




Wisconsin Top Ten Federal Health Citations 2016

Rank	State Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	2	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	219	50
2	1	F441	Infection control program designed to prevent the development and control the spread of infection	192	2
3	3	F314	Services and treatment to prevent and/or to heal pressure ulcers	183	40
4	5	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	174	3
5	4	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	154	5
6	6	F309	Care and services to attain/maintain highest practicable level of well-being	142	42
7	8	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	127	2
8	9	F315	Care and services to restore as much normal bladder function as possible	116	3
9	7	F329	Each resident's drug regimen is free of unnecessary drugs	102	2
10		F226	Develop and implement policies and procedures prohibiting abuse	82	3



Western Regional Office (WRO) Top Ten Federal Health Citations 2016

Rank	WRO Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1 (tied)	3	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	52	11
1 (tied)	2	F441	Infection control program designed to prevent the development and control the spread of infection	52	0
3	4	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	42	1
4	6	F309	Care and services to attain/maintain highest practicable level of well-being	37	12
5	1	F280	Periodically review and revise the plan of care	34	0
6	9	F314	Services and treatment to prevent and/or to heal pressure ulcers	31	11
7	7 (tied)	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	27	0
8 (tied)	10	F279	Develop comprehensive plan of care	24	0
8 (tied)	7 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	24	0
10		F315	Care and services to restore as much normal bladder function as possible	22	0





Southern Regional Office (SRO) Top Ten Federal Health Citations 2016

Rank	SRO Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	48	14
2	2	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	39	4
3	7	F314	Services and treatment to prevent and/or to heal pressure ulcers	37	10
4	3	F441	Infection control program designed to prevent the development and control the spread of infection	33	0
5	8	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	32	0
6	9 (tied)	F309	Care and services to attain/maintain highest practicable level of well-being	29	10
7	4 (tied)	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	28	0
8	4 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	26	0
9	4 (tied)	F157	Consult promptly with physician following significant condition change	24	2
10	9 (tied)	F282	Services provided by qualified personnel in accordance with the plan of care	23	0




Southeastern Regional Office (SERO) Top Ten Federal Health Citations 2016

Rank	SERO Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	72	18
2	4	F314	Services and treatment to prevent and/or to heal pressure ulcers	68	16
3	3	F309	Care and services to attain/maintain highest practicable level of well-being	53	9
4	2	F225	Reporting and investigating allegations of abuse, mistreatment, neglect and misappropriation	48	1
5 (tied)	5	F441	Infection control program designed to prevent the development and spread of infection	39	1
5 (tied)	7 (tied)	F514	Documentation meets professional standards	39	0
7		F371	Store, prepare, and serve food under sanitary conditions	37	0
8	7 (tied)	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	34	1
9 (tied)		F315	Services to restore normal bladder function and prevent infection	33	2
9 (tied)	6	F329	Each resident's drug regimen is free of unnecessary drugs	33	2





Northern Regional Office (NRO) Top Ten Federal Health Citations 2016

Rank	NRO Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1 (tied)	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	28	2
2	1 (tied)	F441	Infection control program designed to prevent the development and control the spread of infection	20	0
3	3 (tied)	F315	Care and services to restore as much normal bladder function as possible	15	1
4	8 (tied)	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	14	0
5 (tied)	6	F314	Services and treatment to prevent and/or to heal pressure ulcers	13	1
5 (tied)		F332	Free of medication error rates of 5% or higher	13	0
7	7	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	11	2
8	3 (tied)	F309	Care and services to attain/maintain highest practicable level of well-being	10	4
9	5	F329	Each resident's drug regimen is free of unnecessary drugs	8	0
10	10 (tied)	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	7	0



