



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES  
Division of Quality Assurance / Bureau of Nursing Home Resident Care

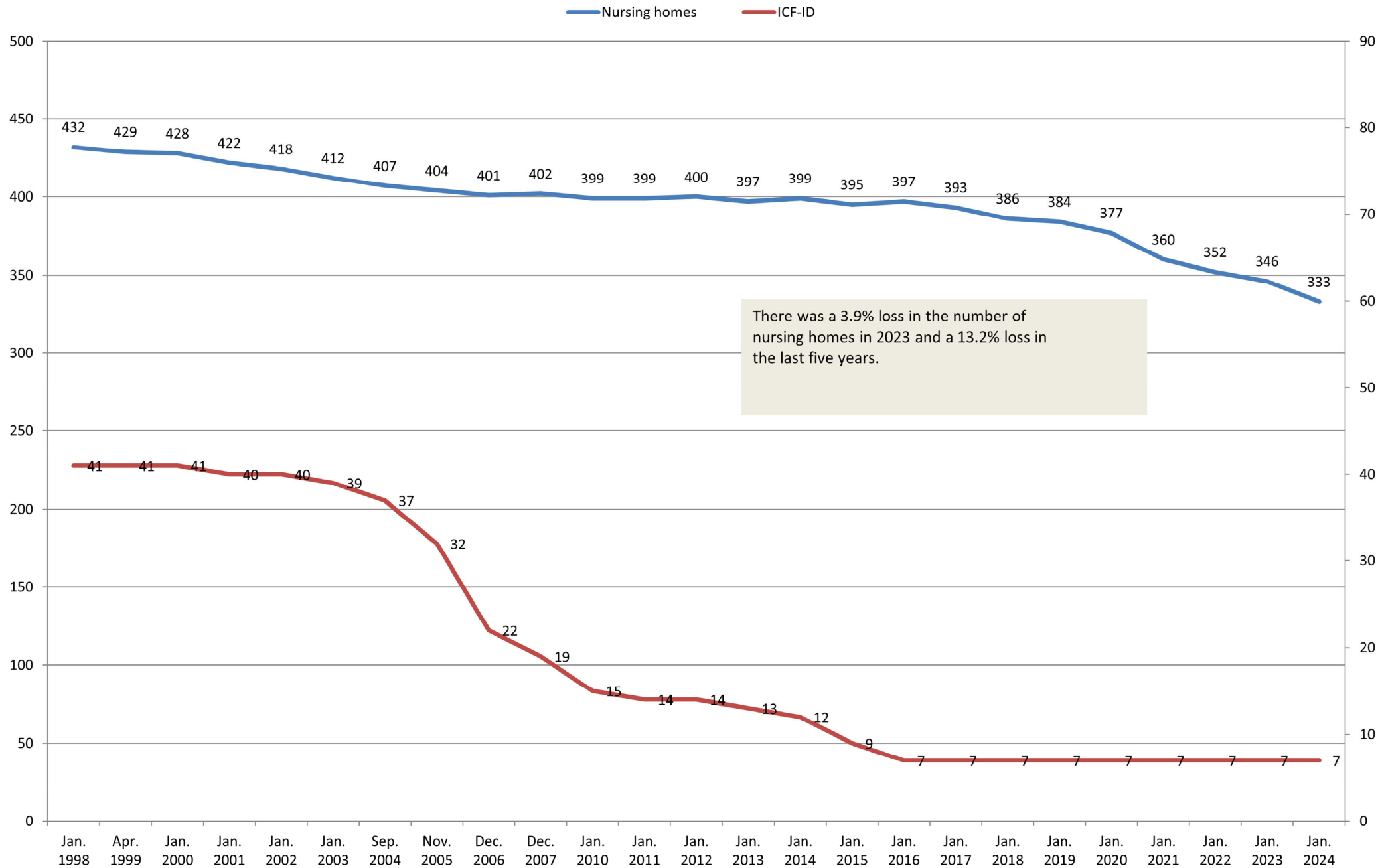
**Division of Quality Assurance  
Bureau of Nursing Home Resident Care**

**2023 Nursing  
Home Survey  
Statistics**

Prepared by Sonja Murray



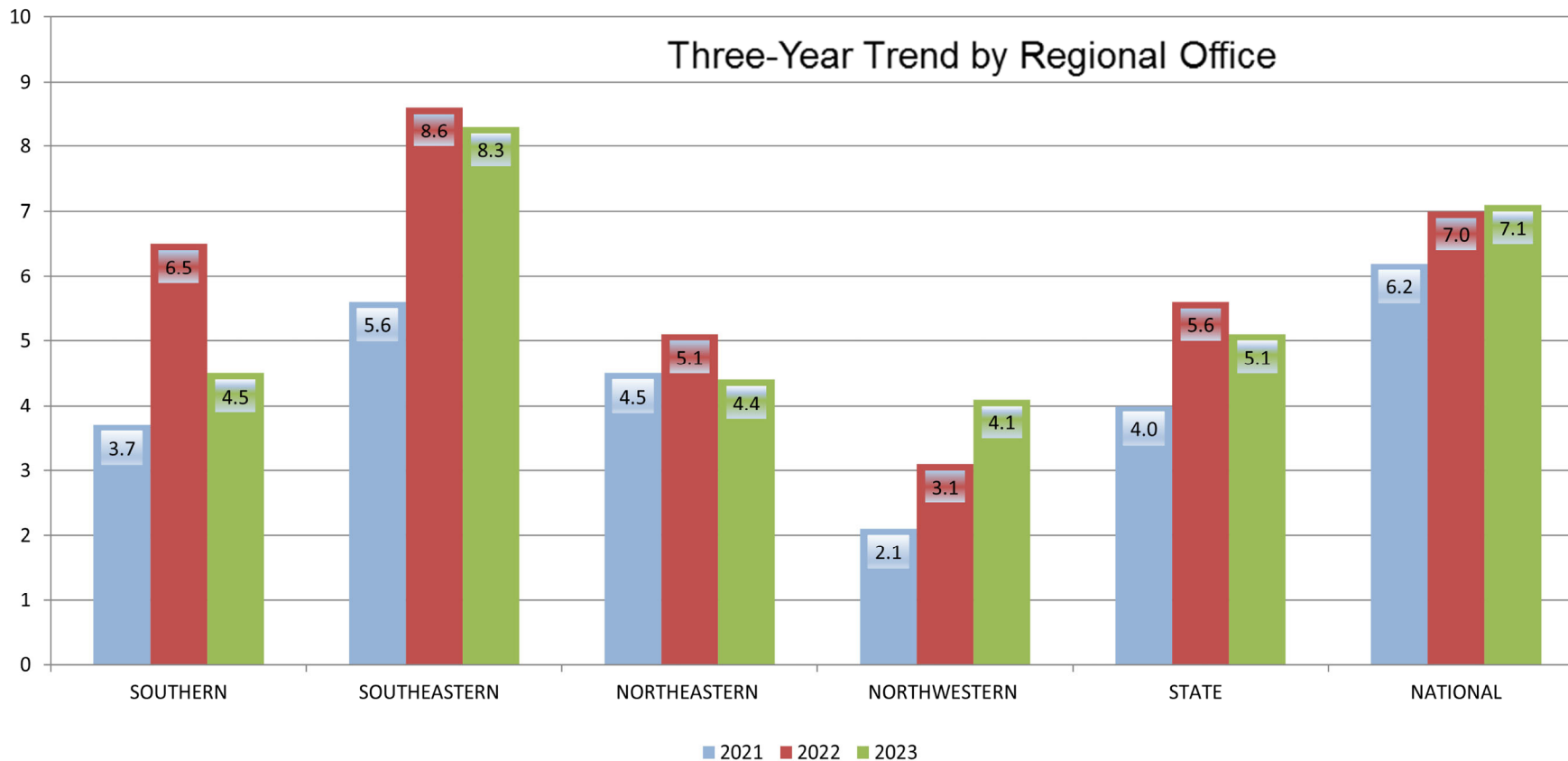
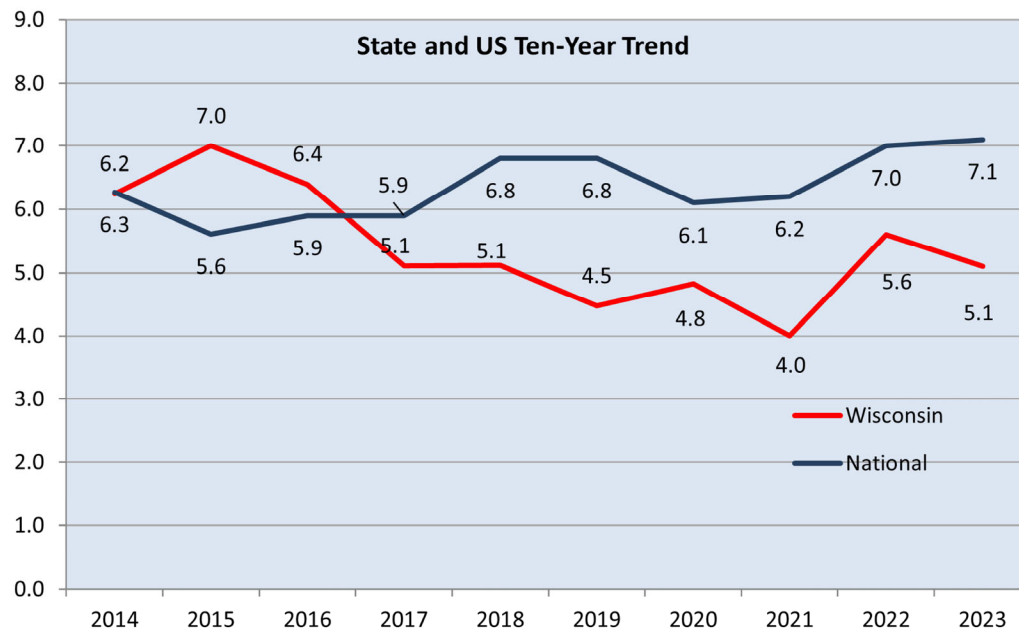
# Number of Nursing Homes and Intermediate Care Facilities for the Intellectually Disabled





# Average Number of Federal Health Citations per Recertification Survey

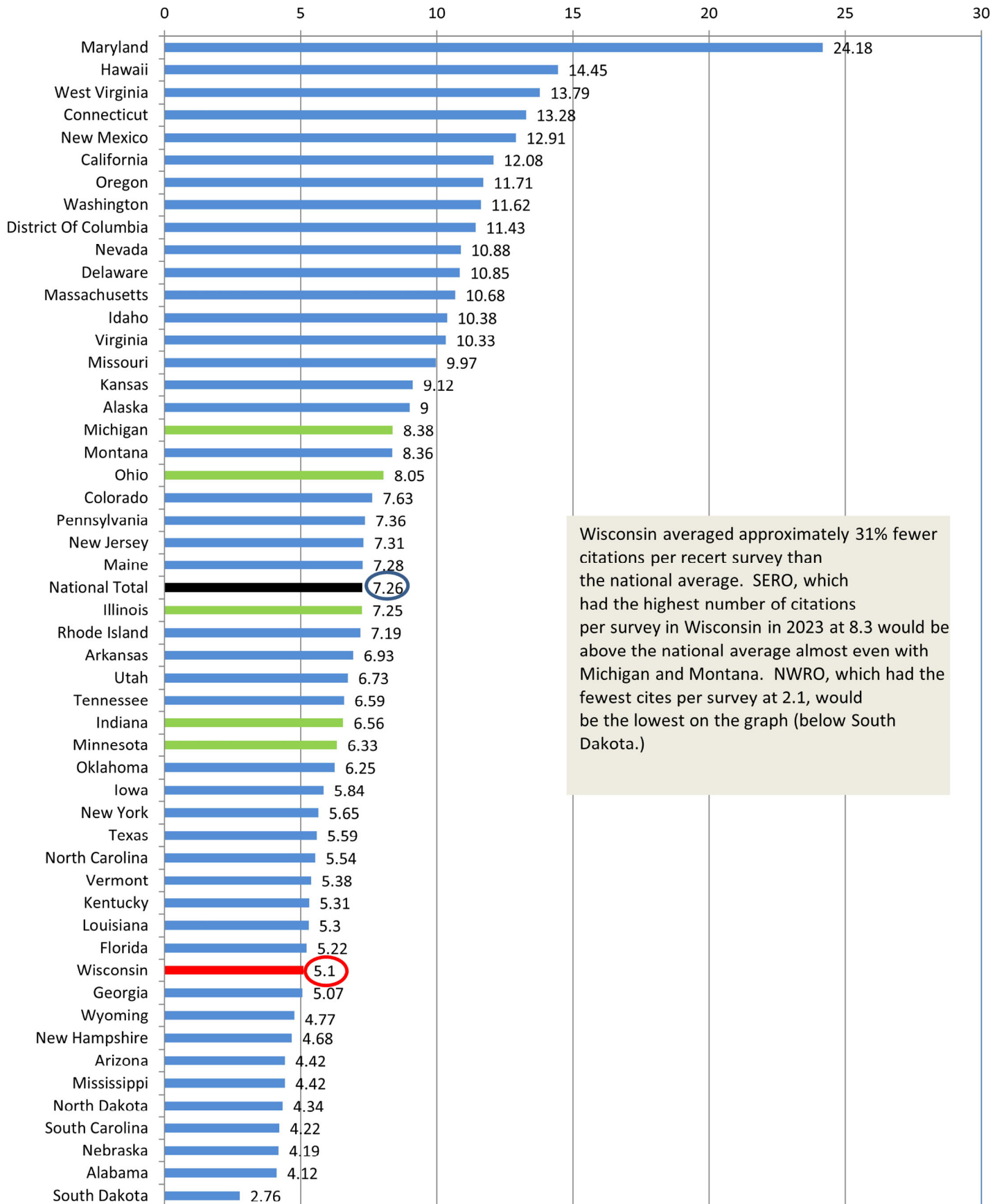
Data Link Viewer





# Average Number of Federal Health Citations per Recertification Survey 2023

DataLink Viewer and S&C QCOR

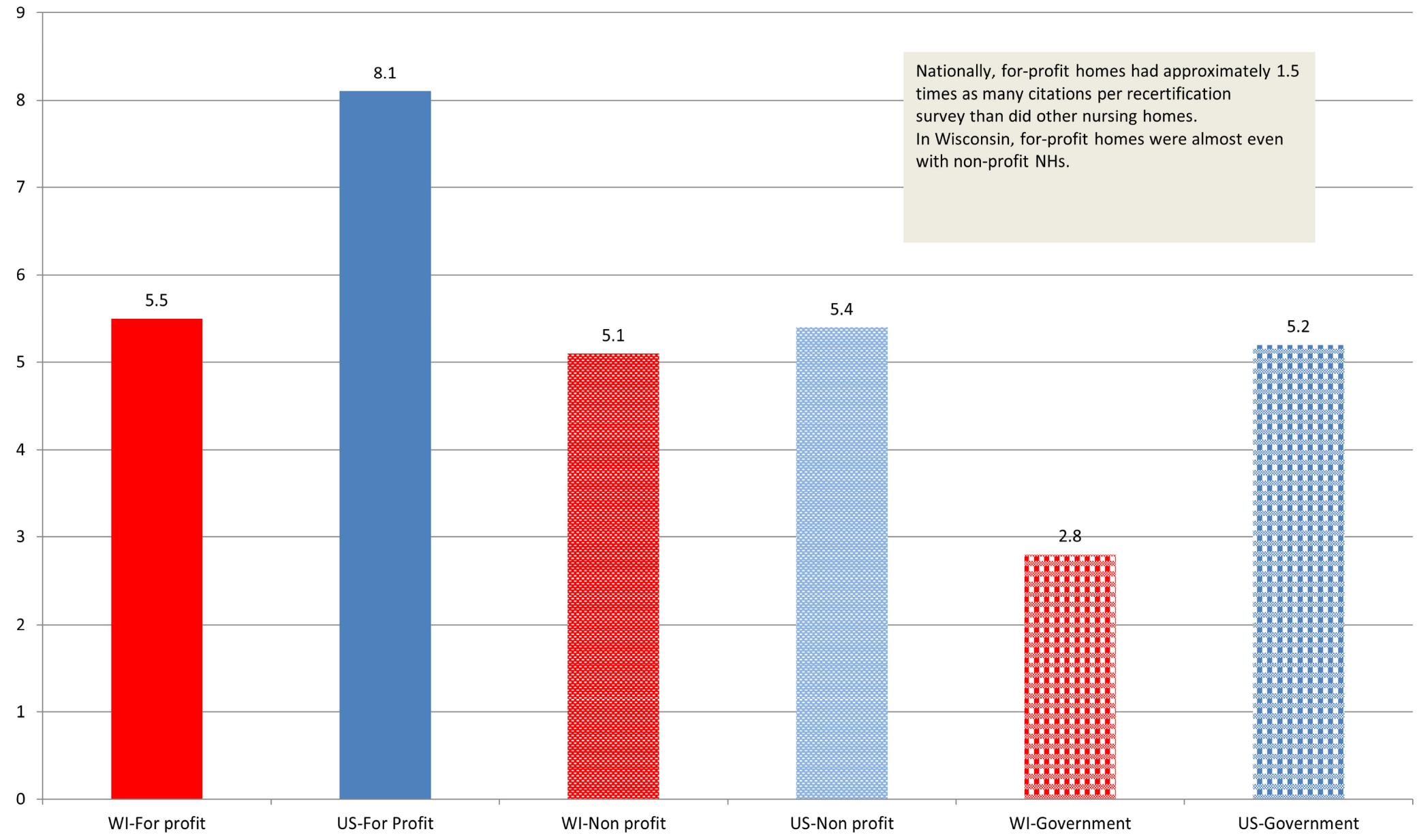


Wisconsin averaged approximately 31% fewer citations per recert survey than the national average. SERO, which had the highest number of citations per survey in Wisconsin in 2023 at 8.3 would be above the national average almost even with Michigan and Montana. NWRO, which had the fewest cites per survey at 2.1, would be the lowest on the graph (below South Dakota.)

