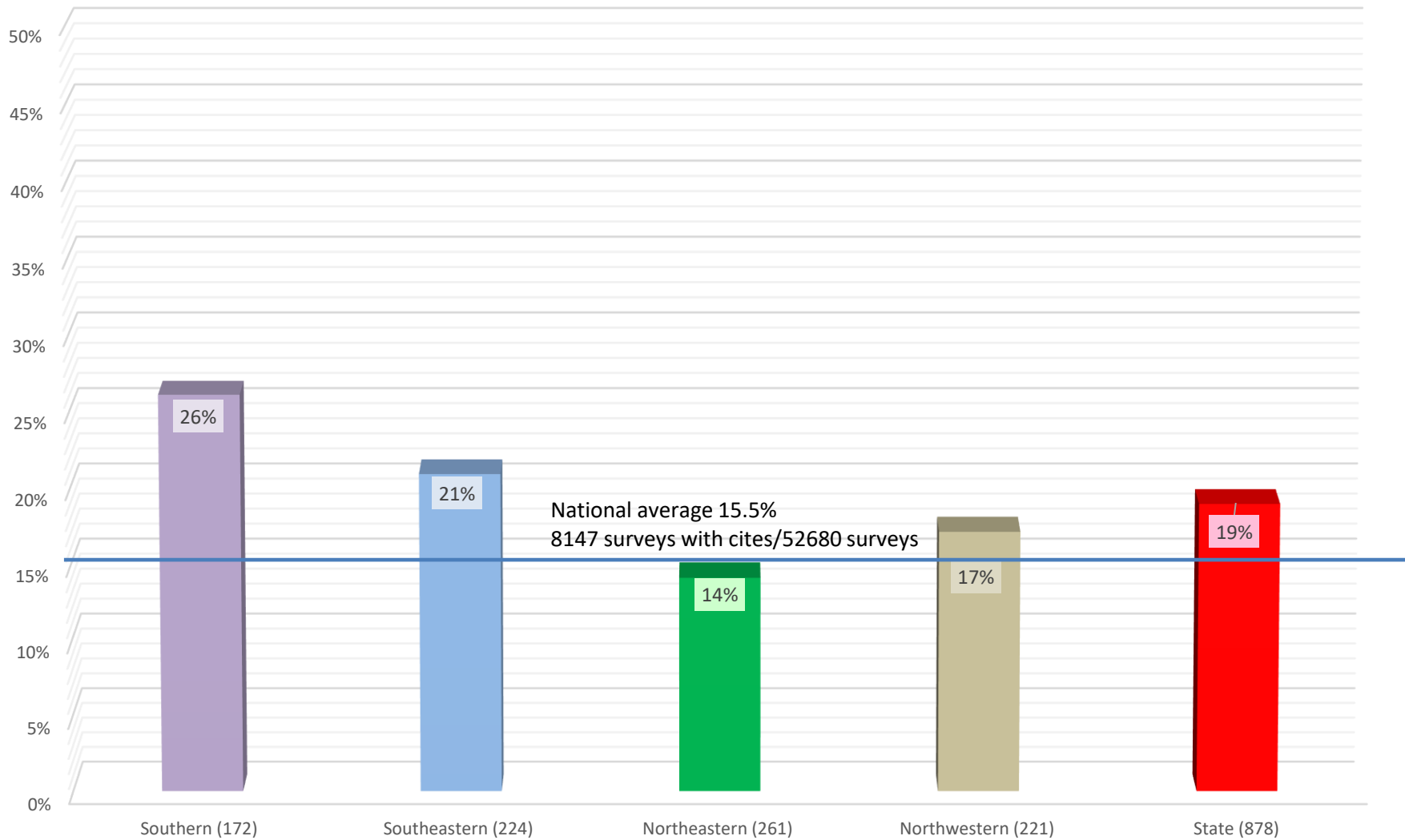
[Data Link Viewer](#)





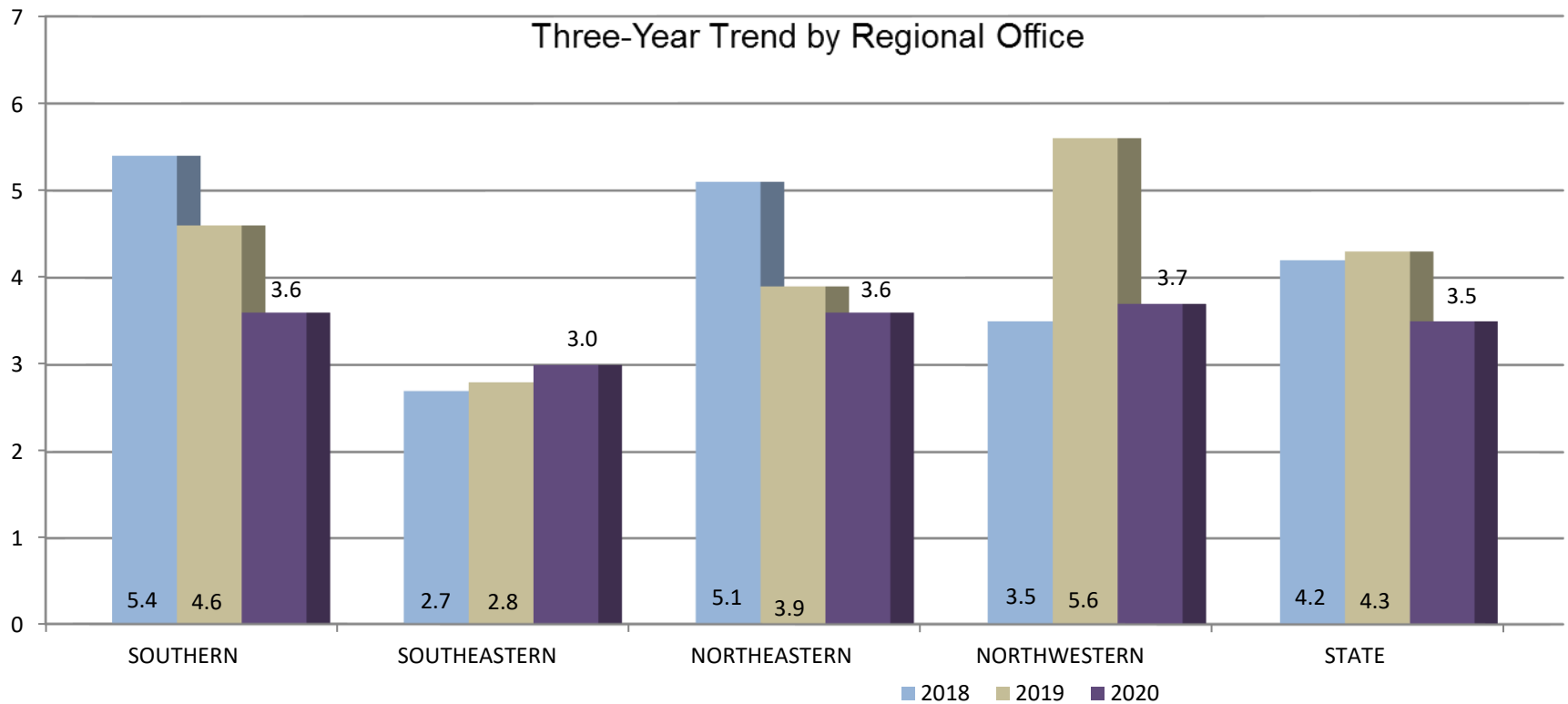
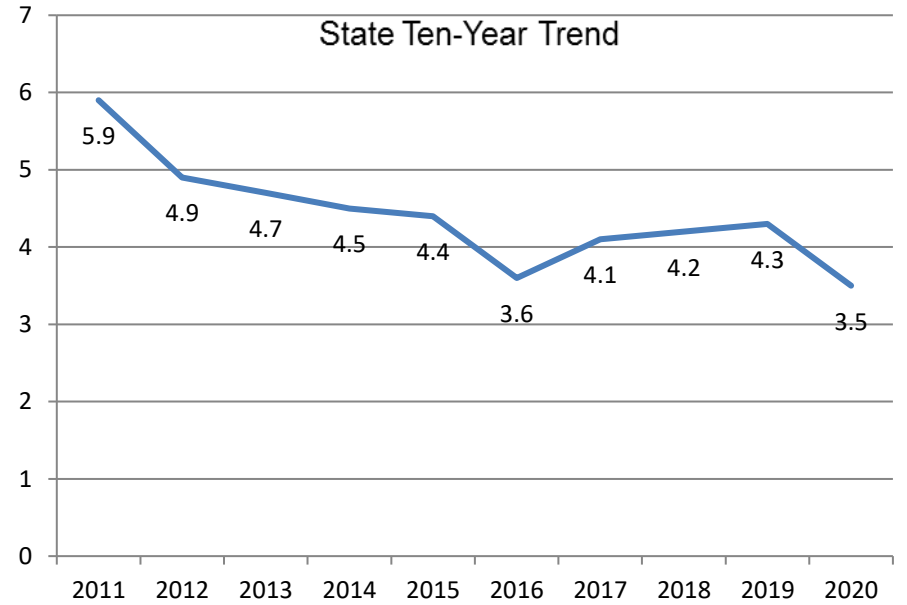
Percentage of Focused Infection Control Surveys with Citations 2020