Northeastern Regional Office (NERO) Top Ten Federal Health Citations 2016

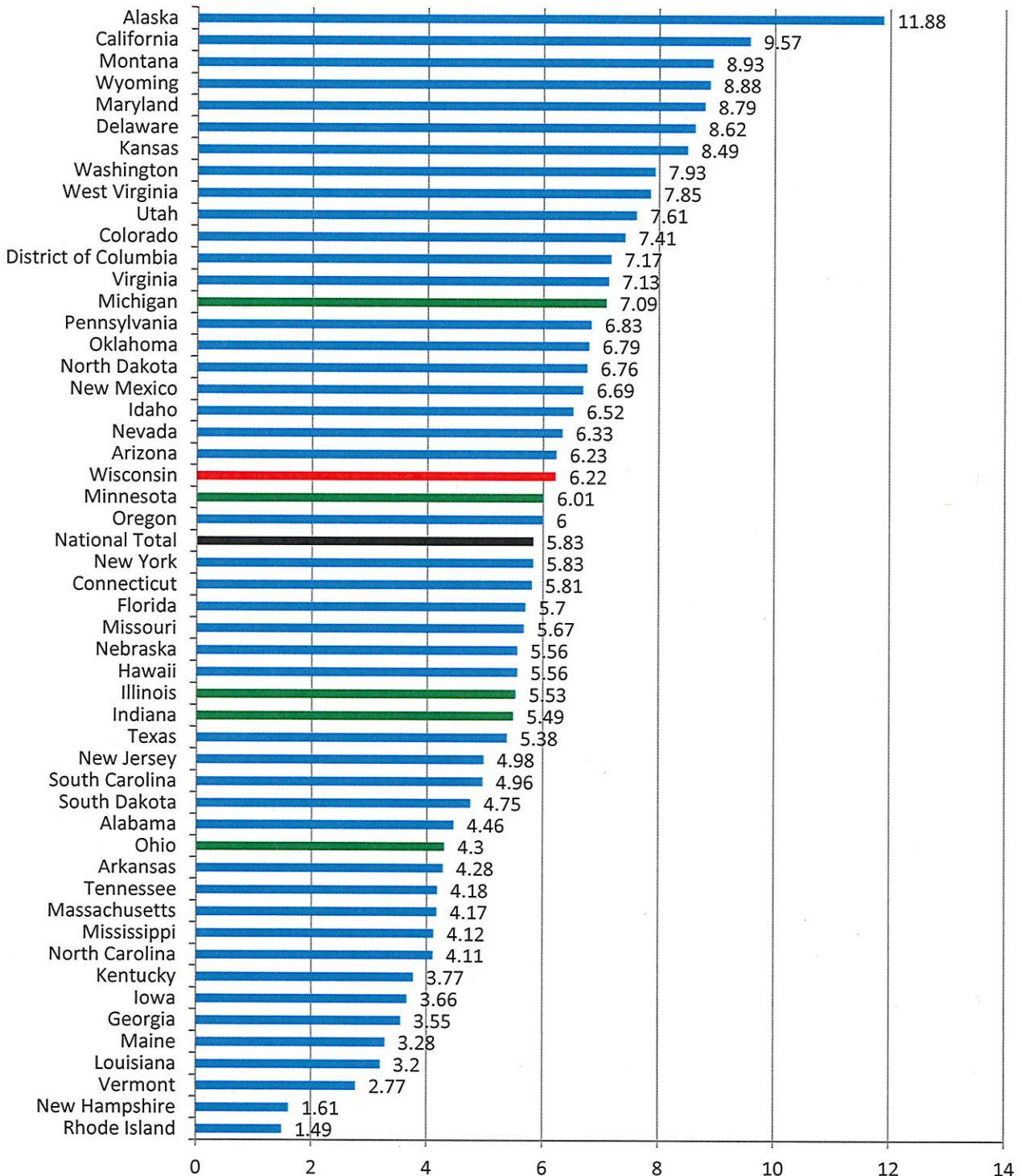
Rank	NERO Rank 2015	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	2	F441	Infection control program designed to prevent the development and control the spread of infection	48	1
2	4	F315	Care and services to restore as much normal bladder function as possible	40	0
3	7	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	36	5
4 (tied)	5	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	35	0
4 (tied)	6	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	35	1
6	1	F314	Services and treatment to prevent and/or to heal pressure ulcers	34	2
7	3	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	33	0
8	9	F226	Develop and implement policies prohibiting abuse	30	0
9 (tied)		F332	Free of medication error rates of 5% or higher	20	0
9 (tied)		F334	Offer influenza and pneumococcal immunizations	20	1