# Average Number Federal Health Citations per Recertification Survey by Ownership Type

2023  
S&C QCOR

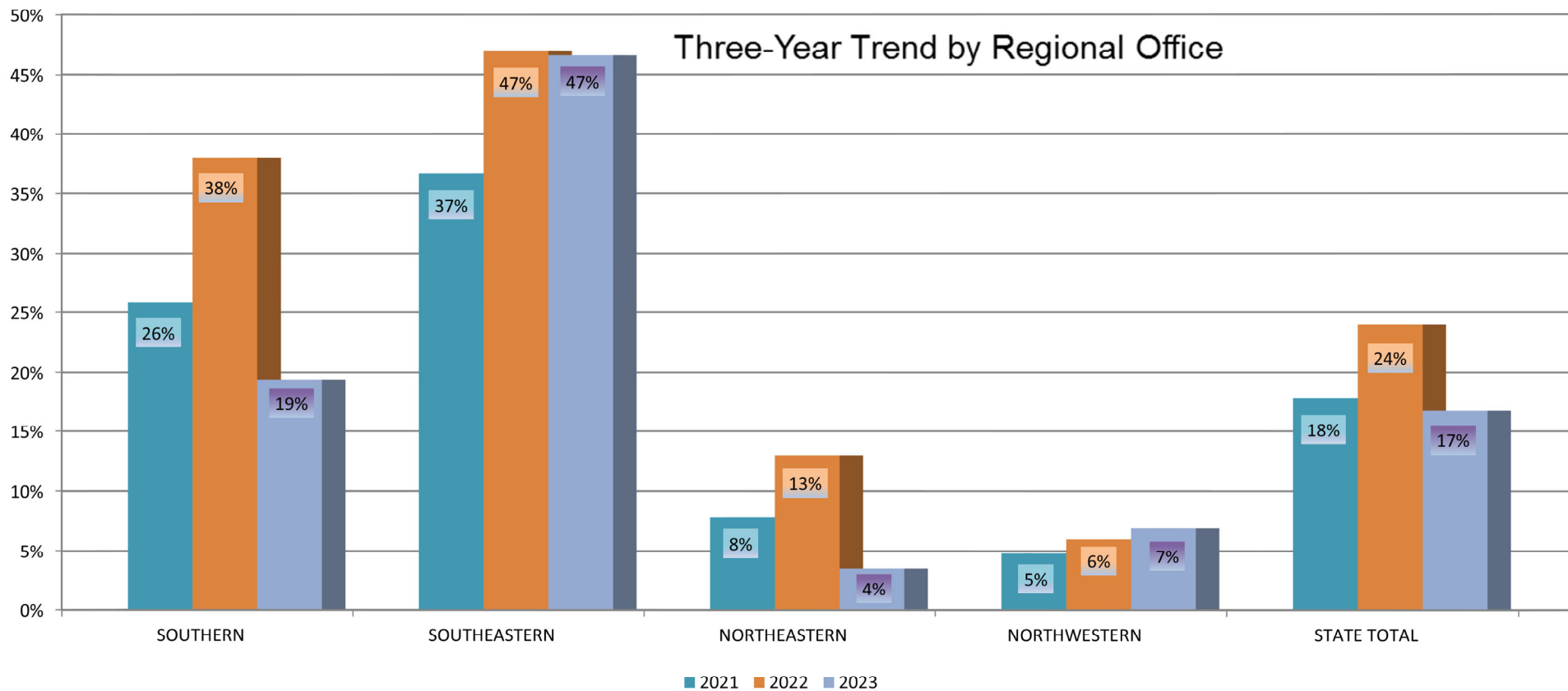
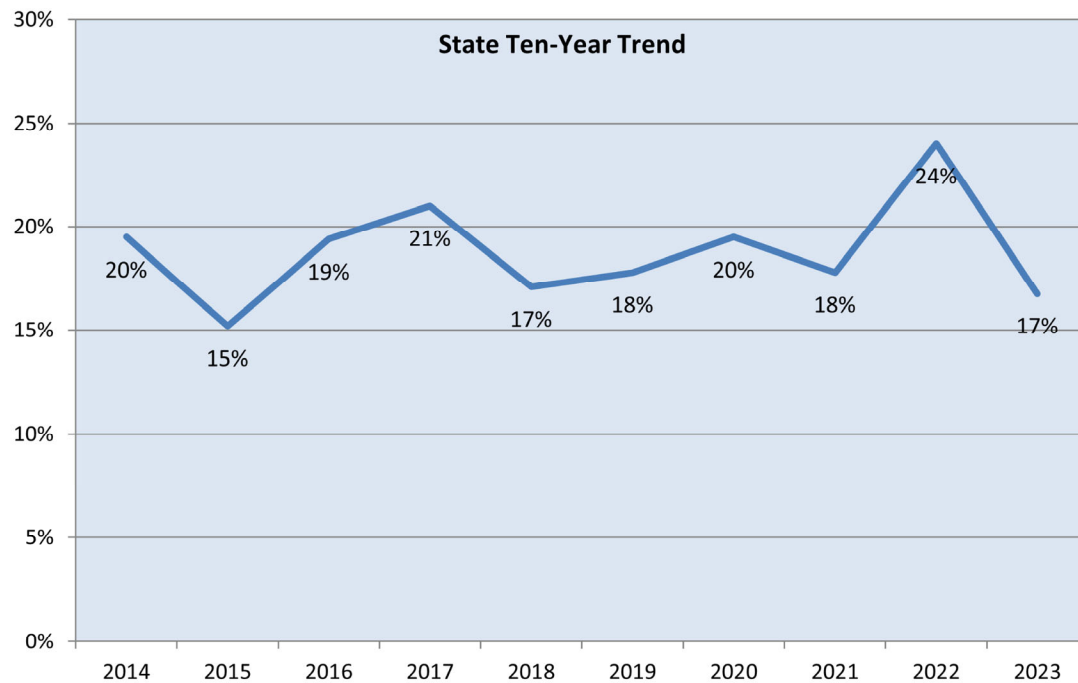
Nationally, for-profit homes had approximately 1.5 times as many citations per recertification survey than did other nursing homes. In Wisconsin, for-profit homes were almost even with non-profit NHs.





# Percentage of Recertification Surveys with Harm or Immediate Jeopardy

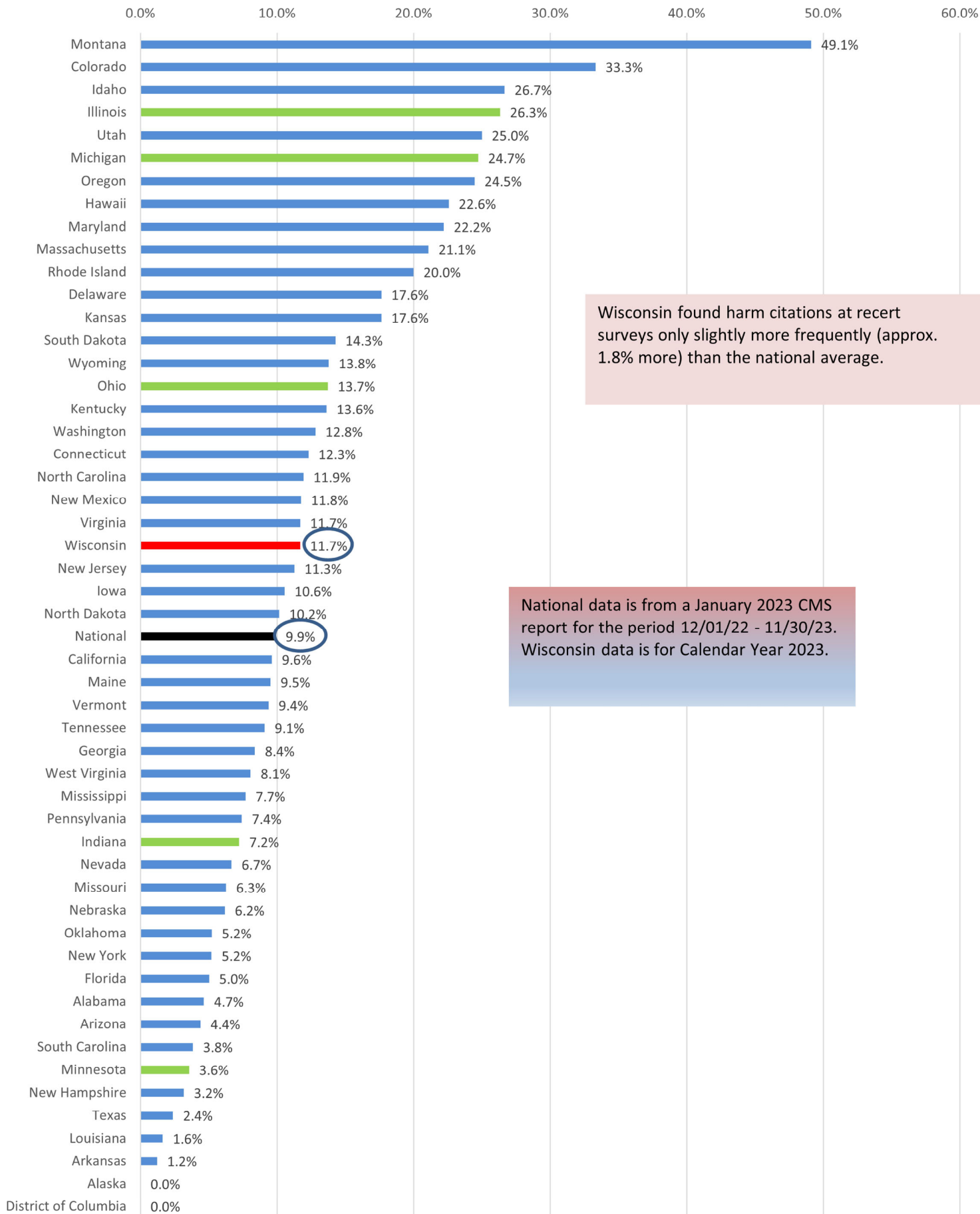
Data Link Viewer





## Percentage of Recert Surveys with Actual Harm Citations 2023

Data Link Viewer and CMS data Jan. 2024

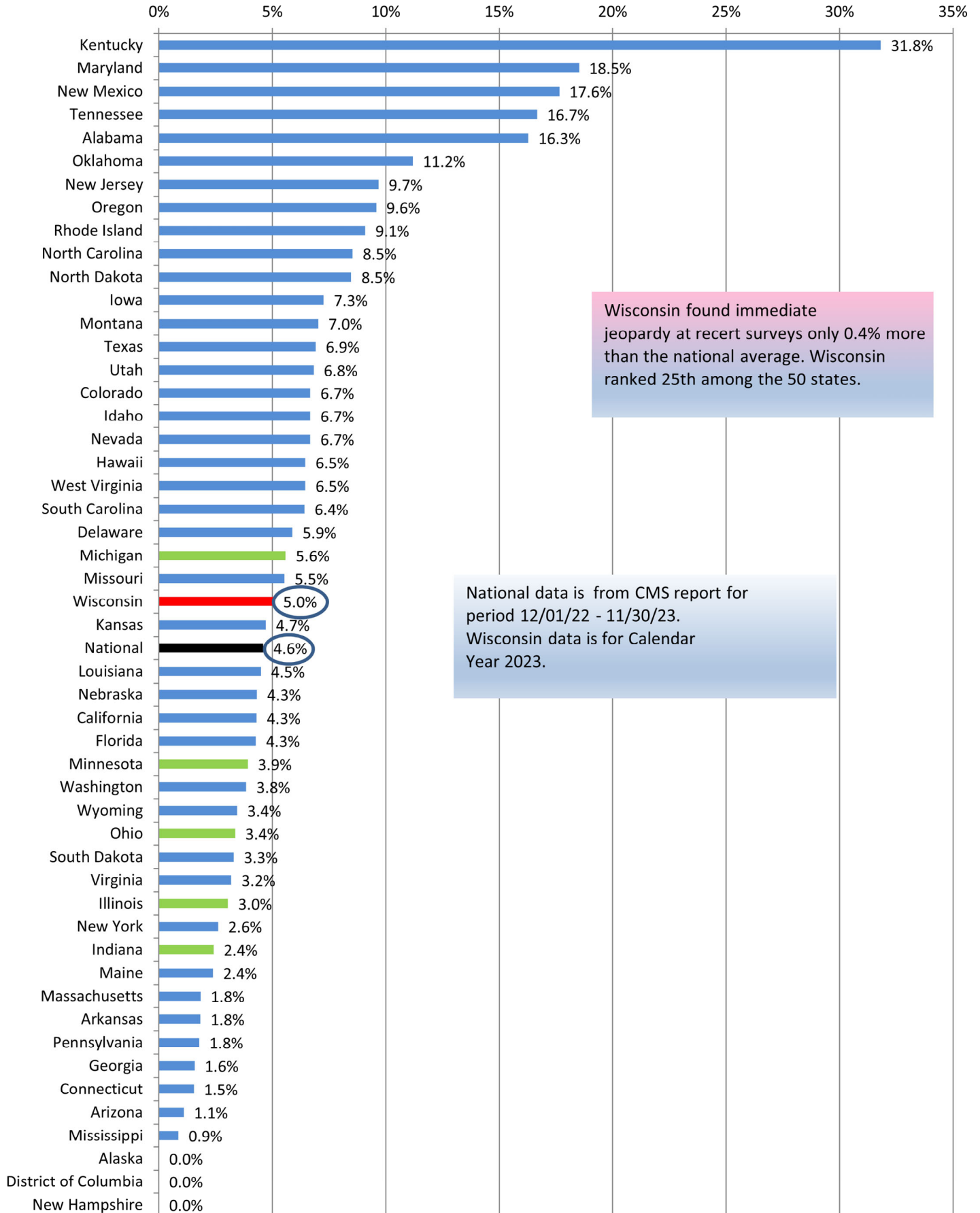


Wisconsin found harm citations at recert surveys only slightly more frequently (approx. 1.8% more) than the national average.

National data is from a January 2023 CMS report for the period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.

# Percentage of 2023 Recertification Surveys with Immediate Jeopardy

Data Link Viewer and CMS data Jan. 2024



Wisconsin found immediate jeopardy at recert surveys only 0.4% more than the national average. Wisconsin ranked 25th among the 50 states.

National data is from CMS report for period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.

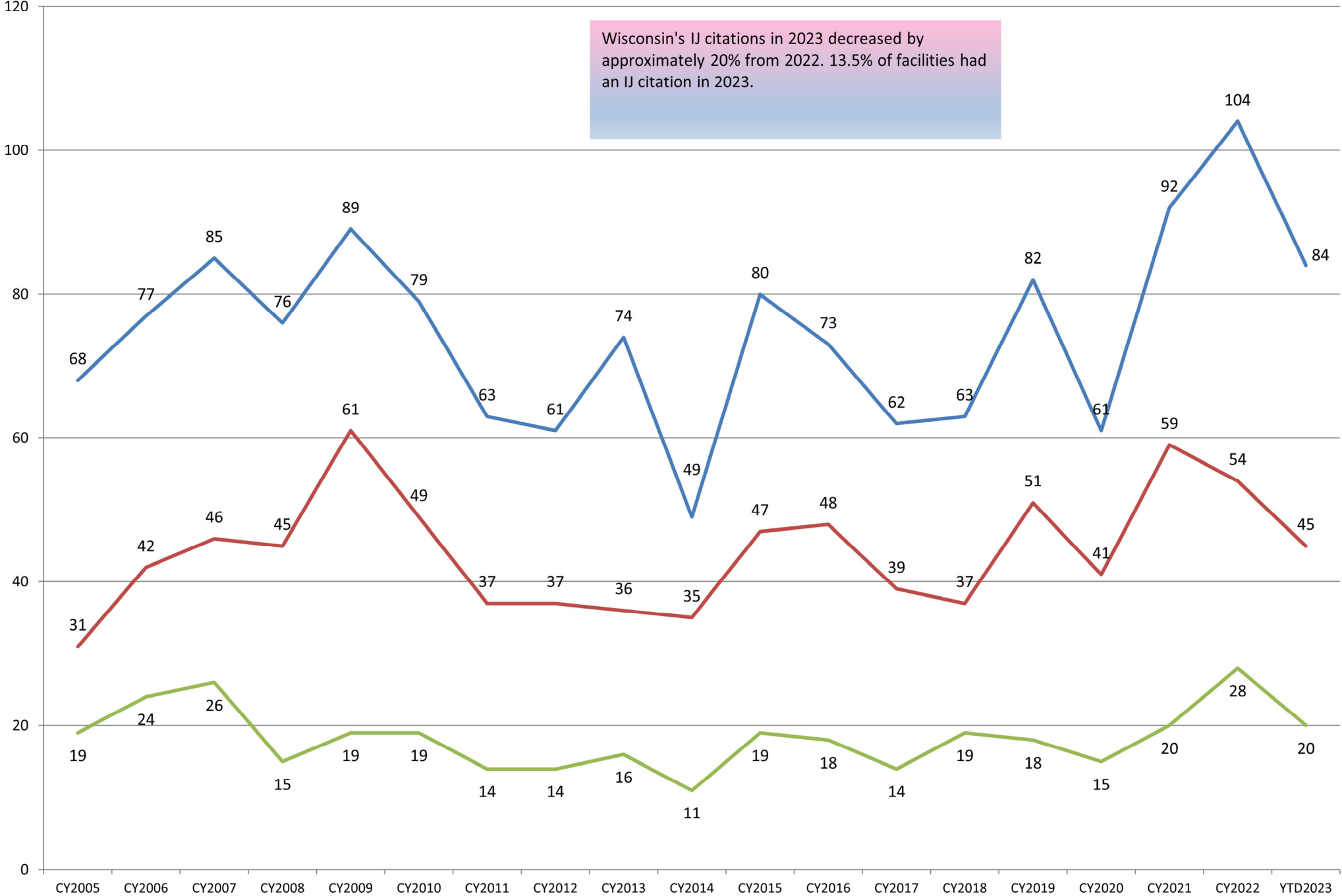




# Immediate Jeopardy Citations 2005 - 2023

# IJ Citations      # facilities w/IJ      # facilities w/multiple IJs

Wisconsin's IJ citations in 2023 decreased by approximately 20% from 2022. 13.5% of facilities had an IJ citation in 2023.



