



Division of Quality Assurance Updates

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Division of Quality Assurance



Nursing Home Update

AGENDA

- CMS Updates
- DQA Updates
- Survey Statistics



CMS Update

- Partnership to Improve Dementia Care in Nursing Homes
- Antipsychotic use
- MDS Staffing level focused surveys
- Improvements in dementia care continue
- New goals for antipsychotic reduction
- Focus care on person directed
- WI QIO continues to be underutilized

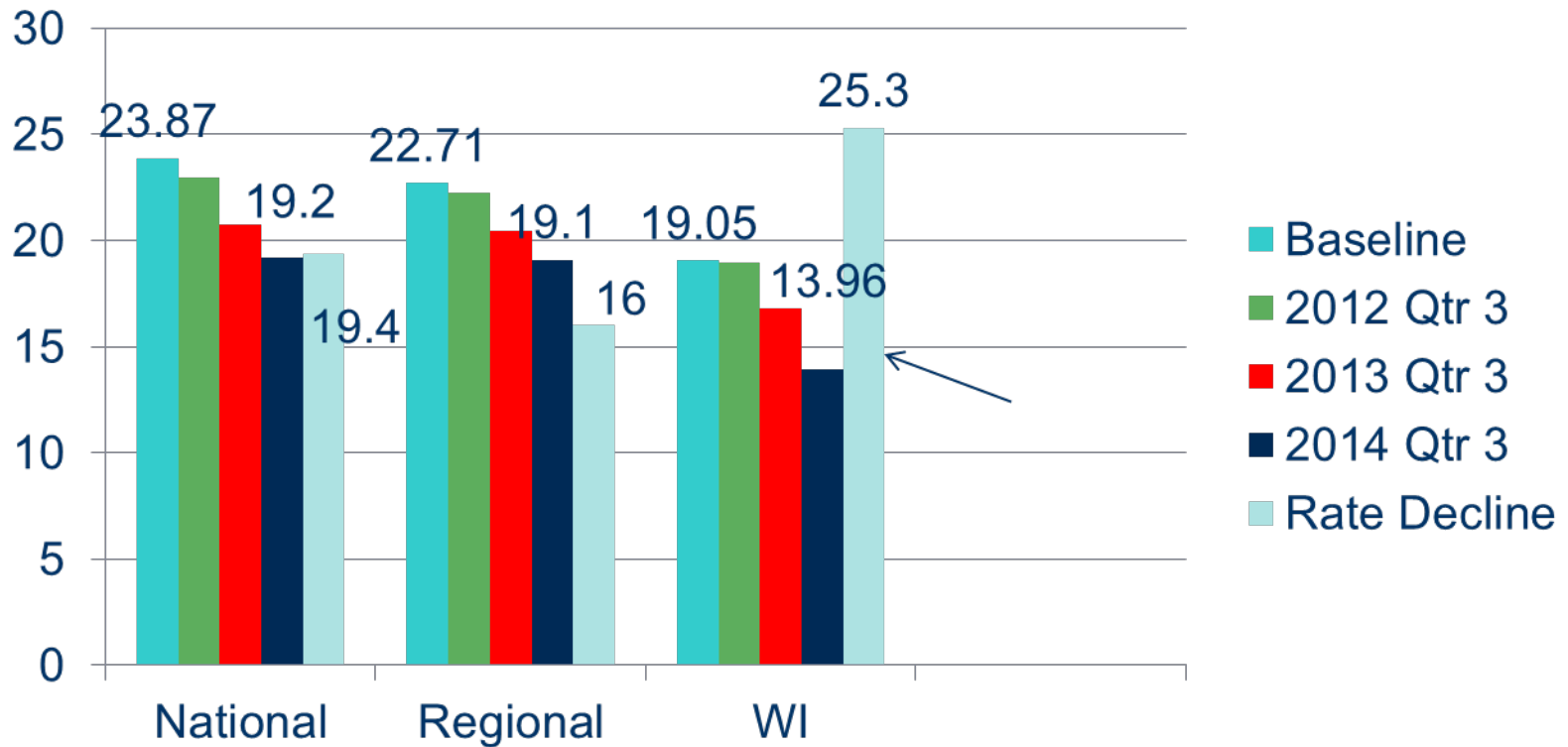


CMS Update

- Antipsychotic Use
 - WI rate decline is 25.3%
 - WI 3rd best in nation
 - New Goals
 - 25% reduction 2015
 - 30% reduction 2016



CMS Update





CMS Update

- MDS/Staffing level focused surveys
- WI in Phase I
- Surveyors identified and trained
- 10 facilities to be surveyed
- Start May 13, 2015



DQA Updates

- Antimicrobial Stewardship
- Dementia Training
- M&M, Phase III application
- Overuse of Antibiotics
- Whose Resident is it?