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

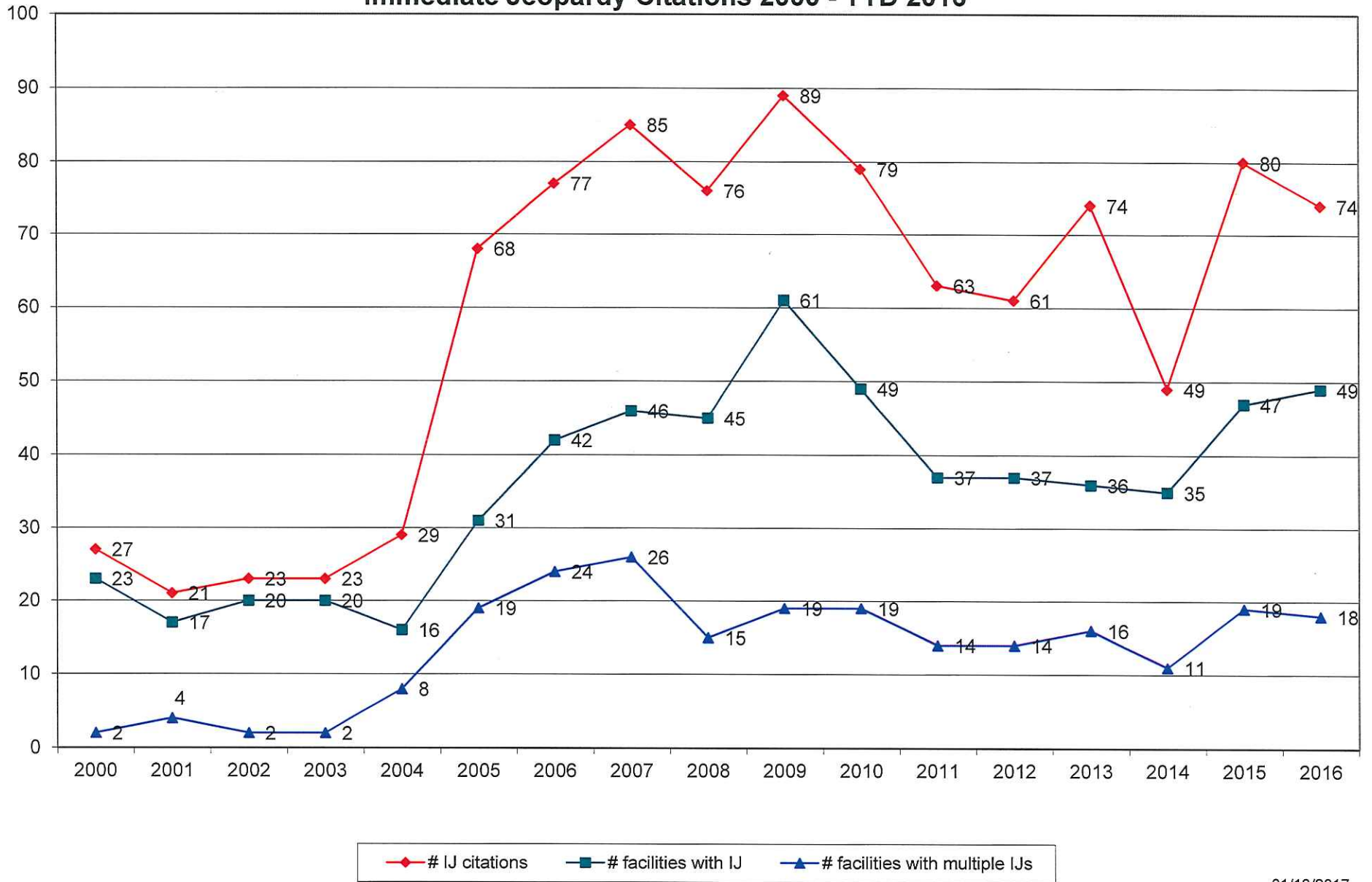
Average Number Federal Health Citations per Recertification Survey First Half 2016