# Federal Tags Cited at the IJ Level 2020 - 2023

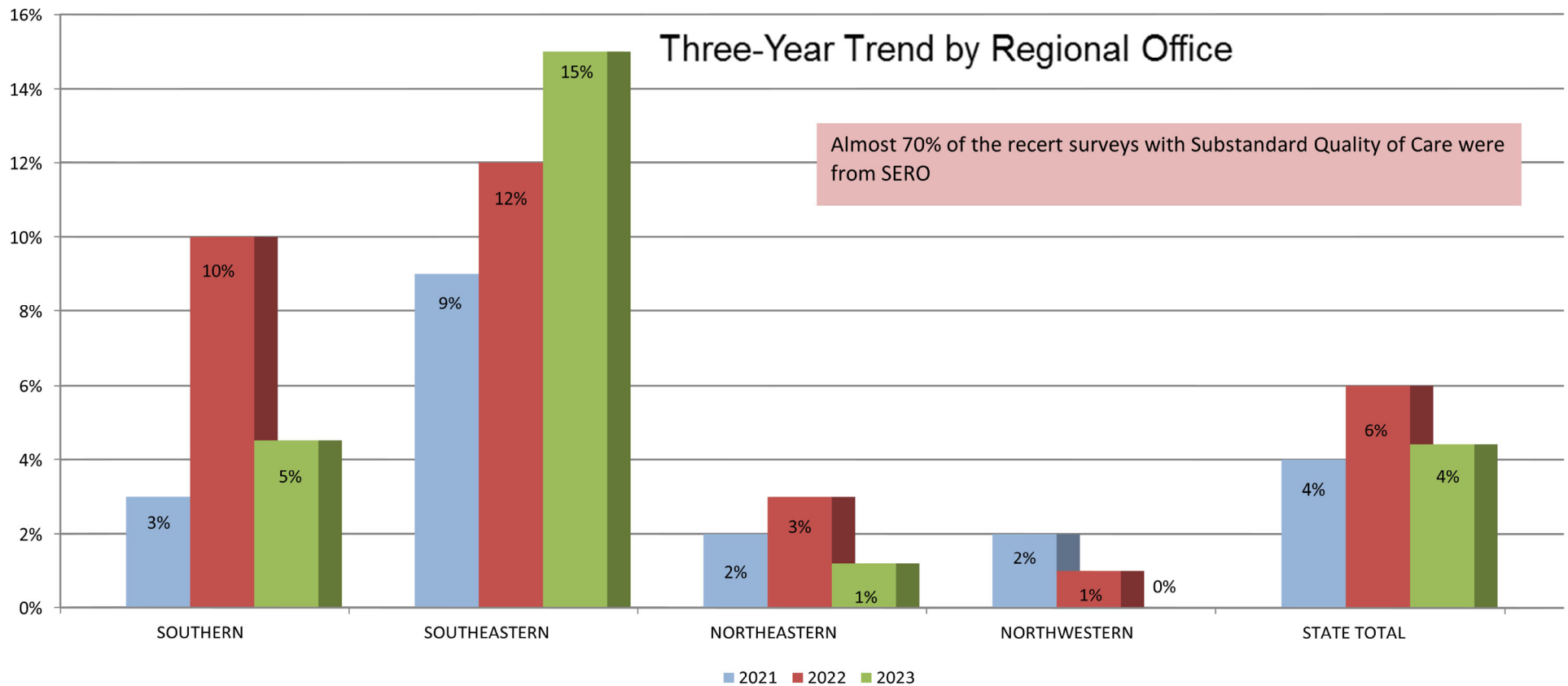
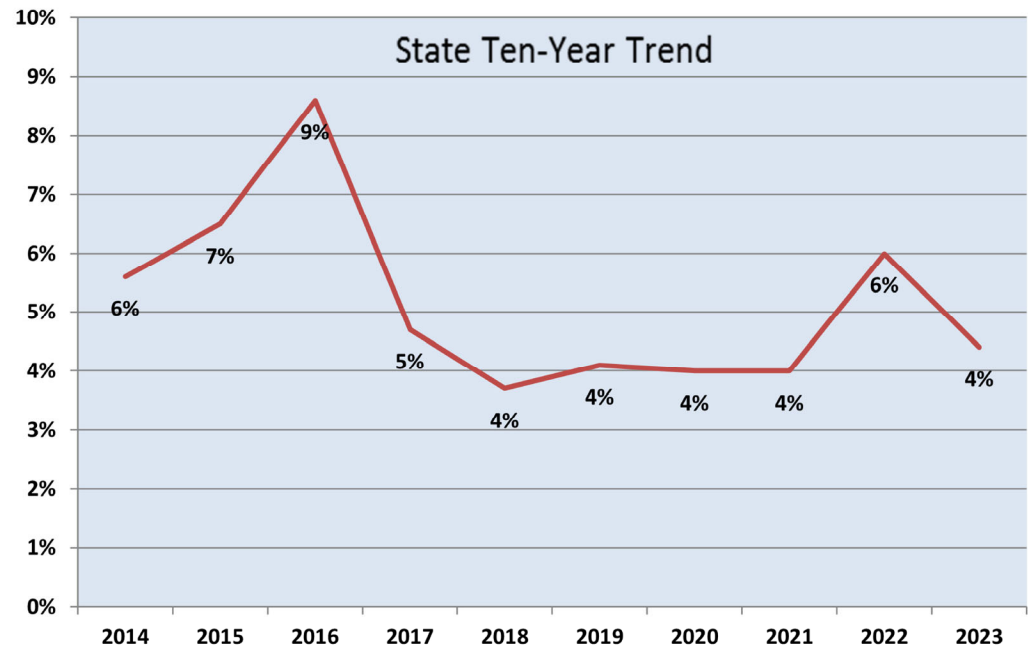


**Supervision/Accidents (19,) Pressure injuries (13,) and Abuse (12) accounted for over half of the IJs in Wisconsin in 2023.**

2020  
2021  
2022  
2023

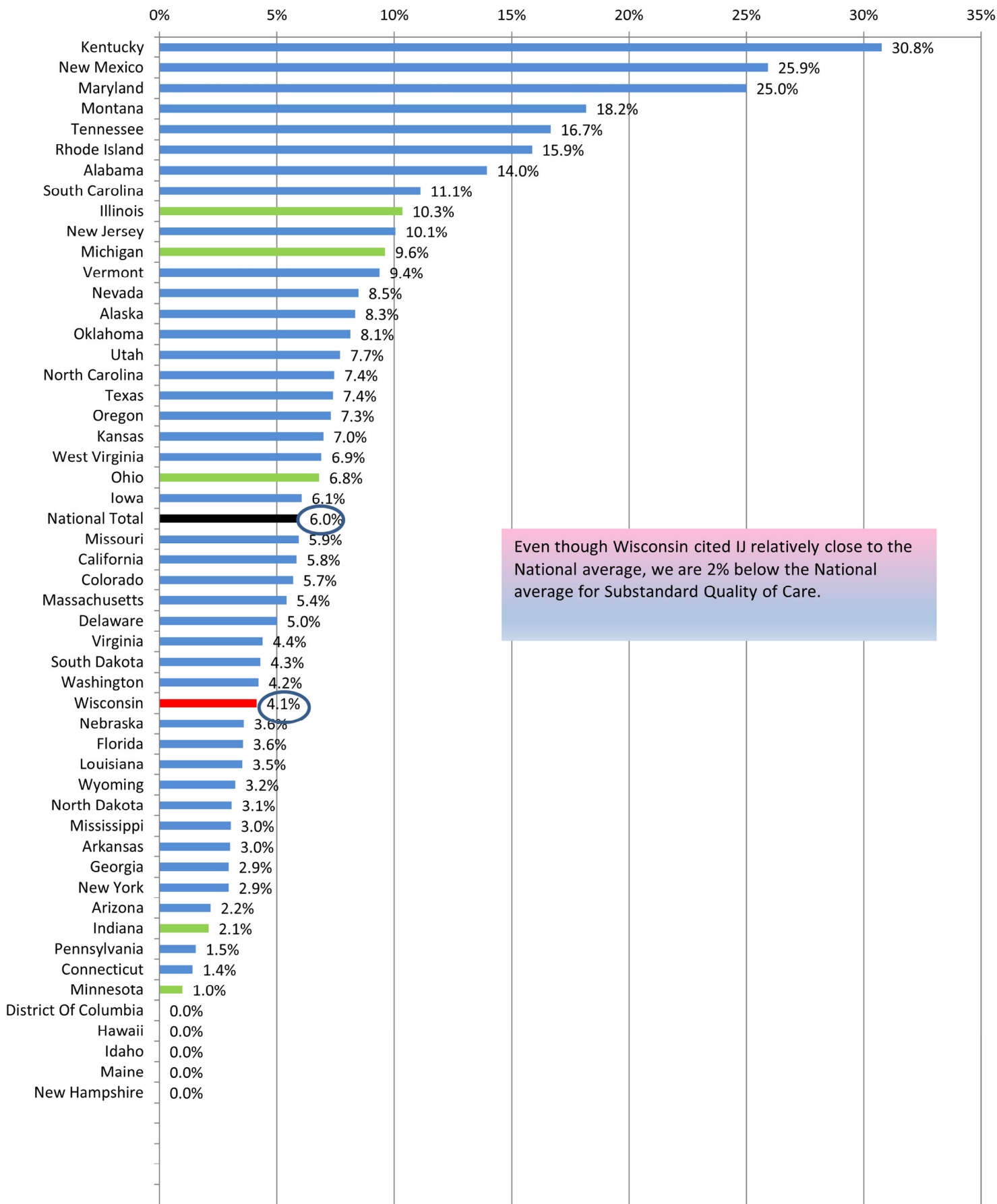
# Percentage of Recertification Surveys with Substandard Quality of Care

Data Link Viewer



## Percentage of 2023 Recertification Surveys with Substandard Quality of Care

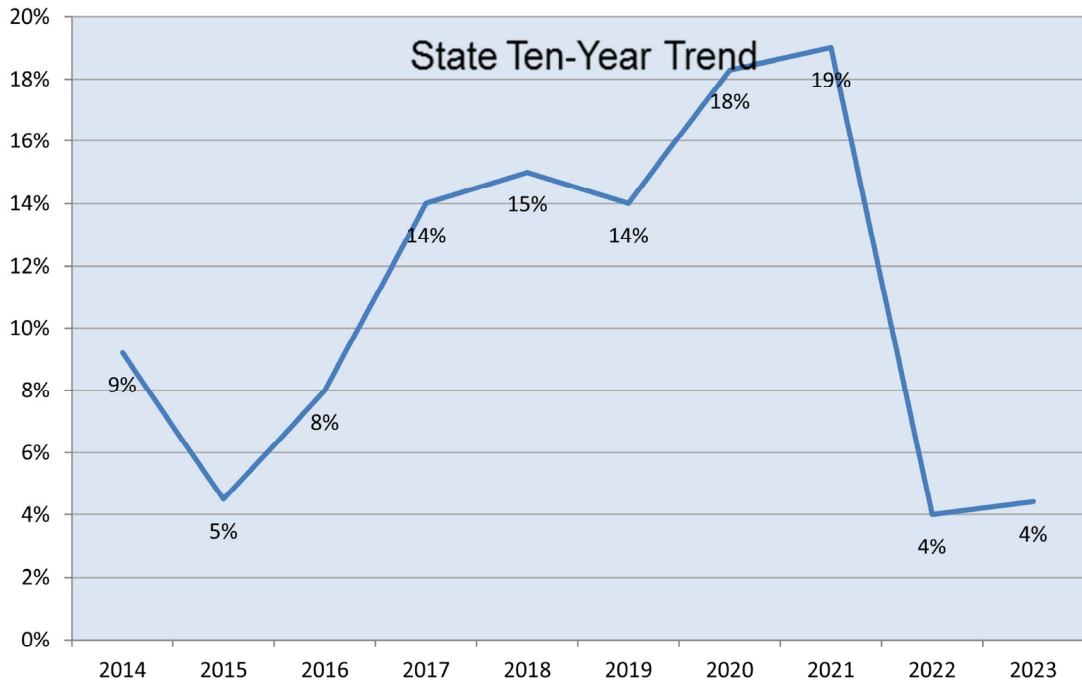
S&C QCOR and DataLink Viewer



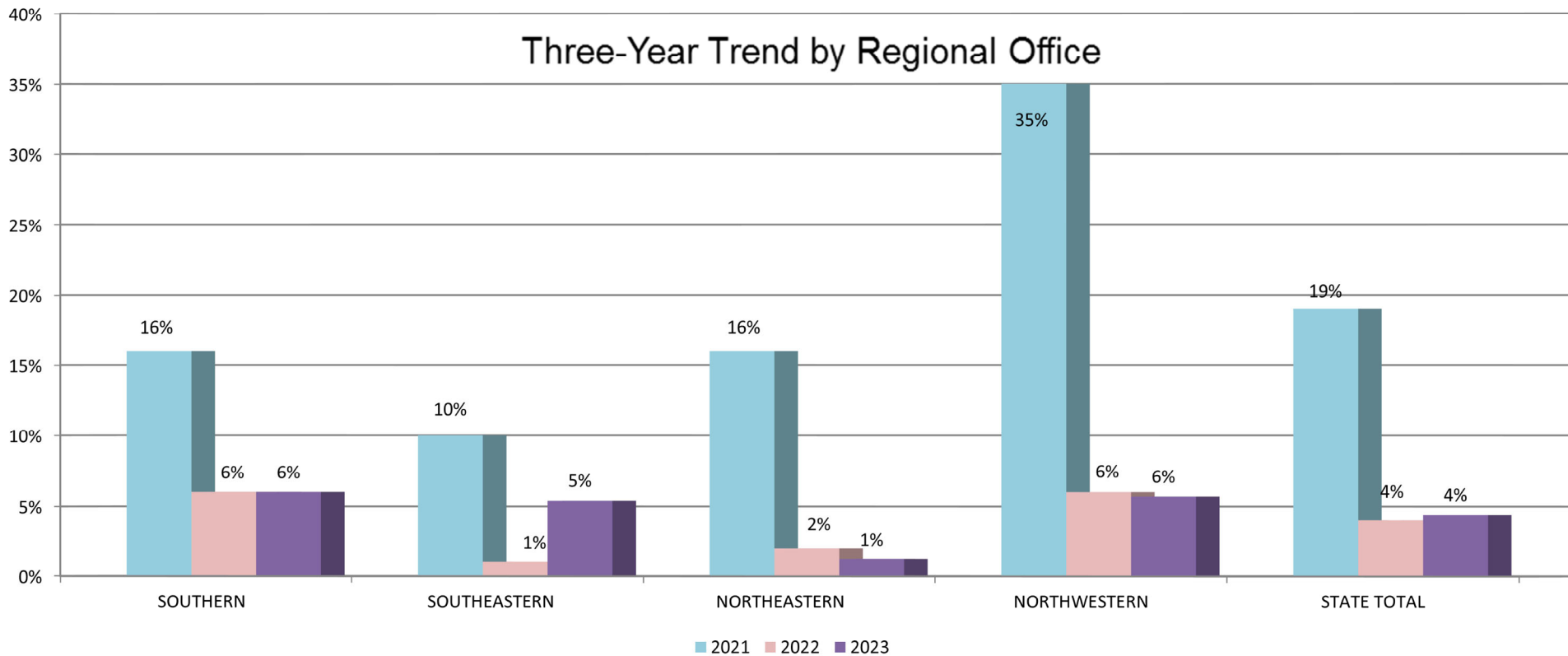
Even though Wisconsin cited IJ relatively close to the National average, we are 2% below the National average for Substandard Quality of Care.

