

LeadingAge Wisconsin

Assisted Living

As an assisted living professional, are you looking for:

- **Guidance and support** from a team of professionals?
- A multitude of **tools, decision trees, templates, and resources** to help you successfully operate your community?
- **Workforce** recruitment, orientation, and retention strategies all at your fingertips?
- A resource clearinghouse of **policies and procedures**?
- Quality **educational programs** and excellent **staff training** modules?
- Unparalleled **networking** and sharing?
- A program through which assisted living professionals become better by **working together**?

Through Echelon, LeadingAge Wisconsin will work with you as you pursue your continuous quality improvement journey. With every member of Echelon sharing their best practices as well as suggestions and ideas, and with every member of Echelon providing updates on the status of their quality improvement journey, all members of Echelon will continue to strive for and achieve higher levels of quality in the care and services they provide.

Echelon is what are you looking for!

LeadingAge™
Wisconsin
Better Services for Better Aging

LeadingAge Wisconsin is an association of long-term care and assisted living providers dedicated to supporting the work and mission of those who care for others.



Available through LeadingAge Wisconsin, Echelon is an unparalleled forum offering an all-encompassing program to serve assisted living professionals who strive for excellence in the care and services they offer.

Echelon is a state approved program of the Wisconsin Coalition for Collaborative Excellence in Assisted Living (WCCEAL).

- Echelon includes a system of **quality initiatives** to advance your quality improvement initiative.
- Echelon offers a system of **assessments, decision trees, and individualized service plan (ISP) templates** for your modification and implementation.
- Echelon provides you access to a **Policy & Procedure Bank**.
- Through the **Employee Orientation Guide**, Echelon participants share tools, resources, templates, agendas, and other valuable resources to help enhance your employee orientation program.
- Echelon provides free access to **staff education training modules**.
- Through the Wisconsin Coalition for Collaborative Excellence in Assisted Living (WCCEAL), you will have access to the WCCEAL customer satisfaction survey, outcome reports, and benchmarks.
- **Members continue to share** examples of their efforts to implement these initiatives, as well as the policies, tools, forms, resources, and guidelines they develop so as we all work together to advance quality throughout Echelon.
- Echelon managers and nurses meet throughout the year to discuss practical application of the quality initiatives, enhance their knowledge base, and to offer **peer support and mentoring**.



Through Echelon, LeadingAge Wisconsin is working to:

- Ensure LeadingAge Wisconsin Echelon members are recognized for their commitment to excellence in assisted living.
- Raise the level of quality throughout LeadingAge Wisconsin Echelon members.
- Empower Echelon members with the highest educational opportunities and tools to achieve the highest quality of care.
- Set a standard for all Echelon members.
- Be proactive.
- Increase efficiency and competency across the board.
- Increase members' critical thinking skills by the enhanced knowledge/education they receive.
- Demonstrate the fact that LeadingAge Wisconsin Echelon members strive for excellence in assisted living.

Through Echelon, LeadingAge Wisconsin provides a voluntary system of tools, guidelines, practices, educational opportunities, peer support, consulting services, facilitated discussions, and network meetings to enhance your quality improvement efforts. Our quest for quality is driven by our firm belief that your residents deserve excellent care and services.