Data Link Viewer



Average Number Life Safety Code Citations per Recertification Survey

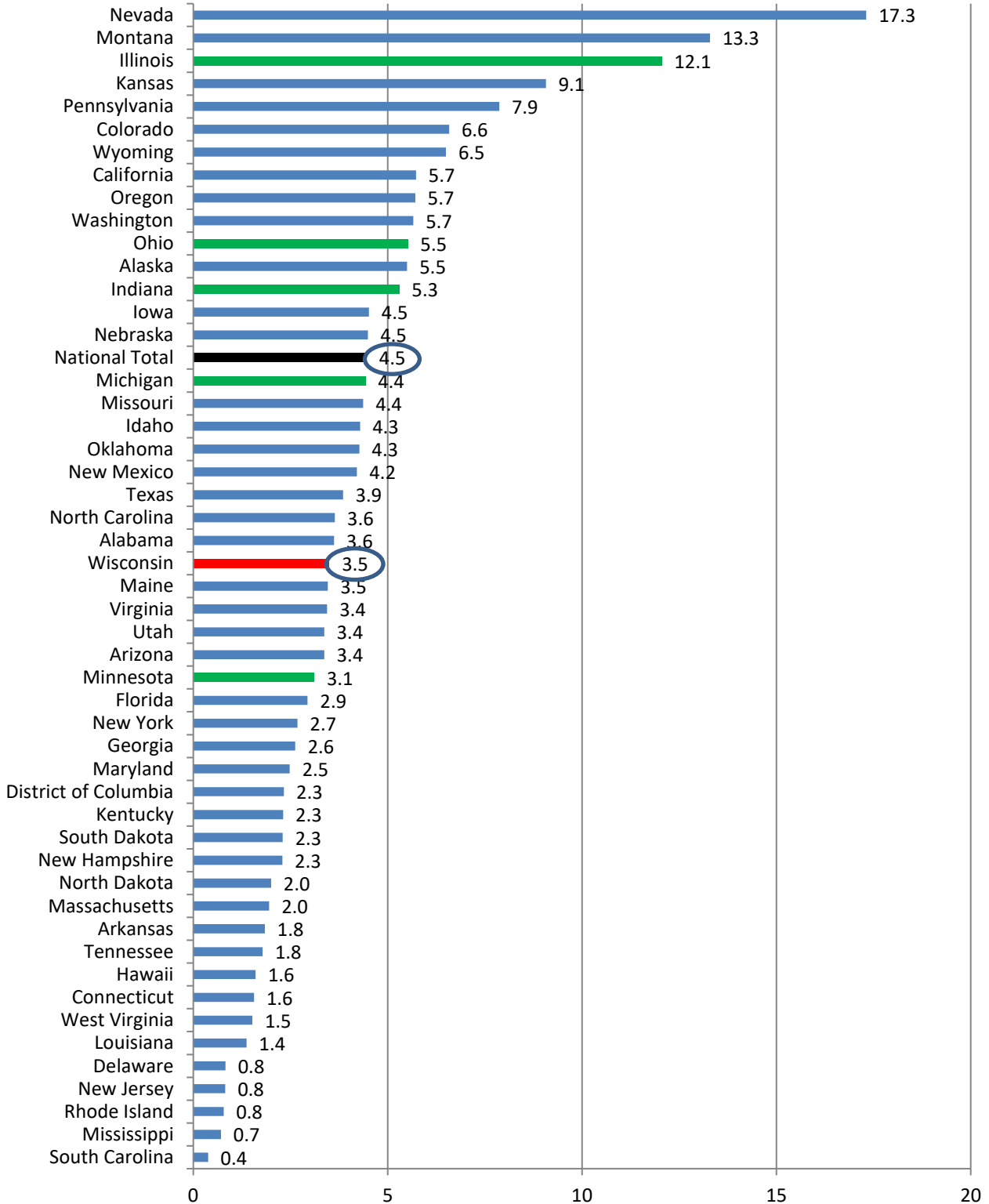
Data Link Viewer





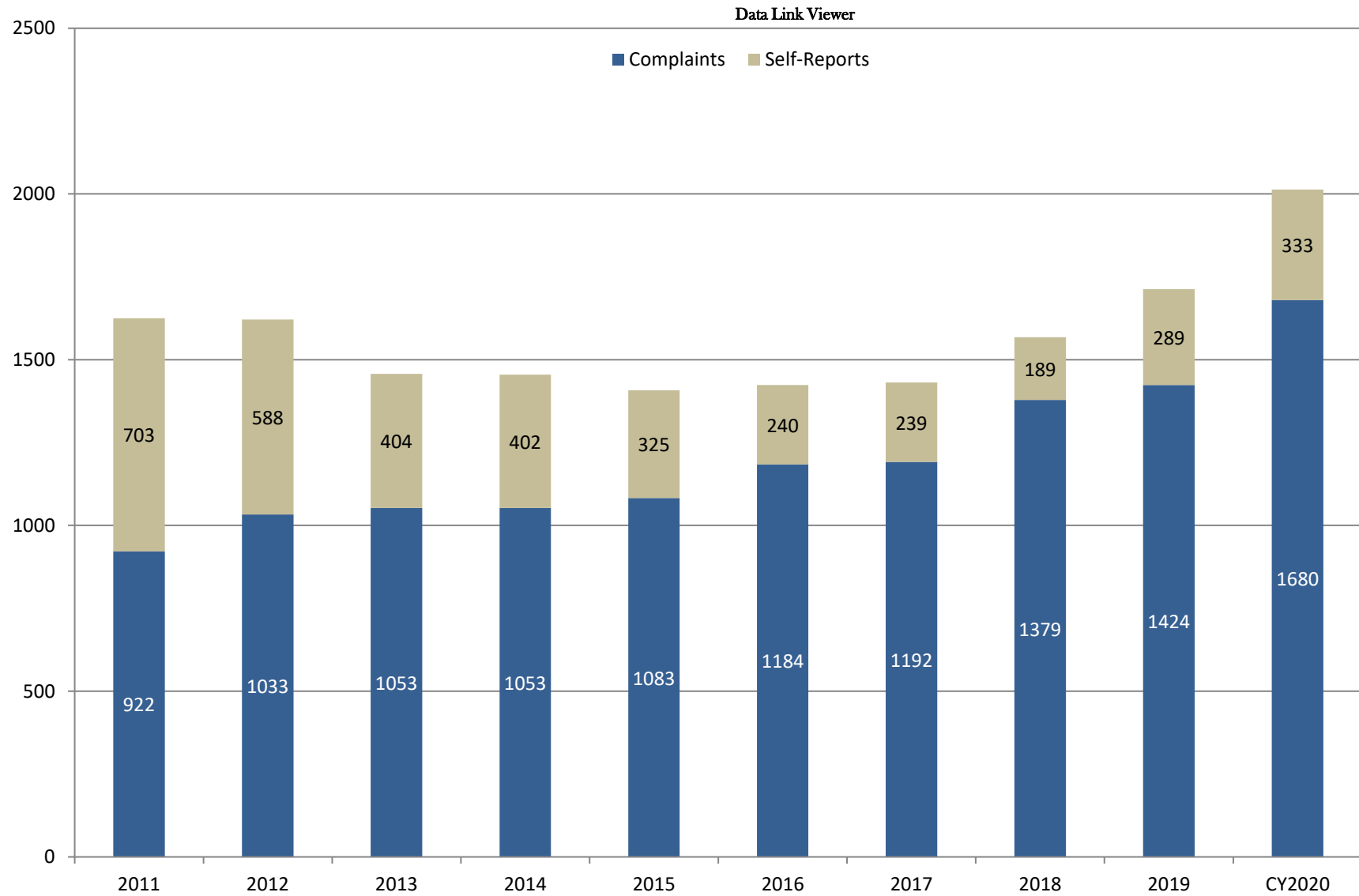
Average Number Life Safety Code Citations per Recertification Survey 2020

