



Wisconsin Top Ten Federal Health Citations First Quarter 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	30	7
1 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	30	1
3	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	29	0
4 (tied)	F656	Develop/implement comprehensive care plan	26	0
4 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	26	12
6	F758	Free from unnecessary psychotropic medications	25	0
7 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	20	1
7 (tied)	F623	Notice requirements before transfer/discharge	20	0
9	F609	Reporting of alleged violations	19	0
10	F684	Care and services to attain/maintain highest practicable level of well-being	18	5



Southern Regional Office Top Ten Federal Health Citations First Quarter 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	10	0
2 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	8	2
2 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	8	0
2 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
5 (tied)	F580	Consult promptly with physician following significant condition change	7	1
5 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	7	4
5 (tied)	F761	Labeling of drugs and biologicals	7	0
8 (tied)	F609	Reporting of alleged violations	5	0
8 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	5	1
8 (tied)	F656	Develop/implement comprehensive care plan	5	0



**Southeastern Regional Office
 Top Ten Federal Health Citations
 First Quarter 2019**

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	11	3
1 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	11	1
3	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	10	0
4	F684	Care and services to attain/maintain highest practicable level of well-being	9	3
5 (tied)	F609	Reporting allegations of abuse, neglect, misappropriation, and exploitation	8	0
5 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	8	4
5 (tied)	F690	Care and services to restore as much normal bladder function as possible	8	1
5 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
9 (tied)	F550	Resident rights/exercise of rights	7	0
9 (tied)	F656	Develop/implement comprehensive care plan	7	0
9 (tied)	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	7	0



**Western Regional Office
 Top Ten Federal Health Citations
 First Quarter 2019**

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	6	0
2	F656	Develop/implement comprehensive care plan	5	0
3 (tied)	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	4	0
3 (tied)	F700	Assessment for and proper installation and maintenance of bedrails	4	0
5 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	3	0
5 (tied)	F695	Persons receiving respiratory care receive care consistent with professional standards	3	1
5 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	3	0
8 (tied)	F677 F688 F759 F761 F805 F880 F909	ADL care provided for dependent residents Range of motion Free of medication error rates > 5% greater Labeling of drugs and biologicals Food meets individual needs Infection control Inspection of bed frames, mattresses, rails	2	0



Northeastern Regional Office Top Ten Federal Health Citations First Quarter 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F623	Notice requirements before transfer/discharge	14	0
2 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	8	2
2 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	8	0
4 (tied)	F656	Develop/implement comprehensive care plan	7	0
4 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	7	1
6	F625	Notice of bed hold policy before/upon transfer	6	0
7 (tied)	F609	Reporting of alleged violations	5	0
7 (tied)	F842	Records maintained in accordance with professional standards of practice	5	0
8 (tied)	F580	Consult promptly with physician following significant condition change	4	2
8 (tied)	F585	Promptly resolve grievances	4	0
8 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	4	0
8 (tied)	F760	Residents are free of significant medication errors	4	0



**Northern Regional Office
 Top Ten Federal Health Citations
 First Quarter 2019**

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F759	Free of medication error rates of 5% or greater	6	0
2 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	4	0
2 (tied)	F761	Labeling of drugs and biologicals	4	0
2 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	4	0
5 (tied)	F641	Accuracy of assessments	3	0
5 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	3	3
5 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	3	0
5 (tied)	F732	Posted nurse staffing information	3	0
9 (tied)	F623 F656 F689 F756 F812	Notice reqmts. before transfer/discharge Develop/implement comprehensive care plan Facility is free of hazardous environment/supervision and assistive devices to prevent accidents Drug regimen review Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	2	0