Source: S&C PDQ data





Immediate Jeopardy Citations 2000 - YTD 2016



01/13/2017



Wisconsin Top Ten Federal Life Safety Code Citations 2016

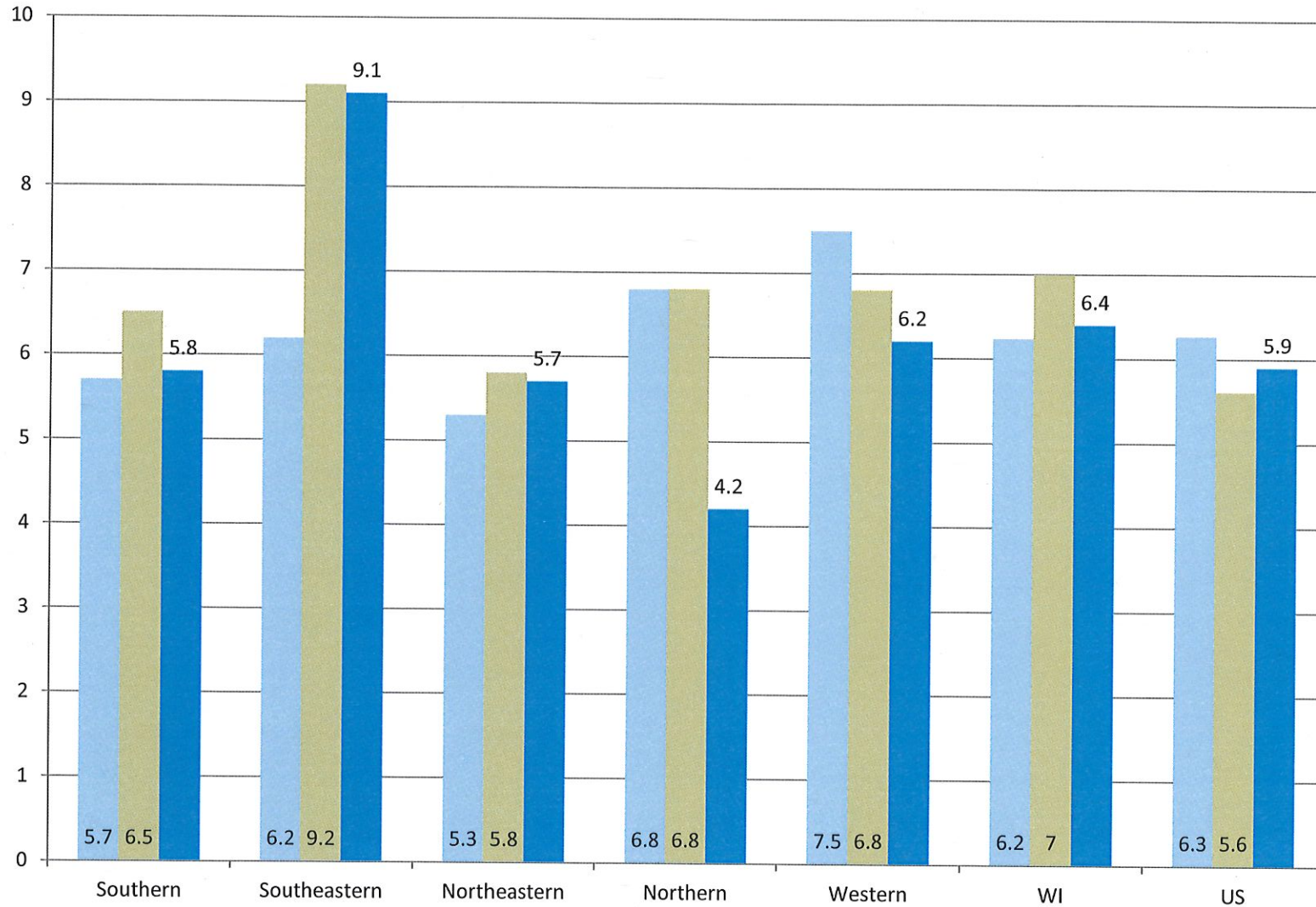
Rank	State Rank 2015	Tag	Description of Regulation	Number of Citations
1	1	K62	Maintenance/inspection/testing of sprinkler system	134
2	3	K147	Electrical wiring in accordance with National Electrical Code 9-1.2	100
3	2	K50	Quarterly fire drills held on each shift	89
4	8	K18	Fire doors resist passage of smoke	73
5	10	K144	Inspection and testing of generators	72
6 (tied)	5	K29	Protection of hazardous areas	67
6 (tied)	7	K52	Testing and maintenance of fire alarm system	67
8	4	K38	Exit access is readily accessible	64
9	9	K25	Smoke barriers provide at least one hour fire resistance	57
10	6	K56	Installation of automatic sprinkler system	55