Data Link Viewer and S&C QCOR





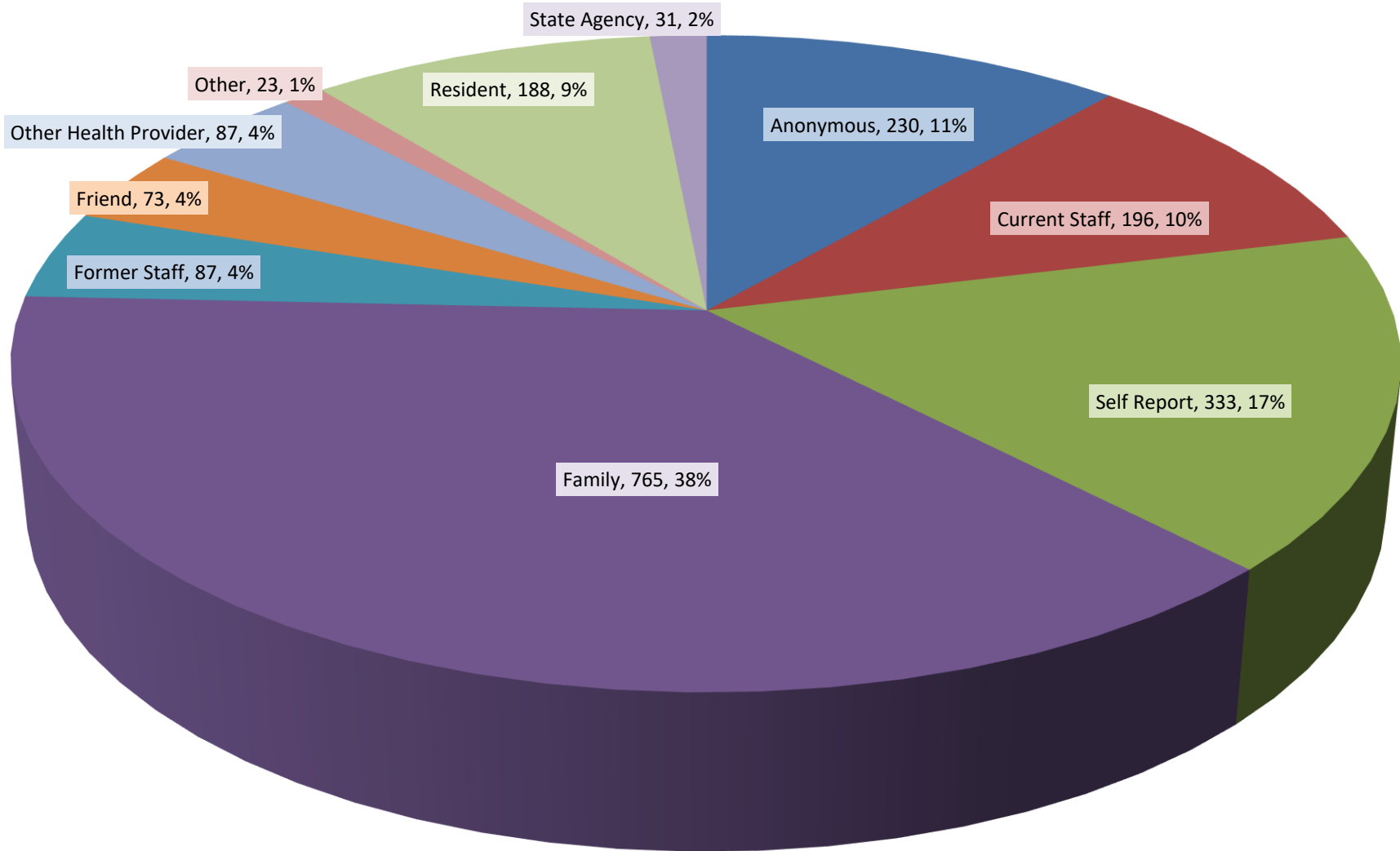
Number of Complaints and Self-Reports 2011-2020





Source of Complaints 2020

Data Link Viewer

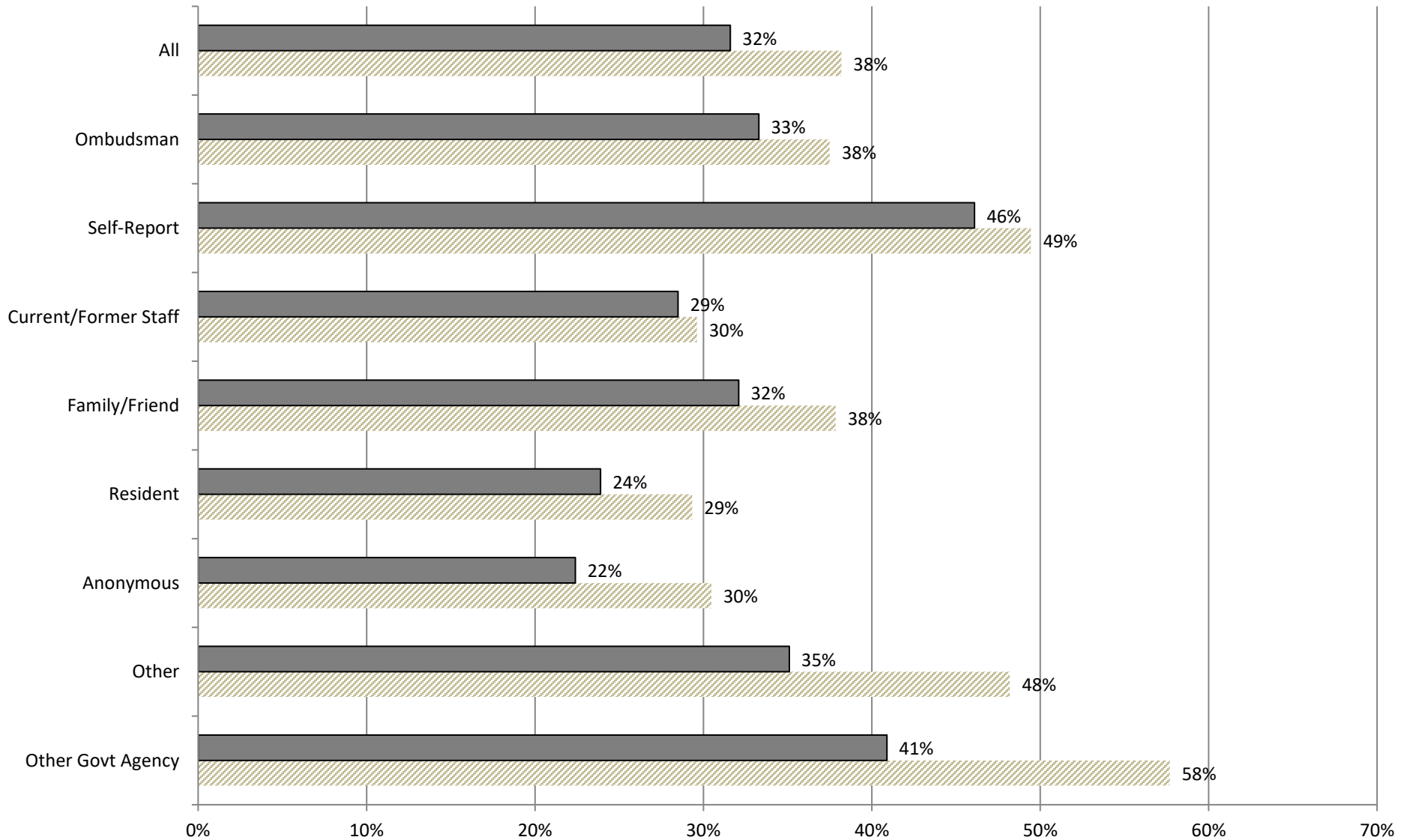




Percentage of Complaints Substantiated by Source of Complaint 2019 and 2020

Data Link Viewer

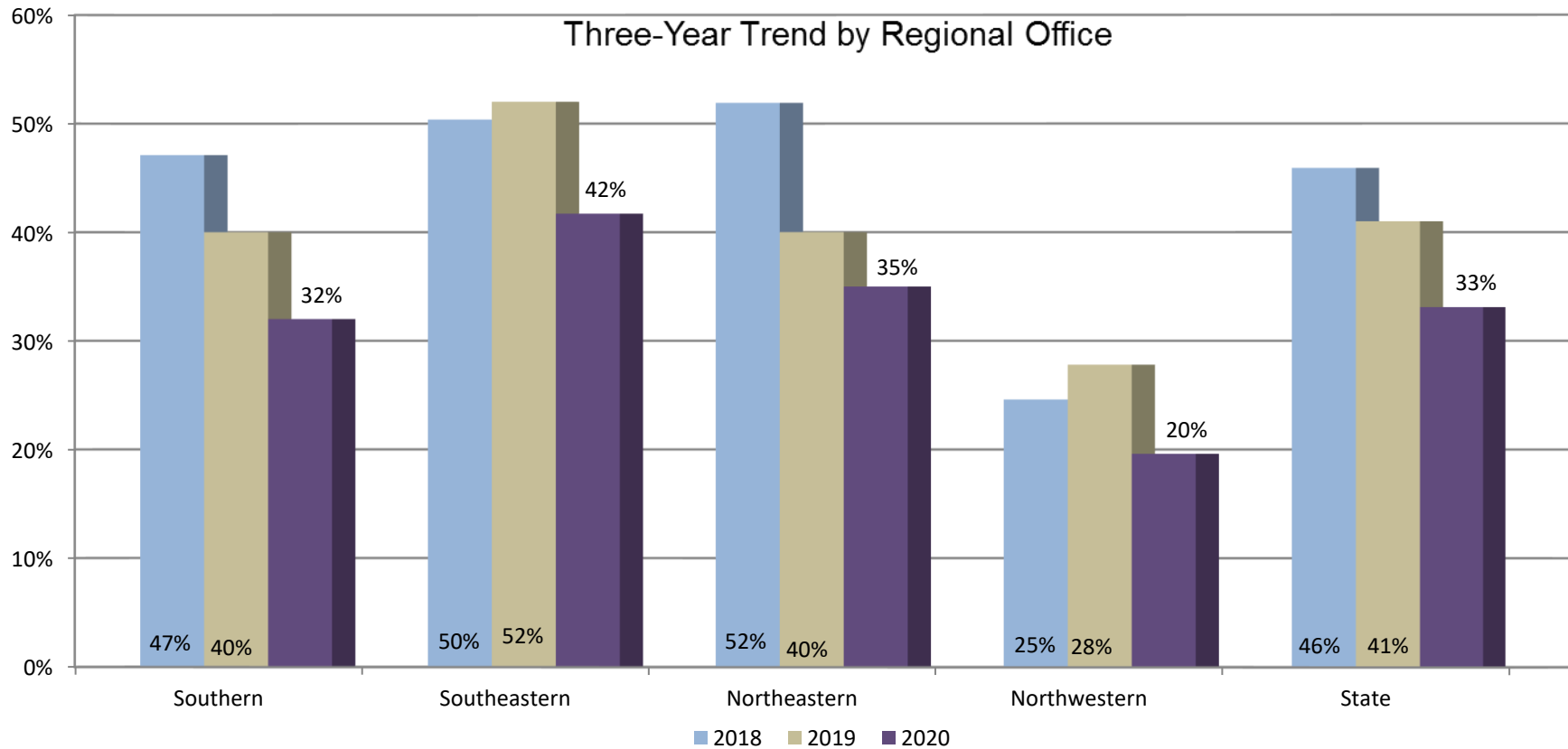
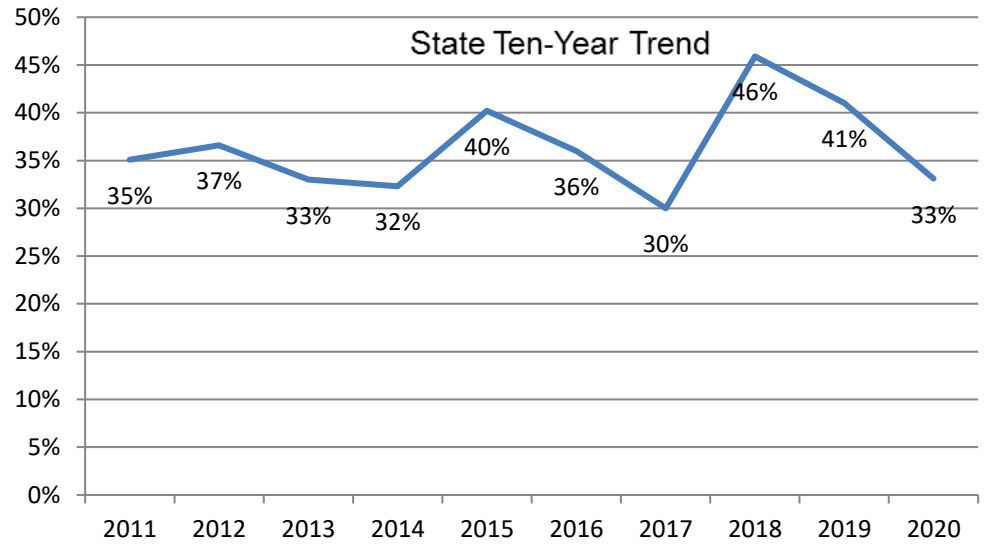
■ 2020 ■ 2019