DQA Update

- Dementia Training
- DLTC Applying for CMP
- Train Crisis Response
- Dementia Generalist; Dementia Specialist; Challenging Behaviors

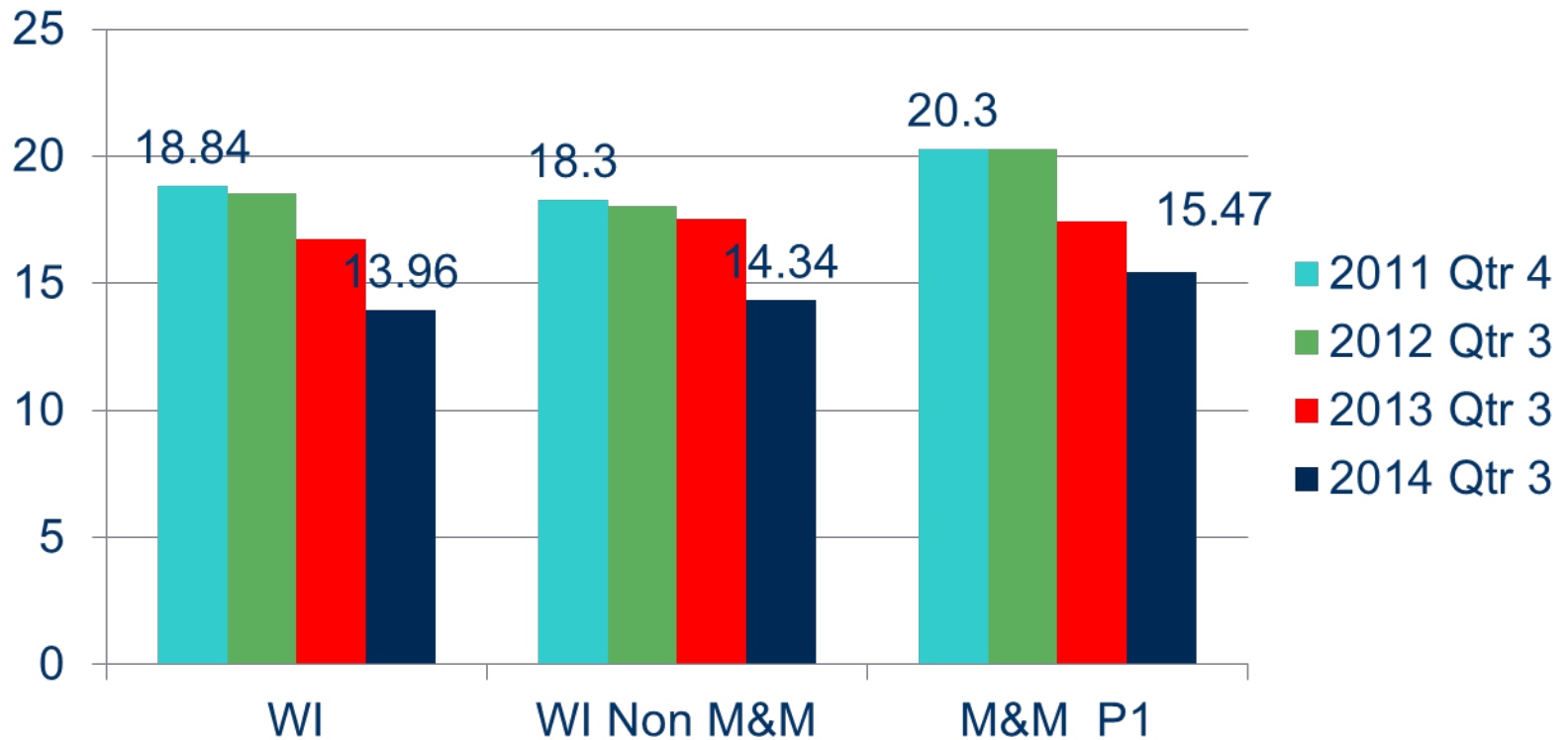


DQA Updates

- Music and Memory
- Phase III application
- Another 150 facilities on board



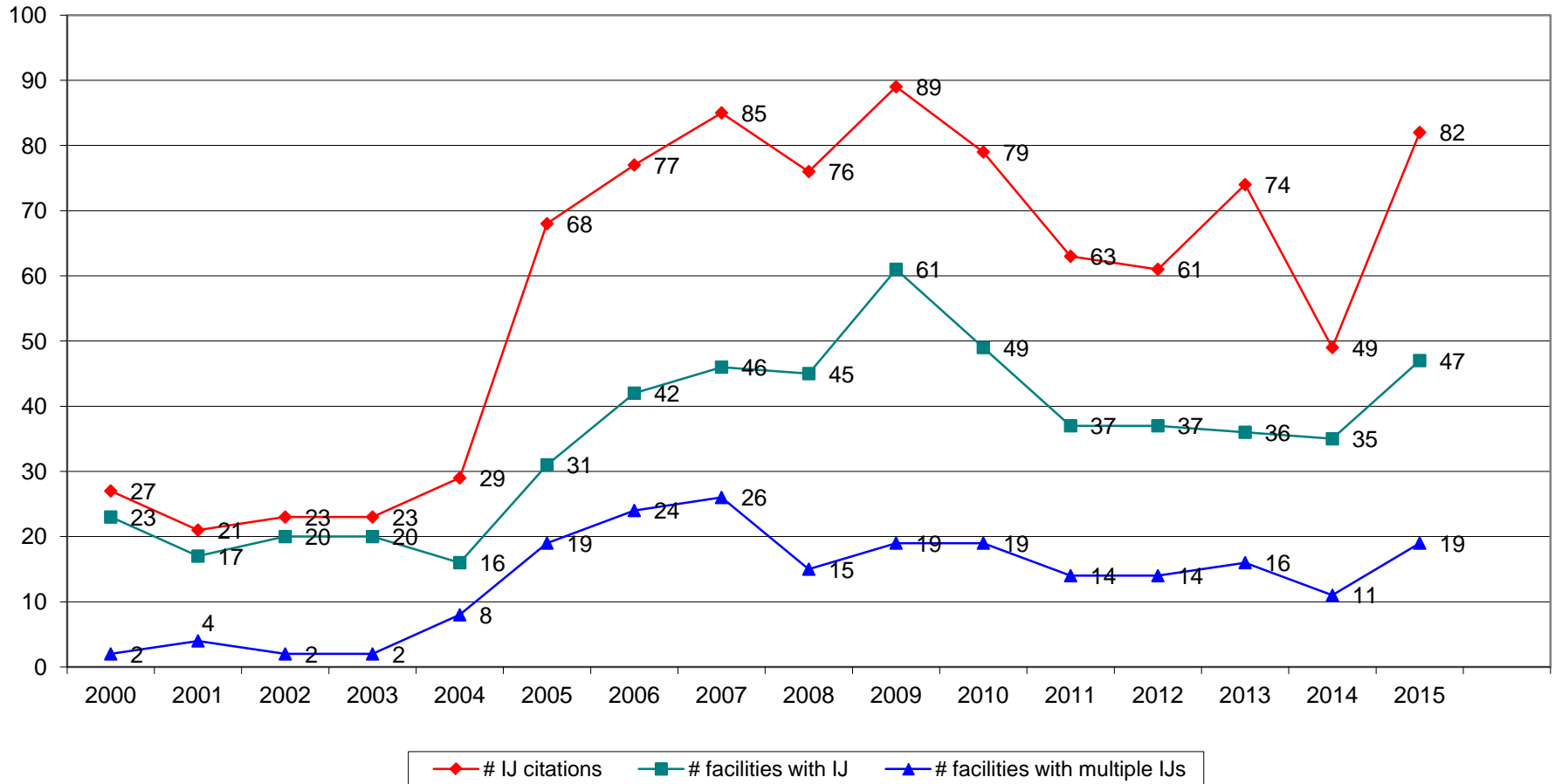
DQA Updates





Immediate Jeopardy Trends

Immediate Jeopardy Citations 2000 - 2015





Immediate Jeopardy

Rank	Rank 2014	Tag	Description of Regulation	Number of IJ Citations
1	1	F309	Care and services to attain/maintain highest practicable level of well-being	20
2	5 (tied)	F157	Facility immediately consults with a physician when a resident has a significant change in condition	12
3	3	F314	Services and treatment to prevent and/or to heal pressure ulcers	10
4	2	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	8
5	6 (tied)	F441	Infection control program designed to prevent the development and control the spread of infection	7
6	6 (tied)	F327	Sufficient fluids to maintain adequate hydration and health	5
7	4	F281	Services provided meet professional standards of quality	4
8	6 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	3
9 (tied)	6 (tied)	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	2
9 (tied)	6 (tied)	F226	Develop and implement policies and procedures prohibiting abuse, mistreatment, neglect and misappropriation	2
9 (tied)	6 (tied)	F490	Facility administered in a manner that promotes each resident's health and well-being	2



TOP TEN CITES

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 2015

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
F323 - supervision to prevent accidents (6106)	F441 - infection control (213)	F323 - supervision to prevent accidents (42)	F323 - supervision to prevent accidents (69)	F314 - prevention of pressure ulcers (57)	F441 - infection control (30)	F280 - periodically review and revise the plan of care (47)