# Percentage of Deficiency-Free Recertification Surveys (Health)

Data Link Viewer



## Three-Year Trend by Regional Office

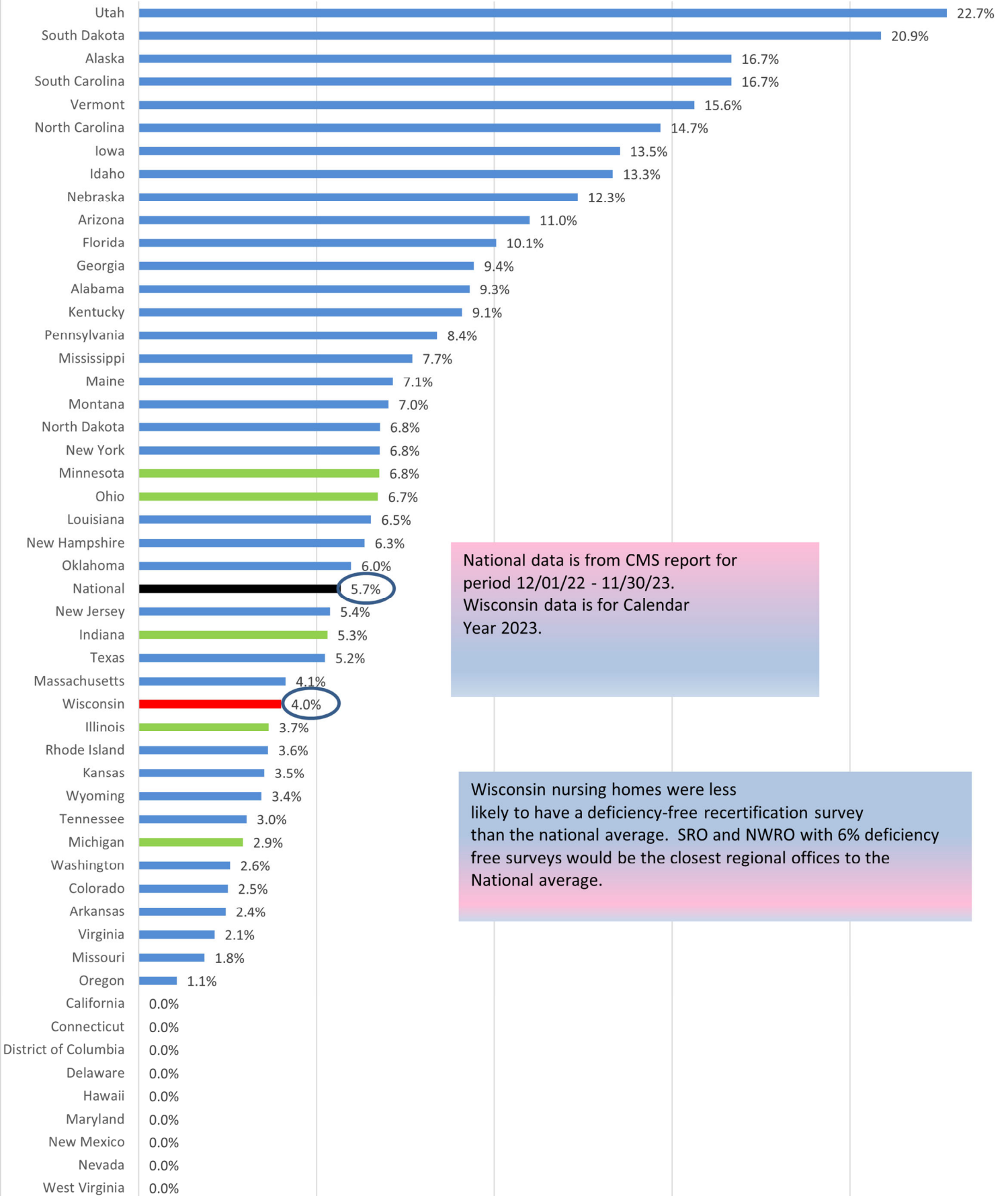




# Percentage of Deficiency-Free Recertification Surveys 2023

Data Link Viewer and CMS data Jan. 2024

0.0% 5.0% 10.0% 15.0% 20.0% 25.0%

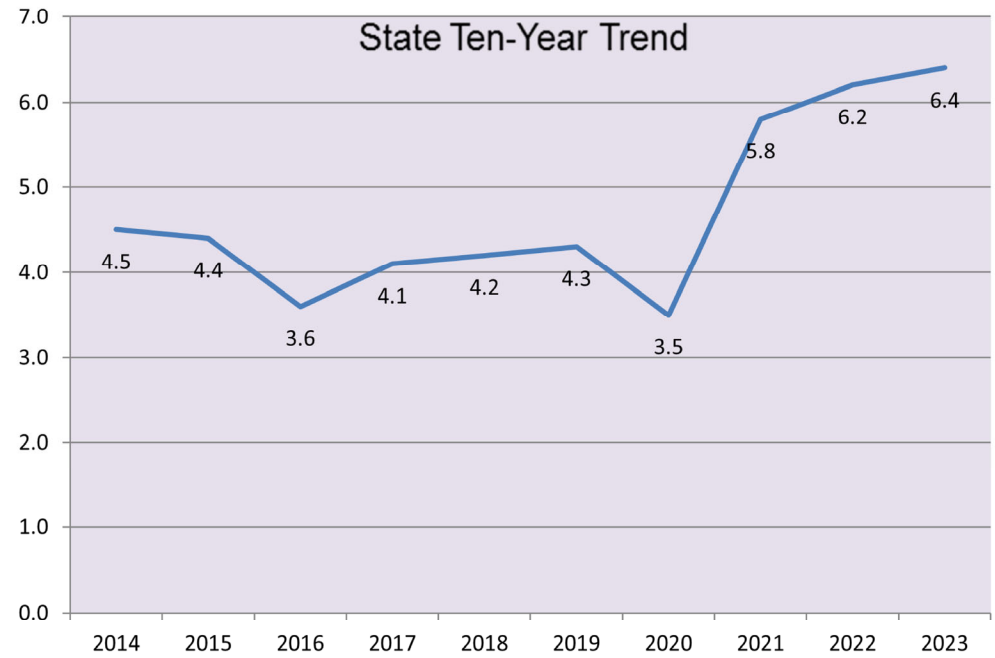


National data is from CMS report for period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.

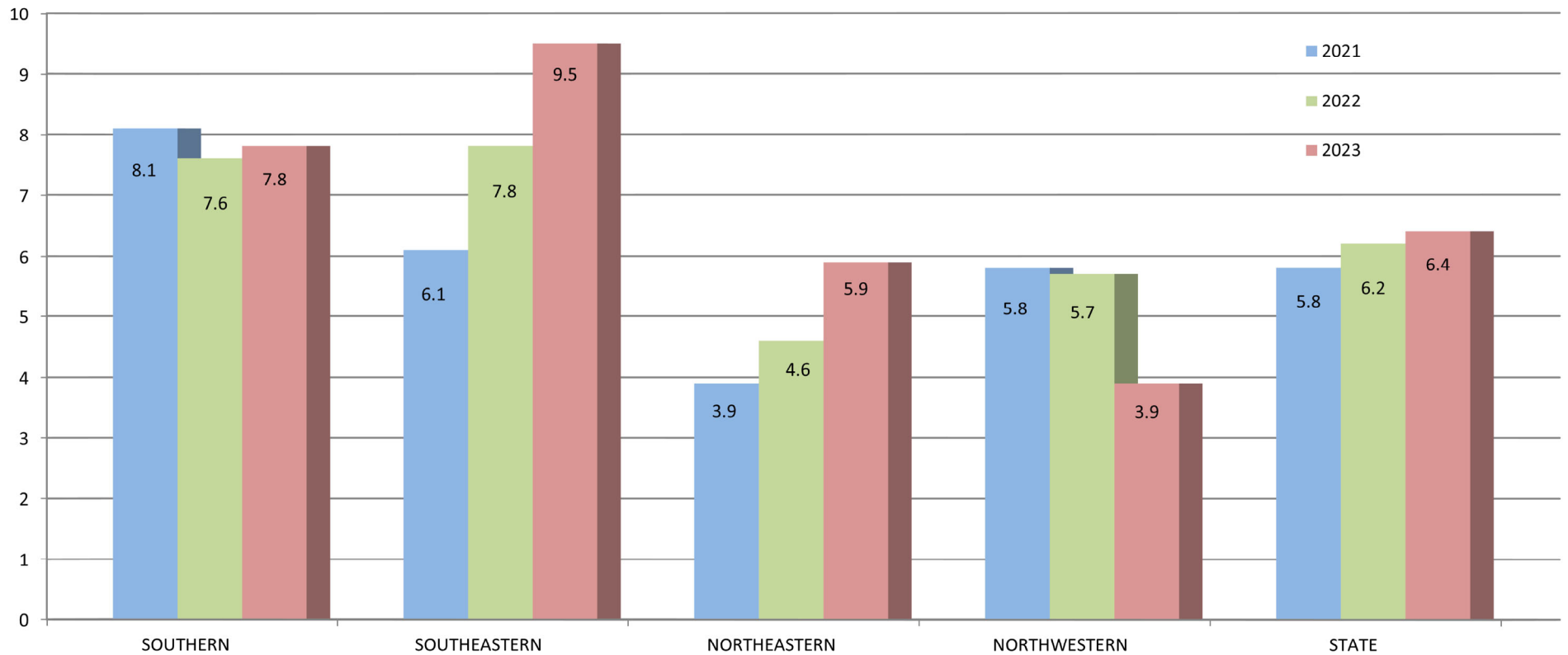
Wisconsin nursing homes were less likely to have a deficiency-free recertification survey than the national average. SRO and NWRO with 6% deficiency free surveys would be the closest regional offices to the National average.

# Average Number Life Safety Code Citations per Recertification Survey 2023

Data Link Viewer



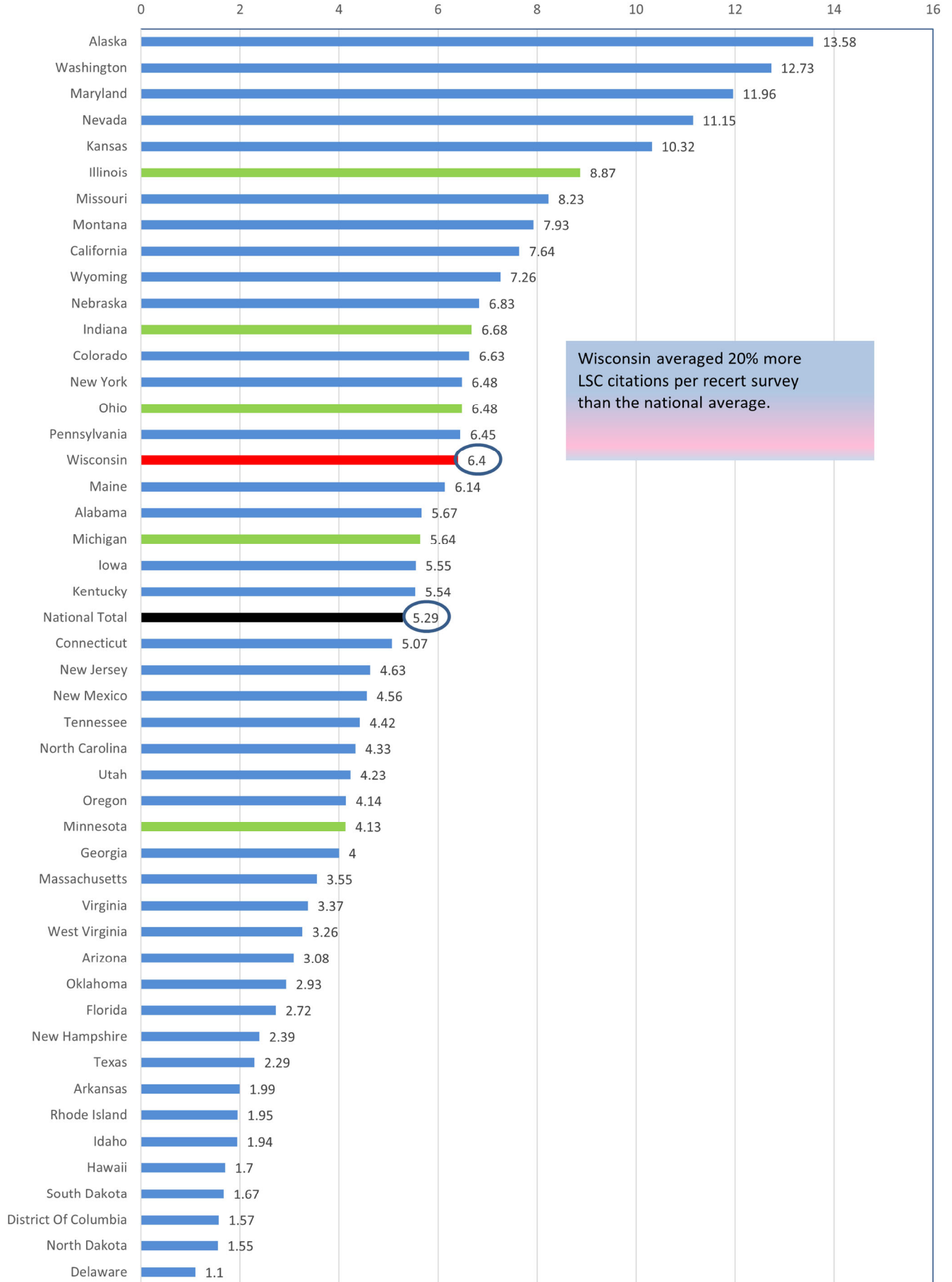
Three-Year Trend by Regional Office





# Average Number Life Safety Code Citations per Recertification Survey 2023

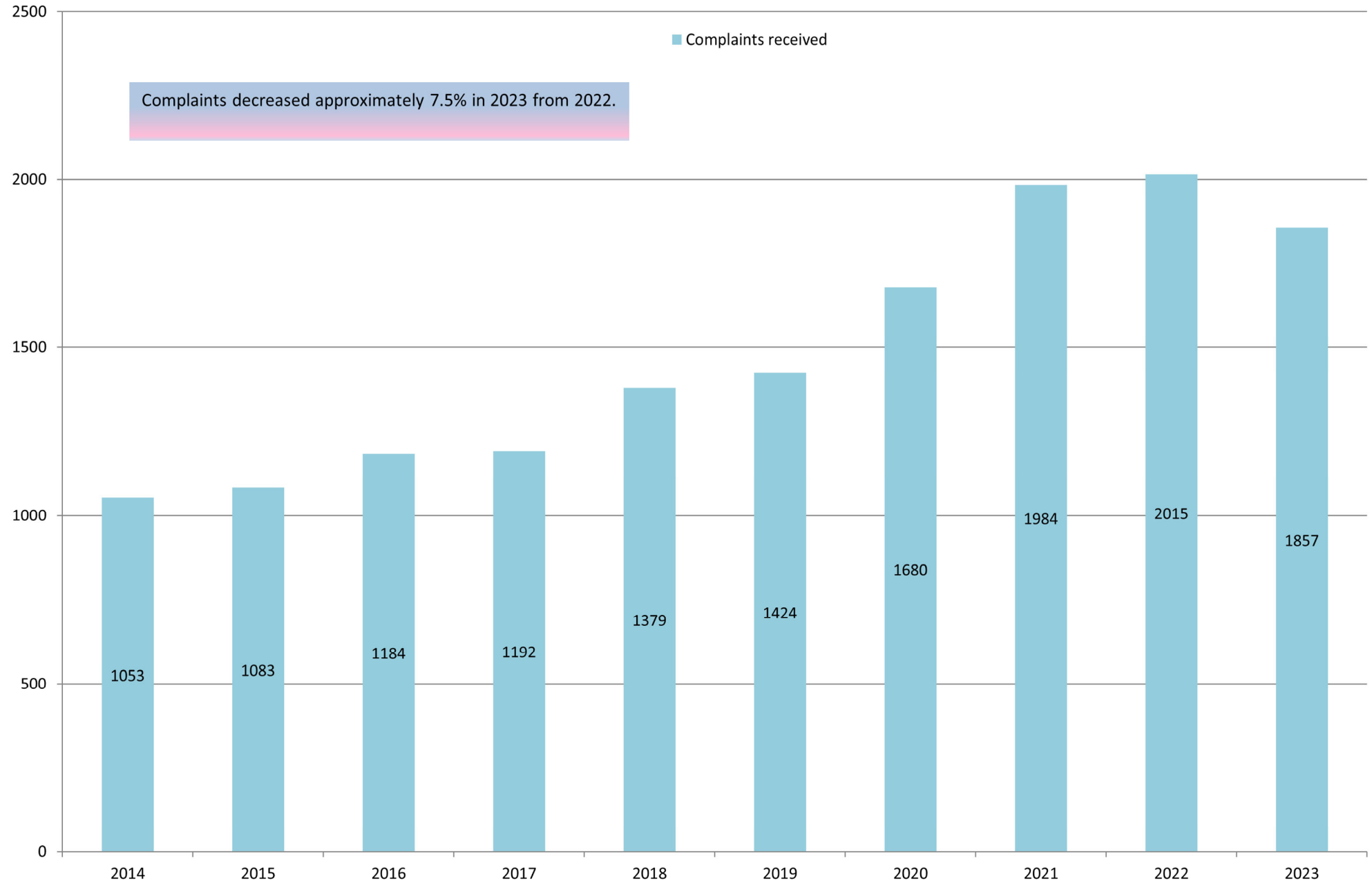
Data Link Viewer and S&C QCOR





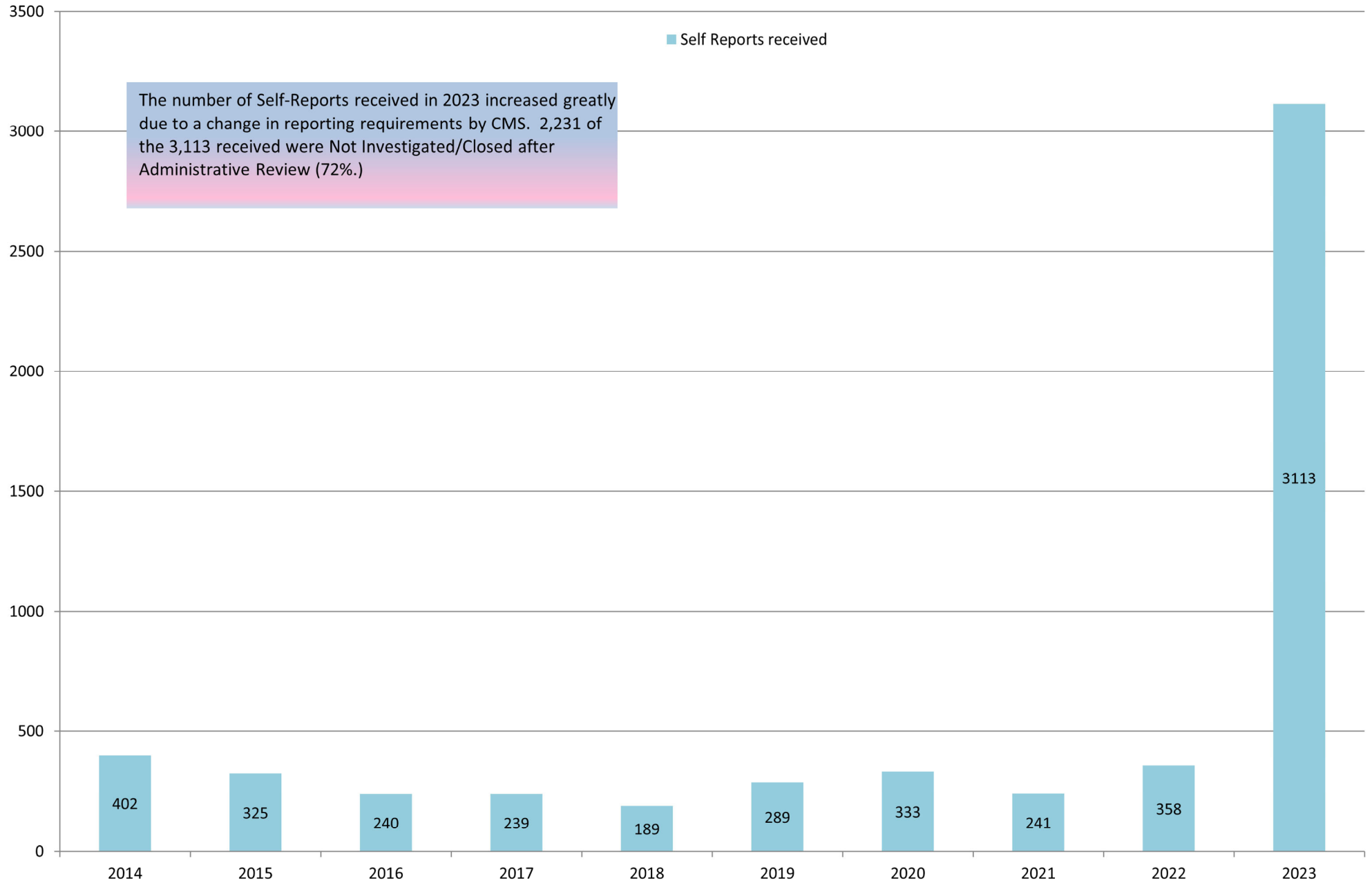
# Number of Complaints Received 2014 - 2023