Average Number Federal Health Citations per Recertification Survey

Source: Data Link Viewer

2014 2015 2016



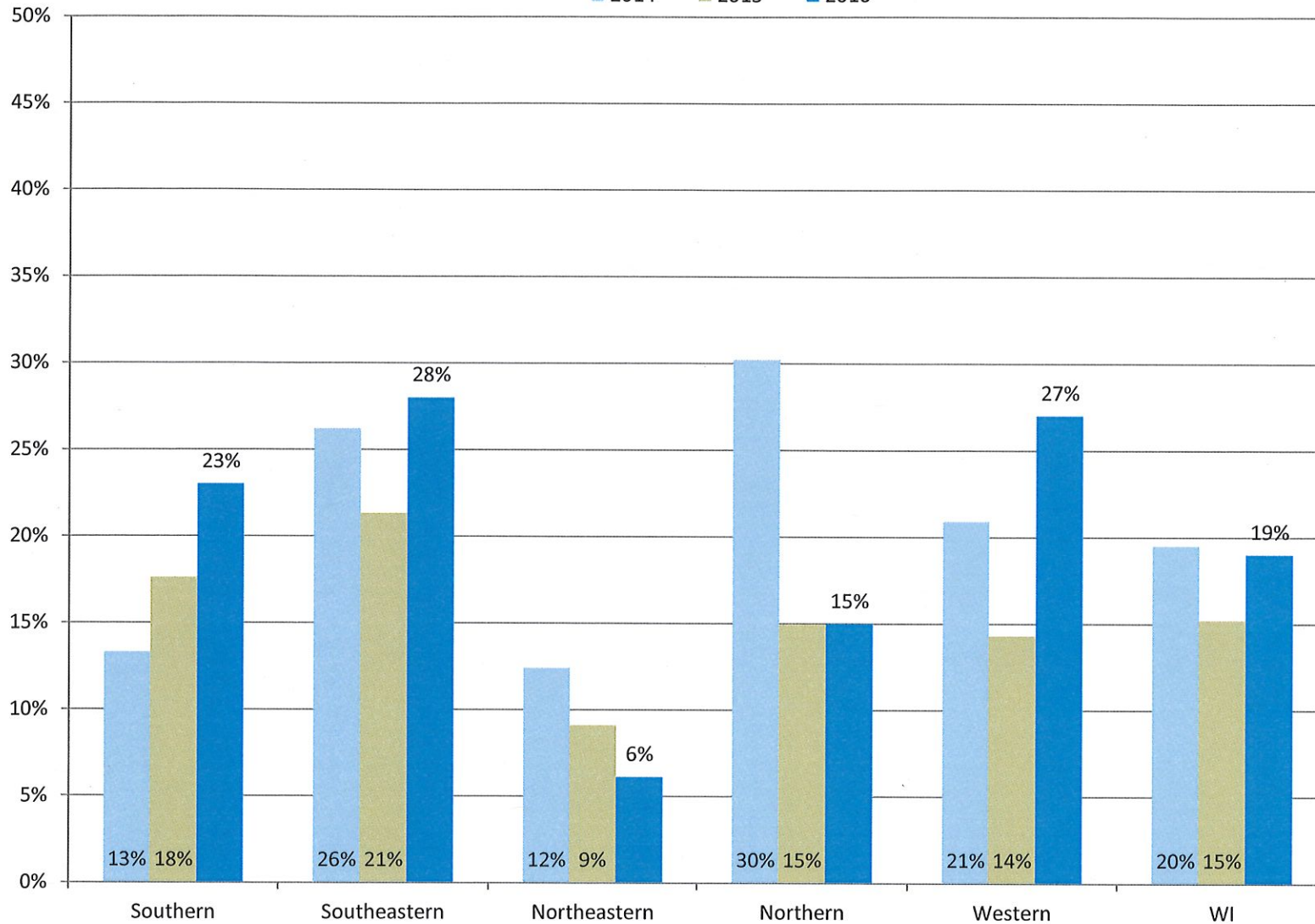


STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

Percentage of Recertification Surveys with Findings of Harm or Jeopardy