F441 - infection control (5877)	F323 - supervision to prevent accidents (205)	F225 - investigate allegations of abuse (37)	F225 - investigate allegations of abuse (60)	F441 - infection control (56)	F371 - store, prepare, and serve food under sanitary conditions (30)	F441 - infection control (46)
F309 - care promotes highest level of well-being (5186)	F314 - prevention of pressure ulcers (181)	F441 - infection control (36)	F309 - care promotes highest level of well-being (54)	F225 - investigate allegations of abuse (41)	F309 - care promotes highest level of well-being (25)	F323 - supervision to prevent accidents (40)
F371 - store, prepare, and serve food under sanitary conditions (5180)	F225 - investigate allegations of abuse (177)	F157 - promptly consult with MD after significant condition change (33)	F314 - prevention of pressure ulcers (48)	F315 - services to restore normal bladder function and prevent infection (39)	F315 - services to restore normal bladder function and prevent infection (25)	F371 - store, prepare, and serve food under sanitary conditions (37)
F279 - develop comprehensive care plan (3365)	F371 - store, prepare, and serve food under sanitary conditions (158)	F329 - drug regimen is free of unnecessary drugs (33) F425 - medication system assures accurate receipt and administration (33)	F441 - infection control (45)	F371 - store, prepare, and serve food under sanitary conditions (38)	F329 - drug regimen is free of unnecessary drugs (23)	F282 - care in accordance with care plan (36)