Data Link Viewer



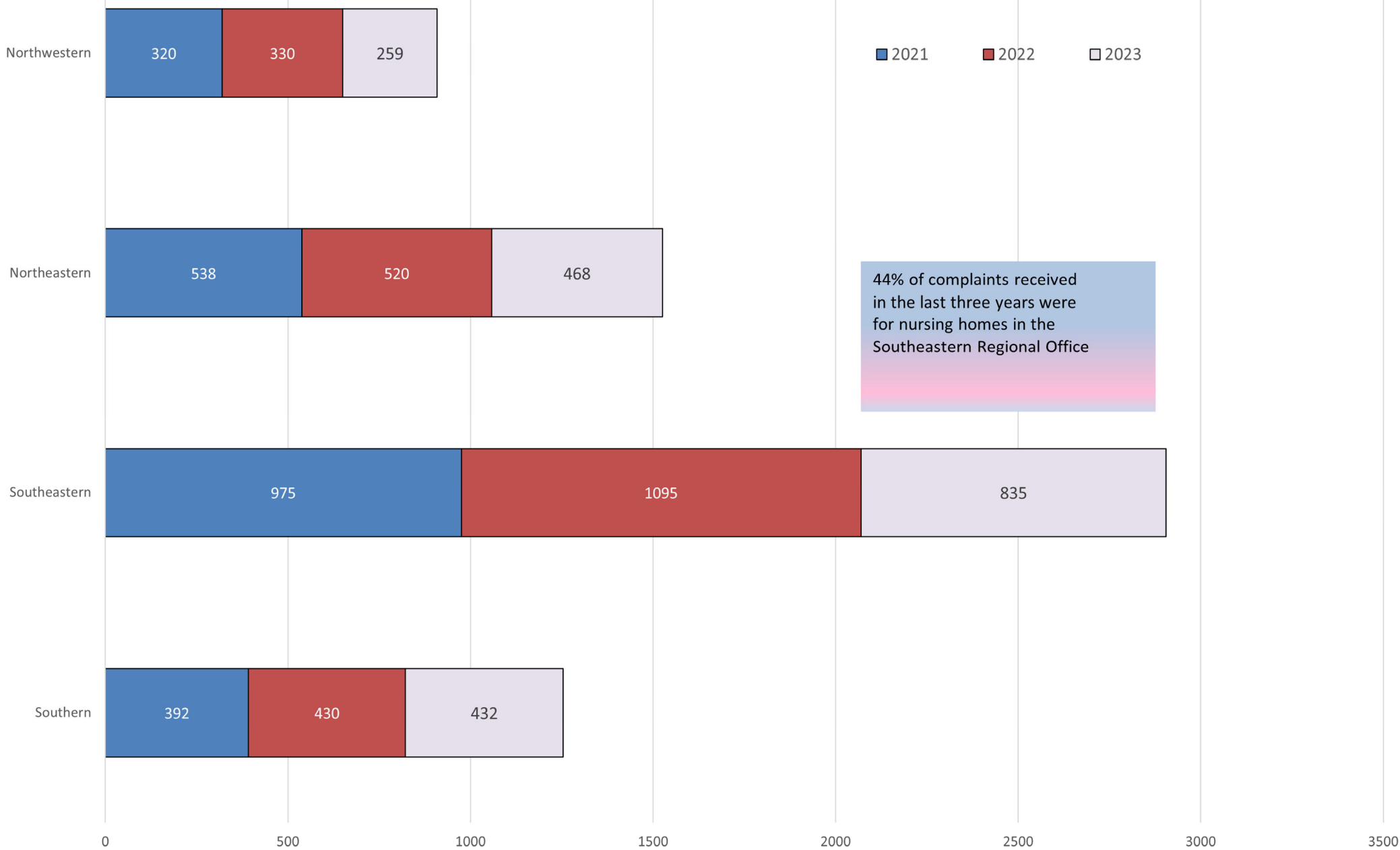
## Number of Self-Reports Received 2014 - 2023

Data Link Viewer

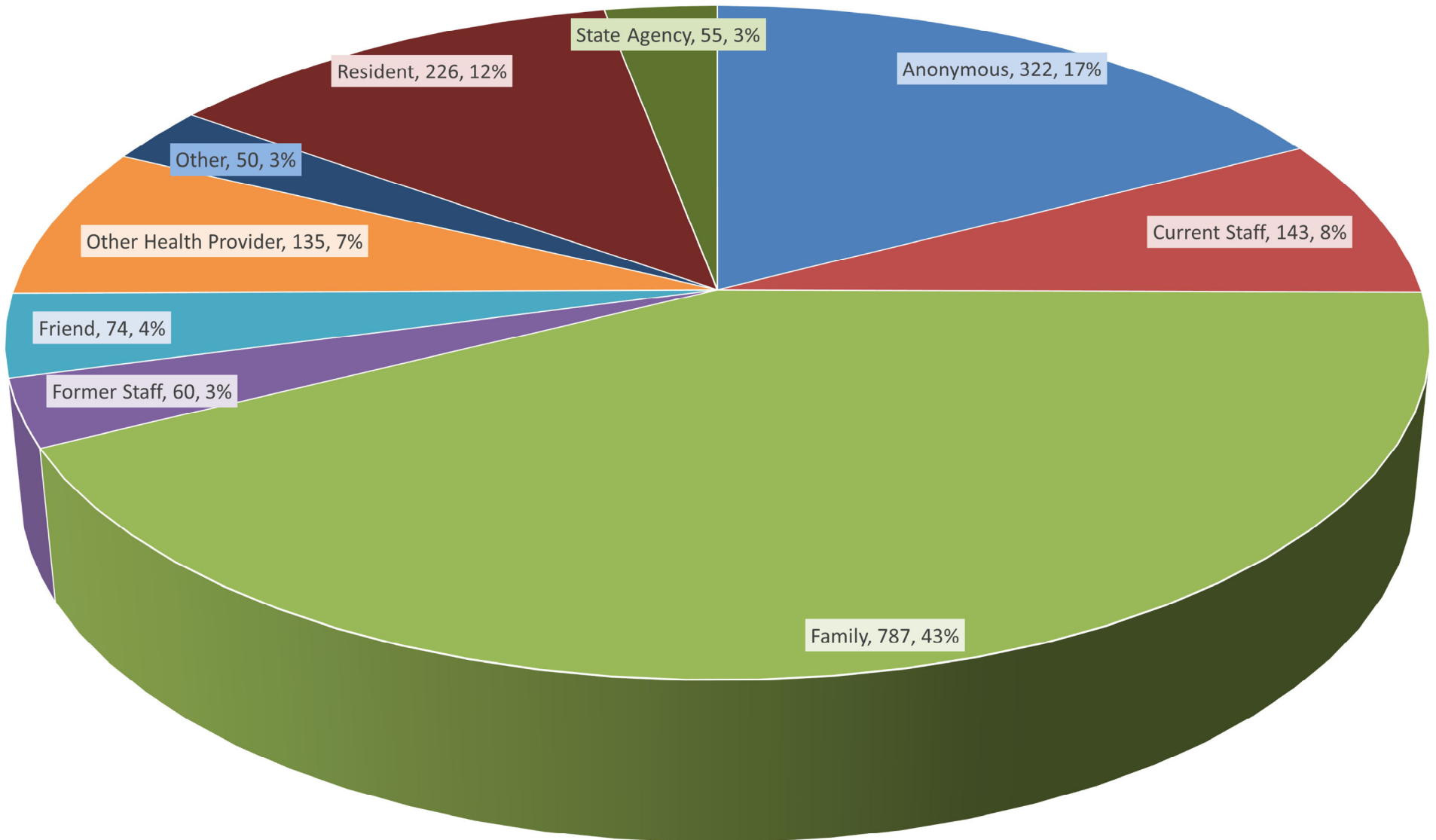




## Complaints Received by Regional Office 2021 - 2023



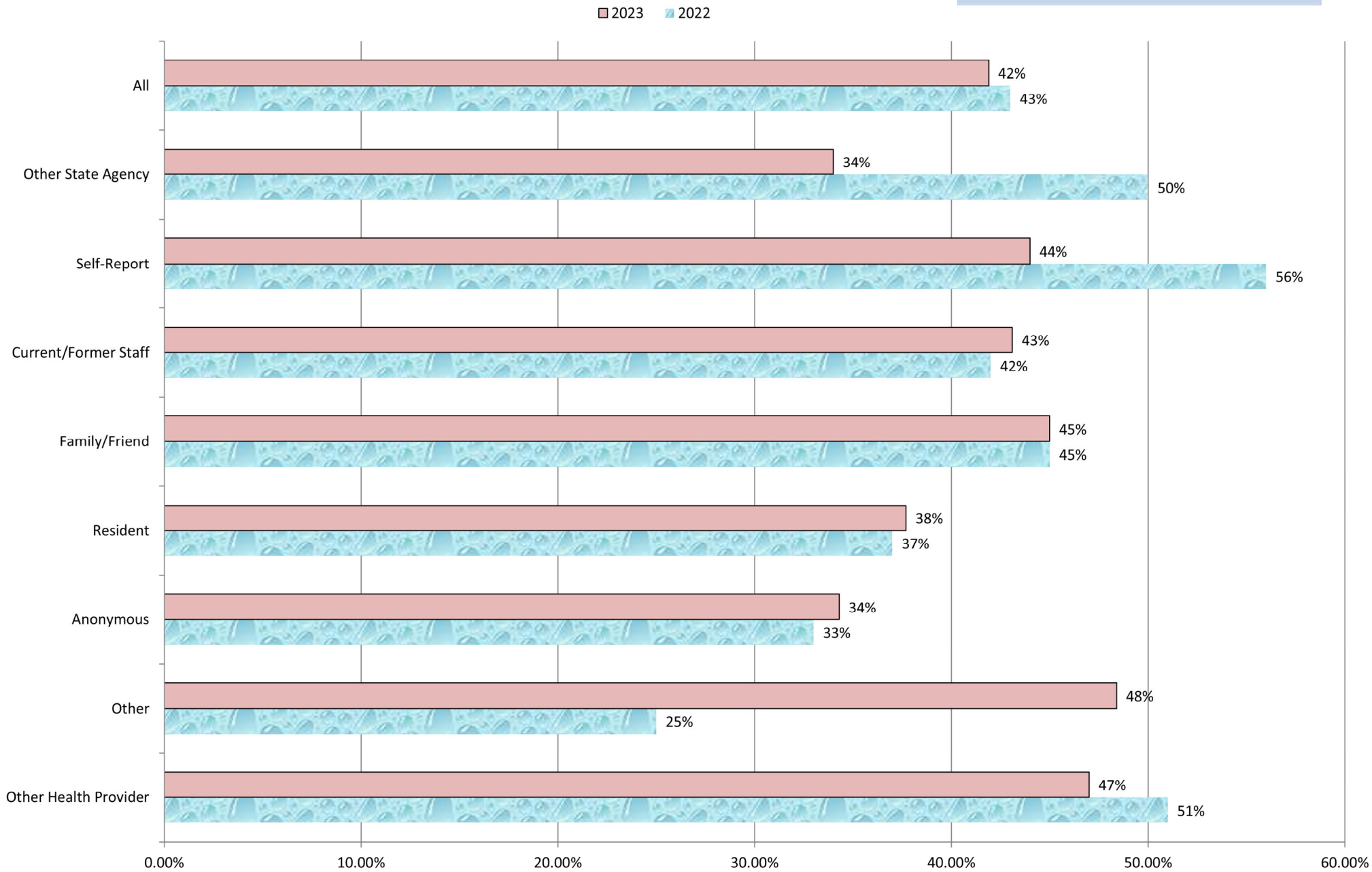
# Source of Complaints 2023



## Percentage of Complaints Substantiated by Source of Complaint 2022 and 2023

Data Link Viewer

Overall, 42% of the complaints investigated in 2023 were substantiated. Complaints from "Other State Agency" & "Anonymous" were the least likely to be substantiated (34%).

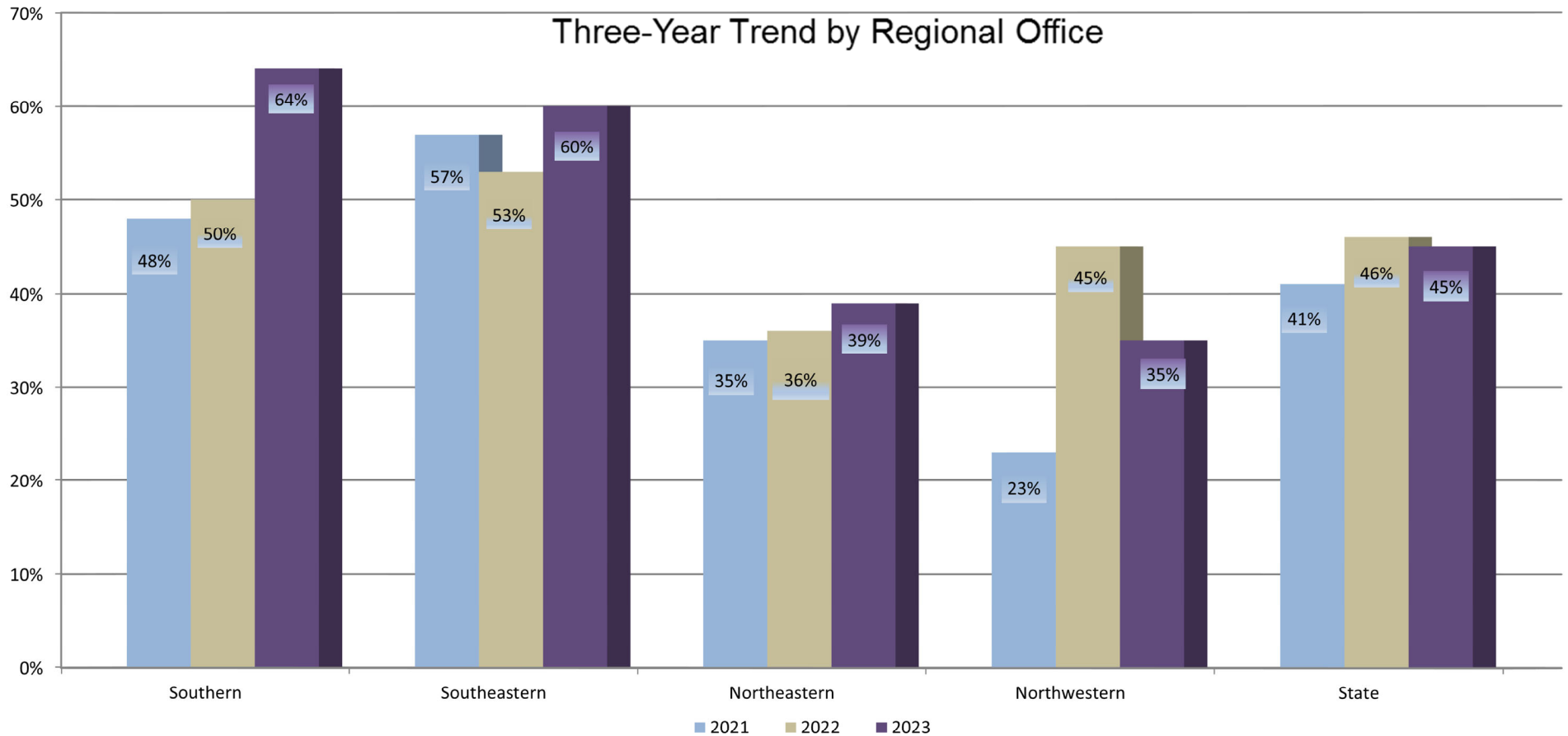
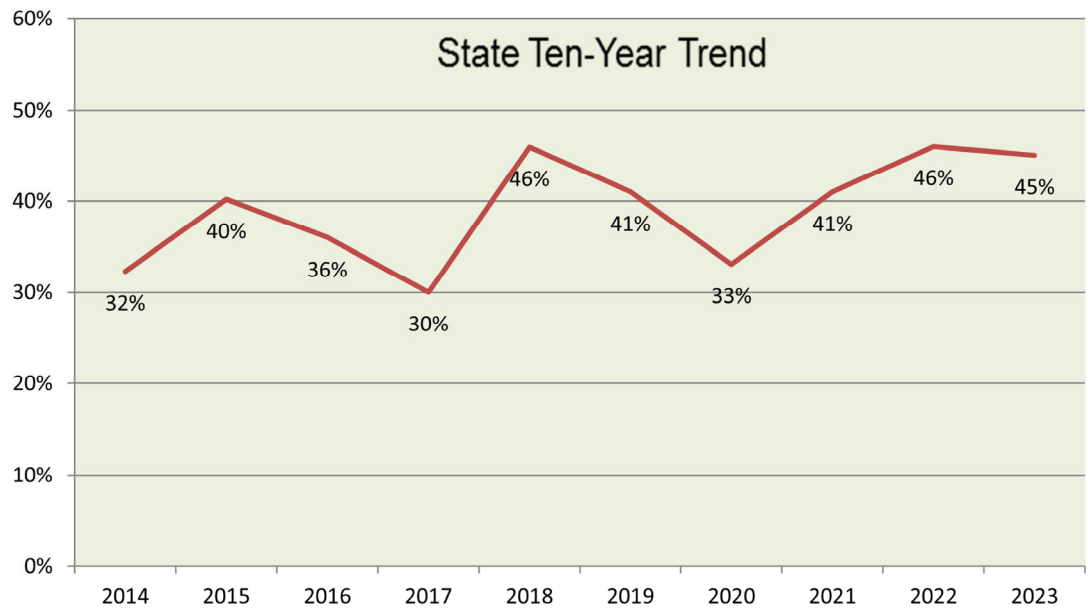