Percentage of Complaint Surveys with Citations

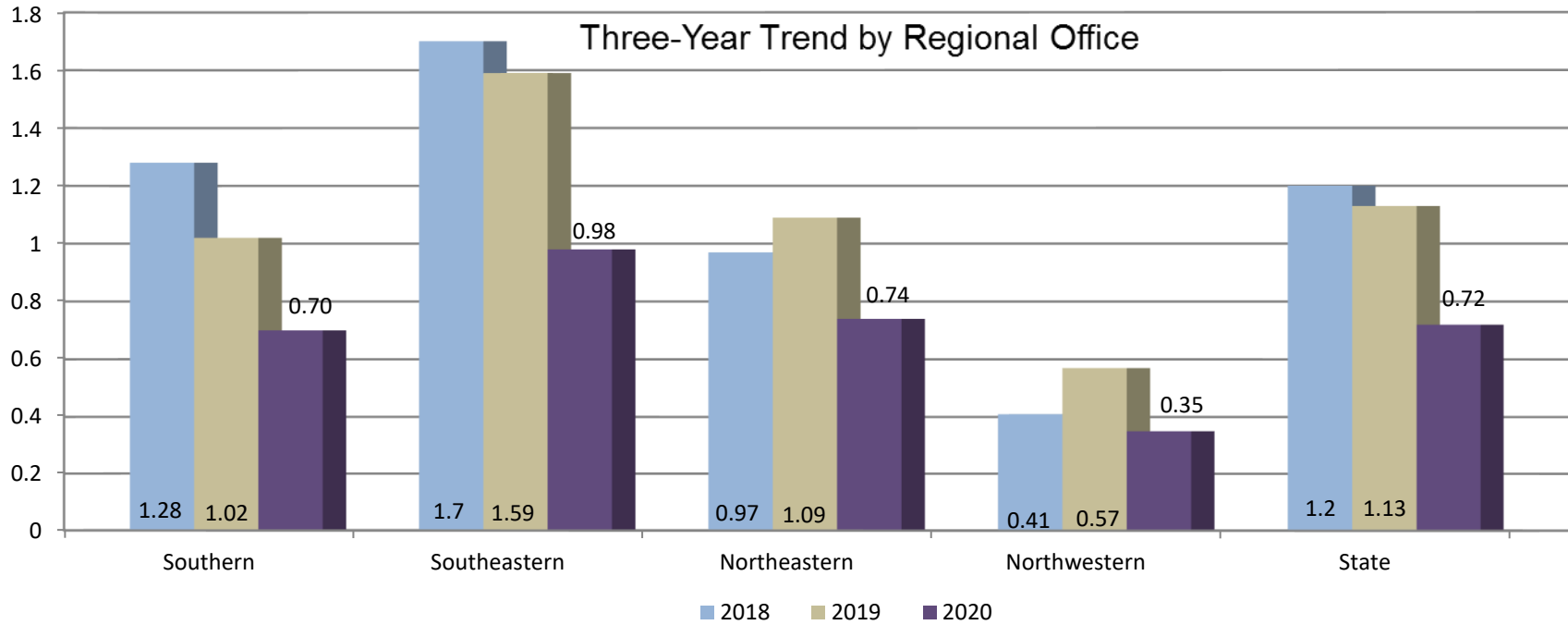
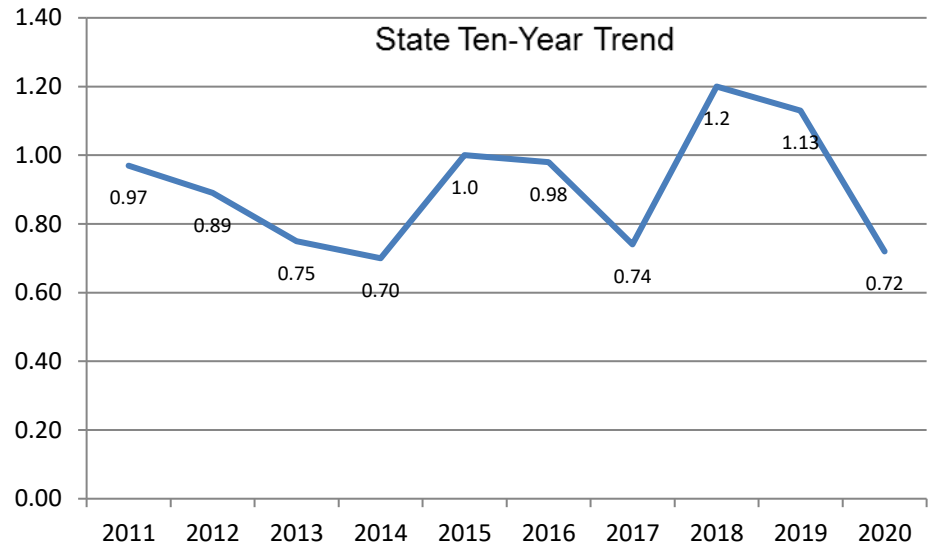
Data Link Viewer