F329 - drug regimen is free of unnecessary drugs (3300)	F309 - care promotes highest level of well-being (156)		F329 - drug regimen is free of unnecessary drugs (32)	F425 - medication system assures accurate receipt and administration (36)	F314 - prevention of pressure ulcers (22)	F309 - care promotes highest level of well-being (33)
F431 - labeling of drugs and biological (3235)	F329 - drug regimen is free of unnecessary drugs (139)	F314 - prevention of pressure ulcers (30)	F425 - medication system assures accurate receipt and administration (30)	F323 - supervision to prevent accidents (35)	F323 - supervision to prevent accidents (19)	F225 - INVESTIGATE ALLEGATIONS OF ABUSE (27) F329 - drug regimen is free of unnecessary drugs (27)
F514 - documentation (3032)	F425 - MEDICATION SYSTEM ASSURES ACCURATE RECEIPT AND ADMINISTRATION (129)	F371 - store, prepare, and serve food under sanitary conditions (27)	F514 - documentation (30)	F156 - Provision of information regarding rights, rules, services, and charges (26)	F279 - develop comprehensive plan of care (13)	
F241 - resident dignity (2577)	F315 - services to restore normal bladder function and prevent infection (127)	F282 - care in accordance with care plan (26) F309 - CARE PROMOTES HIGHEST LEVEL OF WELL-BEING (26)	F279 - develop comprehensive care plan (29)	F226 - DEVELOP AND IMPLEMENT POLICIES AND PROCEDURES PROHIBITING ABUSE (25)	F425 - MEDICATION SYSTEM ASSURES ACCURATE RECEIPT AND ADMINISTRATION (13)	F314 - prevention of pressure ulcers (24)
F282 - care in accordance with care plan (2506)	F157 - PROMPTLY CONSULT WITH MD AFTER SIGNIFICANT CONDITION CHANGE (105)		F157 - PROMPTLY CONSULT WITH MD AFTER SIGNIFICANT CONDITION CHANGE (28)	F329 - drug regimen is free of unnecessary drugs (25)	F225 - INVESTIGATE ALLEGATIONS OF ABUSE (12) F282 - care in accordance with care plan (12)	F279 - develop comprehensive care plan (23)