# Percentage of Complaint Surveys with Citations

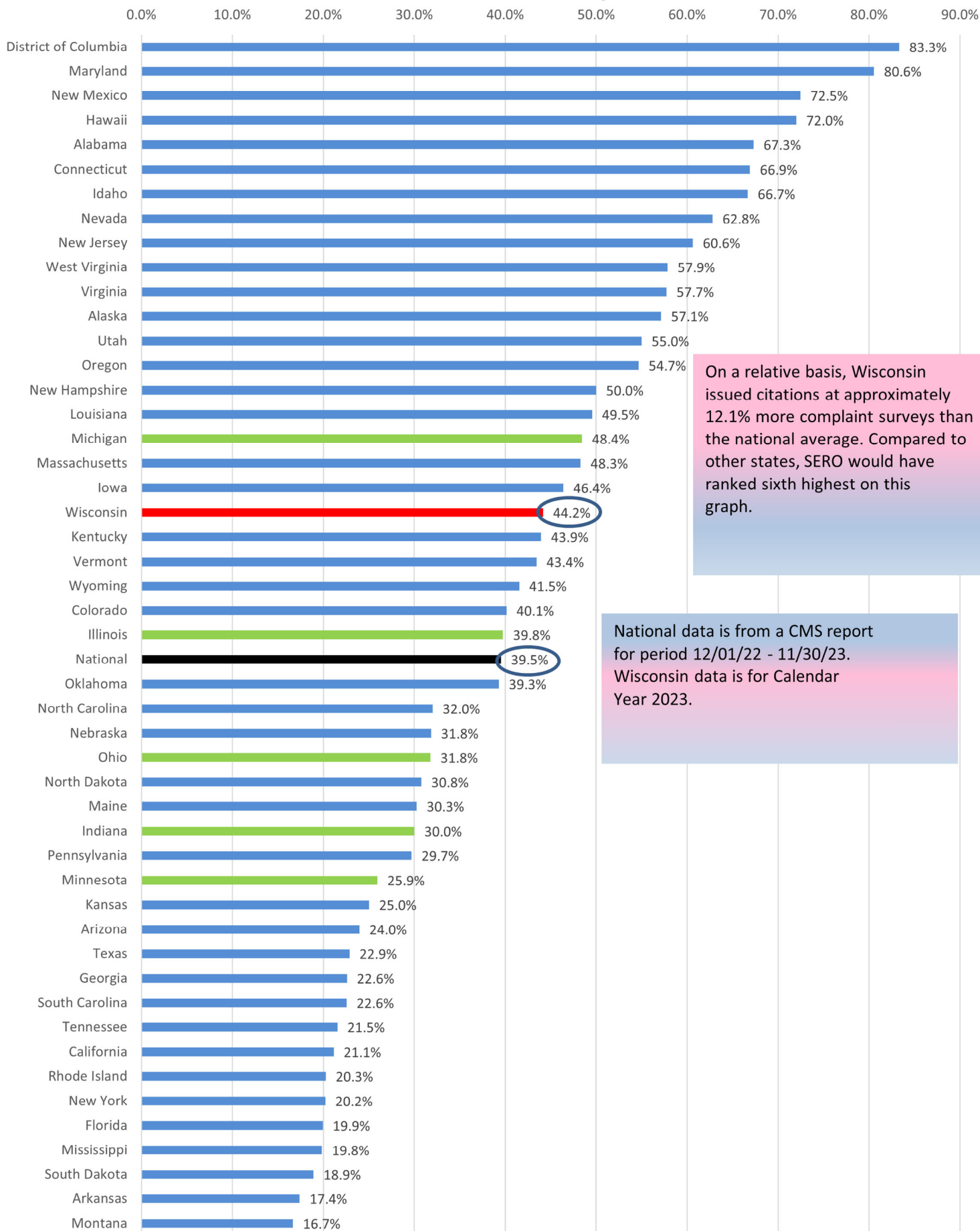
Data Link Viewer

Average number of complaints investigated per complaint survey 2023  
 Southern: 2.4  
 Southeastern: 4.0  
 Northeastern: 1.6  
 Northwestern: 1.2



# Percent of Complaint Surveys with Citations 2023

Data Link Viewer and CMS data Jan. 2024

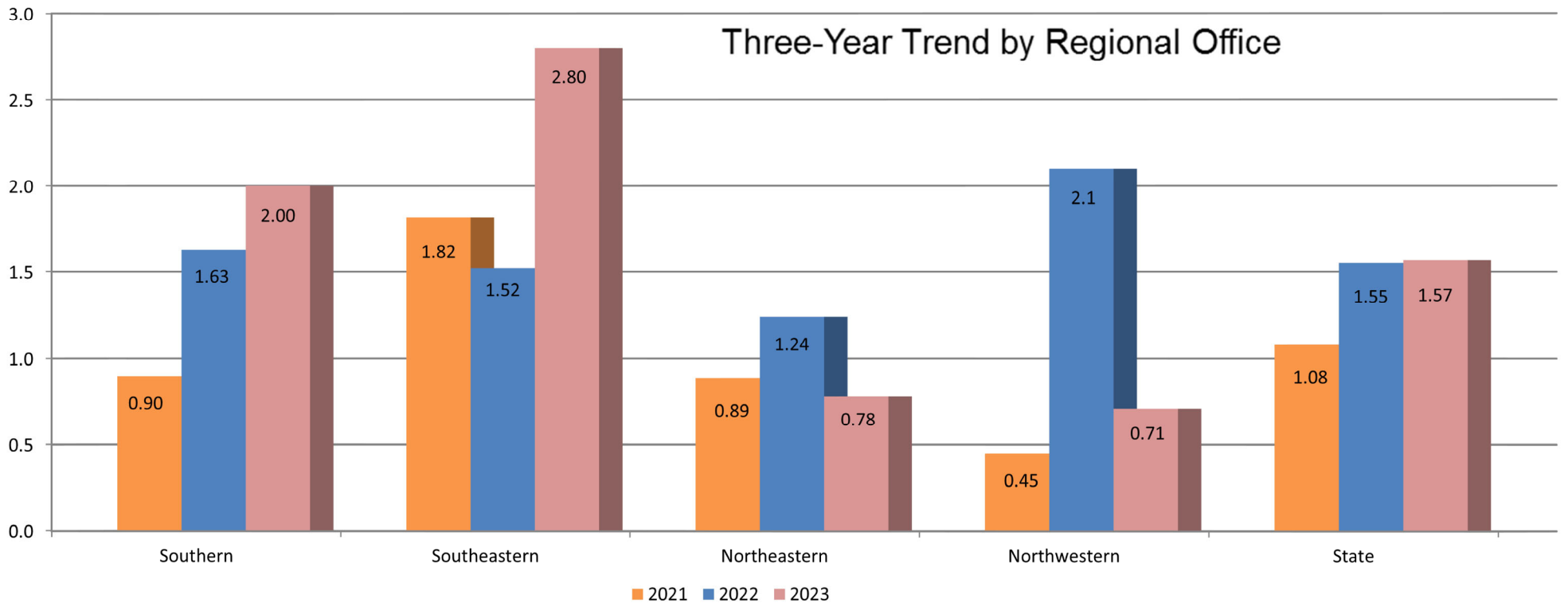
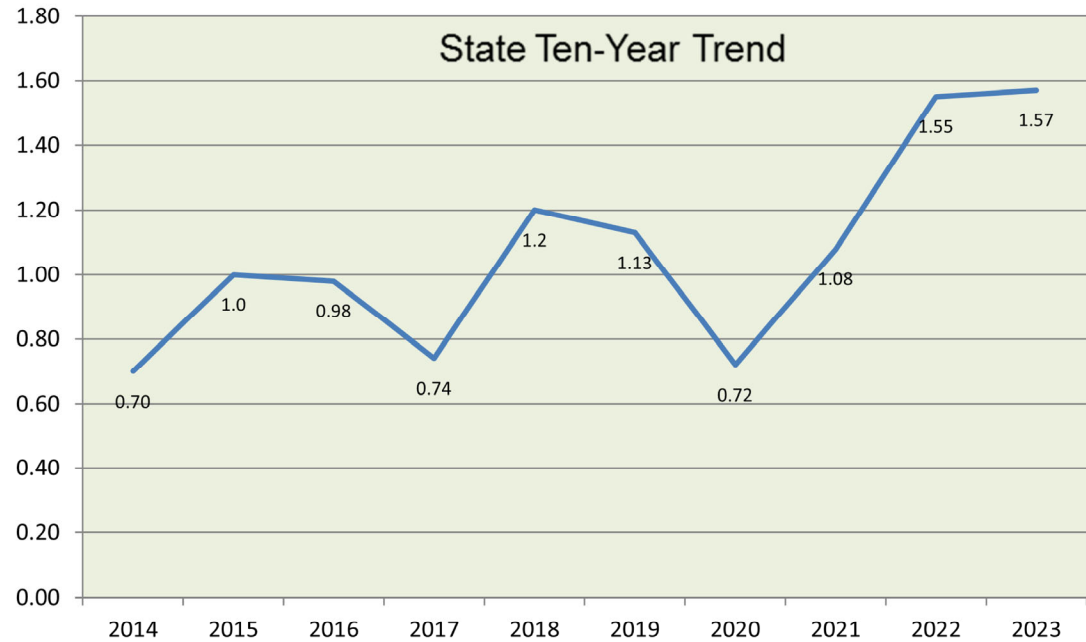


On a relative basis, Wisconsin issued citations at approximately 12.1% more complaint surveys than the national average. Compared to other states, SERO would have ranked sixth highest on this graph.

National data is from a CMS report for period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.

# Average Number of Citations per Complaint Survey

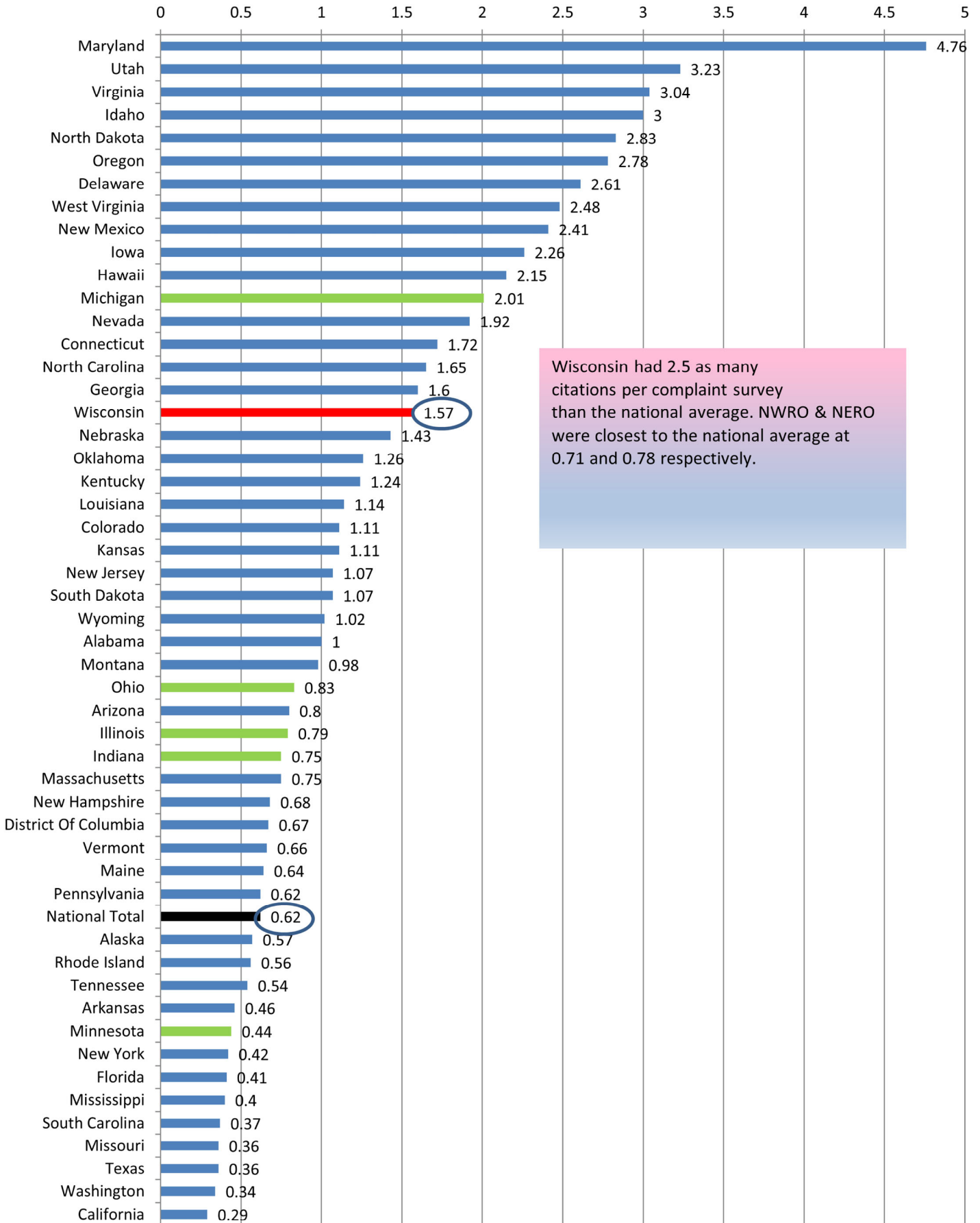
Data Link Viewer





# Average Number of Federal Health Citations per Complaint Survey 2023

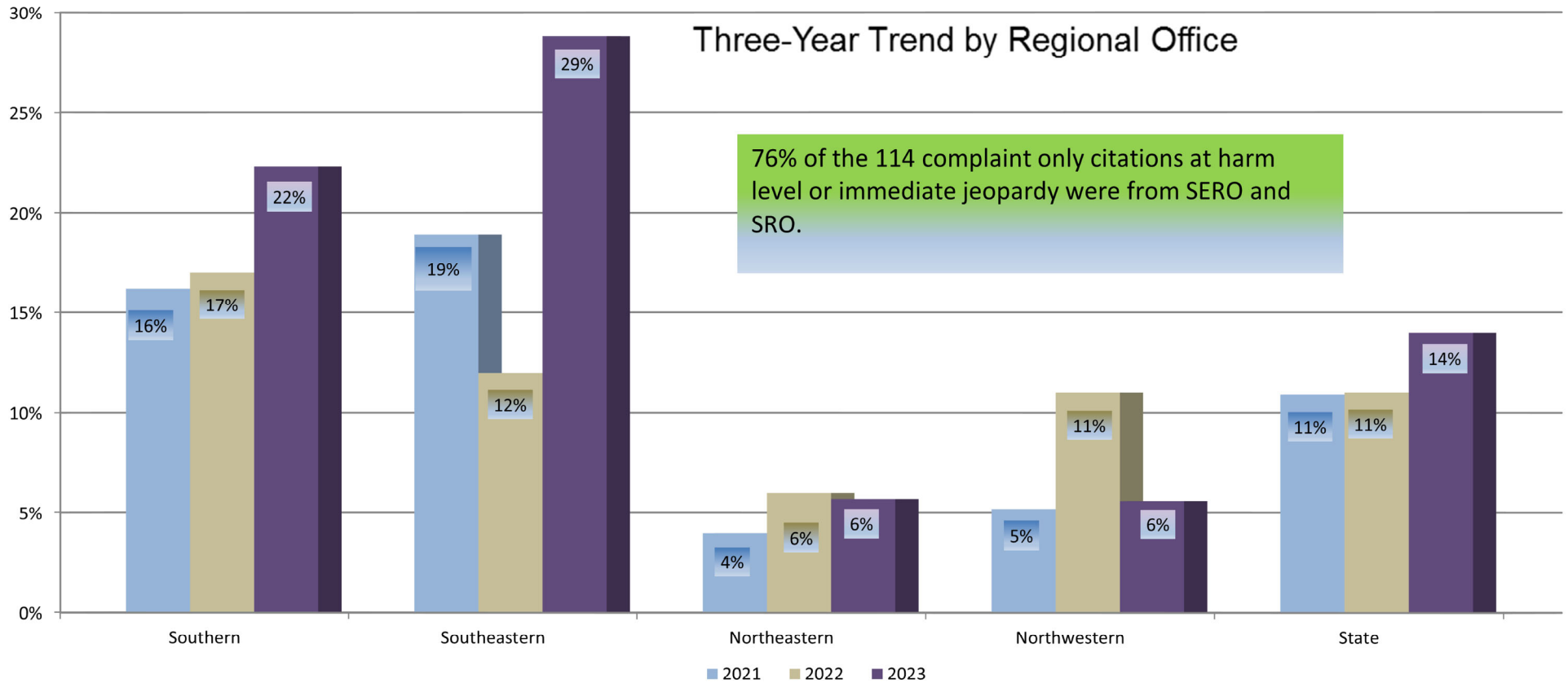
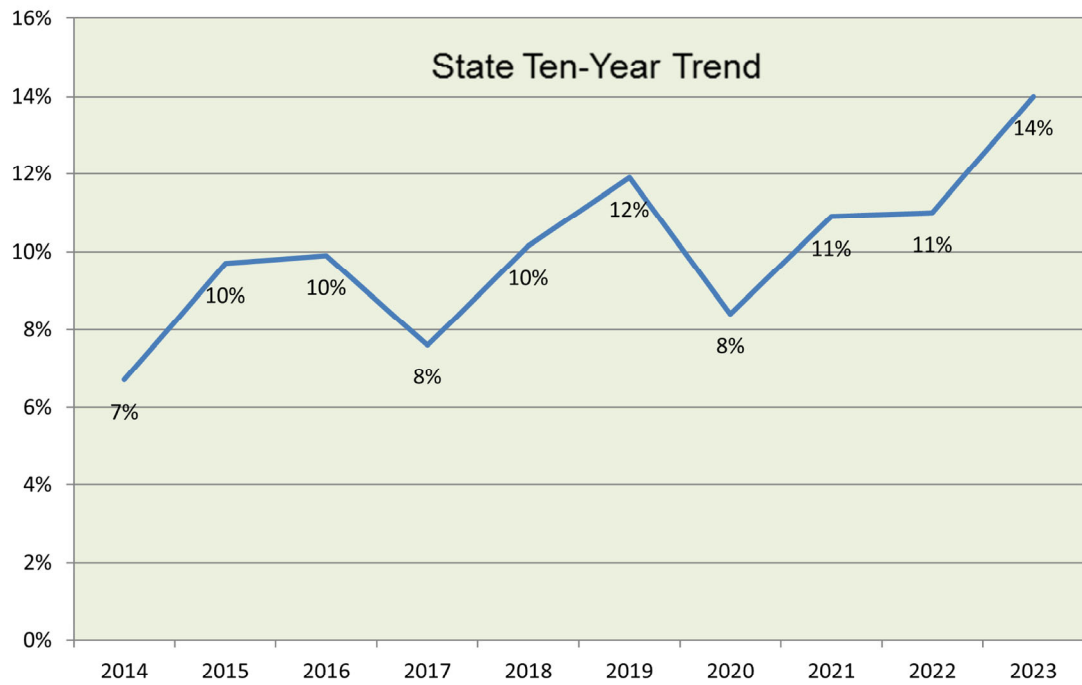
S&C QCOR and Data Link Viewer