Source: Data Link Viewer

2014 2015 2016

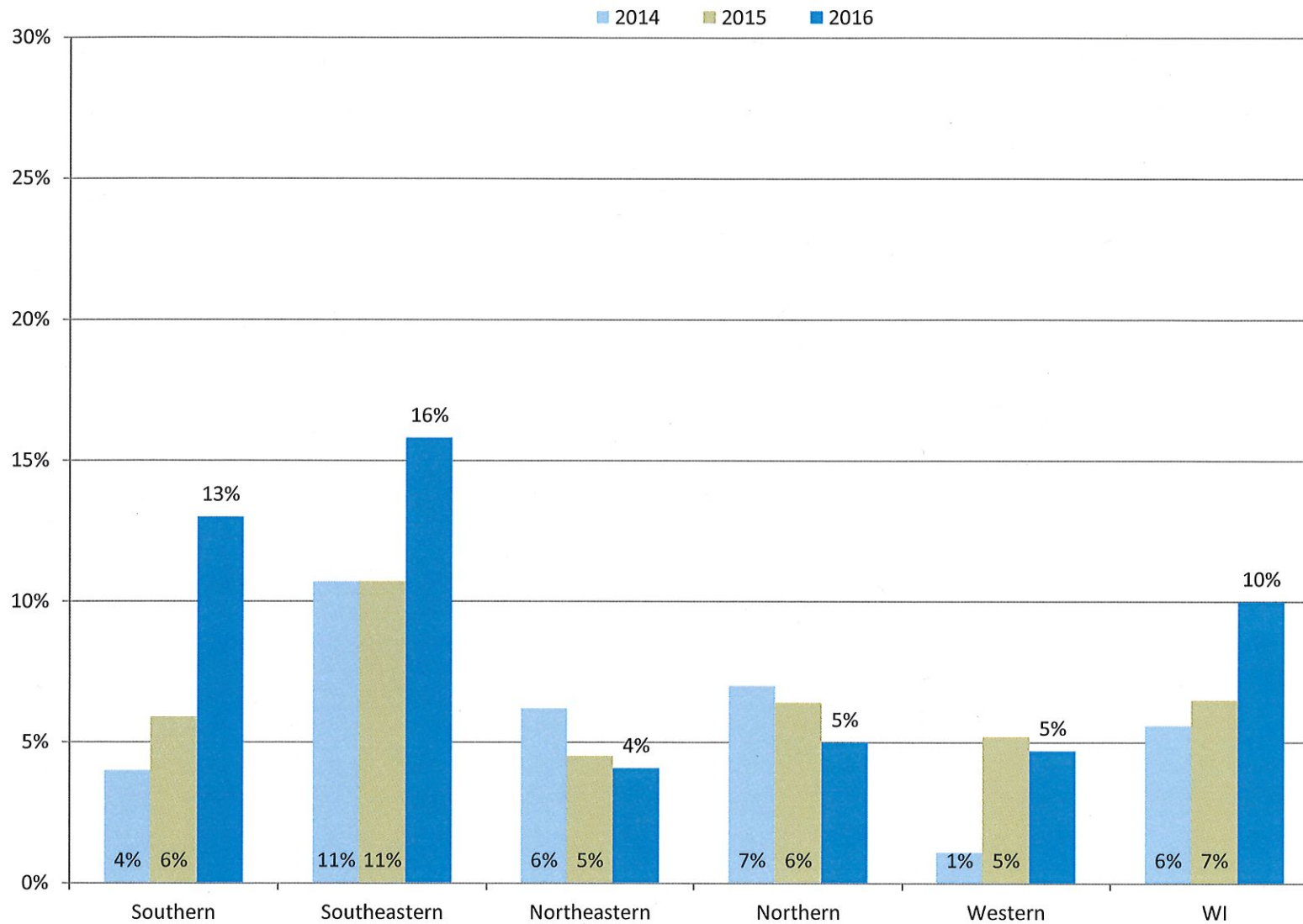




STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
Division of Quality Assurance / Bureau of Nursing Home Resident Care