ITALICS – not in State's Top Ten BLUE/SMALL CAPS - new to Top Ten compared to entity's 2014 data



Other Updates

- CMS
 - ESRD Services In Nursing Homes
 - Quality Assurance and Improvement Committee (QAIC) - CMP
 - “Strict” Liability – anticipated CMS memo
 - QAPI
 - Federal OIG 2015 anticipated work
 - CMP projects – MDS and Staffing

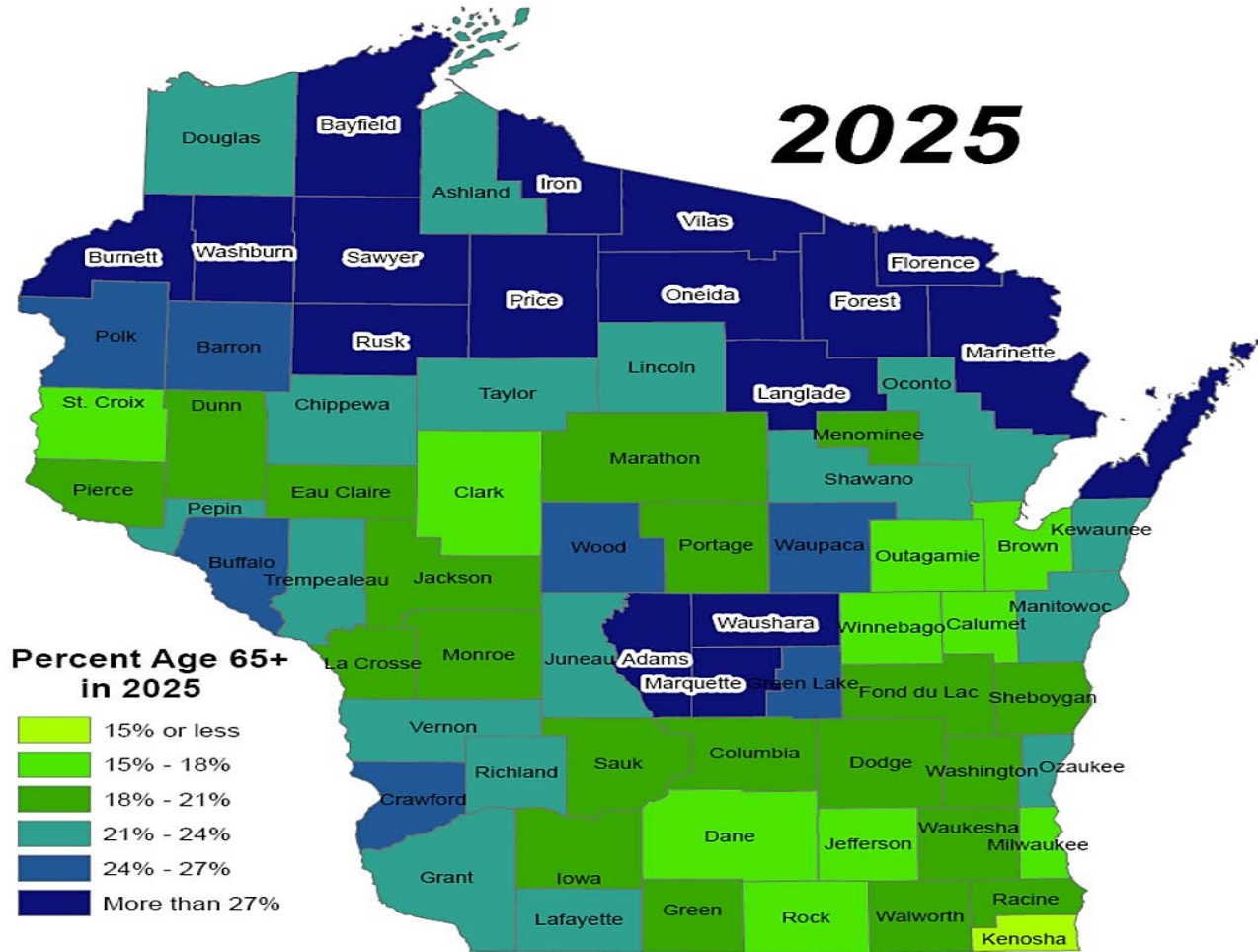


Other Updates

- State
 - Legislative updates
 - Ch. 50 ideas
 - Regional Quality Forums
 - Pain management focus interest