Wisconsin had 2.5 as many citations per complaint survey than the national average. NWRO & NERO were closest to the national average at 0.71 and 0.78 respectively.

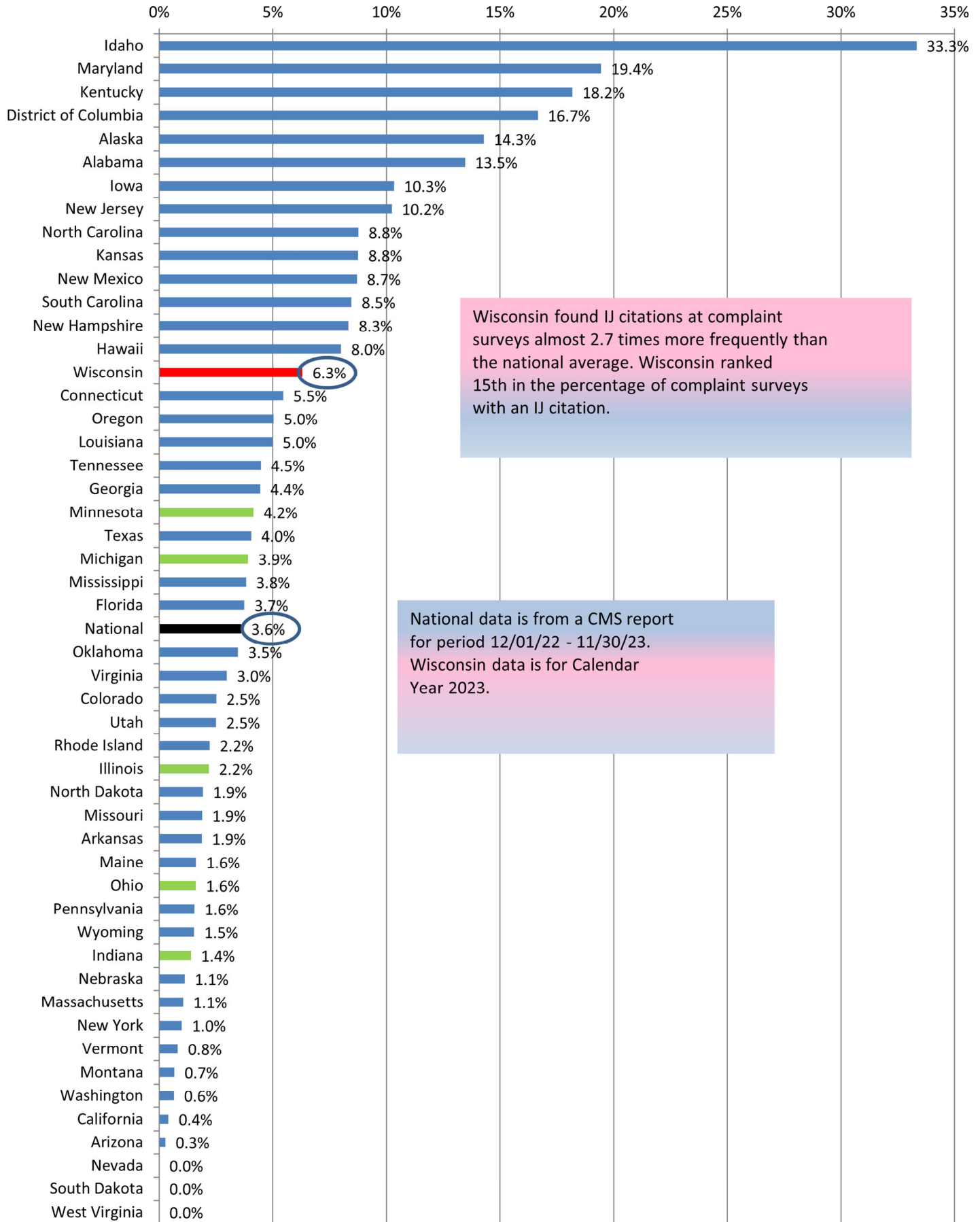
# Percentage of Complaint Surveys with Harm or Immediate Jeopardy

Data Link Viewer



# Percentage of Standalone Complaint Surveys with Immediate Jeopardy 2023

Data Link Viewer and CMS data Jan. 2024



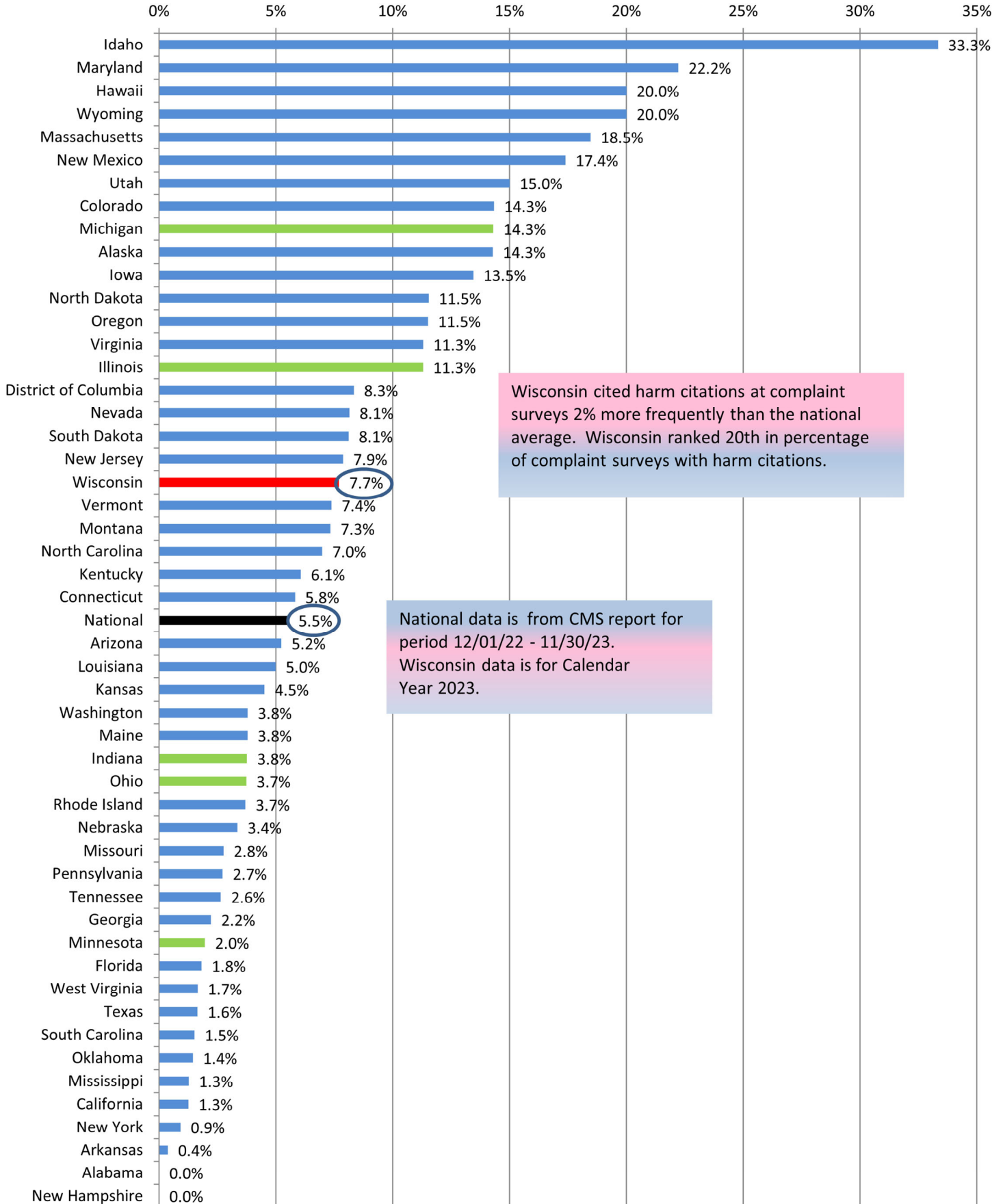
Wisconsin found IJ citations at complaint surveys almost 2.7 times more frequently than the national average. Wisconsin ranked 15th in the percentage of complaint surveys with an IJ citation.

National data is from a CMS report for period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.



# Percentage of Standalone Complaint Surveys with Harm Citations 2023

Data Link Viewer and CMS data Jan. 2024



Wisconsin cited harm citations at complaint surveys 2% more frequently than the national average. Wisconsin ranked 20th in percentage of complaint surveys with harm citations.

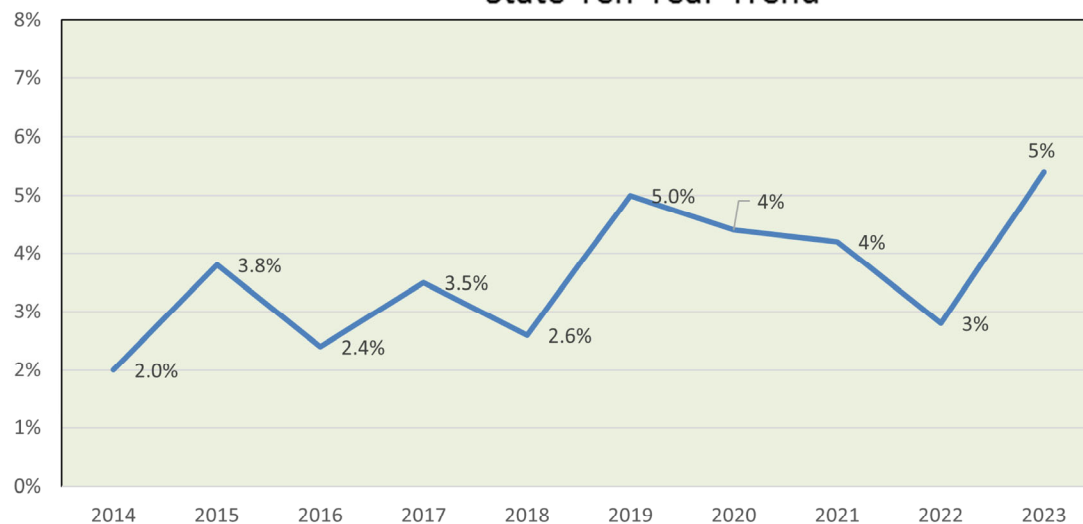
National data is from CMS report for period 12/01/22 - 11/30/23. Wisconsin data is for Calendar Year 2023.



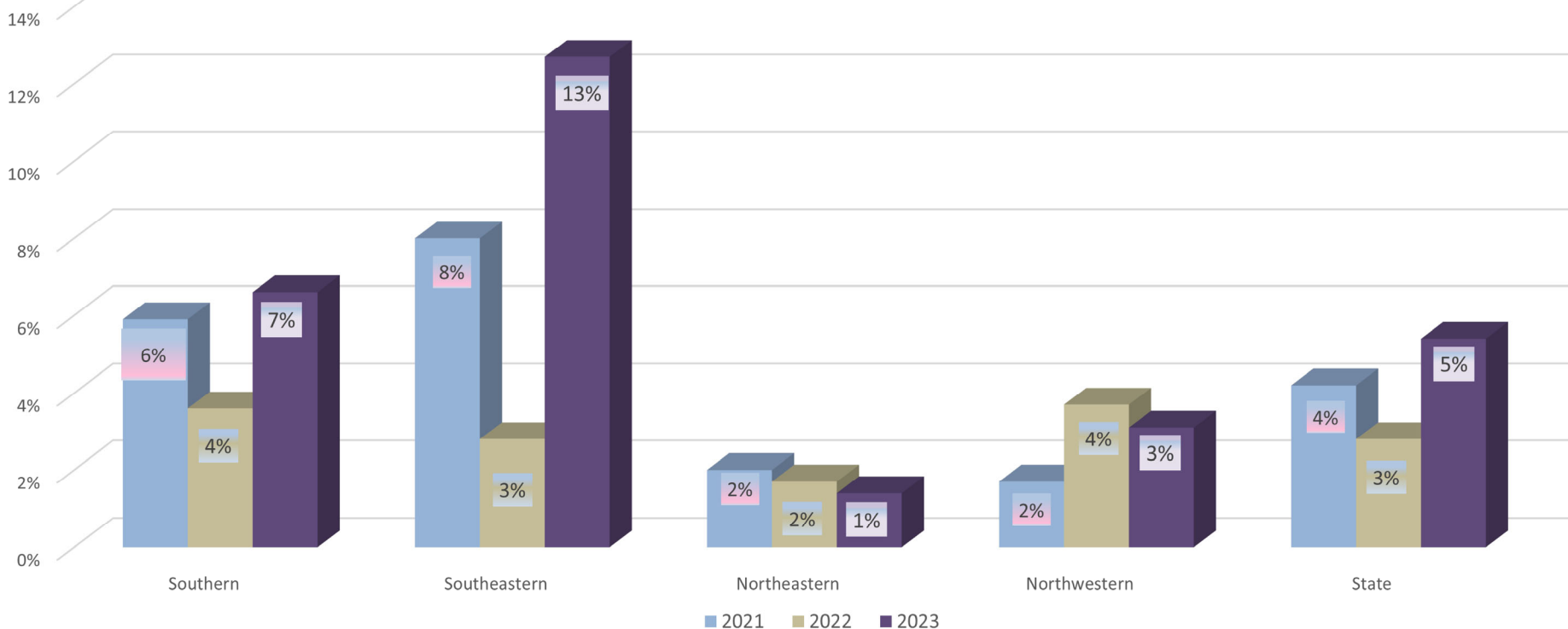
# Percent of Complaint Surveys with Substandard Quality of Care