Average Number of Citations per Complaint Survey

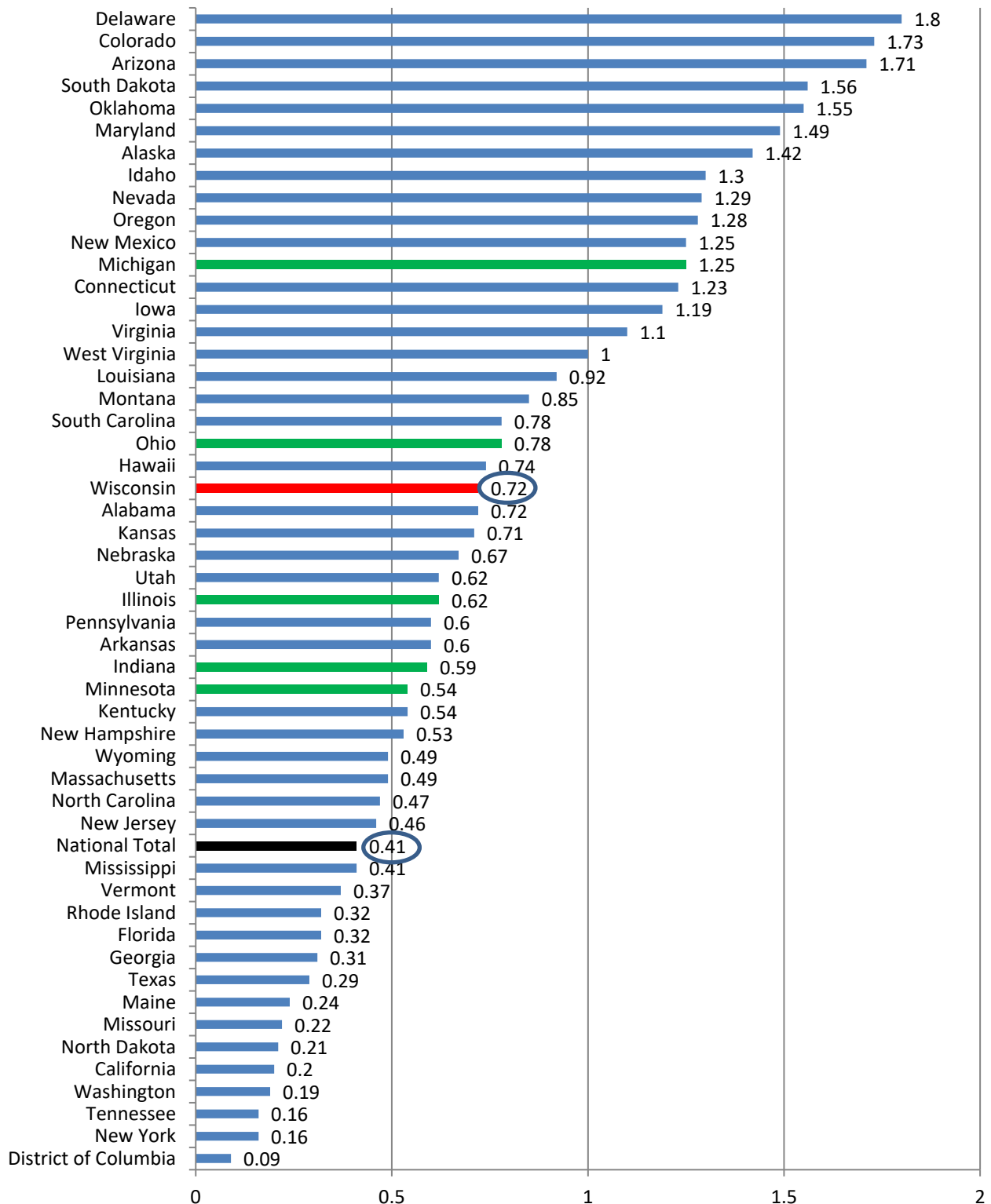
Data Link Viewer





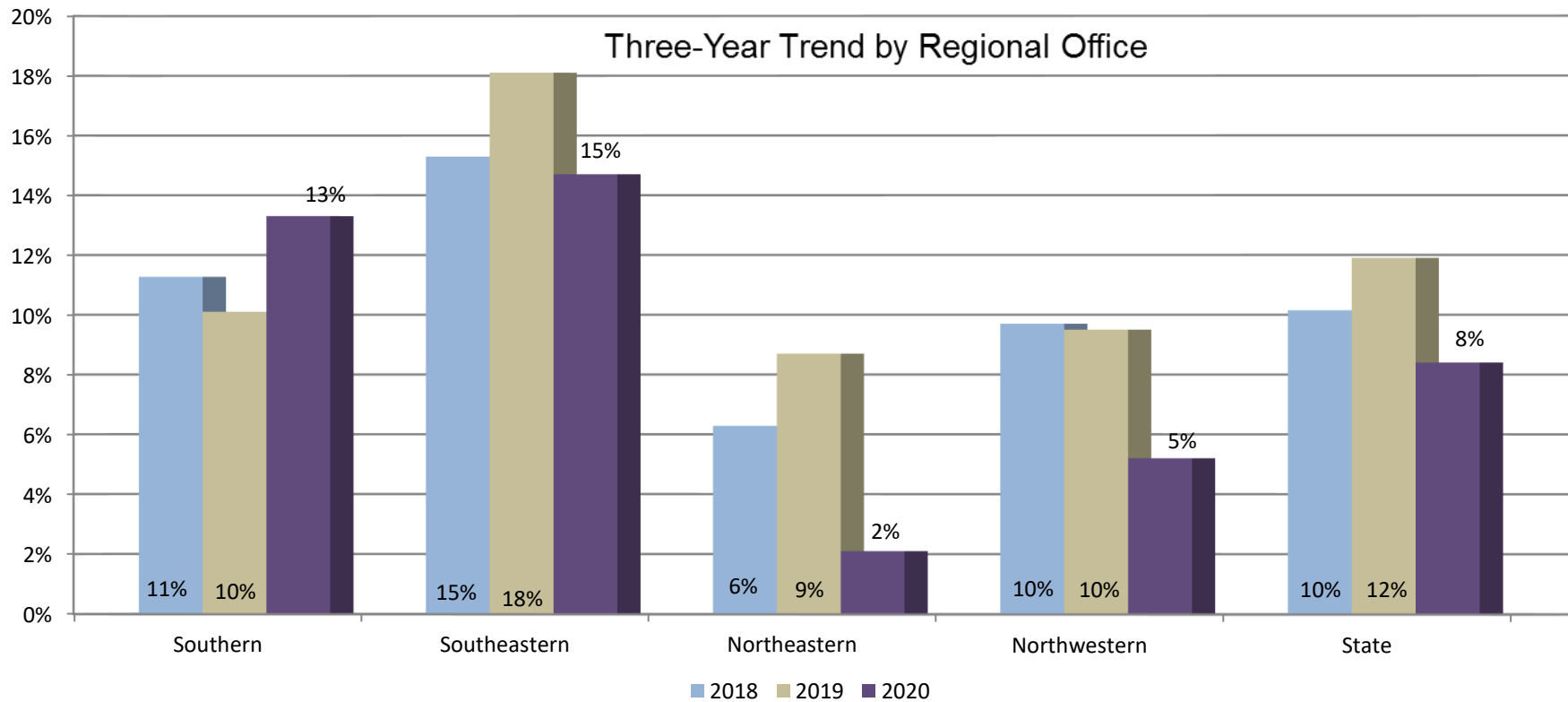
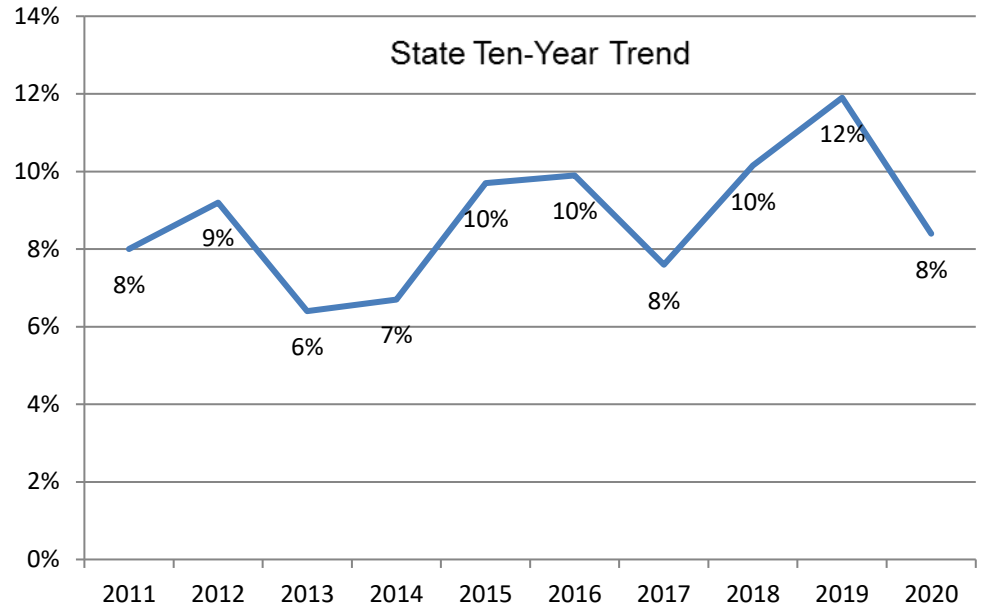
Average Number of Federal Health Citations per Complaint Survey 2020