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE First Quarter 2019						
Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhinelander)	Western (Eau Claire)
F880 - infection control (594)	F689 - supervision to prevent accidents (30)	F880 - infection control (10)	F689 - supervision to prevent accidents (11)	<i>F623 – notice requirements before transfer/discharge (14)</i>	<i>F759 – medication error rate is not 5% or greater (6)</i>	F758 - drug regimen is free of unnecessary psychotropic drugs (6)
F689 - supervision to prevent accidents (536)	F880 - infection control (30)	F689 - supervision to prevent accidents (8)	F880 - infection control (11)	F689 - supervision to prevent accidents (8)	F758 - drug regimen is free of unnecessary psychotropic drugs (4)	F656- develop and implement comp. care plan (5)
F812 - store, prepare, and serve food under sanitary conditions (491)	F812 - store, prepare, and serve food under sanitary conditions (29)	F758 - drug regimen is free of unnecessary psychotropic drugs (8)	F610 - investigate, prevent, correct alleged violations (10)	F812 - store, prepare, and serve food under sanitary conditions (8)	F761 - labeling of drugs and biological (4)	F657 – care plan developed within 7 days of assessment; revised as needed (4)
F656- develop and implement comprehensive care plan (466)	F656- develop and implement comprehensive care plan (26)	F812 - store, prepare, and serve food under sanitary conditions (8)	F684 - care promotes highest level of well-being (9)	F656- develop and implement comprehensive care plan (7)	F880 - infection control (4)	F700 – assessment for bedrails; proper installation (4)
F684 - care promotes highest level of well-being (389)	F686 - prevention of pressure injuries (26)	<i>F580 – prompt MD consultation (7)</i>	F609 – reporting alleged violations (8)	F686 - prevention of pressure injuries (7)	<i>F641 – accuracy of assessment (3)</i>	F684 - care promotes highest level of well-being (3)
<i>F761 - labeling of drugs and biological (345)</i>	F758 - drug regimen is free of unnecessary psychotropic drugs (25)	F686 - prevention of pressure injuries (7)	F686 - prevention of pressure injuries (8)	<i>F625 – notice of bed hold policy before or upon transfer (6)</i>	F686 - prevention of pressure injuries (3)	<i>F695 - persons receiving respiratory care receive care consistent with prof. standards (3)</i>
<i>F657 – care plan developed within 7 days of assessment; revised as needed (297)</i>	F610 - investigate, prevent, correct alleged violations (20)	<i>F761 - labeling of drugs and biological (7)</i>	<i>F690 - services to restore normal bladder function and prevent infection (8)</i>	F609 – reporting alleged violations (5)	<i>F732 – posted nurse staffing information (3)</i>	F812 - store, prepare, and serve food under sanitary conditions (3)
F758 - drug regimen is free of unnecessary psychotropic drugs (294)	<i>F623 – notice requirements before transfer/discharge (20)</i>	F609 – reporting alleged violations (5)	F812 - store, prepare, and serve food under sanitary conditions (8)	<i>F842 – medical records accurate and complete (5)</i>	<i>F623 – notice requirements before transfer/discharge (2)</i>	<i>F677 – ADL care provided for dependent residents (2)</i> <i>F688 – increase or prevent decrease in range of motion and mobility (2)</i>
<i>F677 – ADL care provided for dependent residents (255)</i>	F609 – reporting alleged violations (19)	F610 - investigate, prevent, correct alleged violations (5)	<i>F550 – resident rights and exercise of rights (7)</i>	<i>F580 – prompt MD consultation (4)</i> <i>F585 – grievances promptly resolved (4)</i>	F656- develop and implement comprehensive care plan (2)	<i>F759 – med error rate < 5% (2)</i> <i>F761 - labeling of drugs and biologicals (2)</i>
F609 – reporting alleged violations (225)	F684 - care promotes highest level of well-being (18)	F656- develop and implement comprehensive care plan (5)	F656- develop and implement comprehensive care plan (7) <i>F755 – pharmacy services ensure accurate acquiring and dispensing of medications (7)</i>	F610 - investigate, prevent, correct alleged violations (4) <i>F760 – free from significant medication errors (4)</i>	F689 - supervision to prevent accidents (2) <i>F756 – drug regimen review (2)</i>	<i>F805 – food in form to meet needs (2)</i> <i>F880 - infection control (2)</i> <i>F909 – inspect bed frames, mattress, rails (2)</i>

ITALICS – not in State's Top Ten