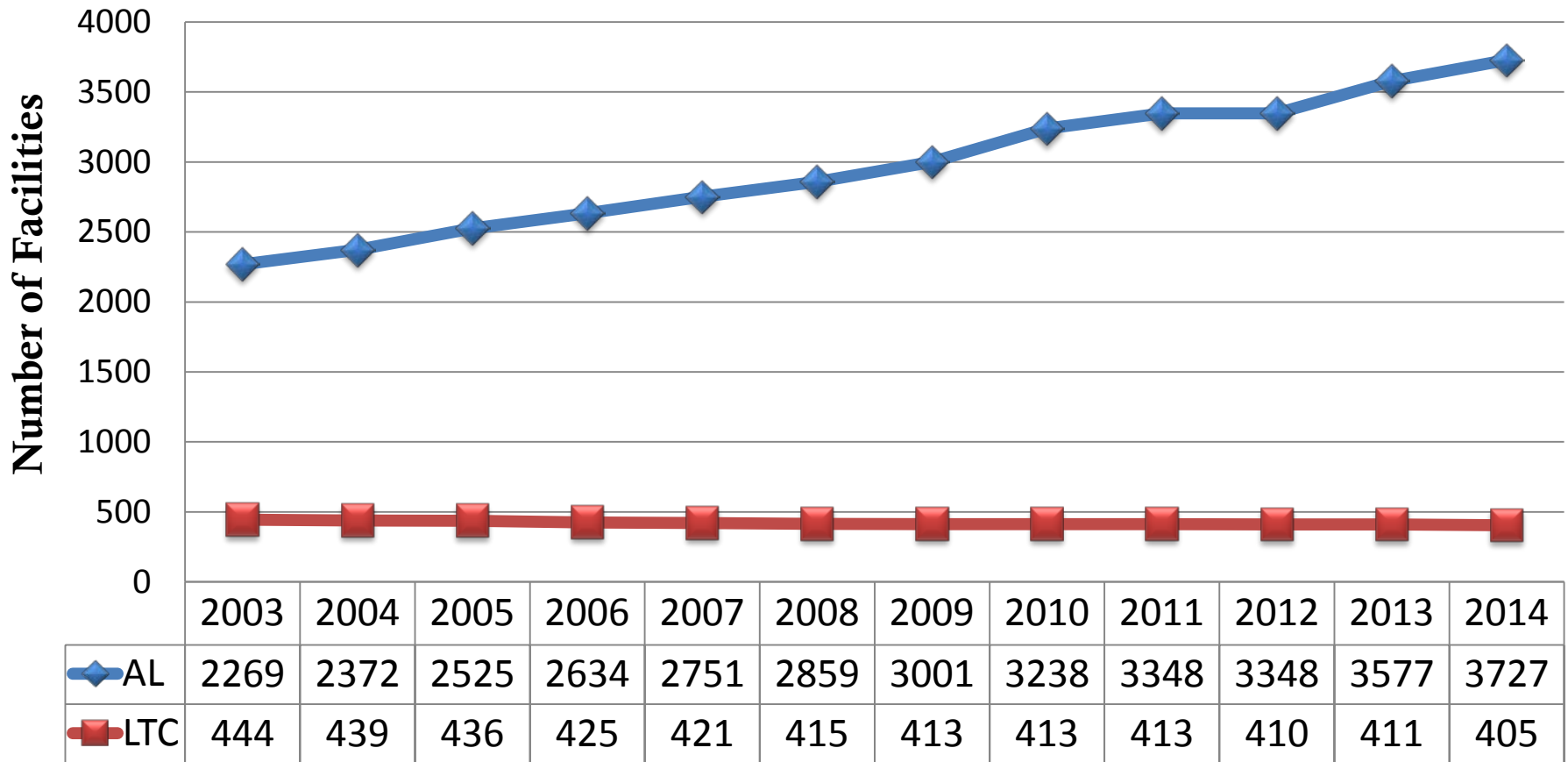
Wisconsin Population Changes





AL vs. LTC Facilities

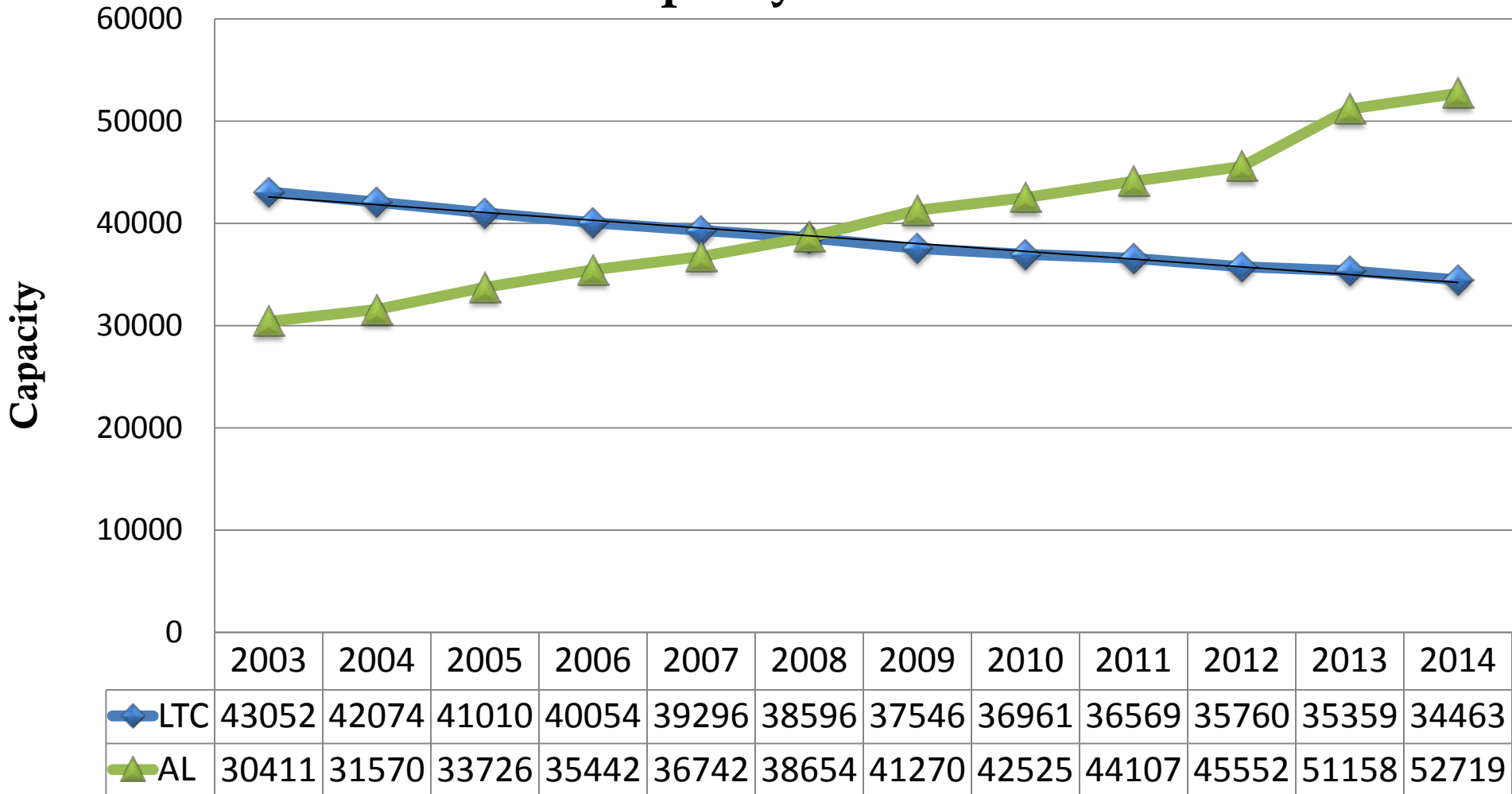
Trend in Number of Facilities





AL vs. LTC Capacity

Trend in Capacity for Residents





Wisconsin Division of Quality Assurance

***Working to Protect - Promote - Provide Quality
in Wisconsin's Health Care Facilities***

QUESTIONS?