S&C QCOR and Data Link Viewer



Percentage of Complaint Surveys with Harm or Immediate Jeopardy

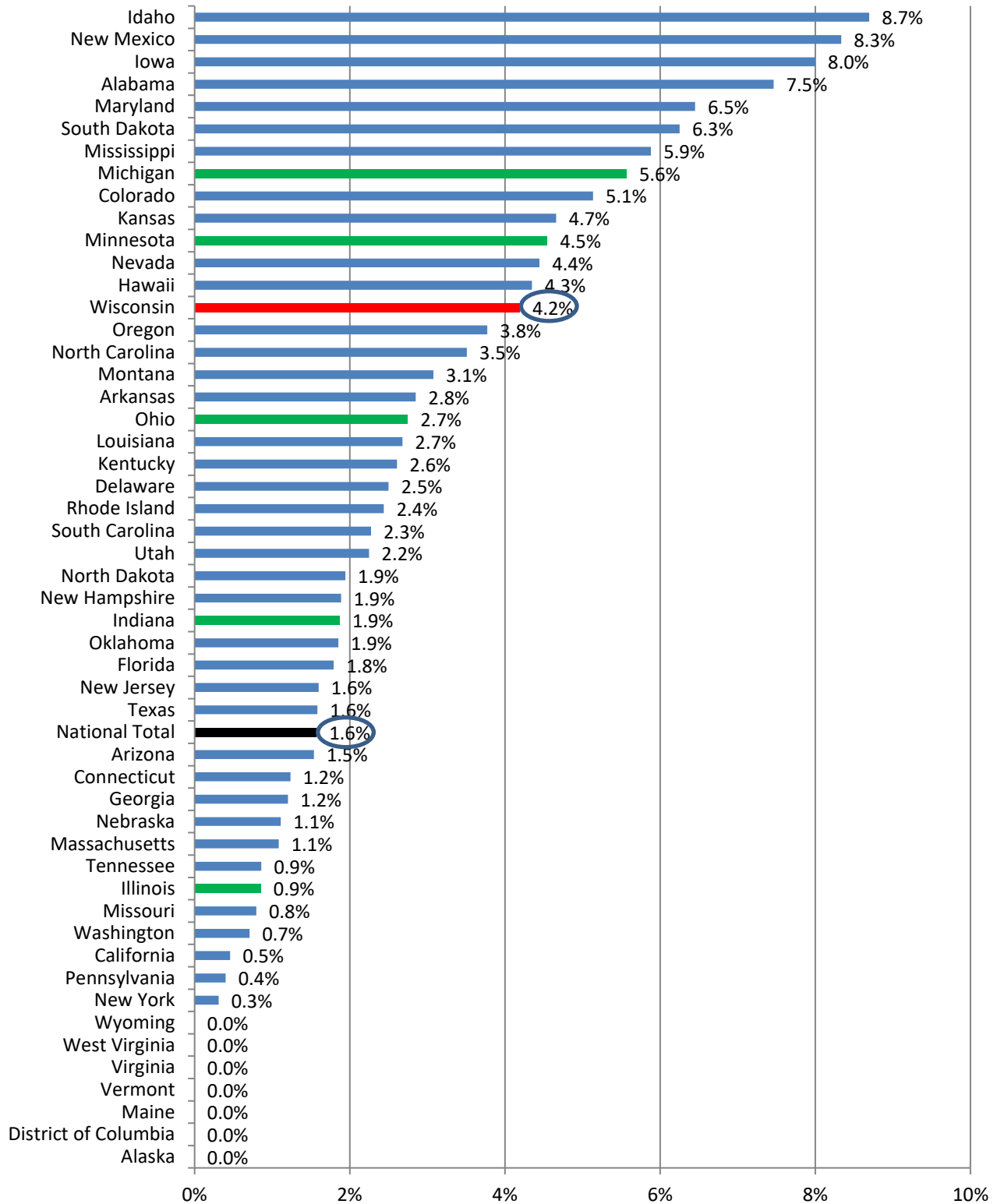
Data Link Viewer





Percentage of Complaint Surveys with Immediate Jeopardy 2020

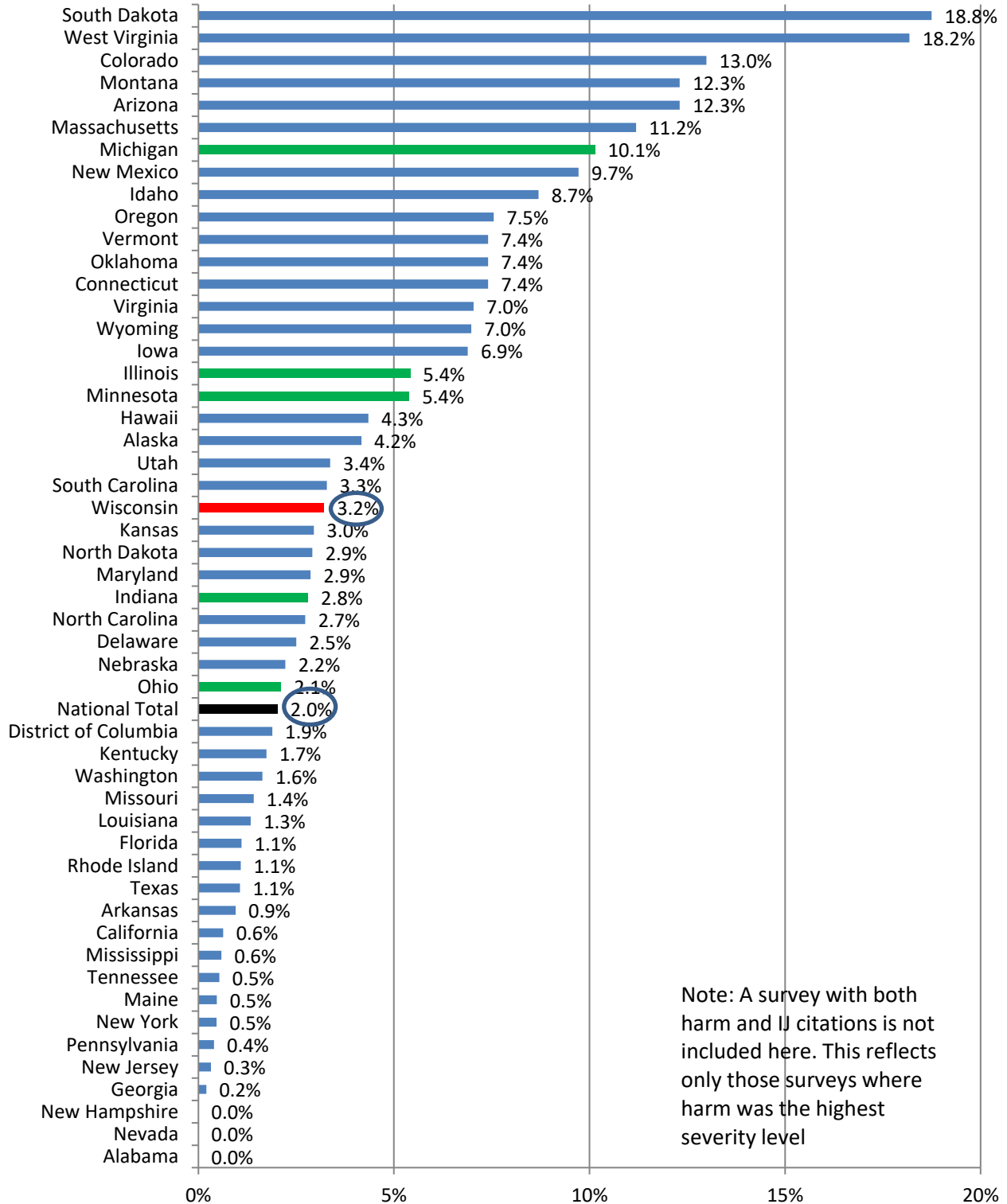
S&C QCOR





Percentage of Complaint Surveys with Harm as Highest Scope/Severity 2020

S&C QCOR

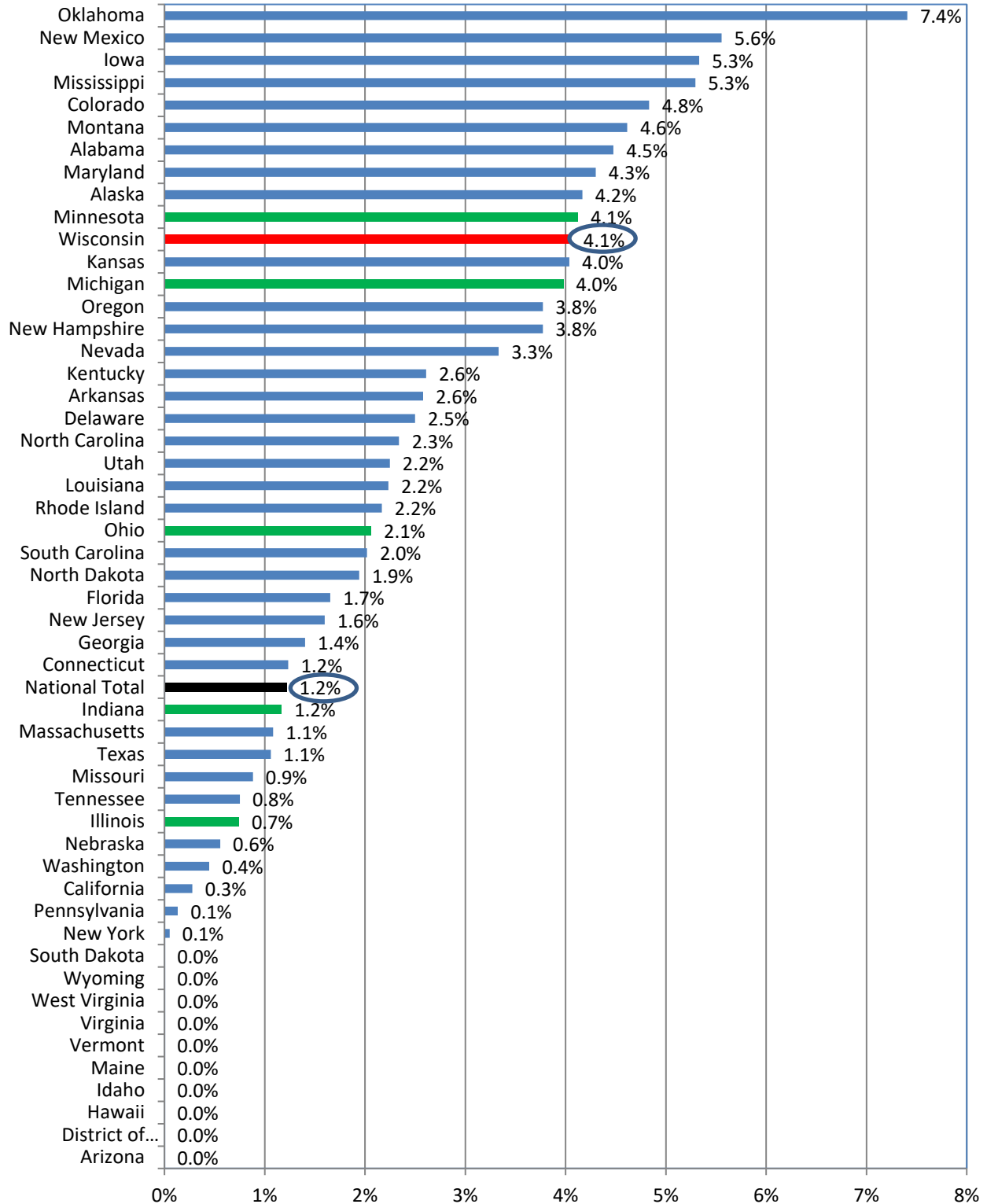


Note: A survey with both harm and IJ citations is not included here. This reflects only those surveys where harm was the highest severity level