Percentage of Recertification Surveys with Substandard Quality of Care

Source: Data Link Viewer

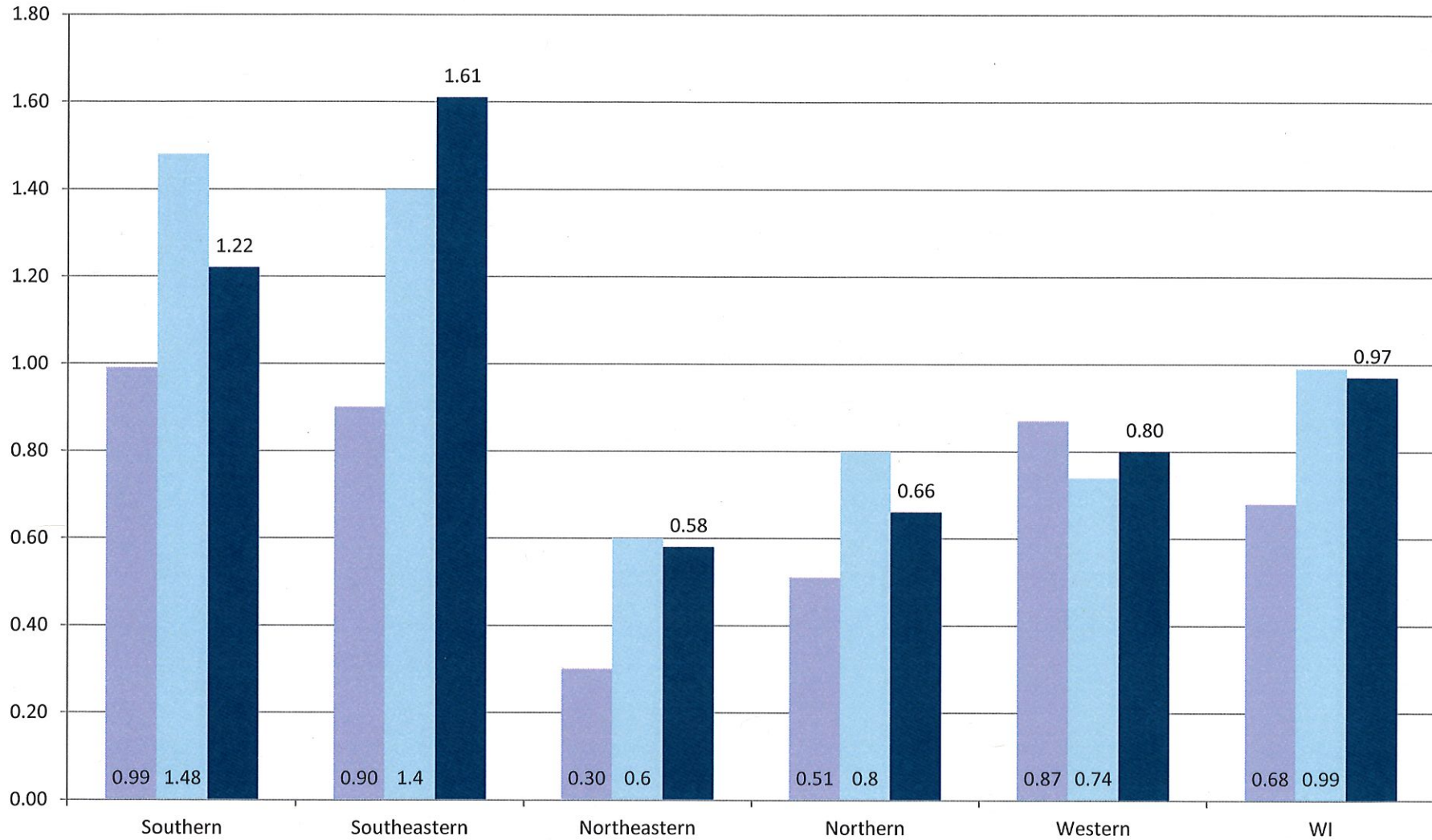




Average Number Federal Health Citations per Complaint Survey

Source: Data Link Viewer

2014 2015 2016



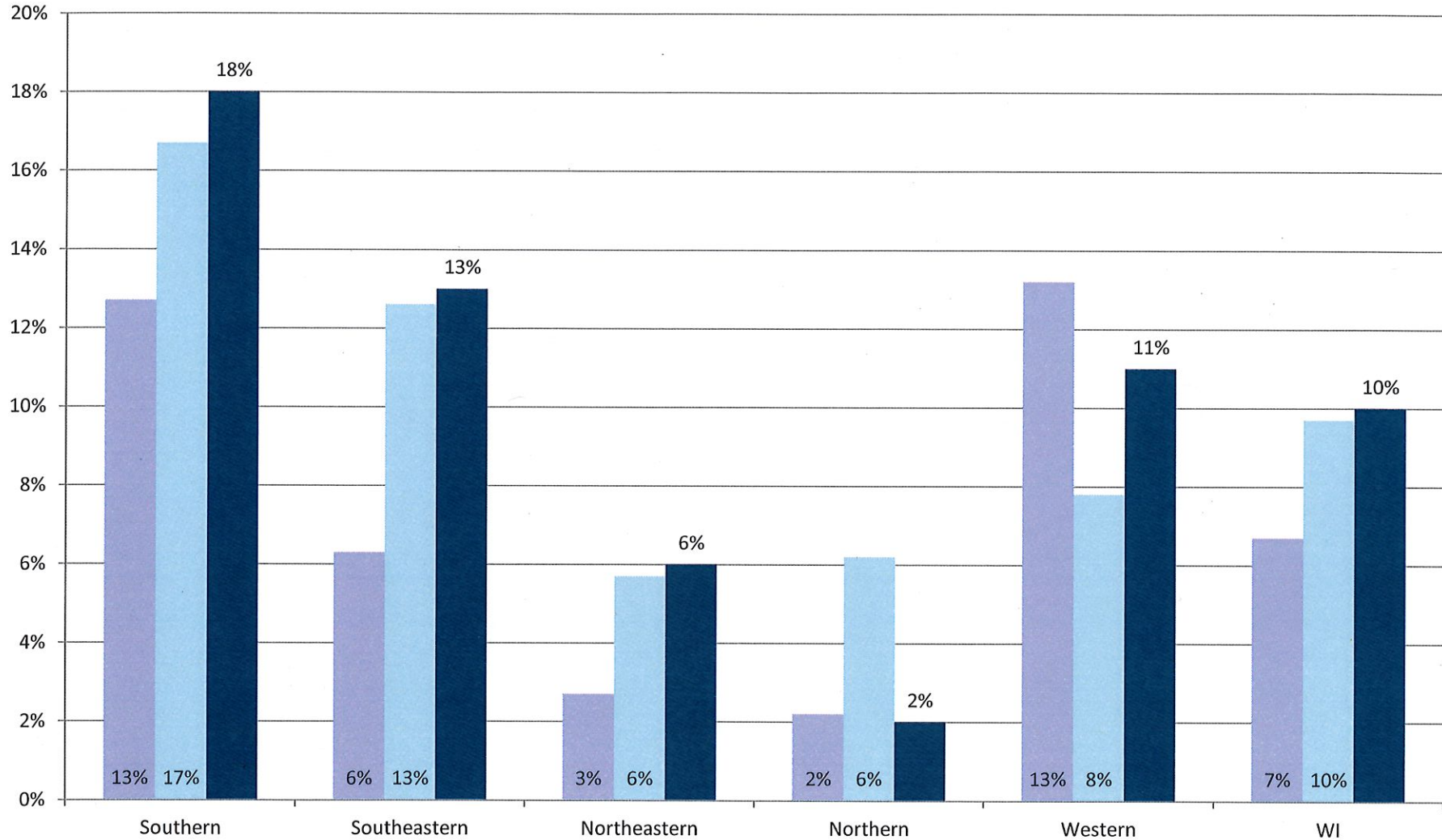


STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

Percentage of Complaint Surveys with Finding of Harm or Jeopardy

Source: Data Link Viewer

■ 2014 ■ 2015 ■ 2016



Percentage of Complaint Surveys with Substandard Quality of Care

Source: Data Link Viewer

2014 2015 2016