Data Link Viewer

### State Ten-Year Trend

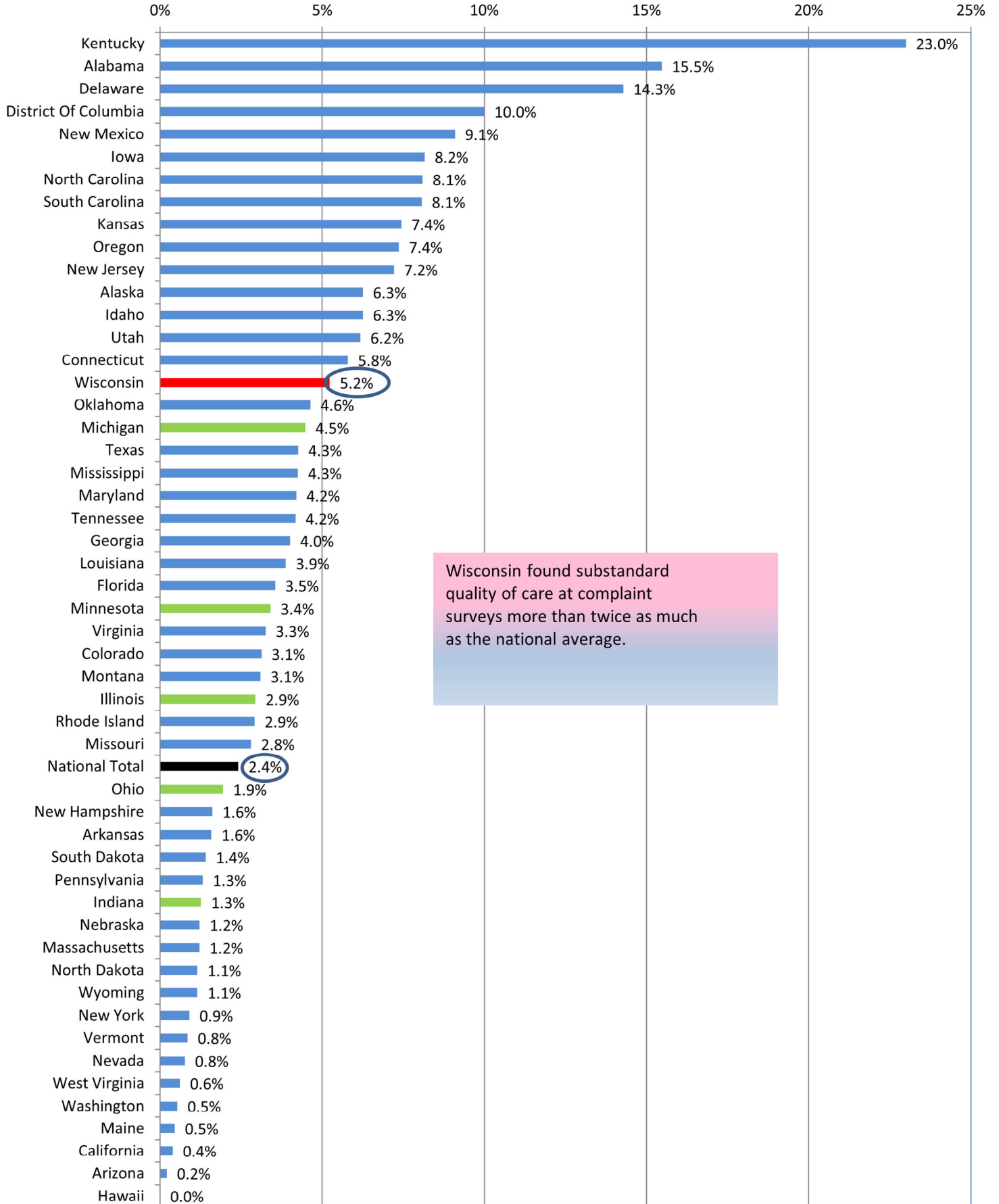


### Three-Year Trend by Regional Office



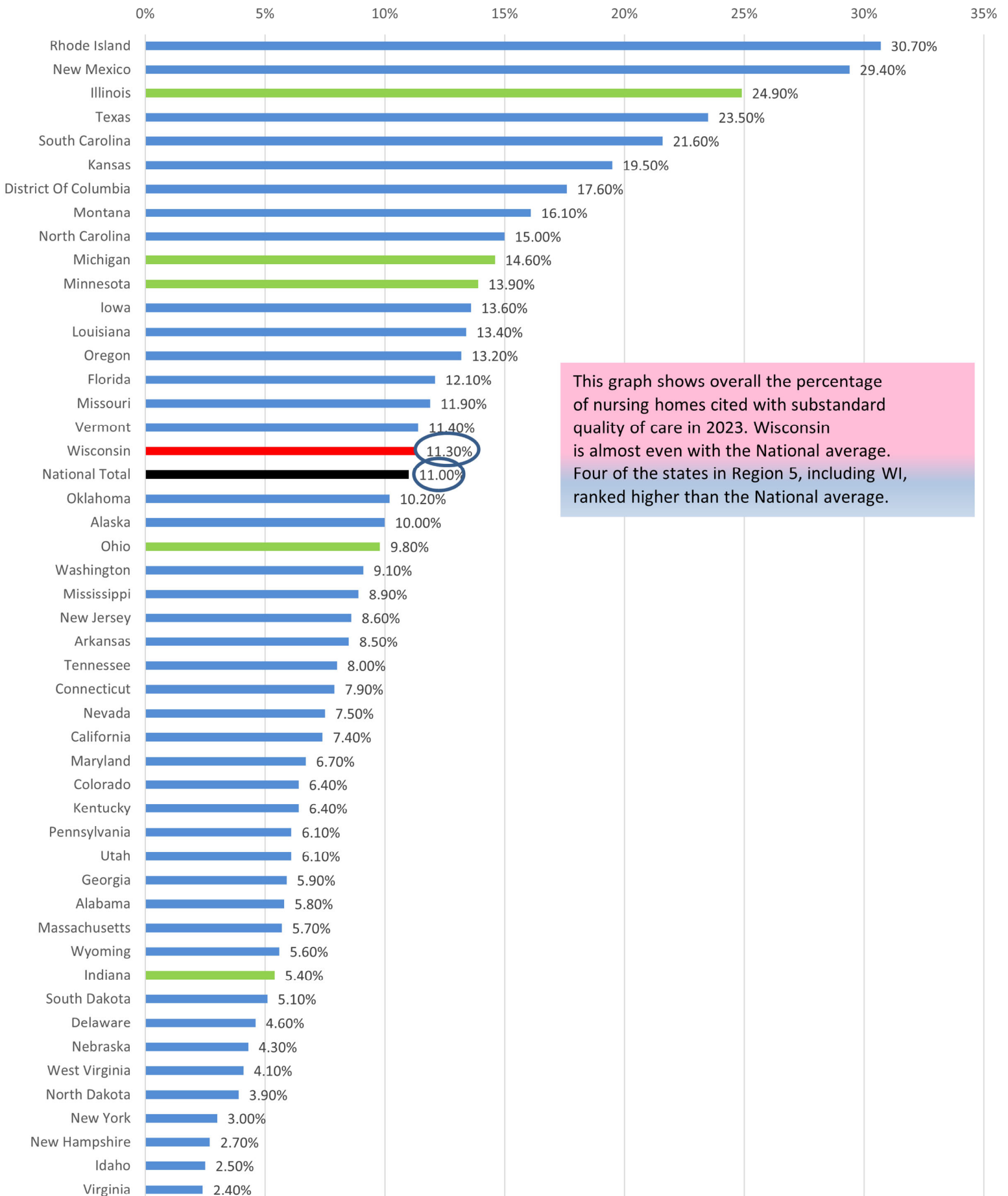
# Percentage of 2023 Complaint Surveys Identifying Substandard Quality of Care

Data Link Viewer and S&C QCOR



# Percent of Nursing Homes with Substandard Quality of Care 2023

S&C QCOR

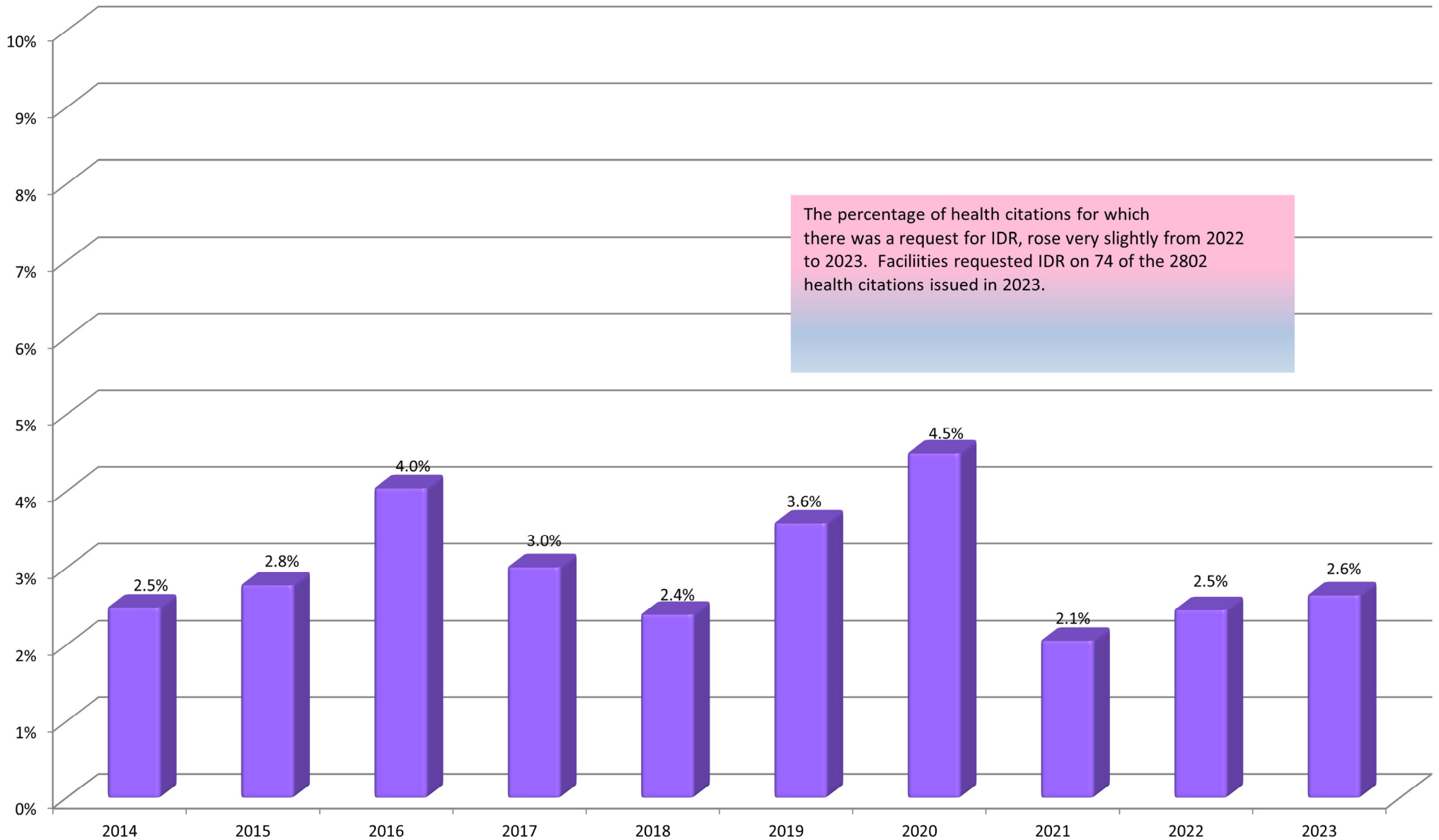


This graph shows overall the percentage of nursing homes cited with substandard quality of care in 2023. Wisconsin is almost even with the National average. Four of the states in Region 5, including WI, ranked higher than the National average.



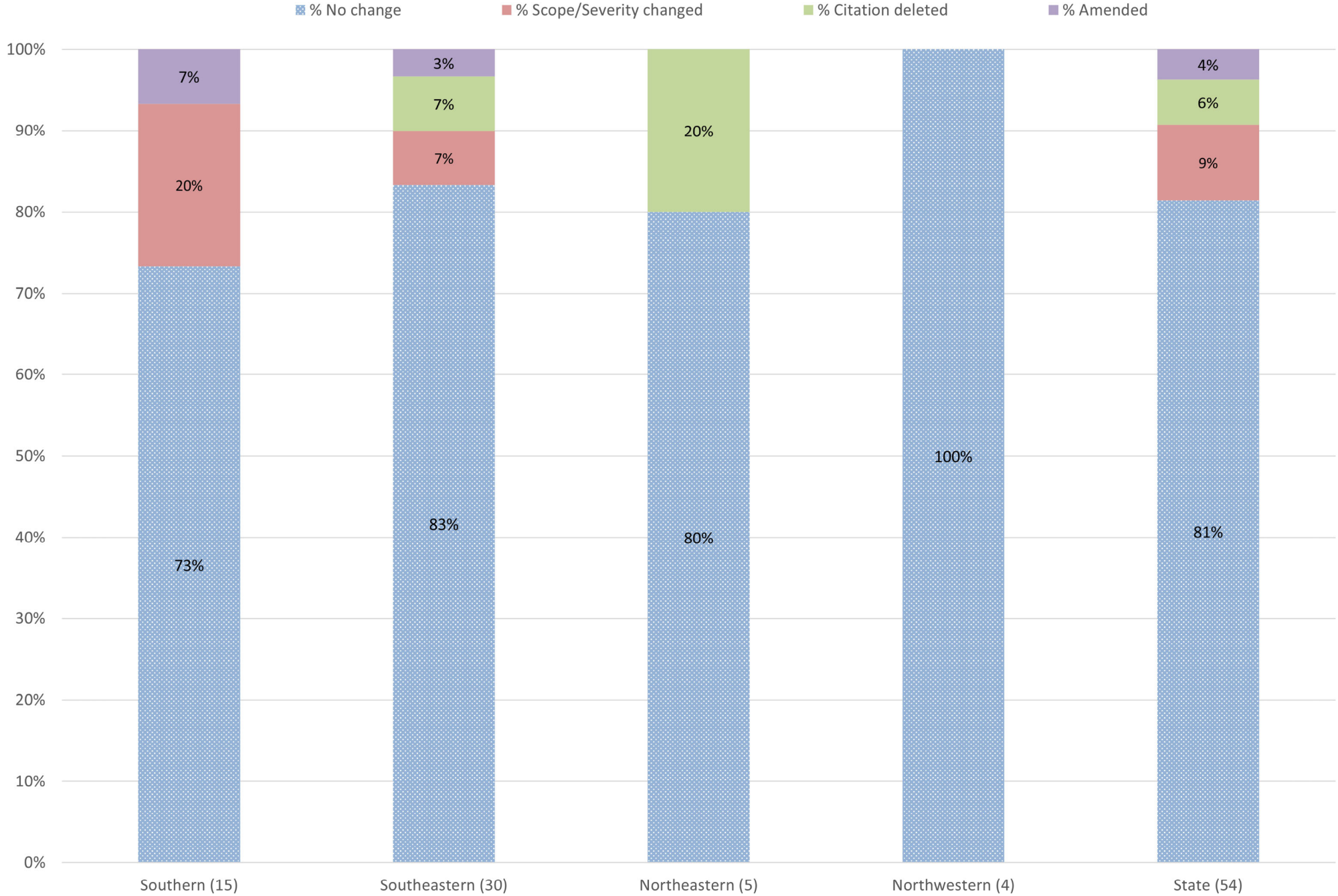
# Percentage of Federal Health Citations with Request for Informal Dispute Resolution 2014 - 2023

Data Link Viewer



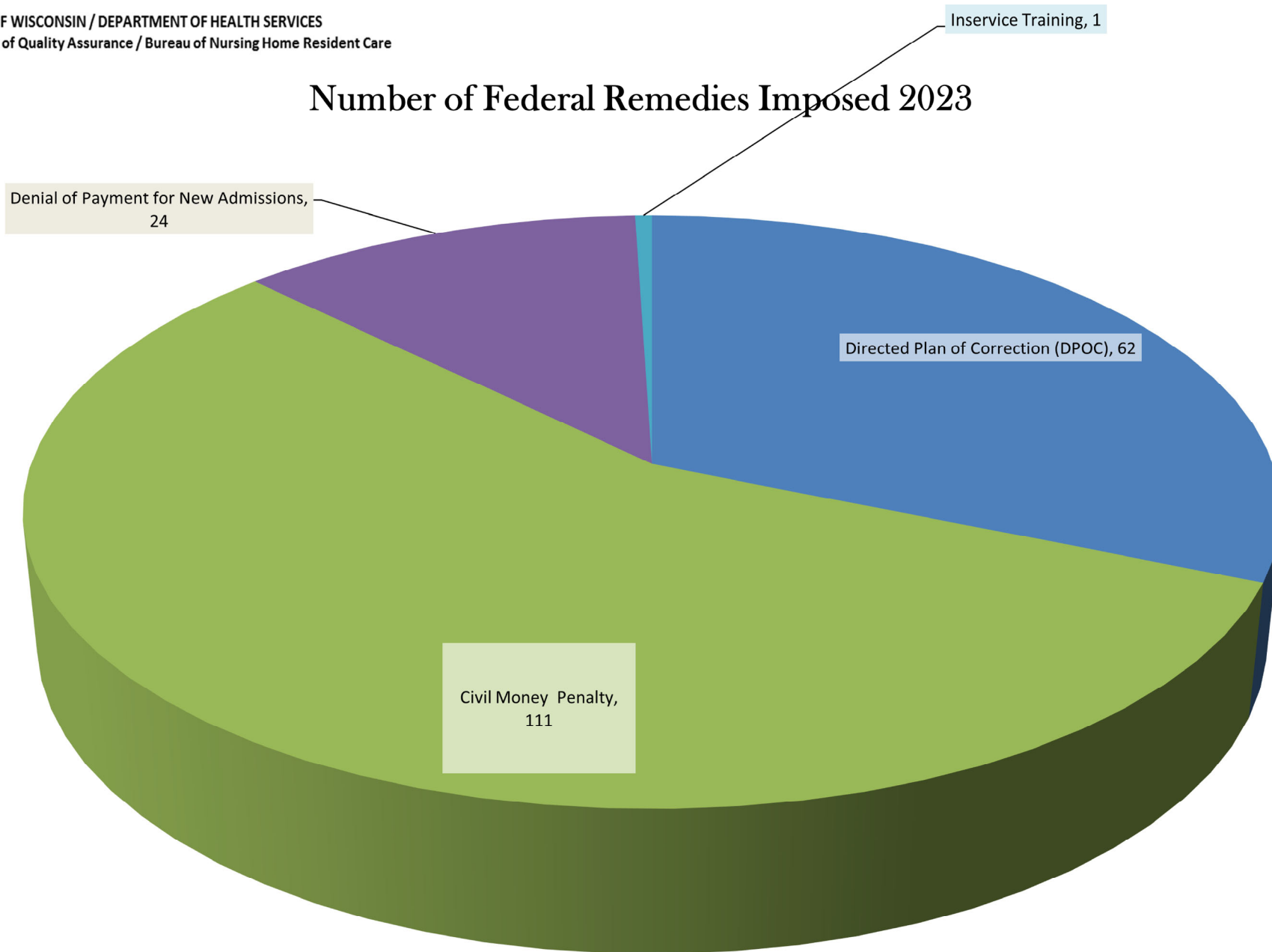


## Informal Dispute Resolution Outcomes 2023 by Regional Office





## Number of Federal Remedies Imposed 2023



Note: Many nursing homes had multiple remedies at one time (particularly a CMP and DPOC). Also, some nursing homes had more than one survey with remedies imposed.