Percentage of 2020 Complaint Surveys Identifying Substandard Quality of Care

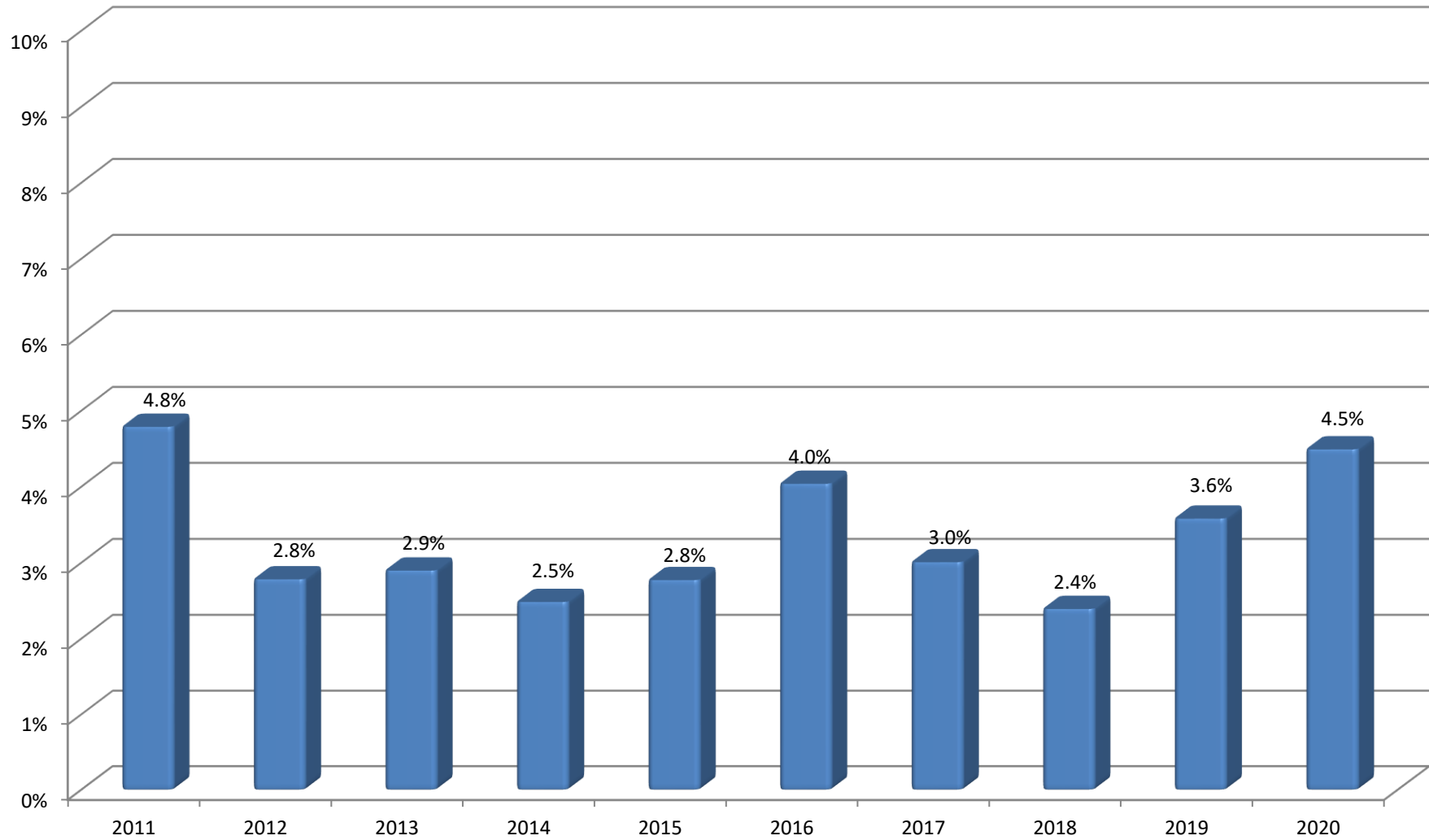
S&C QCOR





Percentage of Federal Health Citations with Request for Informal Dispute Resolution 2011 - 2020

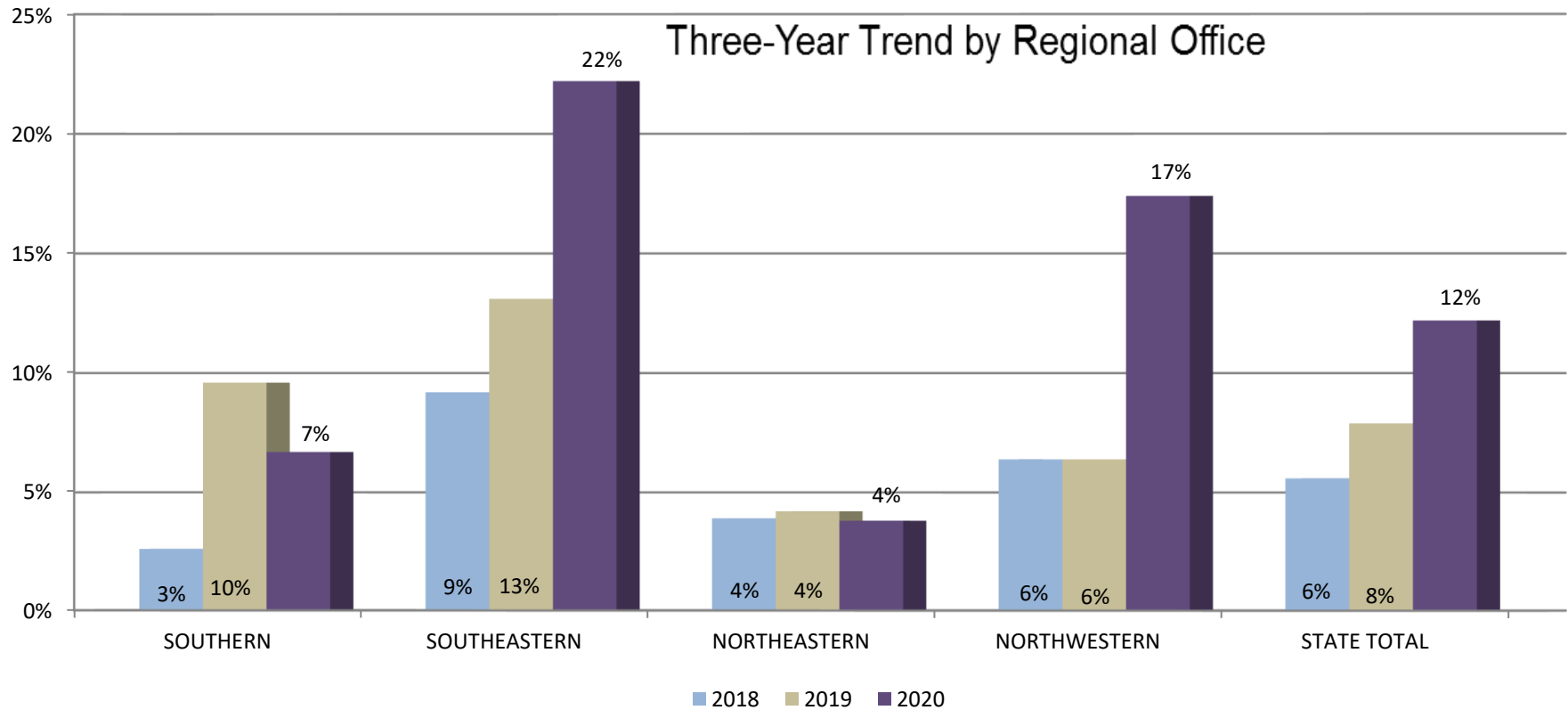
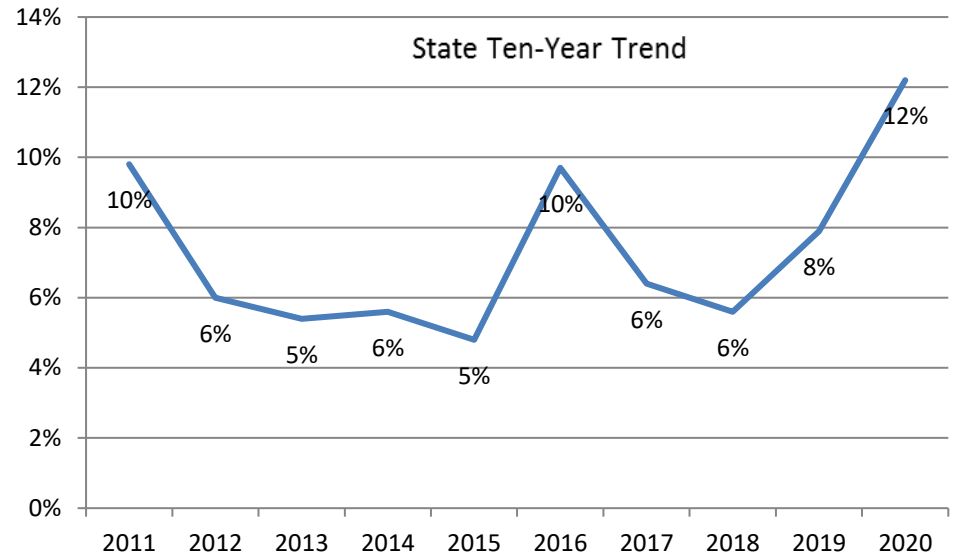
Data Link Viewer





Percentage of Recertification Surveys with Request for Informal Dispute Resolution

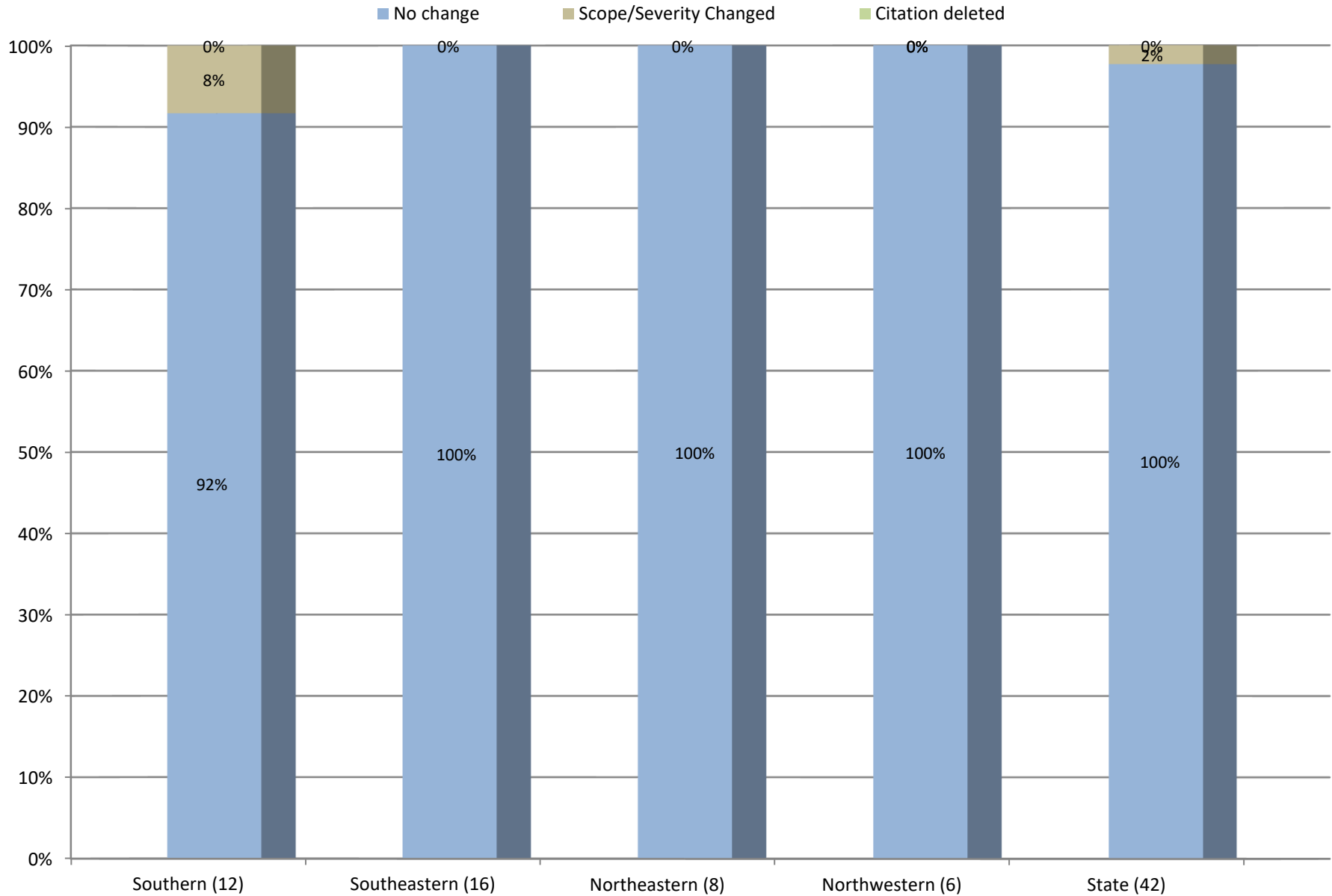
Data Link Viewer





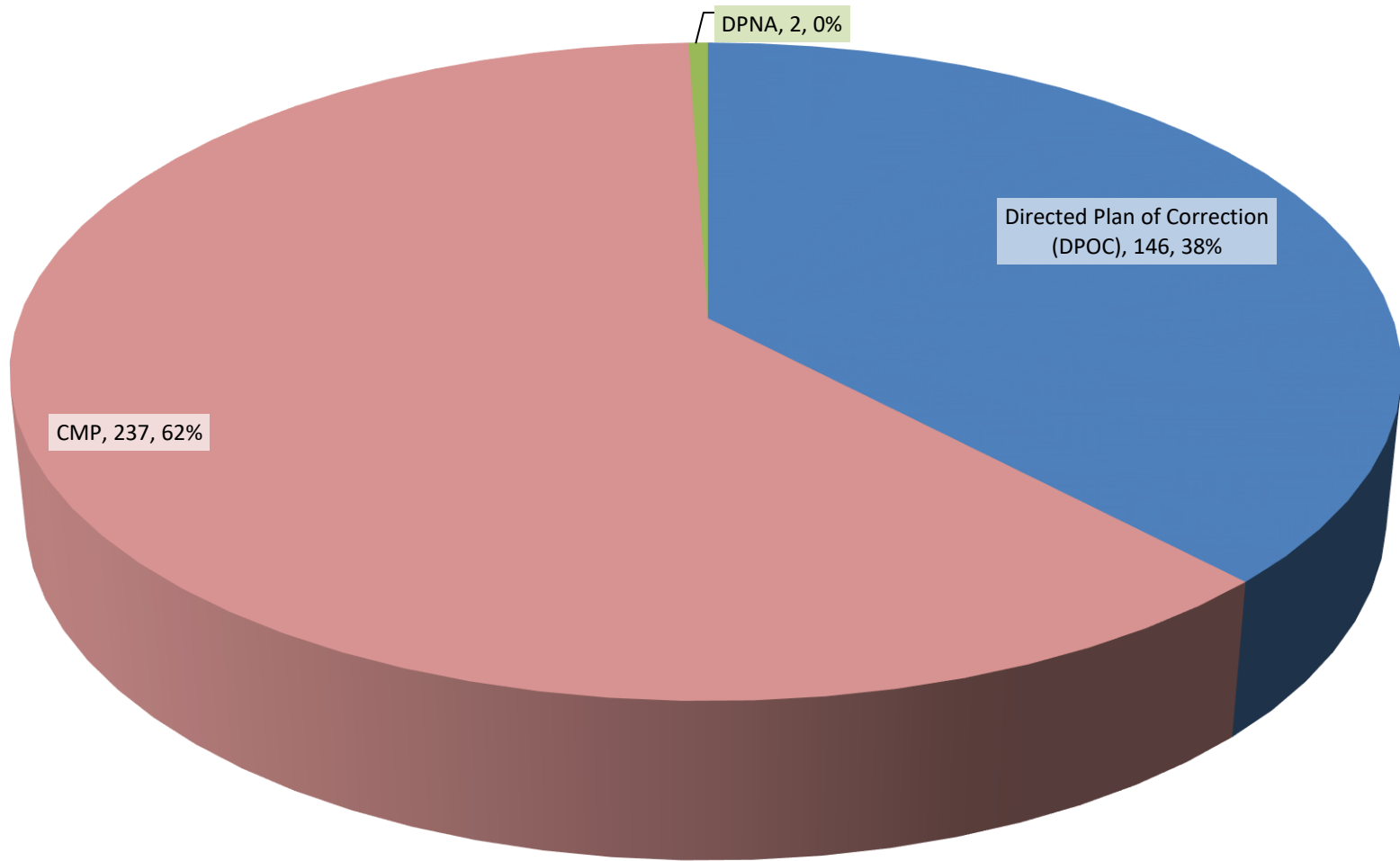
Results of Informal Dispute Resolution 2020

Data Link Viewer





Number of Federal Remedies Imposed 2020



CMP = Civil Money Penalty
DPNA = Denial of Payment for New Admissions
DPOC = Directed Plan of Correction